



LEAD COLLEGE OF MANAGEMENT

 Dhoni, Palakkad, Kerala, India – 678009

 [www.lead.ac.in](http://www.lead.ac.in) | [info@lead.ac.in](mailto:info@lead.ac.in)

Affiliated to



UNIVERSITY OF CALICUT

Approved by



AICTE

Accredited by



NATIONAL BOARD  
of ACCREDITATION  
NBA

NBA Accredited for Academic Years 2022-2023 to 2024-2025 i.e. up to 30.06.2025

Name of Programme (PG): Master of Business Administration

# PROJECT REPORTS FOR THE ACADEMIC YEAR 2022-23

## OVERVIEW

Fourth semester students execute a industry/company project where they study aspects relevant to their specialization and prepare project reports which are evaluated and a viva is conducted by the university. The following are the list of projects executed by 2021-23 batch in August 2023. They have been evaluated and results are awaited. Indicate samples of company letters with reference to the projects below are included. They are included separately as the originals are included in the hard copy of the report, copies of which are at the Library for examination. The first 3 pages of the report- the title page, bonafide letter and the certificate of completion by the company is uploaded at the college website; The link is <https://lead.ac.in/naac/reports/>. The syllabus of the MBA program issued by University of Calicut is enclosed and attention is drawn to page 7 and II-projects

1	ABHIRAMI NARAYANAN	LCAVMBA001	A Study On Impact Of Social Media On Consumer Buying Behaviour Of Furniture
2	ABHIRAMI O P	LCAVMBA002	A Study On The Effectiveness Of Visual Merchandising In Branding Affecting The Customer Buying Behaviour In Decathlon Chennai.
3	ABHIRAMI P	LCAVMBA003	A Study On Impact Of Emotional Intelligence On Productivity Among The Employees Of Forest Industries Travancore Ltd Aluva
4	ABILA B	LCAVMBA004	Patient Journey Mapping And Analysis: A Case Of Optimization Of Patient Experience In Vijaya Hospital
5	AISWARYA K LALSON	LCAVMBA005	Study On The Impact Of Consumer Preferences On Ice-Cream Consumption Pattern In Thrissur City With Reference To Amul
6	AISWARYA M	LCAVMBA006	A Study On Customer Perception Towards Service Quality Provided By Chemmanur Credits And Investment Ltd.
7	AISWARYA SIMSON	LCAVMBA007	A Study On Cost Volume And Profit Analysis With Special Reference To Kerala Feeds Ltd. Kallettumkara
8	AKHILAMOL JOSE	LCAVMBA008	Market Feasibility Study On Value Added Products Of Jack Fruit
9	ALBIN SHINE	LCAVMBA009	A Study On Assets And Liabilities Management With Special Reference To Eastern Condiments Pvt Ltd, Adimaly
10	AMRUTHA V R	LCAVMBA011	A Study On Investment Analysis With Reference Of Capital Budgeting At The Ulccs Ltd
11	ANANDALEKSHMI	LCAVMBA012	A Study On The Financial Distress And Bankruptcy Of Kerala Minerals And Metals Limited, Chavara
12	ANARGHA SANTHOSH	LCAVMBA013	A Study Of The Impact Of Brand Image On Organisational Buying Behaviour With Respect To Wildcraft
13	ANJALI. A. B	LCAVMBA014	To Study The Impact Of Psychological Well-Being On Employee Absenteeism In The Manufacturing Sector With Special Reference To Apollo Tyres Ltd, Kalamassery
14	ANJU MANOJ	LCAVMBA015	A Study On Risk And Return Analysis Of Hdfc And Icici Bank Stock With Reference To Nirmal Bang Securities Private Limited
15	AN MARY GEORGE	LCAVMBA016	A Study On Effectiveness Of Customer Retention Strategies With Reference To Apollo Tyres, Kalamassery



16	ANNET JOSEPH	LCAVMBA017	A Study On Effect Of Promotional Activities On Creating Brand Awareness Among Dealers Of Pavizham Rice At Pavizham Healthier Diet Pvt Ltd
17	ANN MARIA M A	LCAVMBA018	A Study On Effectiveness Of Distribution Channel With Reference To Rank Agencies, Ernakulam.
18	ANN MARIYA PHILIP	LCAVMBA019	A Study On Capital Structure Of Gateway Interiors Llc Dubai
19	ANU BABU	LCAVMBA020	A Study On Inventory Management With Special Reference To Forest Industries Travancore Limited, Aluva
20	ARATHI	LCAVMBA021	A Study On Consumer Behaviour In Max Fashion
21	ARDRA A A	LCAVMBA022	A Comparative Study On The Work Life Balance Between Male And Female Employees With Reference To Wonderla Amusement Park
22	ARPITHA ELIZABETH JOSEPH	LCAVMBA023	A Study On The Effectiveness Of Visual Merchandising In Retail Sector With Reference To Max Fashions, Chennai
23	ASWANI V S	LCAVMBA025	A Study On Brand Loyalty Among Customers Of Milma Cattle Feed, Pattanakkar
24	ASWATHY GOPAL	LCAVMBA026	A Study On Quality Of Work Life And It's Impact On Occupational Stress Among Employees At Traco Cables Company, Ernakulam
25	ASWATHY P	LCAVMBA027	A Study On Orientation Of Customer Shopping Towards Online And Offline With Reference To Bluestone Jewellery And Lifestyle Pvt Ltd
26	ATHEENA B GEORGE	LCAVMBA028	A Study On Customer Satisfaction Towards The Products Of Limar Enterprises
27	ATHIRA G	LCAVMBA029	A Study On Impact Of Covid 19 Pandemic On Health Care Sector In India: Case Of Top 5 Nifty Pharma
28	ATHIRA.S.BABU	LCAVMBA030	The Factors That Influence Tio2 Market With Reference To Kmml
29	ATHULYA RAMESH	LCAVMBA031	A Study On Impact Of Visual Merchandising On Consumer Buying Behaviour With Special Reference To Tp Tiles Centre
30	BIMI JOSE C	LCAVMBA032	A Study On The Capital Structure Of Rubfila International Limited
31	CHANDANA G.	LCAVMBA033	A Study On The Impact Of Social Media Marketing On Creating Brand Awareness With Special Reference To Way Wedesign.
32	DEVIKA U K	LCAVMBA034	A Study On Online Products Reviews That Influence Consumer Attitudes Towards Buying Behavior In Pantaloons
33	DEVU REJI	LCAVMBA035	A Study On Brand Association Of Kanan Devan Brand Among Homemakers In Kerala
34	DONA VIJU	LCAVMBA036	A Study On Employee Engagement And Its Impact On Organisational Effectiveness With Special Reference To Chemmanur Credits And Investments Limited, Thrissur

35	EBYNO JILSON C	LCAVMBA037	Study On Cost Volume Profit Analysis With Special Reference To Pilotsmith India (Pvt) Ltd. Kallettumkara
36	EDNA SUNNY	LCAVMBA038	Analysis Of Website Seo Status And Impact Of Social Media With Reference To Lulu Mall, Trivandrum
37	FARHAD S	LCAVMBA039	An Empirical Study On The Usage Of Non-Fare Revenues To Increase Revenue Generation Of The Kochi Metro Rail Ltd,
38	GLINTA V S	LCAVMBA040	A Study On The Impact Of Employee Morale On Organizational Success With Reference To Kse Limited
39	GOPIKA G	LCAVMBA041	Analysing The Competitive Landscape: The Impact Of Cadbury's Silk Ganache On Existing Competitors In The Confectionery Market"
40	GOPIKA G.	LCAVMBA042	A Study On Tha After Sales Services Of Yamaha Motor India
41	GOPIKA RAMESH	LCAVMBA043	The Impact Of Quality Of Work Life Of Organizational Commitment With Special Reference Of Instrumentation Ltd, Palakkad.
42	GOPIKA S	LCAVMBA044	A Study Of Customer Satisfaction With Royal Enfield Motorcycles: Insights From Roverz Motors Karunagappally
43	GOURIPRIYA D	LCAVMBA045	A Study On Examining Youth's Preference For Ayurvedic Medicines And Formulations With Regards To Nagarjuna Herbal Concentrates Limited, Thodupuzha
44	GOWRI.H.PILLAI	LCAVMBA046	A Study On The Effectiveness And Impact Of Advertising On The Sale Of Products Of Agrisoft Dairy & Agro Producer Company Limited
45	GOWRI J.	LCAVMBA047	A Study On The Price Sensitivity Of Indian Customers : A Case Of American Eagle
46	HALA ABID	LCAVMBA048	Various Factors That Influencing Brand Loyalty
47	HARITHA BENNY	LCAVMBA049	Study On Job Satisfaction Of Employees In Intellipat Software Solutions
48	HARSHA HARIKUMAR	LCAVMBA050	A Study On The Effect Of Advertisement On Consumer Brand Preference In Reference To Camerry Icecream Chelamattom, Ernakulam
49	IRIN JOSEPH C	LCAVMBA051	A Study On Intrinsic Reward System And Its Impact On Employee Motivation In Brd Car World Limited ,Thrissur
50	JERIN PAULOSE SHINY	LCAVMBA052	A Study On Performance Analysis Of Selective Equity Mutual Funds Of Selective Amc's In India With Special Reference To Geojit Financial Services Limited, Kochi
51	KAVYA SUDHEER	LCAVMBA053	A Study On Customer Satisfaction With Special Reference To Royal Enfield C B Auto Motives, Koyilandy
52	LEKSHMI B.S.	LCAVMBA054	A Study On Employee Morale And Its Influence On Employee Performance With Reference To Milma Cattle Feed Plant
53	LIYA SUSAN SAM	LCAVMBA055	A Study On Effectiveness Of Inventory Management In Milma With Special Reference To Kottayam Dairy

54	MEENU SARA MATHEW	LCAVMBA056	A Study On Labour Welfare Measure And Its Impact On Employee Commitment
55	MEGHA LAKSHMI S T	LCAVMBA057	A Study On The Impact Of Brand Image On Consumer Preference With Reference To Nexo Footwears Pvt Ltd. , Calicut
56	MERIN VARGHESE	LCAVMBA058	A Study On Effectiveness Of Advertising Strategies With Reference To Tierra Food India Pvt Ltd
57	MILY JOSHILAL	LCAVMBA059	A Study On The Effectiveness Of Green Marketing In Consumer Purchase Behaviour With Special Reference To Decathlon Sports India, Hyderabad.
58	MUHSINA C K	LCAVMBA060	A Study On Market Analysis And Competitive Strategies In The Motorbike Industry With Special Reference To Mangattil Motors, Tirur
59	NAYANA K.N.	LCAVMBA061	A Study Of Consumer Brand Preference On Mother's Agro Foods Pvt Ltd
60	NEETHU NARAYANAN	LCAVMBA062	A Study On Competition In South India For The Fertilizers And Chemicals Travancore Limited Cochin
61	NIMISHA SHAJU	LCAVMBA063	A Study On Brand Perception Of Kirtilals Jewellers Among Different Customer Segments
62	NIRANJANA BOBBY	LCAVMBA064	A Study On Influential Motivational Factors With Reference To Kitex Ltd, Kizhakkambalam
63	RANJANA JAYAKUMAR	LCAVMBA066	A Study On Effectiveness Of Sales Promotion Strategies On Dealer/ Distributers With Reference To Kamco
64	RASHMI P	LCAVMBA067	A Study On Effectiveness Of Distribution Channel Of Mannarkkad Steels Pvt, Palakkad
65	RAVEENA RAJAN	LCAVMBA068	A Study On Training Programs And Their Impact On Employee Performance With Reference To Malabar Cements Limited, Walayar
66	RESHMARAJ. E. R	LCAVMBA069	A Study On Customer Perception Towards The Financial Products Of Hedge Equities
67	RESHMI BENZIGAR PETER	LCAVMBA070	Enhancing Online Presence: Leveraging Marketing Strategies For Arrow Head(United Arab Emirates)
68	RESHNA.K.R	LCAVMBA071	A Study On Effectiveness Of Sales Promotional Activities In Influencing Consumer Behaviour With Special Reference To Kpl Oil Mills (P)Ltd, Irinjalakuda
69	RIYA BABU E	LCAVMBA072	A Study On Manpower Training And Development For Improving Productivity At Usha International Limited, Ernakulam.
70	RIYA P R	LCAVMBA073	A Study On The Factors Affecting Categories And Its Prospects In Modern Trade With Reference To ITC Products
71	ROSE MARIA SANTHOSH	LCAVMBA074	A Study On Factors Affecting Employee Motivation With Reference To Naukri Bangalore
72	SALU KURIAKOSE	LCAVMBA075	A Study On Technical Analysis Of Selected Stock Of Oil And Gas Industry With Special Reference To Angel One Ltd, Perumbavoor

73	SANAHU SALMIYA	LCAVMBA076	A Study On Gratification Of Customers Toward Yamaha Motorcycle With Special Reference To Pinnacle Motors Kozhikode
74	SANDRA DAVIS	LCAVMBA077	A Study On Customers Buying Attitude Towards Kitex Limited, Kizhakkambalam
75	SANDRA K S	LCAVMBA078	Influence Of Packaging On Buying Behaviour Of Customers Of Happy Feeds From Pddp (People's Diary Development Project)
76	SANDRA N S	LCAVMBA079	Study On Service Quality Of Loans Provide By L&T Finance Limited
77	SANDRA S	LCAVMBA080	A Study On The Influence Of Customer Service On Customer Satisfaction At Max Fashions
78	SANDRA SHANOJ	LCAVMBA081	A Study On Consumer Brand Preference And Awareness Of Olio Food Products, Kochi
79	SANDRA SOMAN	LCAVMBA082	Factors Affecting The Buying Motives Of Consumers In Tea Industry In Reference With Haileyburiya Tea Estate Limited
80	SANGEETHA FRANCIS	LCAVMBA083	A Study On Brand Promotion Strategies Followed By Reliance General Insurance
81	SEJA NAJEEB	LCAVMBA084	A Study On Effectiveness On Marketing Strategy With Reference To Rubco Pamapady Kottayam
82	SEJA NAJEEB	LCAVMBA084	A Study On Effectiveness Of Marketing Strategy With Reference To Rubco, Pampady, Kottayam
83	SELMA JOSEPH	LCAVMBA085	A Study On Marketing And Distribution Strategy With Special Reference To Traco Cables Company Ltd, Irumpanam Ernakulam
84	SHILPA K	LCAVMBA087	Credit Risk Management By Using Camels Framework In Kerala State Financial Enterprises Ltd Thrissur
85	SILPA SIVAN	LCAVMBA088	A Study On Transformation Of Employee Learnability Skills During Covid-19 Pandemic With Reference To Icici Prudential Life Insurance Company Ltd, Palakkad
86	SNEHA V	LCAVMBA090	A Study On Consumer Buying Behaviour Of Hyundai Cars With Special Reference To Grand Hyundai Ltd Palakkad
87	SONA P RAGHAVAN	LCAVMBA091	A Study On The Employee Perception About Work Place Safety Measures And It's Impact On Employee Well Being At Ulccs Ltd
88	SREEJA T S	LCAVMBA092	A Study On The Effect Of Sustainable Human Resource Management Practices On Employee Performance With Special Reference To Brocade India Polytex Limited, Kanjikode.
89	SREELAKSHMI M	LCAVMBA093	A Study On The Role Of Smart Visual Merchandising On The Increase In Sales Of Decathlon Sports With Special Reference To Coimbatore
90	SRUTHI A	LCAVMBA096	A Study On Increase In Attrition Rate Among Gen 'z' And Infusion Of Organizational Citizenship Behaviour In Paysquare Consultancy Limited
91	SUJISHA K	LCAVMBA097	Study On Inventory Management With Special Reference To Instrumentation Ltd
92	SUNITHA K	LCAVMBA098	A Study On Capital Structure With Reference To Precot Limited 'a' Kanjikode

93	SURYA RAJESH	LCAVMBA099	A Study On Fairness Of Performance Appraisal System With Special Reference To Tvs Mobility Pvt Ltd Alangad'
94	SURYA SAJAN	LCAVMBAI00	A Study On Impact Of Online Reviews On Customer Purchasing Decision In The Retail Sector With The Reference Of Jos Electricals
95	SWATHI R NAMBIAR	LCAVMBAI01	A Study On Impact Of Job Embeddedness On Work Engagement Of Employees At Rubfila International Ltd. , Kanjikode
96	SWATHY V S	LCAVMBAI02	A Study On Employee Engagement And It's Effect On Employee Retention
97	THAIBATHUL MUNAVARAN R	LCAVMBAI03	A Study On The Brand Awareness Of Decathlon Sports India Among Its Customers
98	VARSHA C	LCAVMBAI04	A Study On The Effectiveness Of Sales Promotion Techniques Of Kairali Steels And Alloy Pvt Ltd Palakkad
99	ABHIJITH.K.G	LCAVMBAI05	A Study On Customer Perception Towards Ayurvedic Medicine In Post Pandemic With Reference To Labinduss Ltd
100	ABHIJITH V	LCAVMBAI06	A Study On The Impact Of Social Media Marketing Campaign On Nbcf With Special Reference To Indel Money
101	ABHIJITH V.S.	LCAVMBAI07	A Study On The Advertisement Effectiveness Of Consumer Behaviour With Reference To Milco Dairy
102	ABHISHEK A. NAIR	LCAVMBAI08	A Report On Impact Of Augmented Reality On Consumer Purchase Intention And Brand Loyalty In Fashion Retail Shopping In Bluestone Jewellers Pvt Ltd, Chennai , Tamil Nadu
103	ABHISHEK SHINE	LCAVMBAI09	Assessing The Viability And Market Potential Of Two-Wheeler Loans For Electric Bikes And Scooters At L&T Financial Services Bangalore
104	ABIN THOMAS	LCAVMBAI10	A Study On Community Engagement For The Collection Of Raw Materials For The Production Of Activated Carbon
105	ADARSH R.S.	LCAVMBAI11	A Study On Disparities Between Targeted & Actual Brand Awareness & Brand Positioning Of Steelmax Rolling Mills Ltd.
106	ADARSH V	LCAVMBAI12	A Study On Consumer Buying Behaviour Towards Mmark Footwear
107	ADITHYAN UDAYAN	LCAVMBAI13	A Study On Investors Resilience And Response During Covid-19 In The State Of Kerala With Reference To Nirmal Bang Securities Private Limited, Cochin ,Kerala
108	AGHIL K AZAD	LCAVMBAI14	A Study On Customer Purchase Decision Making In Home Appliance Retail Industry
109	AGOSH.M.C	LCAVMBAI15	A Study On The Factors Affecting Brand Loyalty With Special Reference To Peoples' Dairy Development Project (Pddp)
110	AJITHAN N VINOD	LCAVMBAI16	A Study On Awareness About Smart Home Automation Technology And Impacts On Sales Of Spin-Tech Fittings India Pvt.Ltd
111	AJITH P.	LCAVMBAI17	A Study On The Effective Quality Management Process On Hindustan Pencils Pvt.Ltd., By Implementing The Dmaic Methodology

112	AJMAL K I	LCAVMBA118	A Study On The Effectiveness Of The Distribution Channel Of Minar Alloys And Forgings Pvt. Ltd Kanjikode With Special Reference To, Palakkad District
113	AKHIL CHANDRAN	LCAVMBA119	A Study On Recent Trends In Customer Buying Behaviour And Preferences In The Mobile Retail Industry With Special Reference To The Chennai Mobiles
114	AKHILESH T	LCAVMBA120	A Study On Customer Relationship Marketing And Organisational Performance With Special Reference To Eram Motors Kozhikode
115	AKHIL PAUL	LCAVMBA121	A Study On Effectiveness Of Neuromarketing Strategies With Respect To Nirapara
116	AKHIL RAJ. K	LCAVMBA122	A Study On Market Potential Of Jamjoom Hypermarket Perinthalmanna (Malappuram) And Competitor Analysis
117	AKHIL SHAJI	LCAVMBA124	A Study On Effectiveness Of Client Acquisition Strategy With Reference To Argos Plastics
118	AKHIL T K	LCAVMBA125	A Study On Of Relationship Between Emotional Intelligence And Occupational Stress With Respect Of Mathrubhumi Printing&Publishing Co.Ltd
119	AKSHAY C R	LCAVMBA126	Artificial Intelligence For Portfolio Management, A Study With Special Reference To Cse Holdings Ltd.
120	AKSHAY JAYANANDHAN	LCAVMBA127	A Study On Contrarian Investment And Behavioral Finance With Special Reference To Stokpoint Share Services Pvt Ltd, Palakkad.
121	AKSHAY S P	LCAVMBA128	A Study On Brand Loyalty For The Detergent Commodity With Respect To Shinex
122	ALAN ANTONY	LCAVMBA129	A Study On Effectiveness Of Advertisement With Special Reference To Kkr Groups (Nirapara) Okkal, Ernakulam
123	ALBIN BIJU	LCAVMBA130	Analyzing The Impact Of Social Media On Marketing Strategies In The Indian Context With Reference To John Real Estate
124	ALBIN GEORGE	LCAVMBA131	A Study On Customer Preference In Choosing Online And Offline Method For Footwear Purchase In Reference With Lunar Rubbers Pvt. Ltd
125	ALEX SUNNY	LCAVMBA132	A Study On Service Quality Of Berger Express Painting And Customer Satisfaction In Berger Paints India Ltd
126	ALVIN JACOB MATHEW	LCAVMBA133	A Study On The Impacts Of Organisational Climate On Job Satisfaction Of Employees, Branding Pandit
127	AMAL C V	LCAVMBA134	An Empirical Study Of E-Logistics Management System With Special Reference To Fidelis Global Packers And Movers Pvt Ltd Bangalore, Karnataka, India
128	AMAL K NELSON	LCAVMBA136	A Study On Customer Relationship Management Practices To Enhance Customer Satisfaction With Reference To Hero Motocorp Palakkad
129	AMAL K P	LCAVMBA137	A Study On Consumer Brand Awareness Of Vesta Ice Cream With Special Reference To Kse Limited Irinjalakkuda

130	AMAL MURALI	LCAVMBAI38	A Study On Marketing Strategies And Its Effect On Sales Of Industrial Products With Reference To The Metel Industries Limited , Shoranur
131	AMEEN MUHAMMED MUSHAHID	LCAVMBAI39	A Study On Digital Marketing Strategies Of Prestige With Special Reference To Saudi Arabia
132	AMITH A	LCAVMBAI40	A Study On The Customer Perception In Traco Cables, Thiruvalla
133	ANANDHAKRISHNAN C.	LCAVMBAI41	Sales Trend Analysis Through Sales Invoices: A Case Of Middle East Auto Parts Private Ltd ,Trivandrum
134	ANANDHU K	LCAVMBAI42	A Study On Financial Distress And Bankruptcy With Special Reference To Palakkad Surgical Industries Private Limited, Palakkad
135	ANANDHU MANOJ	LCAVMBAI43	A Study On Brand Awareness Of Brahmins Foods Private Limited Among The Consumers In Thodupuzha
136	ANANDHU T R	LCAVMBAI44	A Study On Brand Awareness Of Kera
137	ANASWAR OUSEPH	LCAVMBAI45	A Study On The Relationship Between After Sales Service Quality And Brand Perception In Usha Internationals
138	ANUGANTI AJITH JOSE	LCAVMBAI46	A Study On Capital Structure Of Fertilisers And Chemicals Travancore Ltd Kochi
139	ANUMOD K.P.	LCAVMBAI47	Post Performance Evaluation Of Ipos And Listing Day Gains Based On Total Subscription In Indian Financial Market With Reference To Fundfolio Fintech Private Limited
140	ARAVIND J B	LCAVMBAI48	A Study On Fixed Asset Management In Anabond Ltd
141	ARJUN U	LCAVMBAI49	A Study On The Impact Of Visual Merchandising On Consumer Buying Behaviour With Special Reference To Louis Philippe (Abfrl)
142	ARUN MOHAN	LCAVMBAI50	A Study On Customer Preference Of Bos Natural Flavors
143	ASHWIN PAUL	LCAVMBAI51	An Effective Study On The Involvement Of Advertisement And Its Impact In The Consumer Buying Behaviour.
144	ASHWIN RAVIENDRAN	LCAVMBAI52	A Holistic Study On The Perception Of Customers With Adoption Of Electric Vehicle With Respect To Tata Vehicles
145	ASWIN SAJI PHILIP	LCAVMBAI54	The Study On Role Of Marketing In Customer Engagement And Behaviour With Zeal It Trading And Contracting.
146	ATHUL KRISHNA K V	LCAVMBAI55	A Study On Promotional Convincingness Of Oushadi Trissur
147	A VYSHAG VIBIN	LCAVMBAI57	Study On Customer Attitude Towards Khadi Brand At Gandhi Smaraka Grama Seva Kendram
148	BAVISH ANTONY	LCAVMBAI59	A Study On Customer Perception And Satisfaction
149	BIJIL BIJU	LCAVMBAI60	“ A Study On Retailer's Satisfaction Of Vkc Brand In Palakkad District”



150	BIJO C JOHN	LCAVMBAI61	A Study On Consumer Satisfaction Of Home Care Category Of Jyothy Laboratories Ltd With Reference To, Thrissur District
151	BINIL DAS V	LCAVMBAI62	A Study On Impact Of Product Packages On Consumers Buying Behaviour Of Food Products At Parisons Pvt Ltd Calicut
152	CHANDRAKANTH K P	LCAVMBAI63	A Study On Cash Management And Financial Performance Using Dupont Analysis With Reference To Parisons Food Private Limited
153	CHRISTY THOMAS	LCAVMBAI64	An Analytical Investigation Of Digital Marketing Strategies And Their Implementation As Potent Marketing Tools For Travancore Cements
154	CHRISTY MATHEW JOHN	LCAVMBAI65	A Study On Asset Liability Management Of L&T Financial Services With Special Reference To Calicut Branch
155	CIBI PAUL	LCAVMBAI66	A Study On Budget And Budgetary Control Of Kamco Ltd.
156	DHEERAJ R.S.	LCAVMBAI67	A Study On The Effectiveness Of Various Marketing Mix Elements: A Case Of Sidco
157	EBY JOSEPH	LCAVMBAI68	A Study On Consumer Perception And Purchase Decision Factors With Reference To Adnox
158	EMJO GEORGE	LCAVMBAI69	A Study On The Effectiveness Of Advertising Special Reference To Property Pistol Pvt.Ltd
159	FAZIL B GAFFOOR	LCAVMBAI70	A Study On Capital Structure With Reference To Metrolite Roofing Private Limited, Kanjikode
160	FIROZ.N	LCAVMBAI71	A Study On Developing Digital Marketing Strategies For A New Product Launch
161	GAUTHAM SATHEESH	LCAVMBAI72	"A Study On Capital Structure Of Rubco Huat Woods Pvt Limited"
162	GEORGE DOMINIC	LCAVMBAI73	A Study On The Brand Awareness Towards Cocofino With Special Reference To Kkr Extractions Pvt Ltd
163	GEORGE THOMAS	LCAVMBAI74	A Study On Capital Structure Of Mahindra Finance
164	GEORGE YELDHO	LCAVMBAI75	"A Study On Brand Positioning Strategies Adopted By Geo Printpacks India Pvt Ltd For Packaging Products"
165	GOKULDAS V R	LCAVMBAI76	The Study Of The Effectiveness Of The Distribution Channel Of Logiwiz Logistics India Pvt. Ltd
166	GOKUL K S	LCAVMBAI77	A Study On The Brand Image Of Mahindra & Mahindra Tractors With Special Reference To Unique Mahindra, Thrissur
167	GOKUL .O	LCAVMBAI78	Effectiveness Of The Reward System On The Employee Motivation
168	GOPIKRISHNAN. K	LCAVMBAI79	A Study And Analysis Of Service Quality Management In Tcm Solar,Kochi
169	HARIKRISHNAN S	LCAVMBAI80	The Study On Dealer Satisfaction Level Of Malabar Cements



170	IBRAHIM VALEED	LCAVMBAI81	A Study On The Customer Perceptions Towards Tata Cars With Special Reference To Kvr Tata, Tirurkad
171	JACOB J KANJIRAKKA	LCAVMBAI82	A Study On Awareness On Investments And Personal Finance With Special Reference To Fundfolio Fintech Private Limited (
172	JAYAKRISHNAN S	LCAVMBAI84	A Study On The Impact Of Branding On Consumer Buying Behavior Towards Sabari Soap With Special Reference To Gramodhaya Vanitha Kendram
173	JERIN SABU	LCAVMBAI85	A Study On Consumer Orientation Towards Exclusive Brand Outlets And Multi Brand Outlet With Reference To Ttk Prestige
174	JOHN SAJI	LCAVMBAI86	Consumer Buying Behaviour - Bluestone Jewellery, Chennai, Tamil Nadu
175	JOMIT GEORGE	LCAVMBAI88	A Study On Consumer Buying Behavior With Reference To Metro Fresh Hypermarket, Iritty, Mattanur
176	JOPHIN JOSEPH	LCAVMBAI89	Relationship Quality And Customer Loyalty In Microfinance Sector With Respect To Bharat Financial Inclusion
177	JOSEPH FIRMIN N F	LCAVMBAI90	The Study Of Intellectual Capital And Performance Of Automobile Showrooms In Kerala
178	JOSEPH FIRMIN N F	LCAVMBAI90	The Study Of Intellectual Capital And Performance Of Automobile Showrooms In Kerala
179	JOSEPH JAMES	LCAVMBAI92	A Study To Understand The Market Presence And Competitors Of Amul Dairy Products In Kottayam District
180	JOYAL.N.JOSE	LCAVMBAI93	A Study On Brand Awareness And Brand Preference Of Fact Ltd Products Among Farmers, Ernakulam
181	JUGAL DEV K J	LCAVMBAI94	A Study On Impact Of Life Insurance After Covid-19 Pandemic With Reference To Icici Prudential Life Insurance Company Ltd, Palakkad
182	KEVIN EMMANUEL	LCAVMBAI98	A Study On The Technical Analysis Of Selected Stocks Of Automobile Sector With Special Reference To Middle East Auto Parts Private Limited
183	KIRAN K JOSHY	LCAVMBAI99	A Study On The Analysis Of Consumers Level Of Interest And Satisfaction On The Attributes The Honda Dio With Special Reference To Trichur Honda, Classic Omega Auto Pvt Ltd, Thrissur
184	KIRAN J PILLAI	LCAVMBA200	Transforming Film Theatres: Strategies For Enhancing Customer Experience With Reference To Bala Cinemas
185	KIRAN NARAYANAN A N	LCAVMBA201	A Study On The Role Of Marketing In Product Development And Management With Reference To Sona Exporters
186	KUSAN S	LCAVMBA203	A Study On External Influencer Recommendation On Domestic Customer Of Plasto-Board With Special Reference To Alappuzha
187	LEO RENNY	LCAVMBA204	A Study On Performance Analysis Of Selected Mutual Funds In India With Reference To Ahalia Finforex
188	LIMS K L	LCAVMBA205	A Study On The Influence Of Digital Marketing Activities Of Lenskart In Thrissur Region

189	MANU EMIL	LCAVMBA206	A Study On The Effectiveness Of E-Crm With Reference To Safe Software
190	MICHAEL L	LCAVMBA208	A Study On Measuring Financial Distress Using Machine Learning Approach With Reference To Berger Paint India Ltd
191	MIDHUN S KUMAR	LCAVMBA210	A Study On Brand Consciousness Of Customers Towards Rubco Mattresses In Kannur
192	MOBY MONSY SAM	LCAVMBA212	Revenue Reconciliation Between Income GI And Gstr-I
193	MOHAMMED HIDAYATHULLA C P	LCAVMBA213	A Study On Analysis Of Capital Structure Of Steel Manufacturing Companies With The Special Reference To Steel Industrials Kerala Limited (Silk) Foundry Unit Ottapalam, Palakkad
194	MOHAMMED NISAMUDHEEN K N	LCAVMBA214	The Effect Of Emotional Intelligence On Personal Efficacy In The Context Of Koso India Pvt Ltd
195	MONUPRASAD.R	LCAVMBA216	A Study On Consumer Attitude Towards In-House Brands In Reliance India
196	MRIDUL K SURESH	LCAVMBA217	A Study On Brand Preference Towards Klf Nirmal Industries
197	MUBASHIR	LCAVMBA218	A Study On Awareness Of Financial Inclusion Initiatives By The Private Sector Banks With Special Reference To South Indian Bank (Sib), Kottakkal Branch, Malappuram, Kerala
198	MUHAMMED ADHAM T	LCAVMBA220	A Study On Advertising And Sales Promotion Techniques Used By Retail Businesses With Special Reference To Wagonmart
199	MOHAMMED JUNAID P K	LCAVMBA222	Study On Fundamentals Capital Structure Of Sakthi Gear Products
200	MUHAMMED RAOOF K A	LCAVMBA223	A Study On Need Analysis Of Digitization Of Medical Records With Special Reference To CubelInnovators Technologies Private Limited
201	MUHAMMED SABITH K	LCAVMBA224	A Study On Brand Image And Perception Among Retailers Towards The Impex With Reference To Kozhikode District, Kerala
202	MUHAMMED SHINAS M S	LCAVMBA226	A Study On The Service Quality Of Minar Ispat Pvt Ltd
203	MUHAMMED YEHIYA	LCAVMBA227	An Analysis Of Sustainable Packaging And Consumer Preferences With Reference To Tyford Tea Limited
204	MUHAMMED SUHAIL S.	LCAVMBA228	A Study On The Effectiveness Of Sales Promotional Activities On Modern Distropolis Anakkayam
205	MUHTHAJ P	LCAVMBA229	A Study On Impact Of Advertising Effectiveness Towards Preethi Silks, Palakkad
206	NAIR ABHAY VIJAY	LCAVMBA230	A Study On Impact Of Working Environment On Job Satisfaction Of Employees In Shiji Engineering Works
207	NAIR VISHNU AJITHKUMAR	LCAVMBA231	An Analysis Of Online Job Portals With Reference To Naukri.Com

208	NIDHIN T S	LCAVMBA233	A Study On Passenger Car Motor Oil Selection In Garage's With Special Reference To Chennai City
209	NIDHIN T S	LCAVMBA233	A Study On Factors Affecting Passenger Car Motor Oil Selection In Garages With Special Reference To Chennai City
210	NIDHIN VARGHESE EAPEN	LCAVMBA234	"Assessing The Impact Of Government Regulations On The Marketing Strategies Of Oriental Insurance Company"
211	NISHANDH R	LCAVMBA236	A Study On Influence Of Sales Promotional Activities Of Peter England Palakkad
212	NITIN BIJU	LCAVMBA237	A Study On The Impact Of Organizational Culture On Employee Commitment Of Gs Auto International Pvt Ltd.
213	NITHINRAJ G	LCAVMBA238	A Comparative Study Of Buyer Behaviour Among Various Four Wheelers Of Mahindra At Mahindra Motors, Pvt Ltd, Palakkad.
214	NIVIN VISHNU K V	LCAVMBA239	Customer Satisfaction On After Sales Service With Reference To Popular Hyundai Perthelmann
215	N R VAISHAG	LCAVMBA240	A Study On Customer's Perception And Satisfaction Towards Honda Two Wheelers With Special Reference To Am Wings Honda, Palakkad
216	PRANAV JOSHY	LCAVMBA242	A Study On Impact Of Brand Loyalty On Customer Satisfaction On Star Pipes And Fittings (P) Ltd, Thrissur
217	P SHAMIL NOUSHAD	LCAVMBA243	A Study On The Effectiveness Of Online Advertising Campaigns Of Indian Terrain
218	PURUSHOTHAMAN M P	LCAVMBA244	Automotive Industry Transformation – A Transfer Pricing Perspective With Special Reference To Kvr Tata Palakkad
219	RAHEES K T	LCAVMBA245	An Analysis On Effectiveness Of Marketing Strategies With Special Reference To Positive Business Solutions
220	RAHUL G	LCAVMBA246	A Study On Social Perception Towards Edtech And Visualized Learning With Reference To Cognizance Academy Pvt Ltd.
221	RAHUL R	LCAVMBA247	A Study On The Impact Of Digital Technology On Two Wheeler Finance Industry With Reference To L & T Finance
222	RAHUL R	LCAVMBA248	A Study To Identity The Credit Risk Management Of State Bank Of India (Sbi)
223	RAM KIRAN P	LCAVMBA249	A Study On The Aspects Regarding The Development Of M=Medical Footwear With Reference To Win Heels Ltd
224	RAMSHEED T	LCAVMBA251	Customer Perception Towards Tvs Motors With Special Reference To Prince Motors, Angadippuram
225	RIDHIK REMESH	LCAVMBA252	A Study On Effectiveness Of Promotional Strategies To Improve The Brand Image Of Sachindra Rubber Plus
226	ROHITH CHANDRAN K	LCAVMBA254	A Study On Brand Awareness Of Kerala Feeds With Special Reference To Thrissur District Kerala
227	ROSHAN ABRAHAM M	LCAVMBA255	Evaluation Of The Awareness And Acceptability Of Federal Bank Gold Loans Among General Public In Kerala
228	SANDEEP N S	LCAVMBA256	A Study On Asset And Liability Management With Special Reference To Nirapara

229	SANJAY S KUMAR	LCAVMBA257	A Study On Crm With Reference To Indus Motors
230	SAROOP SUNIL	LCAVMBA258	A Study On Online Marketing Strategies Implemented By Genrobotics
231	SARUN .P	LCAVMBA259	A Study On The Effect Of Product And Service Quality On The Customer Perception On Products From Brocade India Polytex
232	SHAHABAS T	LCAVMBA261	A Study On Influence Of Visual Merchandising On Consumer Purchase Decision With Reference To Homecentre, Kannur
233	SHAHIN .S	LCAVMBA262	A Study On Customer Satisfaction On After Sales Services In Indus Motors Private Limited, Kollam
234	SHAHIN .S	LCAVMBA262	A Study On Customer Satisfaction On After Sales Services In Indus Motors Private Limited, Kollam.
235	SHARMIN SHAJI AL	LCAVMBA263	A Study On Market Potential Of Pvc Fittings With Reference To Solve Plastic Products, Kollam
236	SHARUNDAS.P	LCAVMBA264	A Study On Asset Liability Management With Reference To Dennis Morton,Kannur
237	SHEN SHAJI	LCAVMBA265	A Study On Customer Feedback And Satisfaction Of Rubco Rubberised Coir Mattresses Manufactured By Kerala State Rubber Cooperative Ltd, Kannur
238	SHOBITHA JOSHI	LCAVMBA266	"A Study On The Perception Of Work Environment On Employee Loyalty And Employee Sense Of Ownership In Hyson Motors P
239	SHRIRAM S NAIR	LCAVMBA267	A Study On Marketing Activities Of Home Stay Businesses With Reference To Ewa Properties'
240	SOURAV K	LCAVMBA268	A Study On The Role Of Brand Ambassador To Enhance The Perceived Value Of Ayurvedic Products With Reference To Cholayil Group
241	SREEDEV P S	LCAVMBA269	A Study On The Effectiveness Of Online Marketing Activities Of Lenskart In Thrissur Region
242	SREEJITH A T	LCAVMBA270	Measuring The Effectiveness Of Brand Positioning Strategies For Chirackal Agro Mills In, Palakkad
243	SREEKANTH M	LCAVMBA272	A Study On Technology Innovation And Business Development In Mould And Die Manufacturing Company In Reference To Trinity
244	SUHAIB A P	LCAVMBA273	A Study Of Customers Eco Conscience Attitude And Behavior Towards Plastic Containers With Reference To H2O Pet Packaging Pvt Ltd
245	SURAJ.R.K	LCAVMBA274	A Study On Improving The Employee Engagement In Post Covid Scenario At Aavin Pachapalayam Plant Coimbatore
246	SWATHY S KUMAR	LCAVMBA275	A Study On Management Of Workforce Challenges In Trivandrum Medical College Hospital During Covid-19 Pandemic
247	THANSEER A	LCAVMBA276	A Study On Asset And Liability Management With Reference To Precot Limited 'c' Unit, Walayar
248	TONY BABU	LCAVMBA277	A Study On Customer Perception Towards Frontier Indco, Nilgiris

249	VAISAKH A	LCAVMBA278	A Study On Asset And Liability Management Of Kse Limited, Irinjalakuda
250	VINAIKRISHNA R S	LCAVMBA280	A Study On Inventory Management System And Warehouse Operations With Reference To Lulu Group International,
251	VINU VICTOR	LCAVMBA281	A Study On The Impact Of Covid I9 Pandemic On The Promotional Practices Of Kerala Tourism Development Corporation (Ktdc), Thiruvananthapuram
252	VISHNU M	LCAVMBA282	A Study On Capital Structure Of The Metal Industries Ltd ,Shoranur
253	VISHNU P K	LCAVMBA283	A Study On Competitive Analysis Of Eham Digital In Calicut City
254	VISHNU S	LCAVMBA285	A Study On The Impact Of Retail Store Design And Layout On Customer Mind With Special Reference To Bismi Hypermarket
255	ZAYAN ASHRAF	LCAVMBA287	“A Study On Customer Perception With Regard To Commercial Real Estate Services Of Propertypistol”
256	APARNA THANKACHAN	LCAVMBA288	Investigating The Competitive Landscape And Its Impact On Purchase Intention: A Case Study Of The Forest Industries Travancore Limited.
257	BIBIN P JOSEPH	LCAVMBA289	A Study On The Effectiveness Of Sustainable Marketing Practices In Latex Industry
258	JEES THOMAS	LCAVMBA290	A Study On Customer Attitude Towards Co-Operative Banks In Kerala With Special Reference To Kallur Service Co-Operative Bank
259	NIGIL V REJI	LCAVMBA291	A Study On Brand Loyalty Of The Customers Towards Nucleus Labs And Pharmaceutical In Wayanad District, Kerala.




**Director**

**Oct 10.2023**





**UNIVERSITY OF CALICUT**

**Abstract**

Faculty of Commerce and Management Studies-Regulation and Syllabi of MBA programme under CSS CUCSS with effect from 2016-17 admission-implemented-Orders issued.

---

**G & A - IV - E**

U.O.No. 6014/2016/Admn

Dated, Calicut University.P.O, 10.05.2016

---

*Read:-*1.Minutes of the meeting of the Board of Studies in Management (PG) held on 01.04.2016.

2.Minutes of the meeting of the Faculty of Commerce and Management Studies held on 02.04.2016.

3.Orders of the Hon'ble Vice Chancellor in File No.65884/GA IV E3/2016/Admn on 10.04.2016.

**ORDER**

As per paper read as (1) above, the Board of Studies in Management (PG) approved the Regulation, scheme and Syllabus of MBA programme under CSS-CUCSS with effect from 2016-17 admission.

As per paper read as (2) above, the Faculty of Commerce and Management studies resolved to approve the Minutes of the meeting of the Board of Studies read as (1) above as such. As per paper read as (3) above, the Hon'ble Vice Chancellor has accorded sanction to implement the Minutes of the meeting of the Faculty of Commerce and Management Studies read as (2) above, subject to ratification by the Academic Council.

The following orders are therefore issued.

1.The regulation, Scheme and Syllabus of MBA programme under CSS-CUCSS mode is implemented with effect from 2016-17 admission. (Regulation, scheme and Syllabus attached)

Anuja Balakrishnan  
Deputy Registrar

To

The Principals/Co-ordinators of the Colleges/Centers concerned.

Copy to: PS to VC/PA to PVC/PA to Registrar/PA to CE/EX & EG Sns/Digital wing/SF/DF/FC

Forwarded / By Order

Section Officer

**University of Calicut**  
**Regulations of Master of Business Administration (MBA)**  
**Programme under CUCSS Mode**  
**implemented With Effect from 2016-17 Admissions in Affiliated MBA**  
**Colleges and MBA Self Financing Centres**

**1.0 Title of the programme**

This degree shall be called MASTER OF BUSINESS ADMINISTRATION (MBA).

**2.0 Eligibility for admission**

Any student who has passed any degree of the University of Calicut (including degree programmes of SDE/ Open degree programme of SDE, University of Calicut) or that of any other University or institute or institution recognized by the UGC or AICTE. Programmes of other Universities or institutions shall be in 10+ 2+ 3 pattern (or 10+ 2+ 4) under regular stream. In all the cases, the student should have passed the bachelor degree examination with not less than **50 % marks** in aggregate including the marks of languages if any (without approximation, that is, 49.9999 % is not eligible since it is less than 50%), is eligible for admission. However, SC/ST, OBC, and other eligible communities shall be given relaxation as per University rules.

**3.0 Admission Procedure**

**3.1 For University Department or its Full time and Part time centres**

The admission to the programme shall be made on the basis of the score in the entrance test called CMAT conducted by the All India Council for Technical Education (AICTE) or KMAT conducted by Admission Supervisory Committee, Govt of Kerala or CAT conducted by consortium of IIMs. For the academic year 2016-17 MAT examination conducted by All India Management Association will also be considered for admission to private self financing management institutes affiliated to University of Calicut and the marks of the Group Discussion, Personal Interview obtained by the candidates in the Plus Two /Pre degree examination put together in the following proportion:

**3.2 The rank score shall be arrived at as follows:**

Entrance test score	out of <b>120</b>
Plus Two / PDC marks	out of <b>30</b>
Group discussion	out of <b>25</b>



Personal Interview out of 25

Total out of 200

**The minimum required test score to be eligible for admission to MBA programme of this University is 10 % of the maximum of the respective entrance examinations for all candidates and 7.5% for SC/ST candidates. All entrance tests shall be considered at par and will be converted to a common denominator of 120 for the purpose of preparing rank list.**

**3.3** The weightage for Plus Two / PDC shall be based on total marks obtained by the students in all parts, (that is, languages and subjects or Part I, Part II and Part III). Up to 50% aggregate marks obtained in the plus two examination: No Weightage. Every one per cent of over and above 50 percent, one mark will be given subject to a maximum of 30 marks for Higher Secondary or equivalent thereof. For calculating this academic weightage, marks obtained in the Plus two/ Higher Secondary / PDC up to 0.49% will be rounded to lower full digit marks and 0.5 and above will be rounded to next full digit marks.

**3.4** A rank list shall be prepared by the University based on the final rank score computed as above and a counseling session shall be conducted for admission to the MBA Programme. While preparing the rank list, if there is same index mark for more than one candidate, they will be ranked on the basis of the score of the test. Even after this, there is a tie they will be ranked on the basis of actual marks obtained for Plus Two examination. If tie exists even after with this, the date of birth is to be considered and the elder person is to be given preference in the admission.

The candidates admitted to the MBA programme must produce the qualifying degree mark list/ provisional certificate/ confidential mark list, latest at the last date of closing MBA Admission by the University. If he/she fails to produce the same, his or her admission will be cancelled on the next working day. The University will not be liable for the loss caused to the student. Reservation of seats shall be followed strictly for admission both in the Department and also at its centres as per the Kerala Government Rules applicable for the professional colleges.

### **3.5 For Affiliated Management Institutes**

For admission to MBA Programme in private management institutes affiliated to Calicut University Clause 3.1 of the regulation is applicable. Candidates while appearing for the selection must produce valid test score before the selection committee both for merit

seats and management quota seats. During the month of **March/April** the University shall invite applications for admission to MBA programme under merit seats. Before the last date of receipt of applications for admissions, the candidate shall have obtained his/her Test Score and the score card shall be submitted along with the application on or before the last date of receipt of filled up application form each year. Based on the Test Score, the candidate shall be shortlisted for Group Discussion and Personal Interview at least thrice the number of seats or the actual number of applicants whichever is lesser shall be the number of candidates invited for Group Discussion and Personal Interview.

**3.6** Out of the total seats, 50% shall be Merit Quota (Government Quota) and 50% shall be Management Quota. University shall conduct the Group Discussion and Personal Interview for merit quota seats in self-financing institutes and a common rank list shall be prepared, for all the self financing institutes. Options will be collected by the university from the candidates during the counseling and will make allotment of candidates to different institutes on the basis of merit and according to the choice of the candidates, keeping all community reservation rules applicable as per rules of Government of Kerala rules. Based on this, allotment letter will be given by the University to the candidates and the college shall give admission to the candidates in the merit quota seats based on the allotment letter. Fees for these seats are fixed by the University from time to time.

**3.7** If sufficient candidates are not joining in the merit quota seats as per the University allotment letter, the college/institute shall report the matter to the University and with the written permission of the University, the college/institute may fill the seats from the rank list prepared by the University based on the Entrance and GD/PI conducted by the University. However, the management can collect only the fees fixed for the self financing centres run directly by the University. The management quota seats shall be filled up after preparing a rank list based on the CMAT/CUMAT score. The private management institutes shall inform the Registrar, University of Calicut and also the Dean, Faculty of Commerce and Management Studies about the entrance test that the institute shall use for ranking candidates for Management Quota seats.

**3.8** Admission shall be strictly based on the rank list or lists that the institutes prepare and publish based on the above. The institute shall send one copy each of such rank list

or lists of the candidates admitted to the Registrar, University and the Dean, Faculty of Commerce and Management Studies within two weeks of its closing admission each year.

**3.9** The University may prepare a calendar of MBA events for admission, class commencement and ending, end-semester university exam, etc. The date of publication of notification inviting applications, last date of receipt of filled up applications, date of admission and commencement of classes shall be based on the calendar of events for MBA issued by the University. If the University does not publish the calendar for MBA events the institutes shall admit students and start classes only after getting a letter of approval of the schedule for the above from the University.

3.10 Those candidate seeking admission under Merit and Management Quota through tests mentioned in clause 3.1 willing to obtain combined score card from the University shall produce the original test score card to the University.

#### **4.0 Medium of Instruction and examination**

The medium of instruction and examination shall be English.

#### **5.0 Schedule and Hours of Lecture**

##### **5.1 Duration of the programme**

The programme shall have four semesters. Each semester shall consist of 16 weeks. Instruction and University examinations in each course in a semester shall be completed within 90 days in a semester.

<b>Semester</b>	<b>Beginning Month*</b>	<b>Closing month*</b>	<b>Duration</b>
1 <sup>st</sup> Semester	1 <sup>st</sup> August every year	31 <sup>st</sup> January every year	6 months
2 <sup>nd</sup> Semester	1 <sup>st</sup> February every year	31 <sup>st</sup> July every year	6 months
3 <sup>rd</sup> Semester	1 <sup>st</sup> August every year	31 <sup>st</sup> January every year	6 months
4 <sup>th</sup> Semester	1 <sup>st</sup> February every year	31 <sup>st</sup> July every year	6 months

**\* However, the University has the right to change these schedules according to circumstances.**

##### **5.2 Lecture Hours**

Each full course (4 Credit) shall have four hours and each half course (2 Credit) shall have two hours of lecture classes per semester. Each courses having a maximum of 4/2 credits will be considered as full course and all courses having a maximum of 2 credits shall be considered as half courses. Each full course shall have a minimum of 60 hours of lecture and each half course 30 hours of lecture in a semester.

## **6.0 Attendance**

A student shall attend at least a minimum of 75 % of the number of classes actually held for each of the courses in a semester to be eligible for appearing for university examination of that semester. If the student has shortage of attendance in a semester, he or she shall not be allowed to appear for examination of that semester. However, the University may condone shortage up to 10 % of the maximum number of contact hours per semester. If the candidate has shortage more than this limit he/she has to compensate the shortage of attendance of that semester along with the next batch and appear for the university examination of that semester.

## **7.0 Internal Assessment**

All courses shall have internal assessment.

### **7.1 Internal assessment components**

The internal assessment will be based on the following components. Each faculty shall have the freedom to decide the appropriate weight of individual components except for tests, which shall be minimum of 50% of the total internal assessment. But the following components may be followed:

Periodic tests (Marks of best 2 out of a minimum of 3 tests)	50%
Seminar paper and presentation	20%
Classroom participation and attendance	10%
Case analysis/ other assignment	20%

**7.2** A student should have obtained a minimum of D grade( 50 % of the maximum marks ) in internal assessment in each course to be passed successfully in that course.

**7.3** In case a student fails to get D grade in any course, he or she shall take retest(s)/ submit assignments to the concerned faculty to get the required minimum in that course. Internal assessment has to be completed before the university examination for each semester.

**7.4** If the student fails in getting the required minimum marks in internal assessment in spite of taking retests or resubmission etc. he or she shall not be allowed to write the University examination in that semester for that particular course.

**7.5** Such students shall repeat the course along with the successive batch of MBA students for getting pass marks in internal assessment and then appear for University examination in such course.

## **8.0 Transparency about Internal Assessment**

**8.1** Each faculty shall maintain record of performance and attendance of each student in his or her class course-wise.

**8.2** Each faculty shall submit the internal assessment marks of the students to the Head of the department or institution on conclusion of lecture class in each semester.

**8.3** Such internal assessment mark lists shall show all the components separately and the total of internal assessment marks awarded to each student.

Format of Internal Assessment Mark list

Sl.No.	Name	Test 1	Test 2	Test 3	Sum of Best 2 tests	Seminar paper	Seminar presentation	Attendance	Assignment	Total

**8.4** The Department or Centre or Institute shall publish the list of internal assessment marks of all the students within a week of conclusion of the lecture classes in each semester before sending it to the Controller of Examinations.

**8.5** The internal marks of the student shall be communicated to Controller of Examinations along with Attendance and Progress Certificate (APC) within two weeks from the last day of class in each semester.

**8.6** The faculty shall make available details of the internal assessment marks, with explanations wherever required, to the Head of the Department or Institution in case of grievance regarding internal assessment.

#### **9.0 Procedure for grievance handling of internal assessment**

**9.1** If the students have any grievance against any member of faculty, such grievance shall be dealt with at three levels for a solution. First the concerned student may present the grievance and discuss it with the concerned faculty.

**9.2** If the grievance is not solved at the faculty level, the student shall submit a written complaint with all the relevant details to the Head of the Department, centre, or institute.

**9.3** The complaint shall be dealt with by a Committee of Teachers with the Head of the institute, one senior teacher and the teacher whose assessment is a matter of dissatisfaction for the student or students.

**9.4** If it is not solved at the Department or centre or institute level the head of the institution shall forward the written complaint of the student along with the reply of the concerned faculty member to the Controller of Examinations, University of Calicut.

**9.5** The student and the faculty member may be invited to present the facts of the dispute in writing before a Committee consisting of the Controller of Examinations, Head, Department of Commerce and Management Studies, University of Calicut and the Dean, Faculty of Commerce and Management Studies of the University. This Committee may take a final decision based on the facts presented by the student(s) and the concerned teacher and the answers they get from them.

## **10 External Examination**

**10.1** The University shall conduct semester end examinations, carrying 2.4 credits for full course and 1.2 credits for half course, for each of the courses in the first, second, third and fourth semesters.

**11.0 The duration of examination shall be three hours for full courses and 1½ hours for half courses.**

**11.1** A student shall register for all the courses in a semester to appear for examination in the respective semester for the first time. Part appearance shall not be allowed for first appearance.

## **12.0 Major Project**

**12.1** The students shall do a major project during their final semester of MBA under a faculty guide, preferably in their area of specialization.

**12.2** The faculty guide must have either (a) M. Phil or Ph.D. in Management or Commerce or Economics or (b) two years' MBA teaching experience.

**12.3** The duration of fieldwork for major project is eight weeks.

**12.4** This project work is to be done individually by the students.

**12.5** The student shall prepare and submit a project report, printed and bound (preferably spiral bound) with a minimum of 100 A4 pages of text, to the Head of the Department or Centre or Institute before the last working day of the final semester.

**12.6** The head of the institute shall send the projects of all the students together to the Controller of Examinations well in time so that they are received in the Pareeksha Bhavan within two weeks from the last date for project submission to the institute.

**12.7** Projects received late shall be forwarded to the Controller of Examinations along with a request for late submission supported by necessary fee for late submission as fixed by the University.

**12.8** However, such late submission shall be done within one month of the last date for final semester project submission.

**12.9** A certificate showing the duration of the project work shall be obtained from the organization for which the project work was done and it shall be included in the project report.

### **13. Structure of the report (Common for minor and major projects)**

Title page

Certificate of the Head of the Dept. /Institution

Certificate from faculty guide

Certificate, in original, from the organization (for having done the project work)

Declaration

Acknowledgements

Contents

Chapter I: Introduction (Organization profile, Research problem, objectives of the study, Research methodology etc.)

Chapter II: Review of literature / Theoretical profile

Chapters III and IV: Data Analysis (Can be 3 or more chapters)

Chapter V: Summary, Findings and Recommendations.

Appendix (Questionnaire, specimen copies of forms, other exhibits etc.)

Bibliography (books, journal articles etc. used for the project work).

### **14.0 Evaluation of Major Project Report**

**14.1** The major project report during the fourth semester shall be evaluated in two stages.

**14.2** Internal assessment by the faculty guide out of 3.2 credit for the project.

**14.3** External evaluation by the final semester Board of Examiners appointed by the University for a maximum of 4.8 credits for the major project in the final semester.

While evaluating the project report 72 weights may be distributed in the following order.

No	Compulsory Criteria	Major Project (Weights)
A	Problem Formulation	12
B	Methodology Adopted	12
C	Analysis of the data	24
D	Clarity of Findings	12
E	Report Writing	12
	Total	72

**14.4** Head of the Department or centre or institute shall send all the projects of final semester students to the controller of Examinations after internal evaluation.

**14.5** Sum of the marks awarded to each student in the internal evaluation out of 3.2 credit and the external evaluation out of 4.8 credits together shall be the to be awarded to the student for the major project.

#### **15.0 Minimum credits for Project Report**

**15.1** The student should get a minimum of D grade for project report for a pass in major projects.

**15.2** If the student fails to get D grade for project report, he or she shall resubmit the project report after modifying it on the basis of the recommendations of the examiners. This can be done immediately after publication of results.

#### **16.0 Viva Voce Examination**

**16.1** At the end of fourth semester, each student shall attend a comprehensive viva voce examination. Viva Voce examination shall be for 2 credits with 18 weights.

**16.2** The Viva Board shall have at least two members. The University shall appoint the examiners.

**16.3** The viva voce will be about all the courses of the four- semester programme, including project reports.

**16.4** The student should get D grade for a pass in viva voce. Weightage for viva voce examination shall be split in the following order

- a. Knowledge in the subject- 6 Weights
- b. Knowledge in the Project Report-6 Weights



c. Communication skills, presentation skills etc- 6 weights

## 17.0 Scheme of Instruction and Examination

### 17.1 Semester One

Course Code	Course Title	Internal credit	External credit	Total Credit	Type
BUS IC 01	Business Communication	0.8	1.2	2	Core
BUS IC 02	Management Theory and Business Ethics	1.6	2.4	4	Core
BUS IC 03	Business Laws	1.6	2.4	4	Core
BUS IC 04	Organizational Behaviour	1.6	2.4	4	Core
BUS IC 05	Environment and Business	1.6	2.4	4	Core
BUS IC 06	Managerial Economics	1.6	2.4	4	Core
BUS IC 07	Quantitative Techniques	1.6	2.4	4	Core
BUS IC 08	Accounting for Managers	1.6	2.4	4	Core
	Total in semester	12.0	18.0	30	

### 17.2 Semester Two

Course Code	Course Title	Internal credit	External credit	Total Credit	Type
BUS 2C 09	Soft Skill Development	0.8	1.2	2	Core
BUS 2C 10	Marketing Management	1.6	2.4	4	Core
BUS 2C 11	Financial Management	1.6	2.4	4	Core
BUS 2C 12	Operations Management	1.6	2.4	4	Core
BUS 2C 13	Human Resources Management	1.6	2.4	4	Core
BUS 2C 14	Management Science	1.6	2.4	4	Core
BUS 2C 15	Management Information Systems	1.6	2.4	4	Core
BUS 2C 16	Business Research Methods for Management	1.6	2.4	4	Core
	Total in semester	12.0	18.0	30	

### 17.3 Semester Three

Course Code	Course Title	Internal credit	External credit	Total Credit	Type
BUS 3C 17	Advanced Strategic Management	1.6	2.4	4	Core

BUS 3C 18	Strategic Cost Management	1.6	2.4	4	Core
BUS 3C 19	Entrepreneurship Development & Project Management	1.6	2.4	4	Core
BUS 3C 20	Supply Chain Management	0.8	1.2	2	Core
BUS 3C 21	Investment Management	1.6	2.4	4	Core
	Functional Elective 1	1.6	2.4	4	Elective
	Functional Elective 2	1.6	2.4	4	Elective
	Functional Elective 3	1.6	2.4	4	Elective
	Total in semester	12.0	18.0	30	

#### 17.4 Semester Four

Course Code	Course Title	Internal credit	External credit	Total Credit	Type
BUS 4C 22	Corporate Governance	1.6	2.4	4	Core
BUS 4C 23	International Business	1.6	2.4	4	Core
BUS 4C 24	Management Control System	1.6	2.4	4	Core
	Functional Elective 4	1.6	2.4	4	Elective
	Functional Elective 5	1.6	2.4	4	Elective
BUS 4C 25	Major Project	3.2	4.8	8	Dissertation
BUS 4C 26	Comprehensive Viva Voce		2.0	2	
	Total in semester	11.2	18.8	30	
	<b>Grand Total</b>	<b>47.2</b>	<b>72.8</b>	<b>120</b>	

#### 18.0 Time Limit for Completion and Validity of Registration

The registration for MBA shall be valid for five academic years including the academic year of registration. A student is expected to complete all the MBA courses within these five years.

#### 19.0 Failed students

**19.1** If a student fails in any course or courses, he or she shall reappear in that course or courses in the regular examinations of the respective semester of any of the successive batches of MBA students.

**19.2** If they fail to pass in any course or courses within the five years, then they shall be required to reregister for the course they did not complete by paying the fees fixed by the university and appear for the university examination.

### **20.0 Change in curriculum and Chances to students**

**20.1** If MBA curriculum change is implemented in any year, the students who registered under the old scheme shall be allowed to appear in those courses in which they failed, subject to a total of three chances and a time limit of five academic years including the academic year of registration for MBA.

### **21.0 Discontinuation and Readmission**

**21.1** If a student wants to discontinue from MBA programme, he or she can do it provided the student pays the fee as is required by the general regulations of the University. But readmission may be allowed only if the student has completed at least the first semester with a minimum of 75% attendance and has registered for University examinations in the first semester courses, provided the Department, Centre or Institute agrees to readmit him or her to the next semester of the MBA programme.

### **22.0 Pass minimum**

**22.1** Each student shall secure a minimum of 2 GPA for 4 credit courses and 1 GPA for 2 credit courses in the university examination for each course for a pass in that course.

The classification of results may be as follows:

Letter grade	Range of Grade Point Average	Performance level
A	3.5 to 4.0	Excellent
B	2.5 to 3.49	Very good
C	2.2 to 2.49	Good
D	2.0 to 2.19	Average
E	0.5 to 1.99	Poor
F	Below 0.5	Very poor

**22.2** A candidate who passed the courses in the first two semesters in regular sitting or supplementary sittings before the completion of the course and any of the third and fourth semester papers by taking one supplementary chance after the completion of the course (one chance for third semester papers and one for fourth semester papers) shall also be given class/grade, based on the percentage of marks obtained by him or her.

## **23.0 Specialization**

**23.1** There shall be two categories of specialization: full specialization (five courses) and dual specialization with three courses from one area and two courses from another area).

**23.2** If the student opts for and passes in a minimum of five courses in any elective area, he or she may be issued mark lists showing full specialization as Marketing Management, Financial Management etc.

**23.3** If the student chooses three courses in one specialization area and two courses from another specialization area, he or she may be issued mark lists with dual specialization as Marketing Management and Financial Management etc

## **24.0 Specialization Electives:**

### **24.1 Marketing**

#### **In Third Semester**

BUS 3EM 01 Consumer Behavior and Marketing Research

BUS 3EM 02/ IB 02 Global Marketing Management

BUS 3EM 03 Marketing Communication Management

BUS 3EM 04 Brand Management

#### **In Fourth Semester**

BUS 4EM05 Sales Management

BUS 4EM06 Retail Management

BUS 4EM07 Services Marketing

### **24.2 Finance**

#### **In Third Semester**

BUS 3E F01/IB 01 International Finance

BUS 3E F02 Corporate Taxation

BUS 3E F03/IB 03 Strategic Financial Management

BUS 3E F04 Indian Financial System

#### **In Fourth Semester**

BUS 4E F05/IB 05 Forex Management

BUS 4E F06/IB 06 **Risk Management**

BUS 4E F07/IB 07 **Financial Derivatives**

### **24.3 Human Resource Management**

### **In Third Semester**

BUS 3E H01 Managing Self and Others

BUS 3E H02 Performance Management

BUS 3E H03 Human Resource Planning and Development

### **In Fourth Semester**

BUS 4E H04/ IB 04 Global Human Resource Management

BUS 4E H05 Management of Training and Development

## **24.4 International Business**

### **In Third Semester**

BUS 3E F01/IB01 International Finance

BUS 3E M02/IB02 Global Marketing Management

BUS 3E F03/IB03 Strategic Financial Management

BUS 3E H04/IB04 Global Human Resource Management

### **In Fourth Semester**

BUS 4E F05/IB05 Forex Management

BUS 4EF06/IB06 Risk Management

BUS 4E F07/IB07 Financial Derivatives

## **24.5 Systems Elective**

### **In Third Semester**

BUS 3ES 01 Systems Analysis and Design

BUS 3ES 02 Data Base Management Systems

BUS 3ES 03 Electronic Commerce

### **In Fourth Semester**

BUS 4ES 04 Enterprise Resource Planning

BUS 4ES 05 Business Process Re engineering

## **24.6 Tourism and Hospitality Management**

BUS 3ET 01 Tourism Products of India

BUS 3ET 02 Tourism Marketing

BUS 3ET 03 Tourism Policy Planning and Development

BUS 3ET 04 Sustainable Eco Tourism

### **In Fourth Semester**

BUS 4ET 05 Travel Agency and Tour Operations Management

BUS 4ET 06 Front Office and Housekeeping Management

## BUS 4ET 07 Hotel Operations

**25.0** For all other matters which are not specified in this regulation the common regulation for PG Programme under CUCSS for affiliated colleges will be applicable.

### **26.0 MBA Part Time Programme**

**26.1** All the above provisions are applicable to MBA Part Time Programme. In addition, to be eligible for admission to MBA Part Time Programme, a candidate should have a minimum of three years' work experience with any organization. In the absence of employed candidates, such seats can be filled by candidates other than employees.

**26.2** The duration of the programme shall be **four** semesters spanning over **two** years with a minimum of three hours of lecture on every working day and six hours' lectures on Sundays and Public Holidays. In all semesters the total number of contact hours of MBA Part-time programme must be equal to total number of contact hours of regular MBA Programme.

### **27.0 Scheme of Instruction and Examination of Part Time MBA Programme:**

It is same as that of full time MBA programme mentioned in the regulation

### **28.0 Detailed Syllabus**

UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS 1C 01 BUSINESS COMMUNICATION

Time: 30 hrs

2 credits

Course objectives:

- To understand the process of business communication, and
- To acquire required skills to manage business communication
- To give awareness about and to help develop the personality of the students.

#### Module I

Business Communication – meaning - need – process – methods – written, verbal, non-verbal, visual, telecommunications; - internal and external , upward and downward, lateral; barriers to communication – physical, psychological, linguistic, mechanical.

#### Module II

Communication through letters, business letters, layout of letters, kinds of business letters, characteristics of a good letter; application for appointment - resume – references; appointment orders; Business enquiries – offers and quotations; orders-execution of orders – cancellation of orders. Letters of complaint, letters of agency – status enquiries; circulars and circular letters; notices; reports by individuals; reports by committees; annual report; writing of reports. Non-verbal communication - Body language – kinesics - proxemics, Para language. Effective listening: Principles of

effective listening; factors affecting listening. Interviewing skills: appearing in interviews; conducting interviews.

#### Module 111

Group Communication-Meetings; Need, Importance and planning of meetings, Meeting notice, Agenda, Minutes, Press release, Press conference, Meeting Presentation, Elements of Presentation, Designing Presentation, Visual Support.

Corporate Communication, Scope and Importance-Components, Role of social media in communication. Annual Reports

#### Books:

1. Dan O'Hair et al. Strategic Communications in Business and the Professions, Pearson.
2. Dalmar Fisher, Communication in Organizations, Jaico Publishing House, Mumbai.
3. Thill Bovee and Schatzman, Business Communication Today, Pearson.
4. Chaturvedi P.D. and Mukesh Chaturvedi: Business Communication, Pearson Education New Delhi
5. Nithin Bhatnagar & Mamta Bhatnagar: Effective Communication and Soft Skills, Pearson Education New Delhi
6. Balasubramanyam: Business Communications; Vikas Publishing House, Delhi.
7. Kaul: Effective Business Communications, Prentice Hall, New Delhi.
8. Sangheetha Magan: Business Communication, International Book House, New Delhi

UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS 1C 02 MANAGEMENT THEORY AND BUSINESS ETHICS

Time: 60 hours

Credits 4

#### Course objectives:

- To understand the process of business management and its functions, and
- To familiarize the students with current management practices.

#### Module I

Nature and scope of Management; evolution of management- Schools of management thought; F.W. Taylor and Henry Fayol; Behavioral approach to Management. Management as a Science and an Art; management process.

#### Module II

Functions of management- planning; planning premises; types of plan; planning process; Organization – Theories, types, importance, organization structure- Line and Staff functions - Conflicts; centralization and decentralization; delegation; types, principles, elements, Coordination, Directing – Supervision, Communication.

#### Module III

Directing – motivation, leadership – Theories; importance – Controlling principles – Dynamics of Groups at work, work group behaviour and productivity; work and motivation Manager vs. leader; leadership and motivation; leadership styles; theories of

motivation. MBO: - team creation and Management; Management of Change – importance, objectives and methods.

#### Module IV

Ethics, Culture and values; importance of culture in organizations; Indian Ethos and value systems; Concepts of Dharma; Nishkama karma and purusharthas; Model of Management in the Indian socio-political environment; Work ethos; Indian Heritage in production and consumption. Corporate social responsibility and Corporate Governance; Transparency; International and other Ethical bodies.

#### Module V

Business Ethics; relevance of values in Management; Holistic approach for managers in decision-making; secular Vs. spiritual values in Management; Ethical relativism; whistle blowing; stress in corporate management. Ethics Management; Role of organizational culture in ethics; structure of ethics management; Ethics Committee; Ethics Officers and the CEO; Communicating Ethics; Ethical Audit;

#### Books:

1. Koontz, H and Weihrich, H: Management, McGraw Hill Inc, New York.
2. Drucker, Peter, F: Management: Tasks, Responsibilities and Practices, Allied Publishers, New Delhi.
3. Dipak Kumar Bhattacharyya, Principles of Management: Text and Cases, Pearson, 2012
4. Biswanath Ghosh, Ethics in Management and Indian Ethos, Vikas, New Delhi, 2009.
5. B.L. Bajpai, Indian Ethos and Modern Management, New Royal Book Co., Lucknow, 2011.
6. Chakraborty, S.K., Ethics in Management: Vedantic Perspectives, Oxford University Press, New Delhi, 1995.

UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION - SYLLABUS  
BUS IC -03: BUSINESS LAW

60Hours

4 credits

#### Objectives:

To develop knowledge and skills in the understanding of the general legal framework, and of specific legal areas relating to business, recognising the need to seek further specialist legal advice where necessary.

#### Module I

Law of contract—Indian Contract Act 1872-essentials of a valid contract-offer, acceptance, competence, consent, consideration, legality of objects-performance of Contracts — breach of contract and remedies—quasi contracts.

#### Module II



Special contracts—bailment- agency- Sale of Goods Act 1930 – definitions - essentials of a contract of sale and hire purchase- Sale and agreement to sell – goods, types – Conditions and warranties - transfer of property in goods – delivery - rights of an unpaid seller— auction sale.

#### Module III

Indian Partnership Act 1932—definition –formation-registration-partnership deed, minor in partnership-rights, duties and liabilities of partners—dissolution. Consumer Protection Act 1986— consumer – complaints, grounds, time - unfair and restrictive trade practices— consumer grievance redressal machinery, district, state, and national level, jurisdiction.

#### Module IV

Indian Companies Act 1956—Nature and types of companies - incorporation, commencement of business - documents associated with formation - issue and allotment of shares-dematerialization of shares - transfer and transmission of shares — management and directors — meetings and resolutions—postal ballot- buy back of shares - prevention of oppression of mismanagement — merger and acquisitions.

#### Module V

Negotiable Instrument Act 1881 —Types and characteristics of negotiable instruments - Promissory notes, bills of exchange, cheques — parties- holder and holder in due course - negotiation—crossing, endorsement, dishonor and discharge-banker and customer. Right to information Act 2005—salient features - information-request-fee—response- social issues

References:

1. Gulshan: Business law
2. M.C. Kuchhal, Business Laws, Vikas
3. M.C. Shukla: Mercantile Law, S. Chand New Delhi, 2010
4. B. N. Tandon: Indian Company Law
- 5 Negotiable Instrument Act.
6. Right to Information Act.

## UNIVERSITY OF CALICUT

### MASTER OF BUSINESS ADMINISTRATION - SYLLABUS BUS 1C 04 ORGANIZATIONAL BEHAVIOUR

60Hours

4. Credits

Course objectives;

1. To understand the dynamics of interpersonal, intra group and inter group behavior at workplace and
2. To gain practical knowledge in change management and organization development.

#### Module I

Introduction to Organisational Behaviour- Meaning and Definition of OB- Environment and OB-Approaches to OB-Scientific-Behavioral and Contingency approaches-OB in historical perspective.

#### Module II

Individuals and organisation-Foundations of Individual behaviour-Motivation and Behaviour- Theories of Motivation-Motivation at work-MBO-Motivation and Job performance- Perception Process- Barriers to Perception-Perceptual selectivity-Learning;Theories of Learning- Learning reinforcement-Attitude and Behaviour- Personality-Stress and Behaviour

#### Module III

Group Dynamism-Group meaning and Definition-Reason for group formation-Types of groups-Successful group behaviour-Group Decision making-Intergroup relations and conflicts.

#### Module IV

Group communication-Leadership in group-Creativity and group decision making

#### Module V

Characteristics of organisation-Organisational structure and design-Meaning and importance-Type and determinants of organisation structure-Organisational change and development-Resistance to change-Managing change-OB and OD- OD Interventions

#### Books:

1. Stephen Robinson, Management, Prentice Hall
2. F. Luthans, Organisational Behavior, Tata McGraw Hill, New Delhi, 1995.
3. Stephen P. Robbins, Organisational Behaviour, Pearson, New Delhi, 2005.
4. McShane et al, Organisational Behaviour, Tata McGraw Hill, New Delhi,
5. Anderson and Barker, Effective Enterprise and Change Management, Blackwell Publishers Ltd, Oxford, 1996
6. French and Bell, Organisational development, Prentice Hall of India, New Delhi, 1995.
7. SR Kao et al. Effective Organisation and Social Values, Sage Publications, New Delhi, 1994.
8. Jit S Chandan, Organisational Behaviour-Vikas Publishing House Private Ltd

## BUS 1C 05 ENVIRONMENT AND BUSINESS

60 Hours

4 credits

Course objectives:

- To acquaint the students to the emerging trends in business environment which will help the students to develop the ability to analyze the competitive business environment to appraise the environmental pressures on business and
- To understand the government policies and current issues in Indian perspective

### Module I

Business Environment –Meaning and definition, characteristics, objectives, classification of Business environment: Nature, concept and significance of Micro environment and Macro environment – environmental analysis. Globalization – strategies, World Trade Organization – implications, Public Sector in India- role in economic development, Privatisation, Intellectual Property Rights (IPR) and related issues.

### Module II

Nature and progress of economic reforms, Monetary and fiscal policies, Export Import Policies, Competition Act 2002, Foreign Exchange Management Act. Industrial policy of India. Make in India- Startups-Mudra Bank- Digital India-Skill India.

### Module III

Domestic Vs Foreign Investment-FDI and Indian Economy- Nature and scope of FDI- FDI policy in general and FDI in various sectors of the Economy-Role of FII in Economic Development-

### Module IV

Sustainable Development-Implication of demography in growth and economic development-Energy Management- Green Energy-Energy and Eco system-Climate change and sustainable development- Sustainable consumption- Alternative technology-Environment Management Systems and Standards- ISO 14000

### Module V

Environmental Accounting- Environmental Ethics- Environmental Loss-Pollution and waste management – Water resource management-Social Cost benefit analysis-CSR- Bio Diversity and Corporate Ethics. -impact of technology on business.

Books:

1. Sundaram & Black, International Business Environment, PHI, New Delhi.
2. Francis Cherunilam: “Business Environment”, Himalaya Publishing House, Mumbai.
3. K. Aswathappa: “Legal Environment of Business”, Himalaya Publishing House, Delhi.
3. Adhikary, M.: “Economic Environment of Business”, Sultan Chand & Sons, New Delhi.
4. Panday.G.N-Environmental Management-Vikas Publishing House
5. Uberoi.N.K-Environmental Management- Excel Books- New Delhi
6. Gupta and Das: Environmental Accounting-Wheeler Publishing

UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS 1C 06 MANAGERIAL ECONOMICS

Time: 60 Hours

4 credits

Course Objectives

1. To acquaint the student with the concepts and techniques of micro and macro economics and
2. To enable them to apply this knowledge to business decision-making.

Module-1

Managerial Economics – definition, scope and importance, business decisions and concepts of managerial economics – incremental concept, marginalism, equi-marginal concept, the time perspective, discounting principle, opportunity cost principle.

Module II

Utility and Demand Analysis – concept and types of utility; Laws of demand; elasticity of demand; demand forecasting – techniques.

Module III

Production function – production with one variable input, law of variable proportion; production with two variable inputs; production isoquant; isocost lines; Estimating production functions; cost concepts and break even analysis

Module IV

Market structure – perfect and imperfect competition; monopoly, duopoly, oligopoly; monopolistic competition, pricing methods under these competitive environments.

Module V

National income concepts and measurement; Business cycles and contra cyclical policies; Economic planning and development models; Mahalnobis model; Harod-Kaldore model.

Books:

1. Paul .G. Keat, Philip.K.Y.Young, Sreejatha Banerjee, Managerial economics- Economic tools for today's Decision makers, Pearson education.
2. H.L.Ahuja. Managerial economics- Analysis of managerial decision making, S.Chand, New Delhi
3. Adhikary,M: Business Economics, Excel Books, New Delhi 2000
4. DD Chaturvedi & SL Guptha, Managerial Economics, International Book House, 2012
5. DN Dwivedi, Managerial Economics, Vikas Publishing House, New Delhi, 2012

UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS 1C 07 QUANTITATIVE TECHNIQUES

60 Hours

4 credits

Course objectives:

- To understand statistical tools for quantitative analysis
- To understand the process of using statistical tools for validating findings and interpreting statistical results.

Module I

Probability: basic concepts; approaches; theorems- addition, multiplication, conditional and Bayes; business applications of probability.

Module II

Probability distributions: random variable; expected value of random variable; Binomial distribution; Poisson distribution, Normal distribution and Exponential distribution.

Module III

Correlation and regression: Simple, partial and multiple correlation; regression analysis; business application of correlation and regression.

Module IV

Statistical inference: Basic concepts; standard error; central limit theorem; Sampling and types of sampling; large sample tests, small sample tests; tests for means; tests for proportions; tests for paired observations; Non-parametric tests- Chi-square test, sign test, Wilcoxon, Krushkal Wallis test, Waid – Wolfowitz test; analysis of variance.

Module V

SPSS for data analysis: data entry in SPSS; Data analysis tools in SPSS; Calculation of Descriptive statistics, Correlation and Regression; Regression model for forecasting with SPSS

Books:

1. Tulsian, P.C. and Vishal Pandey,: Quantitative Techniques, Pearson Education, New Delhi 2004.
2. Aczel: Complete Business Statistics, Tata Mc McGraw Hill, New Delhi.
3. Levine, David M, Timothy C. Krehbiel and Mark L.Berenson: Business Statistics, Pearson Education, New Delhi 2004.
4. Richard L.Levin and David S. Rubin; “Statistics for Management”, Prentice Hall of India, New Delhi.
5. N.D. Vora: “Quantitative Techniques in Management”, Tata McGraw Hill, New Delhi.
6. S.P. Gupta: Statistical Methods, Sultan Chand & Sons, New Delhi.
7. Hooda, R.P.: “Statistics For Business and Economics”, Macmillan, New Delhi.
8. GC Beri, Business Statistics, Tata McGraw Hill Co, New Delhi
9. SPSS Manual

UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS 1C 08 ACCOUNTING FOR MANAGERS

60 Hours

4 credits

Objectives: To develop knowledge and understanding of the underlying principles and concepts relating to financial accounting and technical proficiency in the use of double-entry accounting techniques including the preparation of basic financial statements. To enable students to familiarize with the basic concepts in accounting and finance. Focus must be laid on fundamental principles rather than doing complicated problems.

Module I

Accounting an introduction – meaning – concept of accounting – functions of accounting - accounting conventions accounting concepts – International Accounting Standards - Documentation and recording of business transactions - classifying and summarization of business transactions – journal — subsidiary books – ledger - cash book - trial balance – problems.

Module II

Final accounts of sole trader — Trading and profit and loss accounts—Adjustment of different items – Corporate financial statements - specimen forms – preparation of accounts.

Module III

Analysis of financial statements – tools and techniques —Ratio analysis—meaning and Significance — classification of ratios — liquidity ratios, solvency ratios, profitability ratios, turnover ratios – computation of ratios.

Module IV

Fund flow analysis – meaning of fund – fund flow analysis – importance of fund flow statement – difference between fund flow statement and income statement — preparation of the fund flow statements – statement of changes in working capital – computation of fund from operation – sources and application of funds.

Module V

Cash flow analysis — meaning – importance – difference between cash flow and fund flow statements – cash from operating activities - cash flow from investing activities – cash flow from financing activities – preparation of cash flow statement - Utility and limitations.

Books:

1. Financial accounting—Ashoka Banerjee – Excel publications, New Delhi,
2. Accounting principles—Anthony—Irwin Publishers
3. Financial Accounting of Management—Ambariash Gupta—Pearsons Education
4. Fundamentals of Financial Accounting—Narayanaswamy
5. Corporate Accounting—Dr. V.K.Goyal—Excel books
6. Introduction to Accounting—Pru Marriott & J R Edwards –Sage Publications
7. Accounting for Managers, NK Gupta & Vidhu Bansal, International Book House

Time: 30 hrs

2 credit

**Course objectives:**

To foster an all round development of students by focusing on soft skills and also to make student aware about the importance, the role and the content of soft skills through instruction, knowledge acquisition, and practice.

Module I

Introduction to Soft Skill Development. Right personality for the job-Softskills and Personality Traits at different stages of the career growth-Values and Ethics-Personality Analysis-Differnt concepts of Personality Development-Personality and Leadership Qualities- Personality Assessment-Communication Skills-Spoken-Written and Body Language

Module II

Soft skills Demanded by Employer-Soft skill as a competitive weapon-Classification of softskills-Time Management-Attitude-Responsibility-Integrity and Trust-Consistency and Predictability-Teamwork and Interpersonal skills-Empathy and Listening Skills-Communication and Networking

Module III

Body Language-Innerself and personality-Introduction-Emotions displayed by bodylanguage-Body language exhibited during different professional interaction-Group Discussion-Video conferencing-Job interview-Nonverbal communications-Reasoning-Flexibility-Culture and Personality

Methodology

(There should be adequate exposure to demonstrations with audio video mehods, games, case studies, role plays, field works, presentations, debates and discussions, simulation of real life situations, stress exercises, team exercises, planning exercises, personality testing and feedback etc.Yoga demonstrations should also a part of this course delivery system)

References:

1. Barun K Mitra: Personality Development and Soft Skill Development-OUP
2. Personal Development for life and work by Wallace & Masters
3. Bovee Business Communication Pearson Education
- 4.Pernrose John et al: Business Communication fro Managers-Cengage Learning

## Module I

Introduction to marketing management--Concept, nature and importance of marketing; Evolution of marketing concept; Marketing environment—Micro environment of marketing and macro environment of marketing –Domestic marketing and international marketing.

## Module II

Consumer behaviour- buying roles and behaviour; Individual consumer behaviour and institutional consumer behaviour-- models of buying decision; factors influencing buying decision—cultural ,social, personal and psychological factors—buying process— consumer adaptation process—changing patter of consumer behaviour.

## Module III

Market segmentation, targeting and positioning – levels and patterns of segmentation; effective segmentation; market targeting; positioning methods and strategies. Marketing research - Scope and types of marketing research.

## Module IV

Product and pricing decisions- Concept of product; product line and product mix; new product development; packaging and branding; brand extensions; Pricing decisions-factors influencing price decisions; pricing strategies; Product life cycle stages and strategic marketing decisions; Promotion and Distribution-Promotion mix; Promotion mix; advertisement budget; media planning; measuring advertisement effectiveness. Sales promotion - objectives, tools and techniques. Distribution channels- physical distribution decisions; channel intermediaries; channel management. Wholesaling and retailing- retail marketing, retail formats.

## Module V

Marketing organization and control systems- organizing marketing department; marketing control techniques- annual plan control, profitability control, strategic control. Product Marketing Vs Services Marketing-Green Marketing-Gender based marketing-Marketing for nonbusiness organisation.

A minimum of five cases are compulsorily discussed in class room.

## Books:

1. Kotler, Philip and Gary Armstrong: Principles of Marketing, Pearson Education, New Delhi 2004.
2. Stanton, W.J., Fundamentals of Marketing, McGraw Hill, New York 1994.
3. Saxena, Rajan: Marketing Management, Tata McGraw Hill, New Delhi 2004.
4. Kotler, Philip: Marketing Management, Pearson Education, New Delhi 2005.
5. Ramaswamy, V.S. and Namakumari S: Marketing Management, Macmillan, New Delhi, 2003.
6. Rajendra P. Maheswari, Marketing Management, International Book House, 2012
7. Neelamegham, S, Marketing in India; Cases and Readings, Vikas New Delhi, 1988



UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS 2C 11 FINANCIAL MANAGEMENT

60 HOURS

4 credits

Objectives:

1. To understand the different financial functions to be discharged by a finance manager.
2. To analyze the impact of financial decisions on business enterprise.

Module I

Financial Management—objectives—profit maximization, wealth maximization—finance function—role of finance manager—strategic financial management—economic value added—time value of money.

Module II

Investment decision—capital budgeting techniques—pay back method—accounting rate of return—NPV—IRR—discounted pay back method—capital rationing—risk adjusted techniques of capital budgeting.—capital budgeting practices.

Module III

Capital structure decisions—cost of capital—computation of cost of debt, preference shares, equity and retained earnings—weighted average cost of capital—Theories of capital structure—NI approach NOI approach-traditional—MM theory—indifference point— fair capitalization—over and under capitalization.

Module IV

Working capital management—factors determining working capital—estimation of working capital—inventory management techniques—receivables management—management of cash and marketable securities—techniques of cash management—committees on working capital and their findings and recommendations.

Module V

A. Sources of long term finance—conventional and innovative sources—Leasing — Factoring — securitization—dividend theories—Walter's model—Gordens model—MM approach—legal aspects of dividend—formulation of dividend policy. B. Corporate governance C. Financial engineering

**Coverage of the questions: 60% Problems and 40 percent theory**

Reference Books:

1. Van Horne James.C: Financial management and policy ( Prentice Hall of India)
2. Jim Mc Menamin : Financial management- An Introduction ( Oxford)
3. Pandey. I.M: Financial Management (Vikas Publishing House)
4. Ravi M Kishore: Financial Management ( Taxmann)

UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS 2C 12 OPERATIONS MANAGEMENT

60 Hours

4 credits

Course objectives:

- To gain an in-depth knowledge of production and operations management, and
- To understand the ways of improving productivity and operational efficiency.

Module I

Nature and scope of production and operations management; historical development; operations strategy; different production systems- product, process, flexible and computer integrated; layout; layout planning. Operation Strategy in global environment.

Module II

Material management- Materials planning and inventory control; JIT; Material Planning Budgeting and Material Requirement Planning; Purchase management; stores management; Material handling principles and equipments; quality assurance; acceptance sampling; Statistical Quality Control; Total Quality Management; ISO 9000. Line balancing.

Module III

Operations decisions: production planning and control in mass production systems, batch/job order manufacturing. Facility location; capacity planning- models; Process planning- aggregate planning- scheduling- Maintenance management concepts; Industrial safety.

Module IV

Work study, method study, work measurement, work sampling, work environment. Capacity Planning and Break Even Analysis. Outsourcing and supply chain strategy.

Module V

Production planning and control in different production systems; aggregate planning; short-term scheduling; maintenance management. ERP solutions and its functionalities in operations Management.

Books:

1. Russell, Roberta S, and Bernard W.Taylor III, Operations Management, Pearson Education, New Delhi 2004.
2. Chase, Operations Management for Competitive Advantage, Tata McGraw Hill, New Delhi.
3. Buffa, E.S., 'Modern Production Management', New York, John Wiley, 1987.
4. Adam, E.E. and Ebert, R.J., 'Production and Operations Management' Prentice Hall of India, New Delhi 1995.
5. Chary, S.,N., 'Production and Operations Management', Tata McGraw Hill, New Delhi 1989

6. Jayheizer/Barry Render et al Operations Management: Pearson Education

UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS 2C 13 HUMAN RESOURCES MANAGEMENT

Time: 60 hours

4 credits

Module I

Introduction to Human Resource Management—Importance--scope and objectives of HRM. Evolution of the concept of HRM- Approaches to HRM- Personnel management Vs Human Resource Management-HRM and competitive advantage- Traditional Vs Strategic human resource management— HRM and HRD-- Growth of HRM in India.

Module II

Human resource planning, Recruitment and selection—Job analysis—uses of job analysis-process of job analysis-job discretion- job specification methods of job analysis- methods of human resource planning- Conventional Vs strategic planning— job evaluation—Recruitment--constraints and challenges of recruitment-source of recruitment-methods-Indian experience in recruitment.

Module III

Placement, Induction and Internal mobility of human resource. Training of employees—need for training-objectives- approaches --methods-philosophy of training-training environment- areas of training- Training evaluation- Executive development- Concepts- methods and program- promotion and transfer.

Module IV

Performance appraisal and career planning. Need and importance- objectives- process-methods and problems of performance appraisal- performance appraisal practices in India. Concept of career planning –features- methods –uses career development-succession management in Indian context.

Module V

Compensation management and grievance redressal. Compensation planning-objectives-Principles of wage administration-wage systems-state regulations in wage administration-factors influencing wage system-Indian practice in wage administration. Grievance redressal procedure- discipline- approaches- punishment-essentials of a good discipline system. Labour participation in management and workers empowerment.

Books:

Human Resource Management- Text and Cases-- VSP Rao

Human Resource Management- Garry Dessler & Biju Varkkey, Pearson, 2012  
Human Resource Management—Snell, Bohlander  
Amstrong's Hand book of Human Resource Management, Kogan Page, 2012  
Human Resource Management- Pravin Durai, Pearson, 2010

UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS 2C 14 MANAGEMENT SCIENCE

60 Hours

4 credits

Module I

Management Science: Scope and importance; Linear Programming- Applications, advantages and disadvantages – formulation of problem - assumptions - Graphic and simplex methods - Duality and shadow pricing; sensitivity analysis- simple problems.

Module II

Transportation and Assignment Problem - Transportation model and its applications in business problems - without degeneracy. Assignment Model and its applications to solution of business problems.

Module III

Decision theory: framework; payoff tables; regret tables; Decision under certainty, uncertainty and risk; methods of incorporating risk; value of perfect information; Decision tree and its uses.

Module IV

Network Analysis: Construction of network diagramme – CPM and PERT – Time Analysis, Cost Analysis – Time cost trade off - crashing

Module V

Queuing Theory: Structure, assumptions, uses and characteristics. Single channel with infinite population – multiple channel with infinite population – Simulation: concepts and applications. Monte Carlo Simulation – limitations of simulation – simulation through computer software

Books:

1. Hillier ,Frederick S and Hillier, Mark S: Introduction to Management Science, Tata McGraw Hill, New Delhi 2004.
2. Mathur , K and Solow, D, Management Science, Eaglewood Cliffs, New Jersey Prentice Hall Inc, 1994.
3. Theirouf, R.J. and Klekamp, R.C.: Decision Making Through Operations Research, John Wiley, New York 1989.
4. Hillier, Frederick S and Lieberman, Gerald J: Introduction to Operations Research, Tata McGraw Hill, New Delhi 2003.

5. Narang A.S., Linear Programming and Decision making, Sultan Chand, New Delhi 1995.
6. Hamdy A. Taha, Operations Research, Pearson, 2012.

UNIVERSITY OF CALICUT  
 MASTER OF BUSINESS ADMINISTRATION  
 BUS 2C 15 MANAGEMENT INFORMATION SYSTEMS

60 Hours

4 credits

Course objectives:

- To understand the process of information generation and communication in organisations
- To understand the process of IT application development and use in organisations
- To provide a basic understanding about security issues of information resources.

Module I

Evolution of MIS: Concepts; framework for understanding and designing MIS in an organisation; MIS and other related disciplines: MIS and Management Accounting, MIS and Computer Science, MIS and OR, MIS and Organisational Behaviour, MIS and Management. Concept of information; definition, features, types, process of generation and communication; quality and value of information; information overload; techniques for managing overload; summarizing; filtering; inferences and message routing. System concept; definition, types and characteristics of system-control in systems: feedback: positive and negative; negative feedback control system, input, process and output control; law of requisite variety.

Module II

Structure of MIS: Basic structural concepts: formal and informal information systems; public and private information systems; multiple approaches to the structure of MIS: Operational elements (physical components, process, and outputs for users), activity subsystems, functional subsystems and decision support – synthesis of multiple approaches into a conceptual structure for MIS.

Module III

Information systems: Transaction Processing Systems, Office Automation Systems, Information Reporting Systems, Decision Support Systems, Executive Support Systems, expert systems and Enterprise Resource Planning Systems.

Module IV

Systems Development and Implementation: System development methodologies; SDLC approach; prototyping approach and user development approach- Systems Analysis; systems Design; Concepts of database and database design; system implementation; management of information system projects; system documentation – information system audit.

Module V

Computer Networks: LAN, WAN; topologies; distributed data processing and client/server computing. Security of information resources; threats to information

resources; security systems for risk management – social and ethical issues of information technology.

#### Books:

1. O'Brien, James A: Management Information Systems, Tata McGraw Hill, New Delhi, 2004.
2. George M.Scott: Management Information Systems, McGraw Hill Book Company, New Delhi.
3. Schultheis, Robert and Summer, Mary: Management Information Systems, Tata McGraw Hill, New Delhi, 2005.
4. Gordon B Davis, et. El: Management Information Systems, Prentice Hall of India, New Delhi.
5. Kenneth C. Laudon and Jane P. Laudon: Management Information Systems – Managing the Digital Firm, Pearson Education, New Delhi 2011 .
6. Effy Oz, Management Information Systems, Vikas Publishing House, New Delhi.
7. Haag, Cummings and Mccubbrey: Management Information Systems for the Information Age, Tata McGraw Hill, New Delhi, 2004
8. Post, Gerald V and Anderson, David L: Management Information Systems, Tata McGraw Hill, New Delhi, 2004.
9. Nirmalya Bagchi, Management Information System, Vikas Publishing House, New Delhi 2010
10. Hitesh Guptha, Management Information System, International Book House, New Delhi, 2011

UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS 2C 16 BUSINESS RESEARCH METHODS FOR MANAGEMENT

60 HOURS

4 credits

#### Objectives:

- To understand the process of doing research in business and other social sciences
- To acquire required skills to undertake research projects as part of the curriculum
- To enable to acquire required skills to undertake research projects for the business and commerce

#### Module I

Research— concepts – research methodology – approaches to business and social research – scientific methods – types of research – research designs.

#### Module II

Formulation and planning of research - selection of problem – setting of objectives - formulation – hypotheses – measurement of variables – research plan – literature review – conducting the research

#### Module III

Data collection— primary data – methods and techniques of primary data – secondary data – methods and techniques — interviews – surveys – census and sample surveys – Editing, classification and codification of data – using computer packages.

#### Module IV

Data Analysis – qualitative data analysis – descriptive quantitative data analysis – tests of measurement and quality – using computer packages

#### Module V

Writing and presenting the report—planning report writing —report format – footnotes and bibliography - presentation – report generation and presentation using computer packages

#### Books:

1. Mathew David & Carole D. Sutton, Social Research: The Basics, Sage Publications, New Delhi
2. O.R. Krishnaswami, Methodology of Research in Social Sciences, Himalaya Publishing House, Mumbai.
3. Ajai S. Gaur and Sanjaya S. Gaur: Statistical methods for practice and Research, Sage Publishers.
4. Deepak Chawla & Neena Sondhi, Research Methodology, Vikas Publishers, 2011
5. Naval Bajpai, Business Research Methods, Pearson, 2013
6. CR Kothari, Research Methods and Techniques, New Age International, New Delhi

UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS 3C 17ADVANCED STRATEGIC MANAGEMENT

Time: 60 hrs

4 credits

#### Objectives:

1. To understand the fundamentals of strategic management, and
2. To develop the capability to formulate and implement strategies

#### Module I

Strategic Management – Military origin of strategy, Evolution- Concepts and Characteristics of Strategic Management- types of strategy: functional strategy, business strategy, global strategy and corporate strategy – role of vision and mission statements- strategic management process; role, functions and skills of board and top management in strategic management. Stake holders in business and their role in strategic management. CSR, Ethical and Social Consideration in Strategic Management-Case Studies

#### Module II

Strategy Analysis and Formulation-Company's resources and competitive position analysis- organisational capability analysis-Strategic advantage analysis-Core competence- Distinctive competitiveness. Analysis of External Environment-SWOT Analysis-Industry Analysis-Porter's five forces model of competition-Corporate portfolio analysis-BCG-GE Models.

#### Module III

Generic competitive strategies- Low cost-differentiation-focused differentiation. Stability Growth strategies-vertical integration strategies-mergers, acquisition and takeover strategies-Strategic alliance-Global strategic partnership- Tailoring strategies to specific industries- GEC Model; 7S Framework; stakeholders' expectations analysis; competitive analysis; Scenario planning.

#### Module IV

Strategy Implementation - project implementation - procedural implementation - behavioral implementation; managing resistance to change. New Business model and strategies for virtual business.

#### Module V

Strategy Evaluation and Control – tools and techniques of evaluation - control techniques and process - DuPont Control model, Balanced Score Card-etc.

#### Books:

1. William Glueck : Business policy – Strategy formulation and management action
2. Rue : Strategic Management
3. Donal F Harvey : Business policy and Strategic Management.
4. R.M Srivasthava: Management policy and Strategic Management.
5. Ravi M. Kishore: Strategic Management- Text & Cases, Taxmann
6. Francis Cherunilam: Business Policy and Strategic Management.
7. Azhar Kasmi : Business Policy
8. Bhattacharya : Strategic Management.
9. Gary Hamel and CK Prahalad -Competing for the future HBS Press

**UNIVERSITY OF CALICUT**  
**MASTER OF BUSINESS ADMINISTRATION**  
**BUS 3C18 STRATEGIC COST MANAGEMENT**

Time: 60 hrs

4 credits

#### Objectives:

To develop knowledge and understanding of management accounting techniques to support management in planning, controlling and monitoring performance in a variety of business context

#### Module I

Cost Concept-Classification of Cost-Elementwise classification-Functional wise classification-Classification for exercising control over costs-Classification based on cost behaviour-Techniques for separation of costs

#### Module II

Marginal Costing-Definition and Meaning-Features of marginal costing-Formulae used in Marginal costing-Marginal Costing and Absorption Costing-Application of Marginal Costing in Decision Making. Break Even and CVP Analysis.



### Module III

Costing in Service Sector-Service Cost Units-Service Cost Analysis-Operating Cost Statement-Transport-Hotel and Hospitals.Process Costing- Joint Product and Bye Product-Equivalent Production.

### Module IV

Activity based costing- Need and Importance-Relavance-Cost Drivers-Steps in Activity based costing-

### Module V

Cost control and Cost reduction-Need and Importance-Cost control process-Cost reduction process-Methods and techniques of cost control and reduction- Value analysis and engineering-Impact of Value analysis of on profit volume and value.Target costing-Kaizen costing-ERP-JIT.

### Books:

1. Cost Management- Ravi M Kishore, Taxman Publication
2. Cornerstones of Cost Management- Hansen Mowen- Cengage Learning

## UNIVERSITY OF CALICUT

### MASTER OF BUSINESS ADMINISTRATION

#### BUS 3C 19 ENTREPRENEURSHIP DEVELOPMENT & PROJECT MANAGEMENT

Time: 60 hours

4 credits

### Course objectives:

1. To provide a basic understanding to the students about the role of small business in an economy and to set up manage business firms.
2. To provide them with necessary knowledge and skills for project formulation and project management relevant for business.

### Module I

Entrepreneur: definition and functions; characteristics of entrepreneur; innovation and

entrepreneur; role of entrepreneur in economic development; floating of small business:

features of small business; advantages of small business; setting up small scale industrial unit; government regulatory framework for small business.

### Module II

Identification of business opportunities for small business: project ideas, screening of project ideas; environment scanning and opportunity analysis; Market demand analysis;

demand forecasting; technical analysis: materials and inputs; production technology; product mix; plant location and layout; selection of plant and equipment;

### Module III

Concept of Project : Generation and screening of project idea-- Project formulation--

market demand and situation analysis-- technical analysis; financial analysis, analysis of project risk, firm risk and market risk, cost benefit analysis, social cost benefit analysis—Environmental appraisal of projects – stress on environment--a project report preparation.

#### Module IV

Project planning-- Developing project teams-- setting goals and getting commitment-- project scheduling;-- resource management-- project implementation-- Using micro soft

project for project management: Major features of MS project and their application in project management.

#### Module V

Project Implementation---project management organization--importance of project management organization---monitoring and control of projects--parameters for monitoring and control--process of monitoring-PERT/CPM and network techniques in project monitoring and control- computer based project management.

Reference:.

1. Bhavesh M Patel : Project Management
2. Prasanna Chandra: Projects-planning, analysis selection-implementation and Review
3. Vasant Desai : Project Management and entrepreneurship
4. Harvey Maylor : Project Managemt.
5. Jack R Meridith : Project Management- A managerial approach
6. Ghattas, R.G. and Sandra L McKee: Practical project management.

UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS 3C 20 SUPPLY CHAIN MANAGEMENT

Time: 30  
credits

2

Course objectives:

- To understand the concepts, practices and importance of logistics management and supply chain management and
- To develop skills and competence to design and operate logistics facilities.

#### Module I

Introduction to Logistics and its interface with Production and Marketing; Measures of logistics; Physical distribution and logistics.- Logistics Systems Analysis and Design; Warehousing and Distributing Centres; Location. Transportation Systems: Facilities and Services; Dispatch and Routing Decisions and Models; Inventory Management Decisions.

#### Module II

Logistics Audit and Control; Packaging and Material Handling; International Logistics Management; Logistics Future Directions. Warehousing and Storage-- Transportation-land, water and air.

#### Module III

Introduction of supply chain-logistics and supply chain—functional coordination—supply chain relationship—cooperation and collaboration with supply chain partners—supply chain synergy. Supply chain value strategy—supply chain flow cycle- demand management.-- supply chain information system—intercompany and intra company information- relationship marketing and supply chain management.

Books:

1. Bowersox, D.J. and Closs, D.J.: Logistics Management: A System Integration of Physical Distribution, Tata McGraw Hill, New Delhi 1996.
2. Ballou, Renald H.: Business Logistics Management' Prentice Hall Inc, Englewood Cliffs, New York 1992.
3. Beal K.,:A Management Guide to Logistics Engineering, Institute of Production Engineering, USA 1990.
4. Martin Christopher: Logistics and Supply Chain Management, Pearson, 2011.
5. Shapiro, R: Logistics Strategy: Cases and Concepts, West, St. Paul, 1995.
6. John T. Mentzer: Fundamentals of supply chain management—Response books.
7. Chopra, Sunil and Peter Meindle: Supply Chain Management, Pearson Education, New Delhi 2005.
8. Mentzer, John T., et el: Ed., Supply Chain Management, Response Books, New Delhi 2001.
9. Ballou, Ronald H: Business Logistics / Supply Chain Management, Pearson Education, New Delhi 2004.

UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS 3C 21 INVESTMENT MANAGEMENT

60 Hours

4 Credits

Objectives:

To understand the characteristics of securities markets and the instruments traded therein

To be able to analyze risk and return of securities and manage portfolios of investments.

Module I

Investment –meaning and definition-Objectives of Investment - types of investment—Security markets; Primary market/new issue market; functions of primary market; right issue, book building, private placement; organised stock exchanges; functions of stock exchanges; listing of securities; trading and operational mechanism of stock exchanges; settlement and clearing; Dematerialisation.

Module II

Valuation of securities – bond and equity valuation – Concepts of risk and return – systematic and unsystematic risk; risk and return of securities; risk and return of a portfolio; Numerical problems in bond and equity valuation, return and risk of securities and portfolio and calculation of security and portfolio beta to be covered.

#### Module III

Security analysis – fundamental analysis: economic, industry and company analyses- technical analysis : meaning of technical analysis; basic principles of technical analysis; Dow Theory; chart patterns; Elliot wave theory; mathematical and technical indicators: EMA, ROC, RSI and MACD (theory only); Market Indicators: Breadth of the market and Odd-lot index; Efficient Market Hypothesis: weak form, semi-strong form and strong form of efficient market hypothesis.

#### Module IV

Portfolio management – Portfolio analysis: risk and return of a portfolio; diversification of risk - Portfolio selection: Markowitz's Efficient frontier theorem; Sharpe's single index model; Capital Asset Pricing Model (CAPM)- Portfolio evaluation –methods of evaluation- portfolio revision (theory only) - Numerical problems in portfolio risk and return, Sharpe's single index model, Capital Asset Pricing Model (CAPM) and Portfolio Evaluation to be covered.

#### Module V

Institutional arrangement for security investments-SEBI and its functions- Mutual funds: meaning; concepts; types of mutual funds-merchant bankers: concept of merchant banking; services provided by merchant bankers - Depositories and Depository participants; functions of depository; Dematerialization; NSDL and CSDL - Credit rating services.

(50 % theory and 50% problems)

#### Books:

- 1 . Zvi Bodie, Alex Kane, Alan J Marcus and Pitabas Mohanty: "Investments" Tata McGraw Hill Education Private Limited, New Delhi
- 2 . Gordon J Alexander, William F Sharpe, and Jeffery V Bailey: "Fundamentals of Investments, Prentice-Hall of India Private Limited, New Delhi
3. S. Kevin: "Security analysis and portfolio Management", Prentice-Hall of India Private Limited, New Delhi.
4. Prasanna Chandra: "Investment Analysis and Portfolio Management", Tata McGraw Hill Education Private Limited, New Delhi
5. Punithavathy Pandian, "Security Analysis and Portfolio Management ", Vikas Publishing House Pvt Ltd, New Delhi.
6. Thummuluri Siddaiah: "Financial Services" Pearson Education, Delhi
7. K. Sasidharan & Alex K. Mathews, Security Analysis & Portfolio Management, Tata McGraw Hill, 2011

**Objectives:**

1. To give a broad understanding of the corporate governance framework for corporate management.
2. To give specific ideas about the recommendations of various committees in different parts of the world for improving corporate governance .

**Module I**

**Corporate governance an overview: Public governance system- different views- different systems-Public governance structure. Meaning and definition of corporate governance- Historical perspective- CG in various countries such as Canada, US, UK, Italy, France Germany, Japan, China and India. Corporate Governance mechanism an overview- 4 p's of CG, people, purpose, power and performance .**

**Theoretical base of Corporate governance Models- Anglo saxon model, German model, Japanese model, control model, Indian model. Principles of corporate governance. OECD principles- Stake holders obligations- essentials of a good Corporate governance system. Growth of Corporate governance in India. McKinsey survey on corporate governance. Agent –principle relationship- share holders and CG- investors problem and protection- Legal framework of CG- Indian companies act. Accounting standards, SEBI act. Securities contract act- Clause 49 of the listing rules. Other stakeholders and CG, employees, institutional investors, customers, govt. community. Administrative framework of CG.-issues in managing dominant shareholders.**

**Module II**

**Various committees on corporate governance: Sarbanes Oxley Act. World bank and corporate governance- Blue Riband committee- Cadbury committee- Greenbury committee- Kings committee- Security exchange commission- Kumaramangalam committee- Narayana Moorthy committee- Naresh Chandra committee- and JJ Irani committee on corporate governance.**

**Module IV**

**Corporate governance framework- BOD, Board committees – audit committee- remuneration committee- Auditors and CG. Bankers and corporate governance-CG and business ethics. Corporate governance and CSR- Corporate governance and media- role of public policy and CG- Role of government- role of regulators. Financial reporting-details to be reported to external parties- whistleblowing mechanism in CG.**

**Module V;**

**Corporate governance in Indian scenario- emergence of CG issues in India- Implementation of Birla committee recommendations- Need for standardisation of CG rating system- Pioneers in CG practices. Land mark cases in corporate frauds in recent years, Enron fraud, WorldCom fraud, AIG insurance case, Baring bank case, Lehman Brothers case, Sathyam case, Tata finance case, Sahara case.**

1. References: A. C. Fernando, Corporate governance- Principles , policies and practices, Person Education.
2. Kesho Prasad, Corporate Governance, PHI.
3. Joshi Vasudha, Corporate Governance.
4. Swami Parthasarathi, Corporate Governance- Mechanism and practices .

**UNIVERSITY OF CALICUT**  
**MASTER OF BUSINESS ADMINISTRATION**  
**BUS 4 C 23 INTERNATIONAL BUSINESS**

Time: 60 hrs

4 credits

**Module I**

Introduction to international business-Local, regional, national, international and global business—management orientation of overseas business-Theories of International Trade-ethno centric, poly centric, region centric and geocentric orientation--reasons for internationalization of business-factors restricting internationalization of business—major global companies in the world.

**Module II**

Theories of International Trade: Classical theory of comparative cost advantage-Absolute-Relative-Haberler's theory of opportunity cost-Mills theory of reciprocal demand-Factor endowment theory-Country similarity theory-New trade theory-Theory of mercantilism-International product lifecycle theory-Implications of trade theories-Gains from International trade-Terms of trade-Balance of Payment-India's foreign trade- an overview, Trade Barriers-Tariff and Non tariff barriers.

**Module III**

International business environment: Cultural, social, political and legal, technological ,economic and trade environment- Free trade area, Customs Union, Common Market-Economic Union-Bilateral and Multilateral Trade Agreement and WTO,IMF, WORLD BANK, BRICS BANK etc—natural and demographic environment. Opportunities and threats of Indian companies in international market. Problems and prospects of foreign companies in Indian market.

**Module IV**

Strategy development in international business—the firm as a value chain—global expansion plan- : International business locations- factors influencing locations-factors restricting location .Value chain analysis, risk analysis, cost benefit analysis. Business entry strategy-exporting, licensing, investment, joint ventures, green field investment, strategic alliance, global strategic partnerships. International business functional strategies: International production strategy—international financing strategy—international human resources strategy and international marketing strategy.

**Module V**

Organizational structure and control system for international business: Centralized Vs decentralized structure-functional, divisional, product based and matrix structure. Global business planning system-global business organizing system--

information system-global business control system Integration of international business.

References:

1. Anant K Sundaran& J. Stewart Black: The international Business environment.
2. Porter's : Competitive strategy
3. Friedmann &J.Kim: Political risk and international Business
4. Rakesh Mohan Joshi-International Business OUP
5. M.L. Jhingan: International Economics, Vrinda Publications

**UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS 4 C 24 MANAGEMENT CONTROL SYSTEM**

Time: 60 hrs

4 credits

**Objective**

The course is designed to allow student to gain knowledge, insights and analytical skills related to how the finance managers go about designing, implementing and using planning and control systems to implement corporate strategies.

**Module I**

Conceptual framework of management control: Nature of Management Control Systems, Understanding Strategies, Behaviour in Organizations, Responsibility Centers, Revenue and Expense Centers, Profit Centers, Responsibility Accounting, Inter-divisional Transfer Pricing, Measurement of Divisional Performance including Performance Evaluation - Qualitative and Quantitative, Investment Centre and Measuring and Controlling Assets Employed.

**Module II**

Techniques of management control process: Strategic Planning, Steps in Management control process Budget Preparation, Planning and Procedures, Budgetary Control, Analysis of Variance, Performance Budgeting, Accounting Aspects of Control including Internal Audit and Control and Value for Money, Analysis and Reporting, Variance Reporting.

#### Module III

Analyzing Financial Performance Reports, Performance Measurement, Management Compensation, Behavioural aspects of management control such as motivation and morale, Goal Congruency, Participative and Responsive Management.

#### Module IV

Variation in managerial control system: Controls for Differentiated Strategies, Service Organizations, Multinational Organizations and Management Control of Projects

#### Module V

Strategic Cost Control: Pricing decision including pricing strategies, Pareto Analysis, Just-in-time Approach, Material Requirement Planning, Enterprise Resource Planning, Total Quality Management, Balance Score Card, Bench Marking, Theory of Constraint, Uniform Costing and Inter firm comparison, Profitability analysis - Product wise / segment wise / customer wise.

#### References

1. Allen, B. R., Brownlee, E. R. II, Haskins, M. E., & Lynch, L. J. (2005). *Cases in management accounting and control system* (4th ed.). New Delhi: Pearson Education.
2. Anthony, R. N., & Govindrajana, V. (2007). *Management control systems* (12th ed.). New Delhi: Tata McGraw-Hill.
3. Cooper, R., & Kaplan, R. S. (2004). *Design of cost management systems* (2nd ed.). New Jersey: Prentice Hall.
4. Kaplan, R. S., & Anderson, S. R. (2007). *Time-driven activity-based costing: A simpler and more powerful path to higher profits*. USA: Harvard Business School Press.
5. Kaplan, R. S., & Cooper, R. (2009). *Cost & effect: Using integrated cost systems to drive profitability and performance*. USA: Harvard College.
6. Kaplan, R. S., & Norton, D. P. (2008). *Execution premium: Linking strategy to operations for competitive advantage*. USA: Harvard Business School Press.
7. Shank, J. K. (2006). *Cases in cost management: A strategic emphasis* (3rd ed.). USA: Cengage Learning.
8. Shank, J. K., & Govindarajana, V. (2008). *Strategic cost management: The new tool for competitive advantage*. New York: Free Press.



## **Marketing elective**

### **MASTER OF BUSINESS ADMINISTRATION BUS 3EM 01 CONSUMER BEHAVIOUR& MARKETING RESEARCH**

60 Hours

4 credits

Course objectives:

1. To understand the basics of consumer decision-making processes, and,
2. To understand the information needs for helping the consumer in decision- making.

#### **Module I**

Consumer behaviour – concepts; nature, scope and applications of consumer behaviour; Consumer behaviour and marketing strategy; profiling consumers and their needs; Market segmentation and consumer research; psychographics and life-style; Consumer behaviour audit. Consumer involvement and decision-making; Consumer decision-making process; Information search process; Evaluative criteria and decision rules.

#### **Module II**

Individual influences on buying behaviour; Consumer as an individual; Theories of personality; personality and market segmentation; consumer perception; consumer needs and motivation. Personal influences and attitude formation. Learning and consumer involvement; Communication and consumer behaviour. Reference group influence in buying decisions; opinion leadership. Family life cycle and decision-making; Social class concept and measurement. The buying process: problem recognition and information search behaviour; information processing; alternative evaluation; Purchase process and post purchase behaviour. Models of consumer decision-making- early models, Howard Sheth model. Recent developments in modelling consumer behaviour.

#### **Module III**

Culture and Consumer behaviour: Core culture and sub cultures. Role of culture in consumer buying behaviour. Profile of Indian consumers; Behavioural patterns of Indian consumers; Problems faced by Indian consumers; Consumer protection in India; Public policy and consumer behaviour.

#### **Module: IV**

Marketing research an overview- Need and importance- Marketing information system and marketing research- Components of MIS-Steps in Marketing Research- Problem formulation- Research design-Secondary and primary data-Research instruments-scales techniques-Data acquisition methods.

#### **Module V:**

Statistical summarization – Data analysis- Tools of analysis- parametric and non parametric tests- Report writing.

#### **Books:**

1. Hawkins, Best and Coney: Consumer Behaviour, Tata McGraw Hill, New Delhi 2004.
2. Schiffman, L.G. and Kanuk, L.L.: Consumer Behaviour, Pearson, New Delhi, 2011.
3. Laudon, David L and Bitta Albert J Della: Consumer Behaviour, Tata McGraw Hill, New Delhi 2005.

4. Mowen, John C: Consumer Behaviour, Macmillan, New York 1993.
5. Assael, H: Consumer Behaviour and Marketing Action, South Western, Ohio 1995.
6. David Luck and Ronald Rubin: marketing Research PHI

Marketing Elective/ IB Elective -common  
 MASTER OF BUSINESS ADMINISTRATION  
 BUS 3EM 02/IB 02 GLOBAL MARKETING MANAGEMENT

60 Hours

4 credits

Course objectives:

- To understand the international environment for marketing, and,
- To gain an in-depth understanding of global marketing practices.

Module I

International Marketing: Meaning and Definition; Scope and Importance of International marketing; International, multinational and global marketing. Reasons for international marketing; Forces restricting international marketing; Management orientation to international marketing; Challenges of international marketing.

Module II

International economic environment: Different economic systems; Big emerging nations; Low income, middle income and high income countries. International trade environment; Preferential trade agreements; Specific trading groups; International social and cultural environment; Understanding culture. Political, legal and regulatory environment. Concept of sovereignty; Political risk; International legal system; Business issues in legal systems; Approaches to dispute settlement. International regulatory environment; WTO.

Module III

International market entry strategy: Factors influencing entry strategy; Modes of entry; Exporting; Problems in exporting; Measures of import restriction and export promotion; International payment system. Licensing; Foreign Direct Investment; Strategic Alliances; Global strategic partnership and relationship enterprise.

Module IV

International marketing mix strategy: International product strategy; Factors affecting product strategy; International promotion strategy; Integrated marketing communications; Global advertising; Global personal selling; Global sales promotion and publicity; International distribution strategy.

Module V

International marketing information system and marketing research; Steps in international marketing research; Special issues in international marketing research. International marketing organisation system; International marketing control system. Foreign trade policy of India; Exim Policy; Analysis of foreign trade of India.

Books:

1. Keegen, Warren and Mark Green: Global Marketing, Prentice Hall of India, New Delhi.

2. Cateora, Philip R, and John L Graham: International Marketing. Tata McGraw Hill, New Delhi 2005.
3. Kripalani, V.H.: International Marketing, Prentice Hall of India, New Delhi.
4. Ministry of Commerce, Government of India: Export Import Policy 1992-97.
5. U.C Mathur: International Marketing- Text and cases : Sage publications

### Marketing Elective

#### MASTER OF BUSINESS ADMINISTRATION BUS 3EM 03MARKETING COMMUNICATION MANAGEMENT

60 Hours

4 credits

Course objectives:

- To understand the process of marketing communication and,
- To gain an in-depth understanding about sales promotion.

#### Module I

Marketing communications: Introduction to integrated marketing communications; Advertising, personal selling, sales promotion, publicity and public relations. Need and importance of integrated marketing communications. Legal and regulatory aspects of integrated marketing communications; Advantages and disadvantages of marketing communications to the producer, consumer, advertising agencies and society.

#### Module II

Consumer behaviour and marketing communications; Communication process; Wilber Schramm's model, Two step Flow of Communication, Theory of cognitive dissonance and clues for advertising strategists.

#### Module III

Advertising: Meaning; Definitions; importance and scope; Advertising agencies; functions of advertising agencies; Building of advertising programme- Message, headlines, Copy, Logo, illustration, Appeals, Layout; Creativity in advertising; Copy preparation and testing; Campaign planning; Media planning; Budgeting; Evaluation; Timing of advertising; Selection, Compensating and appraisal of advertising agency; Television advertising; News paper advertising; Magazine and periodical advertising; Ethics in advertising; Regulatory framework for advertising.

#### Module IV

Sales promotion: Importance and scope; Need and objectives of sales promotion; Consumer promotion; channel promotion; Timing of sales promotion; Measurement of impact of sales promotion; sales promotion budgeting.

#### Module V

Publicity and public relations: Relevance, scope and importance. Methods of publicity. Different types of publics and their role in marketing; Managing publics; Methods of publicity; Publicity materials; Public relations officer- role and functions; Personal selling strategy- importance and role; Scope of personal selling.

Books:

1. Aaker, David A et. al.: Advertising Management, Prentice Hall of India, New Delhi 1985.

2. Belch, Geroge E. and Belch, Michael A: Advertising and Sales Promotion, Tata McGraw Hill, New Delhi 2004.
3. Jones, John Philip: Behind Powerful Brands, Tata McGraw Hill, New Delhi 2000.
4. Hard, Norman: The Practice of Advertising, Butterworth Heinemann, Oxford 1995.
5. Kenneth E Clow & Donald Baack, Integrated Advertising, Promotion and Marketing Communications, Pearson, 2012

### Marketing elective

#### UNIVERSITY OF CALICUT MASTER OF BUSINESS ADMINISTRATION BUS 3EM 04 BRAND MANAGEMENT

60 Hours

4 credits

Course objectives:

- To understand the strategic significance of brand building, and,
- To understand the formulation and implementation of brand building strategies.

#### Module I

Concepts of Brand: Importance of branding; types of branding; Brand awareness; Brand essence; Brand personality; Brand identity; Brand associations, brand image and; Brand loyalty; Brand equity; Product vs corporate branding. New band development.

#### Module II

Branding strategies: Brand name selection; Brand building tools; Brand extension decisions; Related extension and unrelated extension; family vs individual brand names; Multiple branding; Private vs national branding.

#### Module III

Brand positioning and re-launch: Brand building and communication. Brand repositioning. Indian cases on brand positioning and repositioning.

#### Module IV

Evaluation of brand equity: Models for evaluation of brand equity.

#### Module V

Branding for international markets. Protection of brand assets. Brand audit;

#### Books:

1. Aaker, David A: Managing Brand Equity, Free Press, New York.
2. Sen Gupta, Subrato: Brand Positioning, Tata McGraw Hill, Delhi 2004.
3. Chaturvedi, M: New Product Development, Wheeler Publications, New Delhi.
4. Kapferer, J.N.: Strategic Brand Management, Kogan Page, New Delhi, 2012.
5. Kuller, K.L.: Strategic Brand Management, Prentice Hall, New Delhi.
6. Moorthy, Y.L.R.: Brand Management, Vikas Publication House, New Delhi. 2012
7. Aaker, David A: Building Strong Brands, Free Press, New York 1996.

Marketing elective

UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS 4EM 05 SALES MANAGEMENT

60 Hours

4 credits

Course objectives:

- To acquaint the students with the concepts and practices of sales management, and,
- To enable them to develop capabilities to design and implement sales programmes.

Module I

Sales management- Concepts, scope and importance; Objectives of sales management. Sales function and the sales organisation; Types of sales organisation. Nature of selling;

Module II

Sales force management- selection and training; Sales job analysis; Sales job description; Recruiting; Sales person selection; Screening, interviewing/testing, induction and placement. Designing sales training programmes; Deciding training content, selection of training methods; Execution and evaluation of training programmes.

Module III

Salesmanship; Theories of salesmanship- AIDA theory; Right set of circumstances theory; Buying formula theory and Behavioural equation theory. Qualities of salesman; Motivating salesmen; Compensating salesmen; Requirements of a good sales compensation plan; Types of compensation plans; steps in designing a salesman compensation plan.

Module IV

Sales territories – Concept of sales territory; Procedures for setting up sales territories; Assignment of sales personnel to territories; Sales budget and sales quota; Purpose, form and content of sales budget; Sales quota- Concept and types of sales quota; Quota setting procedures; Administering sales quota.

Module V

Performance evaluation for salesmen: standards of performance; Relation of performance Standard to personal selling objectives. Sales meetings; Planning and staging sales meetings, sales contests; Sales control; Sales audit; Sales analysis; Marketing cost analysis.

Books:

1. Anderson, R: Professional Sales Management, Prentice Hall of Inc., New Jersey 1992.
2. Spiro, Rosann L, Stanton, William J and Rich, Gregory A: Management of Sales Force, Tata McGraw Hill, New Delhi 2005.
3. Dalrymple, D.J.: Sales Management: Concepts and Cases, John Wiley, New York 1989.
4. Stilt, Cundiff and Govoni: Sales Management- Decisions, Strategies and Cases, Prentice Hall of India, New Delhi.
5. Donaldson, Bill: Sales Management, McMillan,

MASTER OF BUSINESS ADMINISTRATION  
BUS 4EM 06 RETAIL MANAGEMENT

60 Hours

4 credits

Course objectives:

1. To understand the importance of retail and its strategic dimensions, and
2. To enable them to design and operate retailing facilities

Module I

Retailing: Nature and scope; Retailing scenario in India, Wheel of retailing: Types of retailing – Ownership-based, store based, and non-store based retailing – Vertical marketing system

Module II

Strategic planning in retailing—Retailing environment and customers; Designing retailing information system and research Location and Organisational decisions – Trading area analysis; Site selection; Organisational patterns in retailing.

Module III

Operations Management: Budgeting and resource allocation, Store format and size decisions, Store layout and space allocation; Store security aspects; Credit Management.

Module IV

Product Assortment decisions – merchandise forecasting: Buying and handling merchandise; -inventory management—merchandise pricing: merchandise labeling and packaging.

Module V

Retail promotion; building retail store image; role of atmosphere; Layout planning: Retail promotion mix strategy — retail store sales promotion schemes, retail control; controlling retail operations.

Books:

1. Barry Berman and Joel R Evans: Retail management – A strategic approach:— Pearson education
2. Pradhan: Retail Management, Tata McGraw Hill, New Delhi.
3. Berman, Barry and Joel Evans: Retail Management, Prentice Hall, New Jersey.
4. Levy, Michael and Barton A Weitz: Retail Management, Tata McGraw Hill, New Delhi 2003
5. Cooper, J: Strategy Planning in Logistics and Transportation, Hogan page, London.
6. Cox, Roger and Paul Britain: Retail Management, Prentice Hall, Harlow.
7. Gupta, Ramesh Mittal & Ruchi Nayya, Retailing and E-tailing, International Book House, 2011.

MASTER OF BUSINESS ADMINISTRATION  
BUS 4EM 07 SERVICES MARKETING

60 Hours

4 credits

Course objectives:

- To develop insights into emerging trends in service sector of the economy, and,
- To gain practical knowledge in marketing service products.

Module I

Emergence of Service economy: Nature of services; Unique characteristics of services; Goods and services marketing; Classification of services; Origin and growth of Service marketing. Service marketing mix;

Module II

Service product development: The service encounters; Service consumer behaviour; Service management trinity; Service experience; Service quality. Service failure and recovery; Service blue printing.

Module III

Service vision and service strategy; Quality issues and quality models of service management;

Quality function deployment; Customer defined service standards; servicescape; Customer satisfaction; Customer satisfaction surveys; integrated marketing of services.

Module IV

Demand and supply management for services; Advertising, branding and packaging of services;

Employees' roles in service delivery. Customers' role in service delivery.

Module V

Marketing of Various Services: Marketing of financial services; Marketing of Healthcare services; Marketing of Tourism services; Marketing of educational services; Marketing of legal and professional services.

**Books:**

1. Zeithaml, Valarie A and Bitner, Mary Jo: Services Marketing, Tata McGraw Hill, New Delhi 2004.
2. Woodruffe, Helen : Services Marketing, Macmillan India, New Delhi.
3. Lovelock, Christopher H.: Managing Services: Marketing Operations and Human Resources, Prentice Hall Inc, New Jersey 1995.
4. McDonald, Malcom and Payne: A Marketing Planning for Services, Heinemann, Butterworth 1996.

**Finance Elective/ IB Elective Common**

MASTER OF BUSINESS ADMINISTRATION  
BUS 3E F01/IB01 INTERNATIONAL FINANCE

60 hours

4

Credits

Module I

Balance of payments – Structure of BOP: Current Account; Capital Account; – Disequilibrium – Adjustment mechanism – Relation between balance of payments and foreign exchange rates – Theories of exchange rates – Purchasing Power Parity theory; Interest rate Parity Theory; Arbitrage in forward market: Covered Interest Arbitrage; International Fisher Effect - Factors influencing exchange rates. Numerical problems in covered interest arbitrage to be covered.

Module II

International Monetary System – Exchange Rate Mechanism – The Gold Standard – The Bretton woods system – the present system of floating rates – Alternative Exchange Rate Regimes: Fixed Exchange Rate systems; Floating Exchange Rate Systems - convertibility of currency.

Module III

IMF- its functions- special schemes of lending – conditionalities of IMF loans – IMF's role in providing international liquidity SDR's – International financial markets and instruments

Module IV

Foreign exchange markets – Structure of Foreign Exchange Market- Features of foreign exchange market; market participants – spot market – forward market - foreign exchange rates – exchange rate quotations – Direct quotes and indirect quotes – spot and forward transactions – spot rate and forward rate – forward premium and forward discount – forward rate quotations : outright forward quote and swap quote – factors affecting forward rates - Cross rates – Arbitrage in spot market: two currency arbitrage; Triangular arbitrage – TT rates and Bill rates.

Numerical problems in direct and indirect quotes, cross rates and two currency and three currency arbitrage to be covered.

Module V

Foreign currency derivatives (Theory only) – currency forwards, currency futures, currency options and swaps - Foreign exchange risk and exposure – operating exposure, transaction exposure and translation exposure – Management of foreign exchange exposure with hedging – Internal hedging (theory only): leading and lagging, exposure netting, currency risk sharing, hedging through sourcing and hedging by choosing the currency of invoice – external hedging: hedging with forward and futures(theory only); money market hedging (theory and problem).

Numerical problems in money market hedging to be covered.

*Books :*

- 1 . Maurice Levi : International finance, Routledge
2. Bruce G Resnick and Cheol S Eun: International Financial Management, Tata McGraw-Hill Publishing Company Limited, New Delhi.
- 3 . S. Kevin: Fundamentals of International Financial Management, PHI Learning Private Limited, New Delhi.
- 4 . Thummuluri Siddaiah: International financial Management, Pearson Education, Delhi
- 5 .Vyuptakesh Sharan: International Financial Management, PHI Learning Private Limited, New Delhi



## **Finance Elective**

UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS 3E F02 CORPORATE TAXATION

60 Hours

4 credits

Course objectives:

- To acquaint the students with the corporate taxation laws in the country, and,
- To gain enough knowledge to manage corporate taxes.

### Module I

Income Tax Act- basic concepts and definitions; Income; Agricultural income; Assessee; Person; Average rate of tax; Assessment year; Previous year; Residential status; Residence and incidence of tax. Heads of Income.

### Module II

Computation of income under the head Profits and Gains from Business or Profession; Chargeability; Deductions expressly allowed; Expenses allowable under certain restrictions; Expenses expressly disallowed; Maintenance of accounts; Compulsory audit of accounts; Computation of profits and gains; Problems on computation of income from business or profession.

### Module III

Computation of total income; Set off and carry forward of losses; Deductions from total income applicable to corporate assesses. Assessment of companies: Definition of company; Indian company; Domestic company; Foreign company; Obligation of companies; Computation of taxable income; Determination of tax liability; Problems on computation of tax liability of companies.

### Module IV

Tax planning: Tax avoidance; Tax evasion; Tax management; Tax planning with reference to financial management decisions such as Capital structure, inter-corporate dividend and transfers, dividend policy and bonus shares. Tax planning with reference to specific managerial decisions like make or buy decisions, own or lease decisions, repair or replace decisions and shut down or continue decisions.

### Module V

Tax planning with respect to managerial remuneration, mergers and acquisitions, foreign collaborations and joint ventures, Implications of avoidance of double taxation agreements.

Books:

1. Ahuja, G.K. and Gupta, Ravi: Systematic Approach to Income Tax, Bharat Law House, Allahabad 1999.
2. Singania, Vinod K.: Direct Taxes :Law and Practice, Taxman, Delhi 1991..
3. Prasad, Bhagavati: Direct Taxes: Law and Practice.

4. Sreenivas, E.A.: Handbook of Corporate Tax Planning, Tata McGraw Hill, New Delhi 1986.

**Finance Elective/IB Elective common**  
**MASTER OF BUSINESS ADMINISTRATION**  
**BUS 3E F03/IB 03 STRATEGIC FINANCIAL MANAGEMENT**

60 Hours

4 credits

**Module I**

Strategic financial management an overview—Agency theory—Conflict of interest. Business valuation methods – dividend yield method – earnings yield method- earnings ratio method – ROI valuation method. Capital asset pricing model – dividend growth valuation model.

**Module II**

Valuation of securities: approaches to corporate valuation, valuation of equities including cash flow, dividends and earnings approach- valuation of debt – valuation of convertibles and derivatives. Black- Scholes model -valuation for mergers and acquisitions.

**Module III**

Corporate restructuring – Broad areas of restructuring – rationale for diversification – techniques for corporate restructuring – expansion techniques - joint ventures, business alliances, foreign franchises, intellectual property rights – Disinvestment techniques – sell off – de merger (spin off) management buyout – liquidation- leveraging buyout- other techniques – going private – share repurchase – buy-in reverse merger.

**Module III**

Mergers and acquisitions – types of amalgamations- methods of take-over – motives and strategies influencing M&A- Motives of cross boarder M&A- Categories of M&A- methods of payment in M&A – steps in merger transactions – tax benefits of merger transactions – reverse mergers – steps in reverse mergers – defensive strategies in hostile takeovers.

**Module IV**

Corporate restructuring – Broad areas of restructuring – rationale for diversification – techniques for corporate restructuring – expansion techniques – M&A , takeovers , joint ventures, business alliances, foreign franchises, intellectual property rights – Disinvestment techniques – sell off – de merger (spin off) management buy-out – liquidation- leveraging buyout- other techniques – going private – share repurchase – buy-in reverse merger.

**Module V**

Financial reorganization – leverage buy-out- concept of LBOs – stages of LBO operation - sources of value generation through LBO . International sources of finance – GDR,ADR,ADS.

**References**

1. Robert Allen Hill, Strategic Financial Management
2. Rajni Sofat and Preethi Hiro, Strategic Financial Management
3. Samuel C. Weaver and John Fred Weston, Strategic Financial Management
4. Ravi. M. Kishore : Financial management

5. Prasanna Chandra : Financial management
6. I.M.Pandey: Financial management

### **Finance Elective**

MASTER OF BUSINESS ADMINISTRATION  
BUS 4EF 04 INDIAN FINANCIAL SYSTEM

60 Contact hours

4 credits

#### Module I

Indian financial system – an overview. Money market – call money market – commercial paper market – commercial bill market – certificates of deposits – treasury bill market – gilt edged securities market. Capital market – an overview - capital market instruments - capital market reforms –primary markets – methods of raising funds from primary market- public issue global markets – issue of American depository receipts and global depository receipts – guide lines on their issue – emerging trends.

#### Module II

Financial services- nature – characteristics – role of financial services in economic development – relevance of the study of financial services – factors influencing the growth and development of financial services industry – types of financial services

#### Module III

Merchant banking – historical perspective – nature of services provided by Merchant bankers – structure of merchant banking firm – setting up and managing a merchant bank – SEBI regulations on merchant banks – under writing – stock broking – depositories – tax planning services – portfolio management services – factoring services and practices – card business – credit cards and debit cards.

#### Module IV

Credit rating: approaches and process of rating – credit rating agencies – CRISIL and ICRA, CARE ratings for financial instruments – methodology of rating. Leasing: concepts and classification of leasing – present legislative frame work of leasing – lease evaluation (lessor's and lessee's point of view)- tax aspects of leasing. Hire purchase: introduction – concepts and characteristics – legal aspects and tax implications – financial evaluation.

#### Module V

Stock exchange business and practices – insurance – role of insurance in financial frame work – general insurance – life insurance – marine insurance and others.

#### References

- 1 L.M. Bhole: Financial Institutions and Market
- 2 I. Friend M Blume, J Crocket: Mutual Funds and other Institutional Investors
- 3 N.J.Yasaswy: Personal Investment and Tax Planning
- 4 Julia Holyoake, William Weipers: Insurance 4th edition
- 5 M.Y.Khan: Financial Services
- 6 Sriam. K: Hand book of leasing, Hire purchase and Factoring.

- 7 Bhatt. R.S : Financial system for economic development  
 8 Pandey I.M: Venture Capital – The Indian Experience  
 9. Punithavathy Pandian: Financial Services and Markets, Vikas

**Finance Elective/ IB Elective**  
**UNIVERSITY OF CALICUT**  
**MASTER OF BUSINESS ADMINISTRATION**  
**BUS4E F05/IB05 FOREX MANAGEMENT**

**Time 60 hours**

**4 credits**

**Module I**

Meaning of the Term “Foreign Exchange”, Exchange Market, Statutory basis of Foreign Exchange,  
 Evolution of Exchange Control, Outline of Exchange Rate and Types, Import Export  
 India’s Forex Scenario: BOP crisis of 1990, LOERMS, Convertibility.3 Introduction to  
 International Monetary Developments: Gold standard, Bretton Woods’s system, Fixed-  
 Flexible Exchange Rate Systems, Euro market.

**Module II**

Finance Function: Financial Institutions in International Trade. 5 Non resident  
 Accounts: Repatriable and Non Repatriable, Significance for the Economy and Bank. --  
 Methods of IN Trade Settlement: Open Account, Clean Advance, Documentary Credit,  
 Documentary Collection. -- Documentary Credits (Letter of Credit): Types of LC –  
 Parties, Mechanism with illustration.

**Module III**

Documents involved in International trade: Statutory Documents, Financial Documents,  
 Transport Documents, Risk Bearing Documents. 9 INCOTERMS: C.I.F., F.O.B., C.I.P.  
 Financing of Imports by Opening of Letter of Credit: Documents required, Trade and  
 Exchange Control Formalities, Sanction of LC Limit. -- Export Finance: Financing of  
 Export/ Deemed Export: Pre ship, and Post Ship Finance, Export Methods --, E.C.G.C. and  
 other formalities. Uniform Custom Practices of Documentary Credits -- Uniform Rules  
 Collection

**Module IV**

Introduction to Exchange Rate Mechanism: Spot- Forward Rate, Exchange Arithmetic.  
 -- Deriving the Actual Exchange Rate: Forwards, Swap[s], Futures and Options.  
 Guarantees in Trade: Performance, Bid Bond etc.

**Module V**

International Financial Institution--• International Monetary Fund—functions--•  
 Special Drawing Rights• International Bank for Reconstruction and Development--•  
 International Finance Corporation--• International Development Association

References

1. “M.VY.Phansalkar”, All about Foreign Exchange & Foreign Trade, English edition, 2005.
2. “Walter.OCHYMSKI”, Foreign Exchange Management, Book surge Publication, 2006.
3. “Julian Walmsley”, Foreign Exchange & Money Markets Guide, John wiley, 2006.
4. “Bimitris and N.Shyrafos”, New Technology of Financial Management, Johnwiley, 2006.
5. “Surendra.s.Yadav, P.K.Jain and Max peyrard”, Foreign Exchange Markets understanding derivatives & other instrucments, Macmillan.

6. "B.P.Mathur", Foreign Money in India, Macmillan
7. "Yarbrough", The World Economy ,Trade & Finance, 7th edition, Cengage learning .
8. "Seethapathy.K.and Suhulakshmi.Y", Foreign Exchange Management, ICFAI.
9. "Yadav", Foreign Exchange Markets, Macmillan, 2007.
10. "Thomas von Ungern", Strategic Foreign Exchange Management, Black well Publishers, 1990.

**Finance Elective/ IB Elective**  
**UNIVERSITY OF CALICUT**  
**MASTER OF BUSINESS ADMINISTRATION**  
**BUS4E F06/ IB 06 RISK MANAGEMENT**  
**Time 60 hours** **4 credits**

**Objective**

The basic purpose of this course is to develop an understanding of the underlying concepts, strategies and issues involved in the management of risk. This course will provide the skills to identify and measure risks, quantify risks and create risk response strategies to deliver decisions that meet stakeholder expectations.

**Module I**

An overview of risk management – Investors and risk management, the profitable side of risk management; Risk management process – risk models; Derivative - Hedging Currency Risk , Hedging Risk through Forward Contracts, FAS-133, Indian Derivatives Market, Types of Futures Contracts, Pricing of Stock Index Futures, Pricing of Currency Options, Using Currency Options, Speculating with Currency Options.

**Module II**

Interest rate Swaps – rationale, liability and asset based interest rate swaps, pricing of swaps, forwards and options on swaps, Creating value with risk management- financial distress and investment, risks in banking- credit risk, interest rate risk, off balance sheet risk, foreign exchange risk, political risk and country risk, liquidity risk Measuring and managing Interest rate risk – the maturity model, the maturity model with a portfolio of assets and liabilities, The duration model, Duration and convexity, limitations of the duration model,

**Module III**

Models for the evaluation and management of Credit risk and credit derivatives – default risk models, credit risk models – Altman's model, off balance sheet risks and liquidity risks, credit risks of derivatives. A firm wide approach to risk

management.

#### Module IV

Measuring risks for corporations, the maturity model, Value at risk – Var models, Portfolio risk, Risk adjusted return on capital, Identifying and managing cash flow exposures. Hedging interest rate risk with futures, options and swaps.

#### Module V

Using options to create hedges, The Black Scholes model  
Using Options on Interest Rate Futures to Control Interest Rate Risk - Options on Futures versus Options on Physicals , Complications of Hedging with Options on Futures , Protective Put Buying Hedge Strategy , Covered Call Strategy and Its Limitations, Creating Collars , Comparison of Hedging with Futures and Futures Options. Using Interest Rate Swaps, Caps and Floors to Control Interest Rate Risk.

#### References

1. Bessis, J. (2002). *Risk management in banking*. (2nd ed.). New York: John Wiley & Sons.  
Faculty of Management Studies, University of Delhi  
59
2. Bhalla, V. K. (2001). *Financial derivatives: Risk management*. New Delhi: S. Chand & Company.
3. Chance, D. M. (2003). *An Introduction to derivatives and risk management* (6th ed.). USA: Thomson, South Western.
4. Chorafas, D. N. (2000) *Credit derivatives & the management of risk*. USA: Prentice Hall.
5. Cuthbertson, K., & Nitzsche, D. (2001). *Financial engineering: Derivatives and risk management*. New Delhi: John Wiley & Sons.
6. Madura, J. (2008). *Financial markets and institutions*. USA: South West Publishing.
7. Saunders, A., & Cornett, M. M. (2007). *Financial markets and institutions: An Introduction to the risk management approach*

**Finance Elective/ IB Elective  
UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION**

**BUS4E F07/ IB 07: FINANCIAL DERIVATIVES**

**Time 60 hours**

**credits**

**4**

#### **Objective**

This course sets up study in the field of investments related to options, futures and other derivative securities. The course will acquaint students with derivative securities, markets, pricing, hedging and trading strategies of derivative instruments.

## Module I

Introduction to financial markets: forwards, futures, options, bonds, swaps and other derivative instruments. *Determination of forward and future prices: Pricing of futures and forwards on investment assets, commodities, currencies and interest rate.*

## Module II

Hedging strategies using futures: Short hedge and long hedge using futures, cross hedging of portfolio and commodities using futures.

Basic Option Pricing: European options, American options, forward-spot parity, put call parity, the binomial option-pricing model.

Asset price random walks: Stochastic Finance, diffusion processes, Ito's lemma, lognormal distribution, modelling option prices.

## Module III

Valuation of derivatives in Continuous Time: The Black and Scholes model, volatility estimation in BS model, Extensions of Black and Scholes formula, options on stock indices, currency and futures. Sensitivity analysis (the "Greeks") and hedging of options, Delta, gamma and vega hedging using options and futures.

## Module IV

Financial Engineering: Construction of option strategies in various market situations and their pay off; Betting on a large price decrease, betting on a small price increase.

## Module V

Exotic options: Compound, binary, barrier and Asian options, options involving several assets. Swaps Transactions: Interest rate swaps, currency swaps, commodity swaps and equity swaps; Pricing and valuation of swaps. Credit default swaps, valuation of credit default swaps. Value at risk: Normal linear VaR, Historical simulation, value at risk for option portfolios.

## References

1. Avellaneda, M., & Laurence, P. (2000). *Quantitative models of derivative securities*. USA: International standard books.
2. Bhalla, V. K. (2008). *Investment management*. New Delhi: Sultan Chand.
3. Chance, D. M. & Brooks, R. (2009). *Derivatives and risk management* (8<sup>th</sup> ed.). USA: Cengage Learning.
4. Hull, J. C. (2009). *Options futures and other derivatives* (7<sup>th</sup> ed.). New Delhi: Prentice Hall of India.
5. Jarrow, R., & Stuart, T. (2000). *Derivative securities* (2<sup>nd</sup> ed.). Cincinnati: South-Western.
6. Neftci, S. N. (2000). *An introduction to the mathematics of financial Derivatives* (2<sup>nd</sup> ed.). USA: Academic Press.
7. Piliska, S. (2004). *Introduction to mathematical finance*. UK: Blackwell

Publishing.

8. Wimott, P. (2009). *Quantitative finance* (2<sup>nd</sup> ed.).UK: John Wiley& Sons.

The list of cases and specific references including recent articles will be announced in the class at the time of launching of the course.

### **HRM elective**

UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS 3EH 01 MANAGING SELF AND OTHERS

60 Hours

4 credits

Course objectives:

- To gain an understanding of self and its various dimensions and
- understand the interpersonal dynamics and its impact on organizations.

Module I

Concepts of Self Ego and ego states – skills – introduction to Transactional Analysis – use of Psychometrics – projective / situational tests – tools and techniques.

Module II

Group as a medium for learning – Group cohesiveness – interpersonal communication – interpersonal awareness – interpersonal feedback – interpersonal trust – Johari Window – Group decision making – group synergy – team building – sensitivity training – Rational – Emotive Therapy – Assertiveness training.

Module III

Counselling – Approaches to counseling - counseling process - beginning, developing and terminating a counseling relationship and follow up – Assessing client's problems – selecting counseling strategies and interventions – Application of counseling to organizational situations with a focus on performance counseling.

Module IV

HRD Intervention – HRD approaches for coping with organizational changes.

Module V

Cross cultural differences and management implications – cross cultural leadership and decision making – Cross cultural communication and negotiation.

Books:

1. Maclennen, Nigel, *Counselling for Managers*, Grover, Aldshot, 1996.
2. Corner, L.S and Hackney H, *The Professional Counsellor's Process Guide to Helping*, Prentice Hall Inc., Englewood Cliffs, New Jersey, 1987.
3. Bennis, W,G, *Essay in Interpersonal Dynamics*, Dorsey Press, USA, 1979.



4. McShane, Steven I and Von Glinow, Mary Ann, Organisational Behaviour, Tata McGraw Hill, New Delhi, 2005.
5. Moore M.D et al, Inside Organizations: Understanding the Human Dimensions, Sage, London, 1988.
6. Adler, N.J. International Dimensions of Organisational Behaviour, Kent Publishing, Boston, 1991.
7. Hofstede, G. Culture's Consequences: International Differences in Work related Values, Sage, London, 1984.
8. Journals

HRM elective  
UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS 3EH 02 PERFORMANCE MANAGEMENT

60 Hours

4 credits

Course objectives:

- To gain an in-depth understanding of organizational and managerial performance
- To gain practical knowledge in setting up team management, target setting and achievement.

Module I

Concepts of organizational performance: Vision and mission: Communicating and living shared view; Competencies and behaviors for effective performance; Establishing the skills, knowledge and attitude required for the organization's future; Recruiting and developing against the agreed competencies; Performance standards and targets; Clarifying, communicating and reviewing organizational goals and targets; Linking group and individual responsibilities to organizational performance.

Module II

Performance management: Meaning and importance of Managerial Performance; Critical success factors analysis for managerial performance; Business System analysis; Management styles and performance; Style of communication; Performance appraisal: Instrument for performance appraisal; Evaluation of managerial performance. Setting performance standards; measurement of performance; Time management;

Module III

Management style: Relationship orientation; Task orientation; Working in teams: Team development; coaching and training; Leadership Skills and Motivation. Setting objectives and targets; Setting smart goals; chasing targets;

Module IV

Indicators of performance for different levels of management; Criteria for evaluating performance of junior level managers, middle level managers and top level managers; Tracking performance; Feedback management for performance improvement.

Module V

Organizational culture and managerial performance: Developing appropriate culture for superior performance; Focusing individual and organizational learning on improved performance; Rewards and performance - Defining appropriate reward systems; Ensuring the link between performance and rewards; Limitations and boundaries of performance related rewards; Using effective methods of reviewing performance and development; Performance based cultures and structures.

Books:

1. White, Alasdair.: Performance Management
2. Robert Bacal, Performance Management, McGraw Hill
3. Harvard Business Essentials, Performance Management
4. Herman Aguinis, Performance Management

### HRM Elective

#### MASTER OF BUSINESS ADMINISTRATION BUS 3EH 03 HUMAN RESOURCE PLANNING AND DEVELOPMENT

60 Hours

4 credits

#### Course objectives:

1. To give the students a deep understanding of process of HR planning.
2. To familiarize them with the methods for HR development.

#### Module I

Introduction to HR planning—meaning and definition, objectives of HRP, benefits of HRP, problems of HRP, process of HRP, Hr demand forecasting-techniques-HR supply forecasting-skill inventories-management inventories, wastage analysis. Redundancy strategies, retention strategy, retention plan, macro level man power planning and labour market analysis- work flow mapping, recruitment and succession planning. Macro level manpower planning and labor market analysis; Organizational HR Planning; Stock taking; Workforce flow mapping; Age and grade distribution mapping. Recruitment and succession planning.

#### Module II

Job analysis, meaning and definition, job description and job specifications, steps in job analysis, process of job analysis, method of collecting job data. Why job analysis, job design—career management and career planning- selection process.

#### Module III

Performance management: Performance planning; Potentials appraisal and career development; Tools for measuring performance.

#### Module IV

HRD climate; work culture; Quality of work life(QWL) and management of change; TQM and HRD strategies; HRD in strategic organization

#### Module V

HR Information systems; HR Valuation and accounting; HR Audit; Culture Audit; Career assessment - Models.

#### Books:

1. Bernardin, John H: Human Resource Management, Tata McGraw Hill, New Delhi 2004.
2. Arthur M, Career Theory Handbook, Prentice Hall Inc, Englewood Cliff, 1991.

3. Belkaoui, A.R. and Belkaoui, JM, Human Resource Valuation: A Guide to Strategies and Techniques, Quorum Books, Greenwood, 1995.
4. Dale, B, Total Quality and Human Resources: An Executive Guide, Blackwell, Oxford, 1992.
5. Greenhaus, J.H., Career Management, Dryden, New York, 1987.
6. Mabey, C and Salama, G., Strategic Human Resource Management, Blackwell, Oxford, 1995.

HRM/IB Elective  
**UNIVERSITY OF CALICUT**  
**MASTER OF BUSINESS ADMINISTRATION**  
**BUS 4EH 04/IB04: GLOBAL HUMAN RESOURCE MANAGEMENT**

60 Hours

4 credits

Course objectives: The objective of the course is to develop a diagnostic and conceptual understanding of the cultural and related behavioral variables in the management of global organizations.

**Module I:** International organization – approaches to the study of comparative employment policy –convergence theory, Marxist theory, the cultural approach – the institutionalism perspective/functions-Globalization and HRM.

**Module II:** International HRM models –Poles adaptation of the Harvard model- the Brewster and Bournois model of International HRM –controversy International HRM- Problems of global research – evidence of international HRM- Internationalization of business – types of global business-Impact of inter country differences on HRM.

**Module III :** International staffing –Policies and practices –Techniques and sources of global recruitment ,selection process-global labour market differences-global compensation –Managerial transfers-Global Management Development-techniques- management qualifications and characteristics, motivation and retention of talent, 360 degree feedback- international adjustments- repatriation.

**Module IV:**Comparative Labour Relations- International Pressures on National Practices- Multinational Ownership and collective bargaining- women in global business- quality circles- participative management- An overview of HRM in USA, UK, Japan, West Germany and Russia- Innovative management techniques and their influences

**Module V:** HRM in Global Organizations – Ethics in International business- Western and Eastern Management thoughts in the Indian context.

References:

VSP Rao: Human Resource Management—Text and Cases

HRM Elective  
UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS 4EH 05 MANAGEMENT OF TRAINING AND DEVELOPMENT

60 Hours

4 credits

**Objectives:** To familiarize the students with the requirements for designing appropriate systems for management of organizational career development, roles identity and with the concepts of the Managerial competency approach and its relevance to career management.

**Module I:** Training process an overview—training, development and education, structure of training origination—role competencies and positions of training professionals—training as a system, training process models-evolution of training role—strategic training and development process, implications of strategies for training—training environment, models of organizing and training departments.

**Module II:** Learning and learning styles—David Kolb’s learning style model, VAK model, principles of learning, Blooms taxonomy, andragogy and pedagogy, synergogy for team learning—learning theories, reinforcement theory, social learning theory, goal theory, need theory, expectancy theory, adult learning theory, information processing theory, learning and knowledge management- Robert Gagne’s The nine events of instruction.

**Module III:** Training needs analysis, organization analysis, person analysis, task analysis. Need assessment techniques, training design and development—Principles, design process, Types of costs in training program, lesson plans- Training implementation, approaches, seating arrangements, selection and training of trainees, training aids, teaching and facilitation skills.

**Module IV:** Technical training—training for TQM, attitudinal training, training for management of change, training for productivity, training for creativity and problem solving, training for leadership. Training communication, evaluation process .Donald Kirkpatrick’s evaluation model-outcomes used in evaluation training program— Methods of data collection for training evaluation—cost benefit analysis, Future of training and development.

**Module V:** Management development—objectives of MD—Methods of MD, models of management development. Compulsory case analysis.

**Books:**

1. Lyntop R. Pareek.U: Training for development.
2. Buckley R and Caple: The theory and practice of Training
3. Peppar, Allan D: Managing the training and development function.

4. John Patrick: Training Research and practice.

**International Business Elective/Finance Elective**

MASTER OF BUSINESS ADMINISTRATION

BUS 3EF 01/IB01 INTERNATIONAL FINANCE

60 hours

4 Credits

Module I

Balance of payments – Structure of BOP: Current Account; Capital Account; – Disequilibrium – Adjustment mechanism – Relation between balance of payments and foreign exchange rates – Theories of exchange rates – Purchasing Power Parity theory; Interest rate Parity Theory; Arbitrage in forward market: Covered Interest Arbitrage; International Fisher Effect - Factors influencing exchange rates. Numerical problems in covered interest arbitrage to be covered.

Module II

International Monetary System – Exchange Rate Mechanism – The Gold Standard – The Bretton woods system – the present system of floating rates – Alternative Exchange Rate Regimes: Fixed Exchange Rate systems; Floating Exchange Rate Systems - convertibility of currency.

Module III

IMF- its functions- special schemes of lending – conditionalities of IMF loans – IMF's role in providing international liquidity SDR's – International financial markets and instruments

Module IV

Foreign exchange markets – Structure of Foreign Exchange Market- Features of foreign exchange market; market participants – spot market – forward market - foreign exchange rates – exchange rate quotations – Direct quotes and indirect quotes – spot and forward transactions – spot rate and forward rate – forward premium and forward discount – forward rate quotations : outright forward quote and swap quote – factors affecting forward rates - Cross rates – Arbitrage in spot market: two currency arbitrage; Triangular arbitrage – TT rates and Bill rates.

Numerical problems in direct and indirect quotes, cross rates and two currency and three currency arbitrage to be covered.

Module V

Foreign currency derivatives (Theory only) – currency forwards, currency futures, currency options and swaps - Foreign exchange risk and exposure – operating exposure, transaction exposure and translation exposure – Management of foreign exchange exposure with hedging – Internal hedging (theory only): leading and lagging, exposure netting, currency risk sharing, hedging through sourcing and hedging by choosing the currency of invoice – external hedging: hedging with forward and futures(theory only); money market hedging (theory and problem).

Numerical problems in money market hedging to be covered.

*Books :*

1 . Maurice Levi : International finance, Routledge

2. Bruce G Resnick and Cheol S Eun: International Financial Management, Tata McGraw-Hill Publishing Company Limited, New Delhi.
- 3 . S. Kevin: Fundamentals of International Financial Management, PHI Learning Private Limited, New Delhi.
- 4 . Thummuluri Siddaiah: International financial Management, Pearson Education, Delhi
- 5 .Vyuptakesh Sharan: International Financial Management, PHI Learning Private Limited, New Delhi

### **International Business/ Marketing Elective**

MASTER OF BUSINESS ADMINISTRATION

BUS 3EM 02/IB 02 GLOBAL MARKETING MANAGEMENT

60 Hours

4 credits

Course objectives:

- To understand the international environment for marketing, and,
- To gain an in-depth understanding of global marketing practices.

Module I

International Marketing: Meaning and Definition; Scope and Importance of International marketing; International, multinational and global marketing. Reasons for international marketing; Forces restricting international marketing; Management orientation to international marketing; Challenges of international marketing.

Module II

International economic environment: Different economic systems; Big emerging nations; Low income, middle income and high income countries. International trade environment; Preferential trade agreements; Specific trading groups; International social and cultural environment; Understanding culture. Political, legal and regulatory environment. Concept of sovereignty; Political risk; International legal system; Business issues in legal systems; Approaches to dispute settlement. International regulatory environment; WTO.

Module III

International market entry strategy: Factors influencing entry strategy; Modes of entry; Exporting; Problems in exporting; Measures of import restriction and export promotion; International payment system. Licensing; Foreign Direct Investment; Strategic Alliances; Global strategic partnership and relationship enterprise.

Module IV

International marketing mix strategy: International product strategy; Factors affecting product strategy; International promotion strategy; Integrated marketing communications; Global advertising; Global personal selling; Global sales promotion and publicity; International distribution strategy.

Module V

International marketing information system and marketing research; Steps in international marketing research; Special issues in international marketing research.

International marketing organisation system; International marketing control system. Foreign trade policy of India; Exim Policy; Analysis of foreign trade of India.

Books:

1. Keegen, Warren and Mark Green: Global Marketing, Prentice Hall of India, New Delhi.
2. Cateora, Philip R, and John L Graham: International Marketing. Tata McGraw Hill, New Delhi 2005.
3. Kripalani, V.H.: International Marketing, Prentice Hall of India, New Delhi.
4. Ministry of Commerce, Government of India: Export Import Policy 1992-97.
5. U.C Mathur: International Marketing- Text and cases : Sage publications

**Finance/IB Elective**  
**MASTER OF BUSINESS ADMINISTRATION**  
**BUS3E F03/IB 03 STRATEGIC FINANCIAL MANAGEMENT**  
**60 Contact hours** **4 credits**

**Module I** Strategic financial management an overview—Agency theory-Conflict of interest .Business valuation methods – dividend yield method – earnings yield method- earnings ratio method – ROI valuation method. Capital asset pricing model – dividend growth valuation model.

**Module II**

Valuation of securities: approaches to corporate valuation, valuation of equities including cash flow, dividends and earnings approach- valuation of debt – valuation of convertibles and derivatives. Black- Scholes model -valuation for mergers and acquisitions.

**Module III**

Corporate restructuring – Broad areas of restructuring – rationale for diversification – techniques for corporate restructuring – expansion techniques - joint ventures, business alliances, foreign franchises, intellectual property rights – Disinvestment techniques – sell off – de merger (spin off) management buyout – liquidation- leveraging buyout- other techniques – going private – share repurchase – buy-in reverse merger.

**Module III**

Mergers and acquisitions – types of amalgamations- methods of takeover – motives and strategies influencing M&A- Motives of cross boarder M&A- Categories of M&A- methods of payment in M&A – steps in merger transactions – tax benefits of merger transactions – reverse mergers – steps in reverse mergers – defensive strategies in hostile takeovers.

**Module IV**

Corporate restructuring – Broad areas of restructuring – rationale for diversification – techniques for corporate restructuring – expansion techniques – M&A , takeovers , joint ventures, business alliances, foreign franchises, intellectual property rights – Disinvestment techniques – sell off – de merger (spin off) management buyout – liquidation- leveraging buyout- other techniques – going private – share repurchase – buy-in reverse merger.

**Module V**

Financial reorganization – leverage buy-out- concept of LBOs – stages of LBO operation - sources of value generation through LBO . International sources of finance – GDR,ADR,ADS.

#### References

1. Ravi. M. Kishore : Financial management
2. Prasanna Chandra : Financial management
3. I.M.Pandey: Financial management

HRM/IB Elective  
**UNIVERSITY OF CALICUT**  
**MASTER OF BUSINESS ADMINISTRATION**  
**BUS 4 EH 04/ IB 04: GLOBAL HUMAN RESOURCE MANAGEMENT**

60 Hours

4 credits

Course objectives: The objective of the course is to develop a diagnostic and conceptual understanding of the cultural and related behavioral variables in the management of global organizations.

**Module I:** International organization – approaches to the study of comparative employment policy –convergence theory, Marxist theory, the cultural approach – the institutionalism perspective/functions-Globalization and HRM.

**Module II:** International HRM models –Poles adaptation of the Harvard model- the Brewster and Bournois model of International HRM –controversy International HRM- Problems of global research – evidence of international HRM- Internationalization of business – types of global business-Impact of inter country differences on HRM.

**Module III :** International staffing –Policies and practices –Techniques and sources of global recruitment ,selection process-global labour market differences-global compensation –Managerial transfers-Global Management Development-techniques- management qualifications and characteristics, motivation and retention of talent, 360 degree feedback- international adjustments- repatriation.

**Module IV:**Comparative Labour Relations- International Pressures on National Practices- Multinational Ownership and collective bargaining- women in global business- quality circles- participative management- An overview of HRM in USA, UK, Japan, West Germany and Russia- Innovative management techniques and their influences

**Module V:** HRM in Global Organizations – Ethics in International business- Western and Eastern Management thoughts in the Indian context.

#### References:

VSP Rao: Human Resource Management—Text and Cases



**Finance/ IB Elective**

**UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS4E F05/IB 05 FOREX MANAGEMENT**

**Time 60 hours**

**4 credits**

**Module I**

Meaning of the Term “Foreign Exchange”, Exchange Market, Statutory basis of Foreign Exchange, Evolution of Exchange Control, Outline of Exchange Rate and Types, Import Export

India’s Forex Scenario: BOP crisis of 1990, LOERMS, Convertibility.3 Introduction to International Monetary Developments: Gold standard, Bretton Woods’s system, Fixed-Flexible Exchange Rate Systems, Euro market.

**Module II**

Finance Function: Financial Institutions in International Trade. 5 Non resident Accounts: Repatriable and Non Repatriable, Significance for the Economy and Bank. -- Methods of IN Trade Settlement: Open Account, Clean Advance, Documentary Credit, Documentary Collection. -- Documentary Credits (Letter of Credit): Types of LC – Parties, Mechanism with illustration.

**Module III**

Documents involved in International trade: Statutory Documents, Financial Documents, Transport Documents, Risk Bearing Documents. 9 INCOTERMS: C.I.F., F.O.B., C.I.P. -- Financing of Imports by Opening of Letter of Credit: Documents required, Trade and Exchange Control Formalities, Sanction of LC Limit. -- Export Finance: Financing of Export/ Deemed Export: Pre ship, and Post Ship Finance, Export Methods --, E.C.G.C. and other formalities Uniform Custom Practices of Documentary Credits -- Uniform Rules Collection

**Module IV**

Introduction to Exchange Rate Mechanism: Spot- Forward Rate, Exchange Arithmetic. -- Deriving the Actual Exchange Rate: Forwards, Swap[s], Futures and Options. Guarantees in Trade: Performance, Bid Bond etc.

**Module V**

International Financial Institution--• International Monetary Fund—functions--• Special Drawing Rights• International Bank for Reconstruction and Development--• International Finance Corporation--• International Development Association  
References

1. “M.VY.Phansalkar”, All about Foreign Exchange & Foreign Trade, English edition, 2005.
2. “Walter.OCHYMSKI”, Foreign Exchange Management, Book sorge Publication, 2006.
3. “Julian Walmsley”, Foreign Exchange & Money Markets Guide, John wiley, 2006.
4. “Bimitris and N.Shyrafos”, New Technology of Financial Management, John wiley, 2006.
5. “Surendra.s.Yadav, P.K.Jain and Max peyrard”, Foreign Exchange Markets understanding derivatives & other instrucments, Macmillan.

6. "B.P.Mathur", Foreign Money in India, Macmillan
7. "Yarbrough", The World Economy ,Trade & Finance, 7th edition, Cengage learning .
8. "Seethapathy.K.and Suhulakshmi.Y", Foreign Exchange Management, ICFAI.
9. "Yadav", Foreign Exchange Markets, Macmillan, 2007.
10. "Thomas von Ungern", Strategic Foreign Exchange Management, Black well Publishers, 1990.

## Systems Elective

UNIVERSITY OF CALICUT  
 MASTER OF BUSINESS ADMINISTRATION  
 BUS 3 ES 01 SYSTEMS ANALYSIS AND DESIGN

60 Hours  
 credits

4

Course objectives:

- To understand the process of systems analysis and design, and,
- To gain a practical orientation to structured systems analysis and design.

### Module I

Systems Development; Project Selection; Sources of Project Requests; Managing Project Review and Selection; Project Investigation; Project Planning and Estimating; Project Monitoring and Control;

### Module II

Role of Systems Analyst and Designer; Approaches to Systems Analysis and Design- Traditional approaches; Structured Approaches;

### Module III

Structured Systems Analysis- The PARIS model; Planning the Approach- Objectives and Constraints, Preparing for detailed analysis, Feasibility Study; Asking questions for Collection of Data- planning and conducting interviews; Questionnaires, Observation, Record searching, Document analysis; Recording Information – Data Dictionaries and Case Tools, DFDs, Entity models; Interpreting information and Specifying Requirements.

### Module IV

Systems Design: Design Objectives and Constraints; Human-computer interface design; Systems Interfaces; Logical Data Design; File and Database Design; Physical Data Design; Program Design. Software Testing- Unit Testing, System Testing, Integration Testing.

### Module V

Selection of Hardware and Software- Processor, memory, Peripherals, Vendor Selection, Software Selection; Operating System. Performance and Acceptance Criteria.

### Books:

1. Awad Elias M: Systems Analysis and Design, Prentice Hall of India, New Delhi 1990.
2. Kendall, E.Kenneth and Julie E.Kendall: Systems Analysis and Design, Pearson Education, New Delhi 2005.

3. Whitten, Bentley and Dittman: Systems Analysis and Design Methods, Tata McGraw Hill, New Delhi 2003.
4. Hawryskiewycz, I.T.: Introduction to Systems Analysis and Design, Prentice Hall of India, New Delhi 1991.
5. Marco, T.D: Structured Systems Analysis and System Specification, Yourdon Press, New Delhi 1989.
6. Whitten, J.L. et. El. : Systems Analysis and Design Methods, Galgotia, New Delhi 1994.
7. Yates, Don, Maura Shields and David Helmy;Ed.: Systems Analysis and Design, Macmillan, Delhi 1994.
8. Hoffer, Jeffrey A, Marry B.Prescott, and Fred R.McFadden: Modern Systems Analysis and Design; Pearson Education, New Delhi 2004.

### Systems Elective

#### UNIVERSITY OF CALICUT MASTER OF BUSINESS ADMINISTRATION BUS 3 ES 02: DATABASE MANAGEMENT SYSTEMS

60 Hours

4 credits

Course objectives:

- To understand the importance of database systems for business management, and,
- To gain a practical orientation to database development and maintenance.

Module I

Concepts of Database: Data structures; File Processing and Access Methods; Data independence; Schema; Database languages; Database users; Classification of database systems; Evolution of DBMS.

Module II

E-R modelling; Features of data model; Entities and Entity sets; Attributes and Keys; E-R Diagrams; Weak entities; generalisation and specialisation; Extended E-R model.

Physical Data Organisation; File organisation concepts – Sequential, indexed sequential, hashed, multi ring and inverted B trees;

Module III

Relational model: Domains, Attributes, keys, Tuples, Relations; Relational database schemas; Relational Algebra; Operations using SQL queries.

Hierarchical network models: Network model concepts; Records and Sets; CODASYL and DBTG system architecture; Navigation; Simple queries. Hierarchical model concepts; Record and links; Virtual records; DDL and simple queries.

Module IV

Database system architecture overview: Catalogs, Data dictionary, Query translator, Optimiser, Access planner; Transaction processing; Concurrency control and Recovery buffer management.

Module V

Oracle 9i: Features; Use of ORACLE for database applications; Simple applications for management functions.

**Books:**

1. Hoffer, Jeffrey A, Marry B.Prescott, and Fred R.McFadden: Modern Database Management; Pearson Education, New Delhi 2004.
2. Silberschatz, Korth and Sudarshan: Database System and Concepts, Tata McGraw Hill, New Delhi 2004.
3. Novathe and Elmasri: Fundamentals of Database Systems, Addison Wesley, 1991.
4. Loney, Kevin and George Kochi, Oracle 9i, The Complete Reference, Tata McGraw Hill, New Delhi 2000.
5. Ullmann, Jeffry D, Principles of Database Systems, Galgotia, New Delhi 1990.
6. Post, Gerald V., Database Management Systems, Tata McGraw Hill.

System Elective

UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION  
BUS 3 E S 03: ELECTRONIC COMMERCE

60 Hours  
credit

4

Course objectives:

- To understand the importance of database systems for business management, and,
- To gain a practical orientation to database development and maintenance.

Module I

Electronic Commerce (EC)- Definition, Scope and Types: B2B, B2C, C2B, C2C, Intra-business EC . Electronic Marketing Process, Interdisciplinary nature of EC. Driving forces of EC. Business models in E-commerce.

Module II

E-business strategies and their implementation; E-commerce for service oriented industries- Online publishing, Securities broking, Travel and Tourism, Job market services, Real estate, Cyber banking and auctions; B2B Electronic Commerce: characteristics and Models of B2B E-Commerce;

Module III

Technology Infrastructure for E-Commerce: The Internet T\technology and standards; Internet Protocols; EDI, Mark up languages, Web servers, browsers and Clients. Search Engines, E-mails; Intranet and Extranet; Biometrics and grid computing. Development of E-Commerce Portals:

Module IV

Electronic payment systems: Online Credit card; Electronic fund Transfer and Debit Cards; Stored Value Cards and E-Cash, E-Cheque, Unified payment systems. Security schemas in Electronic payment Systems.

ModuleV

Marketing for E-Commerce: Electronic marketing in B2B; Retailing on the Net – Online shops, Online services, Career and job search services; Internet Marketing Technologies: Web transaction logs and Customer profiling and targeting; Data warehousing and mining; Spam; Marketing and Branding Strategies in E-Commerce. Online Marketing Research.

**Books:**

1. Turban, Efraim, David King et. al.: Electronic Commerce: A Managerial Perspective, Pearson Education Asia, Delhi 2002.
2. Kalakota, Ravi: Frontiers of Electronic Commerce, Addison - Wesley, Delhi 1999.
3. Rayport, Jeffrey F and Jaworksi, Bernard J: Introduction to E-Commerce, Tata McGraw Hill, New Delhi 2003.
4. Smantha Shurety,: E-Business with Net Commerce, Addison - Wesley, Singapore 2001.
5. Rich, Jason R: Starting an E-Commerce Business, IDG Books, Delhi 2000.
6. Laudon, Kenneth C and Carol Guercio Traver : E-Commerce business. Technology. Society, Pearson Education, Delhi 2005.
7. Stamper David A, and Thomas L.Case: Business Data Communications, Pearson Education, New Delhi 2005.
8. Willam Stallings: Business Data Communications, Pearson Education, New Delhi 2004.

Systems Elective

UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION

BUS 4 E S04: ENTERPRISE RESOURCE PLANNING

60 Hours

4 credits

Course objectives:

- To understand the need for integration of business functions and processes, and,
- To gain a practical insight into the implementation of ERP package.

Module I

Enterprise Resource Planning: Evolution of ERP- MRP and MRP II; Need for system integration; Early ERP packages; ERP products and markets.

Module II

ERP implementation: Identifying benefits from ERP implementation; Consultant intervention; Selection of ERP; Process of ERP implementation;

Module III

Managing changes in IT organisation; Preparing IT infrastructure; Measuring benefits of ERP; Integrating with other systems;

Module IV

Modules in ERP: Business modules of Popular ERP Packages; and their functionalities. ERP for SMEs.

#### Module V

ERP implementation. Project planning, Package selection, Gap analysis, Customising and configuration; Implementation control. Case studies in ERP implementation

#### **Books:**

1. Leon, Alexis : Enterprise Resources Planning, Tata McGraw Hill, new Delhi 2003.
2. Ptak, Carol and Eli Schragenheim: ERP, St Lucie Press, New York, 2000.

Systems Elective  
UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION

BUS 4 ES 05: BUSINESS PROCESS REENGINEERING

60 Hours

4 credits

#### Course objectives:

- To understand the concepts, tools and techniques of BPR, and,
- To learn about the experiences of Indian business firms with BPR.

#### Module I

Business Process Reengineering: Conceptual foundations of Business Process Reengineering; Need for BPR; Business process vs management process; Role of Information Technology in Business Process Reengineering; Process of Business Reengineering; BPR and TQM.

#### Module II

Process identification and mapping; Role/ Activity Diagrams; Process visioning and Benchmarking. Types and process of benchmarking; Business Reengineering – a strategy driven approach.

#### Module III

Business Process improvement; Business process redesign; Reengineering methodologies and tools- Project management, coordination, modelling, business process analysis, HR analysis and design and systems development.

#### Module IV

Man-management of BPR implementation; Reorganising people for organisational change.

#### Module V

BPR experiences in Indian industry: Case studies of two Indian companies.

#### **Books:**

1. Carr, D.K. and Johansson, H.J.: Best Practices in Re-engineering, McGraw Hill, New York 1995.
2. Champy, James: Re-engineering Management: The Mandate for New Leadership, Harper Collins, London 1995.

3. Jayaraman, M.S. et al: Business Process Re-engineering, Tata McGraw Hill, New Delhi 1994.
4. Coulson, Thomas, C.: Business Process Re-engineering: Myth and Reality, Kogan Page, London 1994.
5. Vikram Sethi and William R.King: Organisational Transformation through Business Process Reengineering, Pearson Education, New Delhi 2003.
6. Davenport, T.H.: Process Innovation: Reengineering Work Through Information Technology, Harvard Business School Press, Boston 1993.
7. Hammer, Michael: Re-Engineering the Corporation: A Manifesto for Business Revolution, Nicholas Brealey, London 1993.
8. Peppard, J and Rowland P: The Essence of Business Process Re-engineering, Prentice Hall Inc., New York, 1995.

Tourism Elective  
UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION

BUS.3E T01: TOURISM PRODUCTS OF INDIA

Module I:

Tourism Product; Definition, Concept & Classifications, Nature & Characteristic of India's Tourism Products: Seasonality & Diversities. Heritage - Indigenous, Colonial, Handicrafts of India. Craft Meals. Fairs & Festivals of Social & Religious importance.

Module II:

Performing Arts of India: Forms & Types, Classical Dances. Folk Dances of different Regions & Folk Culture. Indian Music: Different Schools, Status of Indian Vocal & Instrumental Music, Indian Music abroad. Indian Museums. Art Galleries. Libraries & their Location, assets & characteristic. Indian cuisine: Regional variations.

Module III:

National Parks & Wildlife Sanctuaries: Locations, Accessibility, Facilities, Amenities, Unique Selling Propositions (USP), Dachigam National Park, Corbett National Park, Ranthambore National Park, Hazaribag National Park, Similipal National Park, Bhitarkanika National Park, Bandhavgarh & Kanha National Park, Bandhavgarh National Park, Mudumalli National Park, Periyar National Park, Nilgiri Biosphere Reserve,

Module IV:

Hill Stations: Locations, Accessibility, Facilities, Amenities, Unique Selling Propositions (USP), Gulmarg, Kullu & Manali, Shimla, Mussorie, Nainital, Panchmarahi, Mahabaleswar, Chikmangulaur, Coorg, Waynad, Munnar, Ooty, Kodiakanal, Arakku, Horsley Hills, Darjeeling, Gangtok, Shillong,

Module V

Beach Resorts of India. Locations, Accessibility, Facilities, Amenities, Unique Selling Propositions (USP), Important Beaches in Gujarat, Maharashtra, Goa, Karnataka, Kerala,

Tamil Nadu, Puducherry, Andhra Pradesh, Odisha, West Bengal, Lakshadweep, Andaman & Nicobar Islands. Major Hill Stations. Tourist potential of Himalayas

Suggested Readings:

1. Robinet Jacob, Indian Tourism Products, Abhijeet Publications, Delhi.
2. Basham, A.L., A Cultural History of India. Oxford University Press, USA
3. Stephen Ball, Encyclopedia of Tourism Resources in India, Butterworth –Heinemann.
4. Manoj Dixit , Tourism products. New Royal Book Co., Lucknow.
5. Norman Douglas. Ed., Special Interest Tourism, John Wiley & Sons, Australia.
6. Robinet Jacob, Indian Tourism Products, Abhijeet Publications, Delhi.

Tourism Elective

UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION

### **BUS 3E T02: TOURISM MARKETING**

Unit – I:

Understanding Marketing and Marketing Process: Marketing Concepts, Nature and Scope of Marketing, Marketing Mix, Marketing Environment, Strategic Planning and Marketing Process, Organizing and Implementing Marketing in the Organization. Services Marketing: Concept, Definition, Characteristics with Special Emphasis on Tourism Services.

Unit – II:

Developing Marketing Opportunities and Strategies: Marketing Information Systems and Marketing Research, Consumer Markets and Consumer Behaviour, Business Markets and Buyer Behaviour, Market Segmentation - Targeting and Positioning for competitive Advantage.

Unit – III:

Developing the Tourism Marketing Mix: Managing the Product / Service, Product Decisions Product Line, Product Mix, Product Life Cycle, New Product Development, Branding and Packaging Decisions, Pricing Products - Pricing Considerations and Approaches, Pricing Strategies and Methods.

Unit – IV:

Distribution Channel and Logistics Management-Channel Selection, Cooperation and conflict Management, Promotion Decision – Promotion Mix: Advertising, Sales Promotion, Personal Selling, and Publicity. 3 Additional P's of tourism services Marketing Mix. Process, Physical Evidence and People.

Unit – V:

Issues in Marketing: Global Marketing, Direct Marketing, Marketing on the Web, Green Marketing, Social Responsibility and marketing Ethics, Consumerism and Legal Issues.

Suggested Readings:

1. Morrison, A.M. Hospitality and Travel Marketing . Delmar Thomson Publishing



2. Kotler Philip and Armstrong, G. Principles of Marketing, PHI.
3. Stanton, Willam J. Fundamentals of Marketing, McGraw Hill. 13
4. Ramaswamy, V.S. and Namakemari, S. Marketing Management, McMillan.
5. Bhattacharya K. Sisir. Marketing Management, National Publishing House.
6. Dalrymple, J.D. and Parson, J.L. Marketing Management Strategy and Gases, John Wiley and Sons

Tourism Elective

UNIVERSITY OF CALICUT  
 MASTER OF BUSINESS ADMINISTRATION

### **BUS 3E T03: TOURISM POLICY, PLANNING & DEVELOPMENT**

Unit – I:

Concept, need, objective, institutional framework and the principal lines of public tourism policy; The role of govt. public and private sector in formulation of tourism policy. Roles of international, national, state and local tourism organizations in carrying out tourism policies.

Unit – II:

Goal of national administration and tourism policy. Policy making bodies and its process at national levels. Outline of L.K.Jha Committee (Ad-hoc Committee) - 1963, National Tourism Policy -1982, National Committee Report-1998, National Action Plan on Tourism - 1992.

Unit – III:

National Tourism Policy-2002. Opportunities for investments in hotel sector & Tourism related organizations. Incentives and concessions extended for tourism projects and resources of funding. Case study of TFCI 23.

Unit – IV:

Background, Approach and Process, Techniques of Plan Formulation. Planning for Tourism Destinations-Objectives, methods, steps and factors influencing planning. Destination life cycle concept.

Unit – V:

Tourism planning at international, national, regional, state and local, the traditional, approach and PASLOP method of tourism planning, Important feature of five year tourism plans in India. Elements Agents, Processes and typologies of tourism development. Case study #E of selected state tourism policies (West Bengal, Goa, Kerala, Rajasthan).

Suggested Readings:

1. Bezbarua M.P, Indian Tourism Beyond The Millenium.
2. Burkart & Medlik, Tourism; Past, Present and Future.
3. Gee, Chuck Y, James C. Makens , Dexter J. L. & Choy, The Travel Industry.
4. **Murphy, Peter H, Tourism: A Community Approach.**

Tourism Elective

UNIVERSITY OF CALICUT

## MASTER OF BUSINESS ADMINISTRATION

### **BUS 3E T04: SUSTAINABLE & ECO TOURISM**

#### Modulet – I:

Concept of Sustainable Development: Evolution, Meaning, Principles, Key Dimensions of Sustainability, Stockholm Conference 1972 ( Human & Environment), World Conservation Union 1980 – World Commission on Environment & Development (WCED) 1987 and Brundtland Commission - Rio Declaration 1992 – Kyoto Protocol 1997 – World Summit on Sustainable Development (WSSD) 2002 - Global Warming & Climate Change.

#### Module II:

Sustainable Tourism Development: Meaning- Principles - 10 Rs-Agenda 21 for Travel and Tourism Industry - World Conference on Sustainable Tourism 1995 - Globe 90 Conference - Berlin Declarations - Bali Declarations 2005 - Cape Town Declarations 2002 and Kerala Declarations, Ecotourism- Quebec Declaration 2002 - Kyoto Protocol 1997 - Oslo Declaration 2007.

#### Module III:

Planning for Sustainable Tourism: - Topographical Analysis - Analysis of Local Resources - Land Use Pattern – Environmental Impact Assessment (EIA), Environmental Information System (EIS), Environmental Management System (EMS) & Community Participation and Types of Community Participation and Socio- Economic and Cultural Conditions - Evaluation of Impact of Tourism Site - Zoning System - Carrying capacity & its Type.

#### Module IV:

Approaches of Sustainable Tourism- Standardization and Certification – Alternative Tourism - Responsible Tourism - Collaboration and Partnership - Waste Management – Eco-friendly Practices - Basic Laws & ideas in Ecology- Function and Management of Ecosystem- Biodiversity 17 and its Conservation-Pollution-Ecological Foot Prints - Relationship between Tourism & Ecology, Sustainable Tourism and Poverty Alleviation - Pro-poor Tourism and Community Participation.

#### Modulet – V:

Eco- tourism - Evolution, Principles, Trends. Functions of Ecotourism - Mass Tourism Vs Ecotourism -Typology of Eco-tourists - Ecotourism Activities & Impacts -Western Views of Ecotourism. Eco- tourism travel essentials. Eco- tourism and protected areas: visitor management for sustainability.Major Eco tourism destinations of India

#### Suggested Readings:

1. Inskip, E. Tourism Planning: An Integrated and Sustainable Development Approach, New York: Van Nostrand Reinhold.
2. Ritchie, J.R. & Crouch, I.G. Competitive Destination –A Sustainable Tourism Perspective, CABI Publishing, UK.

3. Mowforth, M. and Munt, I. Tourism and Sustainability. Development and New Tourism in the Third World. Routledge, London.
4. Middleton, V.T.C and Hawkins, R. Sustainable Tourism: A Marketing Perspective, Butterworth – Heinemann, Oxford.
5. Weaver, D. , The Encyclopedia of Ecotourism, CABI Publication, UK. 6. Wahab, S and John J. Pigram, J.J. Tourism, Development and Growth: The Challenge of Sustainability, Routledge, London.

Tourism Elective

UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION

**BUS 4E T05: TRAVEL AGENCY & TOUR OPERATIONS MANAGEMENT**

Course Contents:

Unit – I:

History & Growth of Travel Agency Business, Emergence of Thomas Cook & American Express, Emergence of Travel Intermediaries, Indian Travel Agents & Tour Operators. Interplay of Push & Pull Factors.

Unit – II:

Travel Agents & Tour Operators: Differentiation and Interrelationship. Functions and Organisational Structures of Travel Agency and Tour Operators. Linkages of Tour Operation Business with Principal Suppliers, Government and Other Agencies. Incentive and Concessions Applicable to Tour Operators in India.

Unit – III:

How to Set up Travel Agency/Tour Operation Business: Sources of Funding, Comparative Study of Various Type of Organisation, Government Rule of Getting Approval, IATA Rules, Regulations and Accreditation, Documentation, Sources of Earning: Commissions, Service Charges etc.

Unit – IV:

Itinerary Preparation: Meaning, Importance and Types of Itinerary - Resources and Steps for Itinerary Planning - Do's and Do Not's of Itinerary Preparation Tour Costing: Tariffs, FITS & GITS. Confidential Tariff. Packaging: Types and Forms of Package Tour.

Unit – V:

Travel Documentation: Familiarization with TIM (Travel Information Manual), Passport & VISA- Meaning, Types, Procedures, Validity, Necessary Information to fill the Passport and VISA Form for Issuance, Health Certificates, Currency, Travel Insurance, Credit & Debit Card, customs, currency, baggage and airport information.

Suggested Readings:

1. D.L. Foster , The Business of Travel agency Operation & Administration
2. Malik, Haris & Chatterjee, Indian Travel Agents

3. J.M.S. Negi, Travel Agency & Tour Operatiuons: Concepts & Principles
4. C.Y. Gee, Travel Industry 5. Yale P, The Business of Tour Operations

Tourism Elective  
UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION

**BUS 4E T06: FRONT OFFICE & HOUSE KEEPING MANAGEMENT**

Module I:

Front Office Organization: Basic Layout and Design, Departmental Organizational Structure. Front Office Personnel: Departmental Hierarchy. Attitude and Attributes and Salesmanship. Job Descriptions and Job Specifications of Front Office Personnel.

Module II:

Front Office Operations: The Front Desk- Equipments in use. The Guest Room- Types and Status Terminology. Key Controls. Tariff plans. Types of rates.

Module III: Reservations: Need for reservations, definitions, importance of reservations. Types of reservations. Sources and modes of reservations. Individual and group bookings. Booking instruments - Booking diary, Conventional charts, A & D register etc. The Reservation Cycle. Hotel Reservation Systems, CRS, Inter-sell agencies, Internet applications.

Module IV: Franchise and management contracts. Indian Chain of Hotels. Target Markets. Alternate Lodging facilities.

Module V:

Organizational Structure of Hotels: Small, Medium, Large. Lobby Arrangements, Layout and equipment in use, Handling VIPs, Duty Rota and work schedules, Uniformed Service.

Suggested Readings:

1. Sudhir Andrews, Front Office Training manual
2. Kasavana & Brooks, Managing Front Office Operations
3. Ahmed Ismail, Front Office - operations and management
4. Michael Kasavana & Cane, Managing Computers in Hospitality Industry.

Tourism Elective  
UNIVERSITY OF CALICUT  
MASTER OF BUSINESS ADMINISTRATION

**BUS 4E T07: HOTEL OPERATIONS MANAGEMENT**

Module I :

Reservation & Registration: Sources and modes of reservation, Types of plans, types of room rate, Discount and allowances, Group reservation, Fore-casting room reservation, Walk - in reservation, Reservation chart and guest history card, Registration of guest at reception, Guest registration card, arrival and departure register, C- Form, Lobby errand card, arrival and departure report.

#### Module II:

ROOMS DIVISION: Functions of front office and house keeping department, Hierarchy of front office and housekeeping department, their Attributes, duties and responsibilities, Interdepartmental coordination, Departmental layout of Housekeeping, Functions of various Departments of Housekeeping and front office, yield management: concept & function.

#### Module III:

RESTAURANT OPERATIONS: Restaurant equipments: Types, standard sizes, care, cleaning and Polishing of various equipments, Duties of a waiter, mise-en -scene and mise - en -place, Welcoming the guest, Rules to be observed while laying a table and waiting at a table Different Types And Styles Of Services - Silver Service, American Service, English, French, Russian, Buffet, Counter, Cafeteria, Food Courts, Room Service and Bar Service.

#### Module IV

DEPARTURE PROCEDURE: Procedure involved in checking out a guest at front-office, Procedure involved in checking - out a guest at house keeping department, Group Check-out procedures. Arrival & Departure formalities for both domestic & international Tourists.

#### Module V

HOTEL OPERATIONS IN INDIA: Leading multinational hotel chains operating in India, Public sector in Hotelliering Business – Role, Contribution & Performance, Time share establishments.

#### Suggested Readings:

1. S.K.Bhatnagar, Front Office Management, Frank brother Publisher.
2. Sudhir Andrews Front Office Training Manual, Tata Mcgraw Hill.
3. Sudhir Andrews, Hotel H. K. Training Manual, Tata Mcgraw Hilt.
4. Manoj Madhukar, Proffessional House Keeping-Rajat Publications

A PROJECT REPORT

On

**STUDY ON CUSTOMER ATTITUDE TOWARDS  
THE KHADI BRAND AT GANDHI SMARAK  
GRAMA SEVA  
KENDRAM, NANTHIYATTUKUNNAM**

By

**Mr. A VYSHAG VIBIN**

(Reg. No: LCAVMBA157)

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award  
of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the guidance of*

**Dr. BABASAHEB JOGDAND**

ASSISTANT PROFESSOR

LEAD COLLEGE OF MANAGEMENT



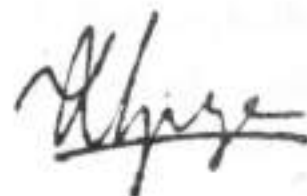
LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI P.O., PALAKKAD, KERALA -678009  
AUGUST, 2023**

## CERTIFICATE

This is to certify that the project report titled "STUDY ON CUSTOMER ATTITUDE TOWARDS THE KHADI BRAND AT GANDHI SMARAK GRAMA SEVA KENDRAM, NANTHIYATTUKUNNAM" submitted by Mr. A VYSHAG VIBIN (Reg. No.: LCAVMBA157) a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



Director



Place: Palakkad

Date: 08.08.2023



Member of  
Academic  
Council  
of  
MBA  
MBA



## ***Gandhi Smarak Grama Seva Kendram***

Nanthiattukunnam, P.B No.24, N.Paravoor. P.O.,Ernakulam District,Pin 683513KeralaState)

Certified and aided by Kerala Khadi & V.I. Board & Khadi and Village Industries Commission Govt. of India

Khadi and Village Industries Training Centre (Aided & Controlled by K.V.I.C Government of India)

Phone : (0484) 2508232, Fax : 0484 – 2508449,E-maigvnm@rediffmail.com

Registered Under Charitable Societies Act.

President: P.K. BINESH

Mobile: 9495129272

Secretary: T.B SIVAKUMAR

Mobile: 9447216312

GEN-NKM/23-24

Nanthiattukunnam

04/08/2023

### **CERTIFICATE**

This is to Certify that Mr. A VYSHAG VIBIN (Reg No. LCAVMBA157) 4<sup>th</sup> Semester MBA student at LEAD College of Managenent, Dhoni, Palkkad has successfully completed his major project work on the topic "A STUDY ON CUSTOMER ATTITUDE TOWARDS THE KHADI BRAND AT Gandhi Smarak Grama Seva Kendram, Nanthiattukunnam North Paravur" as Part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.

  
Secretary  




A PROJECT REPORT

On

**A STUDY ON THE IMPACT OF SOCIAL MEDIA  
MARKETING CAMPAIGN ON NBFC WITH SPECIAL  
REFERENCE TO INDEL MONEY**

*By*

**Mr. ABHIJITH V**

Reg. No. LCAVMBA106

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the Guidance of*

**Dr. V.R.N NEDUNCHEZHIAN**

**PROFESSOR**



LEAD COLLEGE OF MANAGEMENT


**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON THE IMPACT OF SOCIAL MEDIA MARKETING CAMPAIGN ON NBFC WITH SPECIAL REFERENCE TO INDEL MONEY"** submitted by **Mr. ABHIJITH V (Reg No: LCAVMBA106)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide

  
Director



Place: Palakkad  
Date: 27/8/2023



Chittoor Branch  
Zara Complex, Chittoor (P.O)  
Palakkad 678 101  
Phone – 04923- 221736  
Mob No : 8589984335

28.07.2023

**TO WHOMSOEVER IT MAY CONCERN**

It is to certify that **Mr. ABHIJITH.V (Reg.no.LCAVMBA106)** MBA student of LEAD College of Management, Dhoni, Palakkad has completed his project work entitled "**A STUDY ON THE IMPACT OF SOCIAL MEDIA MARKETING CAMPAIGN ON NBFC WITH SPECIAL REFERENCE TO INDEL MONEY**" in our organization.

During the period of his project work, he is punctual and hardworking. We wish him great success in his future endeavors.

INDEL MONEY

A handwritten signature in black ink, appearing to be a stylized name, is written over the printed name "INDEL MONEY".



A REPORT

On

**A STUDY ON CUSTOMER PERCEPTION TOWARDS  
AYURVEDIC MEDICINE IN POST PANDEMIC WITH  
REFERENCE TO LABINDUSS LTD**

*By*

**Mr. ABHIJITH K G**

Reg No: LCAVMBA105

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial Fulfillment of the requirement for the award  
of degree of*

**MASTER OF BUSINESS  
ADMINISTRATION (MBA)**

*Under the guidance of*

**Mr. JITH R**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA – 678009**

**AUGUST-2023**

## CERTIFICATE

This is to certify that the project report titled “\_A STUDY ON CUSTOMER PERCEPTION TOWARDS AYURVEDIC MEDICINE IN POST PANDEMIC WITH REFERENCE TO LABINDUSS LTD ” submitted by **Mr. ABHIJITH K G (Reg No: LCAVMBA105)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad

Date: 08 - 06 - 2023

1984



**Labinduss Ltd.**

EXPLORING NEW HEIGHTS

I.D.A, KANJIKODE WEST, PALAKKAD - 678 623, KERALA

+91 491 2566223, 2970087 [info@labinduss.com](mailto:info@labinduss.com) [www.labinduss.com](http://www.labinduss.com)

CIN : U24231KL1990PLC005754

## TO WHOMSOEVER IT MAY CONCERN

This is to certify that Mr. Abhijith K G, final year student, Masters of Business Administration Reg no: LCAVMBA105 at LEAD college of management, Dhoni, Palakkad, has successfully completed his project on the topic " A Study on Consumer Perception Towards Ayurvedic Medicine Post Pandemic". We found him hardworking and punctual during the course of this project.

We wish him all the very best in all his future endeavours.

Thanking you  
With regards  
For Labinduss Ltd

Prabhakaran A  
Director



Place: Kanjikode  
Date: 03.08.2023

**Labinduss Ltd.**

EXPLORING NEW HEIGHTS

A WHO-GMP CERTIFIED COMPANY

A PROJECT REPORT

On

**A STUDY ON ADVERTISEMENT EFFECTIVENESS OF  
CONSUMER BUYING BEHAVIOUR WITH  
REFERENCE TO MILCO DAIRY, ATTINGAL**

*By*

**Mr. ABHIJITH V S**

Regn. No. LCAVMBA107

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the award of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. SANGEETHA P**

ASSOCIATE PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT  
DHONI P.O., PALAKKAD, KERALA -678009

August 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON ADVERTISEMENT EFFECTIVENESS OF CONSUMER BEHAVIOUR WITH REFERENCE TO MILCO DAIRY, ATTINGAL" submitted by Mr. ABHIJITH V S (Reg No: LCAVMBA107), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide  
Dr. Sangeetha P



  
Director

Place: Palakkad  
Date: 8/8/23



☎ 0470-2625004 MILCO DAIRY  
📍 853 KEEZHATTINGAL P. O  
📍 6805 ATTINGAL - 695101



TRIVANDRUM - DIST

Co-operative Society registered under department of Dairy Development, Government of Kerala, No T-17D. milcodairy@gmail.com

MD/MKTG/87/23

03 August 2023

TO WHOM SO EVER IT MAY CONCERN

This is to certify that Mr. Abhijith V S a student of MBA – LEAD College of Management, Dhoni, Palakkad, Kerala. ABHIJITH V S has accomplished project on “A Study on Advertisement Effectiveness of Consumer Behaviour with Reference to Milco Dairy, Attingal.” He has successfully completed 60 days long project on this topic. We found him Sincere, meticulous, and enthusiastic & result oriented. He worked well as a fragment of the team during the tenure.

We take this prospect to thank him & wish him all the best for his future.

FOR MILCO DAIRY

**AJITH KUMAR S**  
MANAGER, MARKETING



A REPORT  
On

**A STUDY ON INFLUENCE OF CUSTOMER  
PERCEPTION ON BRAND PREFERENCE  
TOWARD FROZEN FOOD PRODUCTS**

*by*  
**ABILASH M**

REG. NO: LCAUMBA008

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the guidance of*

**Mr. PRAMOD V**

*Assistant Professor*

**LEAD**

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD - 678009**

**August 2023**

Date: July 21, 2023

**CERTIFICATE**

This is to certify that the project report titled **"A STUDY ON INFLUENCE OF CUSTOMER PERCEPTION ON BRAND PREFERENCE TOWARD FROZEN FOOD PRODUCTS"** submitted by **Mr. ABILASH M (Reg No: LCAUMBA008)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide:



Director



Place: Palakkad  
Date:



Date: July 21,2023

## TO WHOM SO EVER IT MAY CONCERN

This is to certify that Mr. Abilash M, (Reg.No. LCAUMBA008) MBA student at LEAD COLLEGE OF MANAGEMENT, Dhoni, Palakkad had done a major project titled " Influence of consumer perception on brand preference towards frozen food products" at iD Fresh Foods (India) Private Limited from 12 May 2023 to 17 Jul 2023 and submitted the report.

His contribution to the activities of the project has been valuable for iD Fresh.

Regards,

For iD Fresh Food (India) Private Limited

Authorized Signature

[www.idfreshfood.com](http://www.idfreshfood.com) /iDFresh [info@idfreshfood.com](mailto:info@idfreshfood.com)

ID FRESH FOOD (INDIA) PRIVATE LIMITED

Sq. Nos. 515/2, 515/3, 515/4, 516/2, 516/3, 516/4, 533, Madivala village, Kasaba Hobli, Attibele, Anekal Taluk, Bangalore -562107, Karnataka, Mob.; +91 9739910521

CIN: U15549KA2012PTC067294 PAN: AAICM3930G TAN: BLRM20194G

A REPORT

On

**A STUDY ON IMPACT OF EMOTIONAL INTELLIGENCE ON  
PRODUCTIVITY AMONG THE EMPLOYEES OF FOREST  
INDUSTRIES (TRAVANCORE) LTD, ALUVA**

*By*

**Miss. ABHIRAMI P**

Reg. No. LCAVMBA003

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the  
award of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. BALAMOUGANE R**

ASSOCIATE PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI, PALAKKAD, KERALA -678009

August 2023

## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON IMPACT OF EMOTIONAL INTELLIGENCE ON PRODUCTIVITY AMONG THE EMPLOYEES OF FOREST INDUSTRIES TRAVANCORE LTD, ALUVA"** submitted by **Ms. ABHIRAMI P (Reg No.: LCAVMBA003)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide

  
Director

Place: Palakkad  
Date: 08/08/2023





# FOREST INDUSTRIES (TRAVANCORE) LIMITED

(A KERALA GOVERNMENT COMPANY)  
THAIKKATTUKARA P.O., ALUVA - 683 106,  
KERALA STATE  
CIN: U02001KL1946SGC000373  
GST NO: 32AAACF4562B1Z9

PER/53/2023 /784

29/07/2023

## CERTIFICATE

This is to certify that Ms. ABHIRAMI P (Reg No. LCAVMBA003) is a 6th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed her major project work on the topic "A STUDY ON IMPACT OF EMOTIONAL INTELLIGENCE ON PRODUCTIVITY AMONG THE EMPLOYEES" at Forest Industries Travancore Ltd, Aluva for a period of 45 days as part of the curriculum. She was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in her future endeavours.



  
Manager (Personnel & Admin)



A REPORT  
On  
**A STUDY ON IMPACT OF SOCIAL MEDIA ON  
CONSUMER BUYING BEHAVIOUR OF  
FURNITURE**

*By*

**Ms. ABHIRAMI NARAYANAN**

Regn. No. LCAVMBA001

*Submitted to*

**THE UNIVERSITY OF CALICUT**

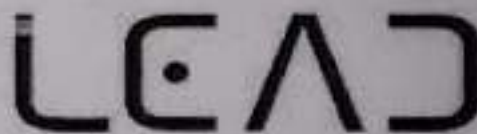
*In partial fulfilment of the requirements for the award of the  
degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Mr. SIJIN T C**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT DHONI P.O.,  
PALAKKAD, KERALA -678009  
AUGUST 2023**



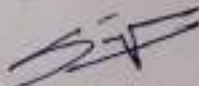


Accredited by NBA for Academic  
 2022-23 to 2024-25  
 (up to 30.06.2025)  
 (of programme PG) : MBA

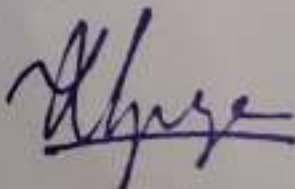


## CERTIFICATE

This is to certify that the project report titled "A STUDY ON IMPACT OF SOCIAL MEDIA ON CONSUMER BUYING BEHAVIOUR OF FURNITURE," submitted by Ms. ABHIRAMI NARAYANAN (Reg. No.: LCAVMBA001), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
 Project guide



  
 Director

Place: Palakkad  
 Date: 8/8/2023



Phone : 0491-2570454

# M.K. AGENCIES

M.K.S. TOWER, POLLACHI ROAD, ERATTAYAL, PALAKKAD-7

Ref.

Date : 07/08/2023

## CERTIFICATE

This is to certify that Ms. ABHIRAMI NARAYANAN (Reg No : LCAV MBA001) 4<sup>th</sup> Semester MBA Student at LEAD College of Management, Dhoni Palakkad has successfully completed her major Project work on the topic " **THE IMPACT OF SOCIAL MEDIA ON CONSUMER BUYING BEHAVIOUR OF FURNITURE** " as part of the curriculum. She was found to be sincere and enthusiastic in collecting Various information and data required for the project work. We wish all success in her future Endeavours.



For M. K. AGENCIES  
*[Signature]*  
Managing Partner

A REPORT

*On*

**A STUDY ON EFFECTIVENESS OF VISUAL  
MERCHANDISING IN BRANDING AFFECTING  
THE CUSTOMER BUYING BEHAVIOUR IN  
DECATHLON CHENNAI**

*By*

**Ms. ABHIRAMI O P**

Reg. No: LCAVMBA002

*Submitted to,*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. A. ASHRAF ALI**

**PROFESSOR**

---

**LEAD**

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD**

**678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON EFFECTIVENESS OF VISUAL MERCHANDISING IN BRANDING AFFECTING THE CUSTOMER BUYING BEHAVIOUR IN DECATHLON CHENNAI" submitted by Ms. ABHIRAMI O P (Reg No: LCAVMBA002), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad

Date: 08/08/2023



SPORT FOR ALL - ALL FOR SPORT

Date: 31-07-2023

TO WHOMSOEVER IT MAY CONCERN

This is to certify that Miss. ABHIRAMI O P a student of MBA- LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD, Kerala. ABHIRAMI O P has accomplished project on "**A STUDY ON EFFECTIVENESS OF VISUAL MERCHANDISING IN BRANDING AFFECTING THE CUSTOMER BUYING BEHAVIOUR IN DECATHLON CHENNAI**". She has successfully completed 60 days long project on this topic.

We found her sincere, meticulous, and enthusiastic & result oriented. She worked well as a fragment of the team during the tenure.

We take this prospect to thank her & wish her all the best for her future.

For Decathlon Sports India Pvt Ltd

Decathlon Perungudi  
Rajiv Gandhi Salai, OMR  
Authorized Signatory  
Mobile : +91 782394421

DECATHLON SPORTS INDIA PVT. LTD.

78/10, A2 0-Chikkajala Village, Bellary Road, Bangalore - 562157

+91 - 7676798989, [www.decathlon.in](http://www.decathlon.in)

000004FTC033858



A REPORT ON  
THE IMPACT OF AUGMENTED REALITY ON CONSUMER  
PURCHASE INTENTION AND BRAND LOYALTY IN  
FASHION RETAIL SHOPPING - BLUESTONE JEWELLERS  
PVT LTD CHENNAI, TAMILNADU

BY  
**Mr. ABHISHEK A NAIR**  
Reg No: LCAVBMA108

*Submitted to*  
THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award of the degree of*  
MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance*  
**Dr Sangeetha P**  
ASSOCIATE PROFESSOR



LEAD COLLEGE OF MANAGEMENT  
DHONI P.O, PALAKKAD, KERALA - 678009  
AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled "THE IMPACT OF AUGMENTED REALITY ON CONSUMER PURCHASE INTENTION AND BRAND LOYALTY IN FASHION RETAIL SHOPPING - BLUESTONE JEWELLERS PVT LTD CHENNAI, TAMILNADU" submitted by Mr. ABHISHEK A NAIR (Reg No: LCAVMBA108) a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

*Sangeetha P*

Project guide

*Dr. Sangeetha P*

*[Signature]*

Director



Place: Palakkad

Date: 21/8/23





01 August 2023

TO WHOMSOEVER IT MAY CONCERN

This is to certify that, Mr. Abhishek A Nair (Reg No LCAVMBA108) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON IMPACT OF AUGMENTED REALITY ON CONSUMER PURCHASE INTENTION AND BRAND LOYALTY IN FASHION RETAIL SHOPPING - BLUESTONE JEWELLERY AND LIFESTYLE PVT LTD, CHENNAI, TAMILNADU" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work.

Thank you,

  
Shreea Nair



General Manager - Human Resource

**BLUESTONE**

BlueStone Jewellery and Lifestyle Pvt. Ltd.

Site No 87/2 Laxmi Kushi Arcade, Hunnekal Village, Outer Ring Road, Marathahalli, Bangalore - 560037  
+91 80 6304 1564 statutorycompliance@bluestone.com www.bluestone.com CIN: U72900KA2019PTC058678  
Mumbai Office: 302, Chantak Plaza, Malwani Road, Marol, Andheri East, Mumbai - 400 052 Maharashtra. +91 22 4039 7716



A REPORT

On

**ASSESSING THE VIABILITY AND MARKET  
POTENTIAL OF TWO-WHEELER LOANS FOR  
ELECTRIC BIKES & SCOOTERS FOR L&T FINANCIAL  
SERVICES, BENGALURU**

*By*

**Mr. ABHISHEK SHINE**

Reg. No. LCAVMBA109

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Dr. S. SUDHAKAR**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT  
DHONI P.O., PALAKKAD, KERALA-678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "ASSESSING THE VIABILITY AND MARKET POTENTIAL OF TWO-WHEELER LOANS FOR ELECTRIC BIKES & SCOOTERS FOR L&T FINANCIAL SERVICES, BENGALURU" submitted by **Mr. ABHISHEK SHINE**, Reg No: LCAVMBA109, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



  
Director

Place: Palakkad  
Date: 04/08/22

01.07.2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Mr. Abhishek Shine (LCAVMBA109)**, fourth-semester MBA student at LEAD COLLEGE OF MANAGEMENT, Calicut University, has successfully completed his project work at L&T Financial Services, Bengaluru, Karnataka, with the title "**ASSESSING THE VIABILITY AND MARKET POTENTIAL OF TWO-WHEELER LOANS FOR ELECTRIC BIKES & SCOOTERS FOR L&T FINANCIAL SERVICES, BENGALURU**" for a period of 60 days in partial fulfilment of his course curriculum.

Yours sincerely,  
For L&T FINANCE LIMITED



**Nileshe Dange**  
Chief Human Resources Officer

L&T Finance Limited  
Correspondence Address

Registered Office  
15<sup>th</sup> Floor, PS Srijan Tech Park, Plot No. 52  
Block DN, Sector-V, Salt Lake City  
Kolkata 700 091, District 24-Parganas North  
CIN: U65910WB1993FLC060810

T +91 22 6212 5000  
F +91 22 6212 5553  
E [customercare@lts.com](mailto:customercare@lts.com)

[www.lts.com](http://www.lts.com)

A REPORT  
ON  
**PATIENT JOURNEY MAPPING AND ANALYSIS: A  
CASE OF OPTMIZATION OF PATIENT EXPERIENCE  
IN VIJAYA HOSPITAL**

*By*  
**ABILA B**

Regn No: LCAVMBA004

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**DR. ANIL KUMAR T.V**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA- 678009**

August 2023

## CERTIFICATE

This is to certify that the project report titled **PATIENT JOURNEY MAPPING AND ANALYSIS: A CASE OF OPTIMIZATION OF PATIENT EXPERIENCE IN VIJAYA HOSPITAL** submitted by **Ms. ABILA B** (Reg. No.: **LCAVMBA004**), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 08/08/23



VH/2023/07/015

Date: 31.07.2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Ms. ABILA. B**, MBA [4<sup>th</sup> Semester] student of Lead College Of Management, Dhoni, Palakkad has successfully completed her project work on the title "**Patient journey mapping and analysis: A case of optimization of patient experience in Vijaya Hospital**" from **01.06.2023 to 29.07.2023**.

Vijaya hospital is a reputed Multi Super Specialty Tertiary Care NABH Entry Level Certified Hospital providing quality healthcare services in the field of Anaesthesiology, Cardiology, Dermatology, ENT, Gastroenterology, General Medicine, General Surgery, Laparoscopic Surgery, Nephrology, Neuro Surgery, Neurology, Obstetrics & Gynaecology, Ophthalmology, Orthopaedics, Paediatrics, Paediatrics Surgery, Physiotherapy, Psychiatry, Radiology and Urology.



  
31/07/2023

HR EXECUTIVE  
VIJAYA HOSPITAL  
KOTTARAKKARA

A PROJECT REPORT

ON

**STUDY ON THE COMMUNITY ENGAGEMENT OF  
RAW MATERIAL COLLECTION FOR ACTIVATED  
CARBON WITH SPECIAL REFERENCE TO CLEAN  
CARBON PRIVATE LIMITED**

*BY*

**Mr. ABIN THOMAS**

REG NO: LCAVMBA110

*Submitted To*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of the degree of*

**MASTER OF BUSINESS MANAGEMENT**

*Under the Guidance of*

**Dr. V.R.N Nedunchezian**

**PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI P.O., PALAKKAD, KERALA -678009

August 2023



## CERTIFICATE

This is to certify that the project report titled **“STUDY ON THE COMMUNITY ENGAGEMENT OF RAW MATERIAL COLLECTION FOR ACTIVATED CARBON WITH SPECIAL REFERENCE TO CLEAN CARBON PRIVATE LIMITED”** submitted by **Mr. ABIN THOMAS (Reg No: LCAVMBA110)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
 Project guide

  
 Director



Place: Palakkad

Date: 8/12/22





Cleaner Planet. Purer Me.

**CLEAN CARBON PVT LTD**

**KINFRA INDUSTRIAL PART, KANNUR, KERALA**

---

THIS IS TO CERTIFY THAT Mr. ABIN THOMAS REG NO LCAVMB110 MBA STUDENT OF LEAD COLLEGE OF MANAGEMENT, DHONI HAS DONE THE PROJECT WORK TITLED "STUDY ON THE COMMUNITY ENGAGEMENT OF RAW MATERIAL COLLECTION FOR ACTIVATED CARBON" AT THIS CORPORATION WITH NECESSARY GUIDANCE FROM OUR OFFICERS.

YOURS FAITHFULLY

SHABEER K V

**MANAGING DIRECTOR**



A REPORT  
On  
**A STUDY ON CONSUMER BUYING BEHAVIOR TOWARDS  
MMARK FOOTWEAR**

By

**Mr. ADARSH V**  
Regn. No. LCAVMBA112  
Submitted to

**THE UNIVERSITY OF CALICUT**  
*In partial fulfilment of the requirement for the award of degree of*  
**MASTER OF BUSINESS ADMINISTRATION**

Under the Guidance of  
**Mr. JITH R**  
ASSISTANT PROFESSOR



**LEAD COLLEGE OF MANAGEMENT**  
DHONI P.O., PALAKKAD, KERALA -678009

August 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY OF CONSUMER BUYING BEHAVIOUR TOWARDS MMARK FOOTWEAR" submitted by **Mr. ADARSH V (Reg No: LCAVMBA112)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NATIONAL BOARD  
ACCREDITATION  
NBA

Member NBA for Academic  
2022-23 to 2024-25  
No: 30.06.2025  
Programme PGD : MBA

Member of



ACBSP

Member of



AMBA

Project guide



Place: Palakkad  
Date: 08.08.2023

Director  
LEAD College of Management  
Dhoni, Palakkad-678 009  
Director



 **BoyzOne POLYMERS INDIA PVT. LTD.**

Date: \_\_\_\_\_

### PROJECT CERTIFICATE

This is to certify that **Mr. ADARSH V** ( Reg No. LCVMB112) 4<sup>th</sup> Semester MBA student at LEAD College of Management , Dhoni, Palakkad has successfully completed his major project work on the topic " **A STUDY ON CONSUMER BUYING BEHAVIOUR TOWARDS MMARK FOOTWEAR** " as part of the curriculum. He has successfully completed 60 days long project on this topic. He was found to be sincere and enthusiastic in collecting various information and data required for the project work.

We wish all success in his future endeavors.

Thanking You

For **BOYZONE POLYMERS INDIA PVT LTD**

Name & Signature

For **BOYZONE POLYMERS INDIA PVT LTD**

  
Managing Director



A REPORT

*On*

**A STUDY ON DISPARITIES BETWEEN TARGETED & ACTUAL BRAND  
AWARENESS & BRAND POSITIONING OF STEELMAX ROLLING MILLS  
LTD.**

*By*

**Mr. ADARSH R S**

Regn. No: LCAVMBA111

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the guidance of*

**Dr. SHEENA M S**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT DHONI, PALAKKAD**

**KERALA - 678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON DISPARITIES BETWEEN TARGETED & ACTUAL BRAND AWARENESS & POSITIONING OF STEELMAX ROLLING MILLS LTD." submitted by Mr. ADARSH R S (Reg No: LCAVMBA111), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Approved by



NATIONAL BOARD  
ACCREDITATION  
MBA

Approved by NBA for Academic  
Year 2023-24 to 2024-25  
Reg No: 1010/2025  
Approved by PG: MBA

Member of



ACBSP

Member of



MOSA

*SP*  
Project guide

Director



Place: Palakkad  
Date: 08-08-2023



SMRL/PRI/2307070

28 July 2023

## CERTIFICATE

This is to certify that **Mr. Adarsh R. S.** (Reg. No.: LCAVMBA111), Final Year **MBA-Marketing** student of **LEAD College of Management**, Dhoni, Palakkad, Kerala-678009 has successfully completed his project work on **"DISPARITIES BETWEEN TARGETED & ACTUAL BRAND AWARENESS & BRAND POSITIONING of STEELMAX ROLLING MILLS LIMITED"** at **STEELMAX ROLLING MILLS LTD., KANJIKODE, PALAKKAD**, in partial fulfilment of the requirements for the award of the degree of **MASTER OF BUSINESS ADMINISTRATION (2021-2023)** of The University of Calicut.

We found his performance and conduct to be good during his short tenure with us.

For STEELMAX ROLLING MILLS LTD.

Dharvesh Shanavaz  
Manager-Human Resources & IR

STEELMAX ROLLING MILLS LTD.

A PROJECT REPORT

On

**“A STUDY ON INVESTORS RESILIENCE AND RESPONSE  
DURING COVID-19 IN THE STATE OF KERALA WITH  
REFERENCE TO NIRMAL BANG SECURITIES PRIVATE  
LIMITED, COCHIN ,KERALA”**

By

**Mr. ADITHYAN UDAYAN**

MBA (Reg. No. LCAVMBA113)

*Submitted To*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the Guidance of*

**Dr. URMILA R MENON**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, 678009**

**August 2023**



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON INVESTORS RESILIENCE AND RESPONSE DURING COVID-19 IN THE STATE OF KERALA WITH REFERENCE TO NIRMAL BANG SECURITIES PRIVATE LIMITED, COCHIN, KERALA" submitted by Mr. ADITHYAN UDAYAN (Reg. No: LCAVMBA113), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

*Amila Mendon*

Project guide



*Abuse*

Director

Place: Palakkad

Date: 08/08/2023

Date: 27-07-2023

**TO WHOM SOEVER IT MAY CONCERN**

This is to certify that Mr. ADITHYAN UDAYAN (LCAVMBA113) 4<sup>th</sup> Semester MBA student of LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD, KERALA. He has accomplished his project on "A STUDY ON INVESTORS RESILIENCE AND RESPONSE DURING COVID-19 IN THE STATE OF KERALA WITH REFERENCE TO NIRMAL BANG SECURITIES PVT LTD, COCHIN".

He has successfully completed his project on this topic. We found him sincere, meticulous, enthusiastic & result oriented in collecting various information's and data required for the project work.

We wish all success in his future endeavours.

*Raghavan*

Authorized Signatory



8-2, 302, Marathon Innova, Ganpatrao Kadam Marg, Opp. Peninsula Corporate Park, Lower Parel (W), Mumbai - 400013  
Tel.: 6273 8000 / 6273 8001 Fax: 6273 8010

Correspondence Address: 101 to 701, B Wing, Khandelwal House, Poddar Road, Malad (E), Mumbai - 400 097.  
Tel: 6273 9000 / 6273 9099 Fax: 6273 9102

CIN NO.: U99999MH1997PTC110659

Member : BSE, NSE, MSEI, SEBI Registration No. INZ000202536  
Exchange Registered Broker in BSE Currency Segment,  
Exchange Registered Broker in BSE & NSE Commodity Segment

[www.nirmalbang.com](http://www.nirmalbang.com)

A REPORT

On

**A STUDY ON CUSTOMER PURCHASE DECISION  
MAKING IN HOME APPLIANCE RETAIL INDUSTRY  
WITH REFERENCE TO NANDILATH  
G-MART**

*By*

**Mr. AGHIL K AZAD**

Reg. No. LCAVMBA114

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of the degree of  
MASTER OF BUSINESS ADMINISTRATION*

*Under the guidance of*

**Dr. V. SMITHA**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI P.O, PALAKKAD, KERALA-678009**

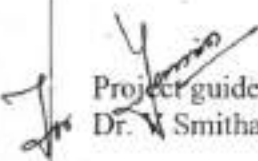
August 2023

## CERTIFICATE

This is to certify that the project report titled **A STUDY ON CUSTOMER PURCHASE DECISION MAKING IN HOME APPLIANCE RETAIL INDUSTRY WITH REFERENCE TO NANDILATH G-MART** submitted by **Mr. AGHIL K AZAD, Reg. No. LCAVMBA114** a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Director  
Thomas K George



Project guide:  
Dr. V Smitha



Place: Palakkad  
Date: 08/08/2023.



Member of AICTE for Academic  
2019-2020 to 2024-25  
Number: 3026/2019  
Registration No: PQ - MBA





GLOBAL ELECTRONICS & HOME APPLIANCES PLAZA

KAROTTUKUNNEL ARCADE, NAGAMPADOM, KOTTAYAM

Ph : 0481-6555506, 0481-265555

E-mail : gmartkty@nandilathgmart.com

Date : 01/08/2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that the following MBA Student - AGHIL K AZAD (Reg No:LCV MBA114) Lead College of Management, Palakkad, has conducted a study on Customer Purchase Decision Making in Home Appliance Retail Industry at Nandilath G Mart Nagampadam, for fulfillment of his academic studies.

Throughout the project work we found that he is sincere, hardworking and very dedicated towards his project.

**Branch Manager  
Nandilath G Mart**

**Nandilath G-Mart**  
KAROTTUKUNNEL ARCADE  
NAGAMPADAM, KOTTAYAM-686 001  
Ph: 0481-2582726, 2582728, 9745766620  
GST No: 32ACCP67719G1ZW

A REPORT

On

**A STUDY ON THE FACTORS AFFECTING BRAND  
LOYALTY WITH SPECIAL REFERENCE TO PEOPLES'  
DAIRY DEVELOPMENT PROJECT (PDDP),  
ERNAKULAM**

*By*

**Mr. AGOSH M C**

Regn. No.: LCAVMBA115

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Mr. RANJITH KARAT**

**ASSISTANT PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA -678009**

**AUGUST 2023**



### CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE FACTORS AFFECTING BRAND LOYALTY WITH REFERENCE TO PDDP CENTRAL SOCIETY, ERNAKULAM" submitted by MR. AGOSH M C (REG. No. LCAVMB115) a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad  
Date: 08/08/2023



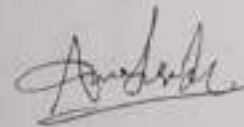
PRJ/2023/00059

25.07.2023

**TO WHOM SO EVER IT MAY CONCERN**

This is to certify that **Mr. Agosh M C (Reg. No. LCAVMBA115)** MBA (Marketing) student of LEAD College of Management, Dhoni, Palakkad has successfully completed project work on "**A STUDY ON THE FACTORS AFFECTING BRAND LOYALTY WITH REFERENCE TO PDDP CENTRAL SOCIETY, ERNAKULAM**" during a duration of 60 days as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavors.

For PDDP Central Society

A handwritten signature in black ink, appearing to read 'Anoop Sabu', written over a horizontal line.

Anoop Sabu  
Manager (HR)



A REPORT

On

**A STUDY ON CUSTOMER PERCEPTION TOWARDS  
FINANCIAL SERVICES PROVIDED BY CHEMMANUR  
CREDITS AND INVESTMENT LTD**

*By*

**Ms. AISWARYA.M**

Reg.No. LCAVMBA006

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfillment of the requirement for the award of the degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the guidance of*

**Dr. URMILA R MENON**

ASSISTANT PROFESSOR



**LEAD COLLEGE OF MANAGEMENT  
DHONI P.O., PALAKKAD, KERALA-678009**

**AUGUST 2023**

### CERTIFICATE

This is to certify that the project report titled "A STUDY ON CUSTOMER PERCEPTION TOWARDS FINANCIAL SERVICES PROVIDED BY CHEMMANUR CREDITS AND INVESTMENT LTD." submitted by (AISWARYA M)(Reg No: LCAVMBA006), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad

Date: 08/08/2023



# CHEMMANUR CREDITS AND INVESTMENTS LIMITED

Registered Office: Mangalodhayam Building, Round South, Thrissur - 680001, Kerala  
Tel: 0487-6621200, 2424010 ✉ mail@chemmanurcredits.com 🌐 www.chemmanurcredits.com  
CIN: U65923KL2008PLC023560

29/07/2023  
Thrissur

## TO WHOMSOEVER IT MAY CONCERN

This is to certify that Ms.AISWARYA M a student of MBA, LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD, KERALA successfully completed a project on "A STUDY ON CUSTOMER PERCEPTION TOWARDS FINANCIAL SERVICES PROVIDED BY CHEMMANUR CREDITS AND INVESTMENTS LIMITED". She has successfully completed 60 days long project on mentioned topic and we found her sincere, enthusiastic and result oriented. She worked well as a part of the team during entire tenure of the project and on behalf of CCIL we wish her all the very best in her future endeavours.

  
K. Jayakumar

AGM & Head - HR



A REPORT

On

**STUDY ON THE IMPACT OF CONSUMER PREFERENCES  
ON ICE-CREAM CONSUMPTION PATTERN IN THRISSUR  
CITY WITH REFERENCE TO AMUL**

*By*

**Ms. AISWARYA K LALSON**

Reg. No. LCAVMBA005

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the Guidance of*

**Dr. V.R.N NEDUNCHEZHIAN**

PROFESSOR



LEAD COLLEGE OF MANAGEMENT

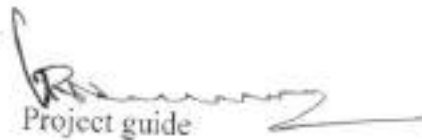
LEAD COLLEGE OF MANAGEMENT

DHONI, PALAKKAD

AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled "STUDY ON THE IMPACT OF CONSUMER PREFERENCES ON ICE-CREAM CONSUMPTION PATTERN IN THRISSUR CITY WITH REFERENCE TO AMUL" submitted by Ms. AISWARYA K LALSON (Reg No: LCAVMBA005), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



Director



Place: Palakkad  
Date: 08/09/2023



## ZOOM ENTERPRISES

DISTRIBUTORS

New No. TMC 54/622, (Old No. 11/263)

Puthurkara Road, Olarikkara, Thrissur-680 012

Ph: 0487-2363472, Mob: 9447437042

FSSAI Licence No. 11320008000454

GSTIN/UIN: 32ANCPJ5931C12K

### TO WHOMSOEVER IT MAY CONCERN

This is to certify that M/s AISWARYA K LALSON (Reg.No.LCAVMBA005) 4<sup>th</sup> Semester MBA Student at LEAD College of Management, Dhoni, Palakkad under Calicut University has successfully completed her major project work on the topic "STUDY ON THE IMPACT OF CONSUMER PREFERENCES ON ICE CREAM CONSUMPTION PATTERN IN THRISSUR CITY WITH REFERENCE TO AMUL" as a part of the curriculum. She was found to be sincere and enthusiastic in collecting various information and data required for project work. We wish all success in her future endeavours.

Yours faithfully

V.K.Radhakrishnan  
(Manager Zoom Enterprises)

A REPORT

*On*

**A STUDY ON COST VOLUME AND PROFIT ANALYSIS  
WITH SPECIAL REFERENCE TO KERALA FEEDS LTD**

**KALLETTUMKARA**

**MAJOR PROJECT REPORT**

*By*

**AISWARYA SIMSON**

Reg. No. LCAVMBA007

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*UNDER THE GUIDANCE OF*

**Dr. URMILA R MENON**

ASSISTANT PROFESSOR

---

The logo for LEAD College of Management, featuring the word "LEAD" in a stylized, bold, sans-serif font. The letter 'E' is unique, with a dot in the center and a horizontal bar extending from the top left to the middle of the letter.

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD**

**678009**

**AUGUST 2023**



## CERTIFICATE

This is to certify that the project report titled "A study on Cost Volume and Profit analysis with special reference to Kerala Feeds Ltd Kallettumkara" submitted by Ms. AISWARYA SIMOSN (Reg. No. LCAVMBA007), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

*Pritha Menon*

Project guide



*[Signature]*

Director

Place: Palakkad  
Date: 08/08/2022





# KERALA FEEDS LTD.

(A GOVERNMENT OF KERALA UNDERTAKING)  
KALLETUMKARA - 680683, THRISSUR DIST., KERALA

KL1995SGC009521

GST No. 32AAACK9796N1ZT

CFPP/54/96(A) / L - 1105/23

04<sup>th</sup> August 2023

## TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Ms. Aiswarya Simson (Reg No. LCAVMBA007)** MBA student of Lead College of Management Dhoni, Palakkad has completed her Project Work in this Company under the topic "A Study on Cost Volume and Profit Analysis with Special Reference to Kerala Feeds Ltd, Kallettumkara" during the period from 01.06.2023 to 31.07.2023. This certificate is issued enabling her to keep in project report.

for KERALA FEEDS LTD.

**DY MANAGER (P&A)**  
for MANAGING DIRECTOR



A REPORT

*On*

**A STUDY ON THE EFFECTIVE QUALITY MANAGEMENT PROCESS ON  
HINDUSTAN PENCILS PVT.LTD., BY IMPLEMENTING THE DMAIC  
METHODOLOGY**

*By*

**Mr. AJITH. P**

*Reg.No. LCAV MBA117*

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*UNDER THE GUIDANCE OF*

**DR. BALAMOUGANE. R**

ASSOCIATE PROFESSOR



LEAD COLLEGE OF MANAGEMENT


**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD - 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE EFFECTIVE QUALITY MANAGEMENT PROCESS ON HINDUSTAN PENCILS PVT.LTD.,BY IMPLEMENTING THE DMAIC METHODOLOGY" submitted by **Mr. AJITH P** (Reg No: LCAVMB117), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



  
Director

Place: Palakkad

Date: 08/08/2023



## HINDUSTAN PENCILS PVT. LIMITED

Plot No. 217/1, GIDC, Umbergaon-396171, Dist. Valsad, (GUJARAT) Ph : 0260 - 2562485

Date-12.07.2023

This is to certify that Mr. Ajith P (Reg.NO.LCAVMBA117) 4<sup>th</sup> semester MBA student of LEAD COLLEGE OF MANAGEMENT, PALAKKAD, under Calicut University has successfully completed his project work at HINDUSTAN PENCILS PRIVATE LIMITED with the title "THE STUDY ON THE EFFECTIVE QUALITY MANAGEMENT PROCESS ON HINDUSTAN PENCILS PVT.LTD. TO AVOID THE BREAKAGE IN APSARA ABSOLUTE PENCILS BY IMPLEMENTING THE DAMICMETHODOLOGY WITH REFERENCE TO HINDUSTAN PENCILS PVT. LTD. DURING THE MONTH OF JUNE-2023 AND JULY-2023.

General Manager

Hindustan Pencils Pvt. Ltd.



A REPORT  
ON  
**A STUDY ON AWARENESS ABOUT SMART HOME  
AUTOMATION TECHNOLOGY AND IMPACTS ON  
SALES OF SPIN-TECH FITTINGS INDIA PVT.LTD**

*By*

**AJITHAN N VINOD**

Regn No: LCAVMBA116

*Submitted to*

UNIVERSITY OF CALICUT

*The partial fulfilment of the requirement for the award of the degree of*

MASTER OF BUSINESS ADMINISTRATION

Under the guidance of

**Dr. ANIL KUMAR T.V**

ASST.PROFESSOR



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA-678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON AWARENESS ABOUT SMART HOME AUTOMATION TECHNOLOGY AND IMPACTS ON SALES OF SPIN-TECH FITTINGS INDIA PVT.LTD" submitted by **MR. AJITHAN N VINOD (Reg No: LCAVMBAA116)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



  
Project guide

  
Director

Place: Palakkad  
Date: 6.8.2023



South India's first



on wiring conduit fittings

## **SPIN TECH Fittings India Pvt. Ltd.**

Kuttemperoor P.O. Mannar

Alappuzha Dist., Kerala - 689 623

Phone: 0479-2312724, Res: 2465724, 9495992724

e-mail: info@spintech.org www.spintech.org



Ref

Date: 04/08/2023

This is to certify that Mr. Ajithan N Vinod, MBA 4th semester student of (Register No; LCAVMBA116) LEAD College Of Management, Dhoni, Palakkad has successfully completed the project work on the topic A STUDY ON AWARENESS ABOUT SMART HOME AUTOMATION TECHNOLOGY AND IMPACTS ON SALES OF SPIN-TECH FITTINGS INDIA PVT.LTD Mannar, Mavelikkara as part of the curriculum.

He was found to be sincere and enthusiastic in collecting various information and data required for the project work.



Gopu V Namboothiri

General Manager

WITH INNOVATIONS SINCE 1986

A REPORT

On

**A STUDY ON THE EFFECTIVENESS OF THE  
DISTRIBUTION CHANNEL OF MINAR ALLOYS AND  
FORGINGS PVT. LTD KANJIKODE WITH SPECIAL  
REFERENCE TO, PALAKKAD DISTRICT**

*By*

**Mr. AJMAL K I**

Regn. No.: LCAVMB A118

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In the partial fulfilment of the requirement for the award of the  
degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Dr. SIVAKUMAR S**

ASSOCIATE PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI, PALAKKAD, KERALA-678009

AUGUST 2023



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE EFFECTIVENESS OF THE DISTRIBUTION CHANNEL OF MINAR ALLOYS AND FORGINGS PVT. LTD KANJIKODE WITH SPECIAL REFERENCE TO, PALAKKAD DISTRICT" submitted by Mr. AJMAL K I (LCAVMB118), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 8/8/23



# MINAR ALLOYS AND FORGINGS PVT. LTD.

AN ISO 9001:2015, 14001:2015, 50001:2018 CERTIFIED COMPANY  
CIN : U27106KL2001PTCO15136 / GSTIN : 32AADCM2687D1ZP

## CERTIFICATE

This is to certify that, **Mr. AJMAL K.I.** (Reg No. LCAVMB118 ) is a *bona-fide* final semester student of the MBA programme at **LEAD COLLEGE OF MANAGEMENT, Dhoni, Palakkad** has under-taken dissertation in our organization on the topic "**A Study on Effectiveness of Distribution Channel in Minar Alloys and Forgings Pvt. Ltd.**" under the guidance of **A.Mohammed Haneefa, General Manager.** His performance & conduct during the project work was good.

Place: *Kanjikode*

Date: *21-07-2023*



*A.Mohammed Haneefa*

*General Manager*



A Project Report On

**A STUDY ON RECENT TRENDS IN CUSTOMER BUYING  
BEHAVIOUR AND PREFERENCES IN THE MOBILE RETAIL  
INDUSTRY WITH SPECIAL REFERENCE TO THE CHENNAI  
MOBILES, PALAKKAD**

Submitted to,

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

Submitted by

**Mr. AKHIL CHANDRAN**

**Reg. No: LCAVMB1119**

Under the Guidance of

**Dr. SANGEETHA P**

**ASSOCIATE PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON RECENT TRENDS IN CUSTOMER BUYING BEHAVIOUR AND PREFERENCES IN THE MOBILE RETAIL INDUSTRY WITH SPECIAL REFERENCE TO THE CHENNAI MOBILES ,PALAKKAD" submitted by Mr. AKHIL CHANDRAN (Reg No: LCAVMB1119), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide

  
Director



Place: Palakkad  
Date: 8.8.2023



**The Chennai Mobiles**

## CERTIFICATE

This is to certify that Mr. AKHIL CHANDRAN (Reg No. LCAVMBA119) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON RECENT TRENDS IN CUSTOMER BUYING BEHAVIOUR AND PREFERENCES IN THE MOBILE RETAIL INDUSTRY WITH SPECIAL REFERENCE TO THE CHENNAI MOBILES ,PALAKKAD" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.

  
SIGNATURE  
The Chennai Mobiles  
Regional Office & Institute  
15/195, Coimbatore Road,  
Sulthanpet, Palakkad - 678001  
Mobile: 9686355500

Admin. Office : No. 666, Sathy Road, Gandhipuram, Coimbatore, Tamilnadu - 641012.

GSTIN : 33AAFFC1582L1ZG

Admin. Office : 15/195, Coimbatore Road, Sulthanpet, Palakkad, Kerala - 678001.

GSTIN : 32AAFFC1582L1Z1

12345

[www.thechennai mobiles.com](http://www.thechennai mobiles.com)

[thechennai mobile](https://www.facebook.com/thechennai mobile)

[chennai\\_ mobiles](https://www.instagram.com/chennai_ mobiles)

[thechennai mobiles](https://www.youtube.com/channel/UC...)

A REPORT  
ON  
A STUDY ON EFFECTIVENESS OF NEUROMARKETING  
STRATEGIES WITH REFERENCE TO NIRAPARA, OKKAL,  
KALADY

By

AKHIL PAUL

Reg No: LCAVMBA121

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

Dr. ARCHANA P.V

ASSISTANT PROFESSOR

LEAD

LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT DHONI P.O

PALAKKAD, KERALA-678009

AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON EFFECTIVENESS OF NEUROMARKETING STRATEGIES WITH REFERENCE TO NIRAPARA, OKKAL, KALADY" submitted by Mr. AKHIL PAUL (Reg No: LCAVMBA121), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut

  
Project guide  
L. Archana PV

  
Director



Place: Palakkad  
Date: 8/8/23.



## K K R Group of Companies

Okkal P.O., Kalady, Ernakulam Dist., Kerala - 683 550

Tel: +91-484-2462422, 2463368, 2462154, 2462468

Fax: +91-484-2464111, email: info@nirapara.com, Website: www.nirapara.com



~Incredible recipes

### CERTIFICATE

This is to certify that **Mr. Akhil Paul (LCAVMBA121)** fourth semester MBA student at Lead College of Management, Dhoni, Palakkad, under university of Calicut, has successfully completed his project '**A STUDY ON EFFECTIVENESS OF NEUROMARKETING STRATEGIES WITH REFERENCE TO NIRAPARA, OKKAL, KALADY**' at KKR Group of companies (Nirapara), Okkal, Kalady, Ernakulam, for a period of two months.

For KKR Group Companies

A handwritten signature in black ink, appearing to read "Shynjith T Sasi".

Shynjith T Sasi

Manager HR





A REPORT

On

**A STUDY ON MARKET POTENTIAL OF JAMJOOM  
HYPERMARKET PERINTHALMANNA  
(MALAPPURAM) AND COMPETITOR ANALYSIS**

By

**Mr. AKHIL RAJ.K**

Regn. No.: LCAVMBA122

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**DR. P RAJAN**

PROFESSOR



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA-678009**


**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON MARKET POTENTIAL OF JAMJOOM HYPERMARKET PERINTHALMANNA (MALAPPURAM) AND COMPETITOR ANALYSIS" submitted by Mr. AKHIL RAJ K (Reg No: LCAVMBA122), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide  
Dr. P RAJAN



Director  
Dr. THOMAS K GEORGE

Place: Palakkad  
Date: 8.8.2023

Jamjoom plaza Pvt, Ltd  
New mall, bye-pass Road,  
Perinthalmanna, Malappuram Dt. Kerala-679 322  
T: 0933-223331 M: +91 95-62-233331  
E: jamjoomhyperplaza@gmail.com



Date:

This is to certify that Mr. AKHIL RAJ. K (Reg No. LCAVMBA122) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON MARKET POTENTIAL OF JAMJOOM HYPERMARKET PERINTHALMANNA(MALAPPURAM) AND COMPETITOR ANALYSIS" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work.

We wish all success in his future endeavours.

For JamJoom Plaza Pvt.Ltd



*Sahas*

A REPORT

On

**A STUDY ON THE EFFECTIVENESS OF CLIENT  
ACQUISITION STRATEGY WITH REFERENCE TO ARGOS  
PLASTICS**

*By*

**Mr. AKHIL SHAJI**

Regn. No.: LCAVMBA124

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**DR. MUBURAK RAHMAN P**

ASSOCIATE PROFESSOR



**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA-678009**

**AUGUST 2023**

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NATIONAL BOARD  
OF ACCREDITATION

NBA

Accredited by NBA for Academic  
Years 2020-21 to 2024-25  
is up to 30.06.2025.  
Name of programme (PG) : MBA

Member of



ACBSP

Member of

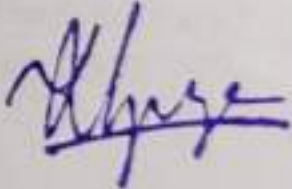


AMDISA

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON EFFECTIVENESS OF CLIENT ACQUISITION STRATEGY WITH REFERENCE TO ARGOS PLASTICS" submitted by **Mr. AKHIL SHAJI** (Reg No.: LCAVMBA124), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



Director



Place: Palakkad

Date: 08/08/2023





# ARGOS PLASTICS PRIVATE LIMITED

1/248, Kannadi, Palakkad - 678 701, Kerala

(Manufacturers of Injection Moulded Industrial and Consumer Products)

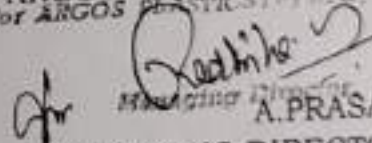
Ph : 0491-2537846, Mob : 09447783846 & 9495983846, E-mail : argosplastics@gmail.com

Date 03 08 2023

## CERTIFICATE

This is to certify that **Mr. AKHIL SHAJI (Reg No. LCAVMBA124)** 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "**A study on effectiveness of client acquisition strategy**" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.

For ARGOS PLASTICS PVT LTD  
For ARGOS PLASTICS PVT LTD

  
A. PRASAD  
(MANAGING DIRECTOR)



A REPORT

On

**A STUDY ON OF REALTIONSHIP BETWEEN  
EMOTIONAL INTELLIGENCE AND OCCUPATIONAL  
STRESS WITH RESPECT OF MATHRUBHUMI  
PRINTING&PUBLISHING CO.LTD**

By

**Mr. AKHIL TK**

Regn. No.: LCAVMBA125

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award of the  
degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

ASSISTANT PROFESSOR

**Mr. ARJUN GOVIND**



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF  
MANAGEMENTDHONI,  
PALAKKAD, KERALA 678009**

**August, 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON RELATIONSHIP BETWEEN EMOTIONAL INTELLIGENCE AND OCCUPATIONAL STRESS WITH RESPECT TO SALES EMPLOYEES OF MATHRUBHUMI PRINTING AND PUBLISHING CO. LIMITED" submitted by Mr. AKHIL T K (Reg. No. LCAVMBA125), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

Project Guide:

Director

Place: Palakkad  
Date: 06/08/23.



Mathrubhumi Illustrated Weekly • Ghalakshmi  
Mathrubhumi • Thozhilvartha • GK & Current Affairs  
Mathrubhumi Today • Mathrubhumi Miniserial  
Mathrubhumi Star & Style • Mathrubhumi Books  
Mathrubhumi • MALAYALAM NEWS  
Mathrubhumi • Travancore/Kerala • Thiruvananthapuram • Thiruvallur • Kannur • Kottayam • Malappuram  
Mathrubhumi • Kozhikode • Mumbai • Chennai • Bangalore • Delhi • Dubai



# The Mathrubhumi Printing & Publishing Co. Ltd.

M J Krishnan Memorial Building, K P Kesava Menon Road, Kozhikode 673 001  
CN: U22110K1927PLC001523  
GST No: 32AAACT8521G1ZM  
Phone 0495-236 2000 • Fax 0495-236 6856 • E-mail mbic@npp.co.in

07<sup>th</sup> August 2023

## CERTIFICATE

This is to certify that **Mr. Akhil T K**, MBA Student, Reg. No. LCAVMBA125, Lead College of Management, Dhoni, Palakkad has undergone a Project Work in the HR Department of the Mathrubhumi, Calicut on the topic "A study on relationship between emotional intelligence and occupational stress with respect to sales employees of Mathrubhumi Printing & Publishing Co. Ltd." as part of fulfilment of his MBA Course.



  
**Chief Manager- HR**

A PROJECT REPORT  
ON  
**MARKET FEASIBILITY STUDY ON VALUE ADDED  
PRODUCTS OF JACK FRUIT WITH SPECIAL  
REFERENCE TO ARTOCARPUS PRIVATE LIMITED**

*BY*

**Ms. AKHILAMOL JOSE**

REG NO: LCAVMBA008

*Submitted To*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of the degree of*

**MASTER OF BUSINESS MANAGEMENT**

*Under the Guidance of*

**Dr. SIVAKUMAR S**

**PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI P.O., PALAKKAD, KERALA -678009

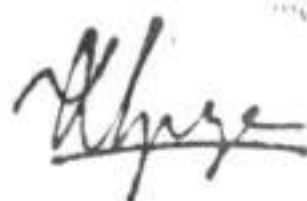
August 2023

## CERTIFICATE

This is to certify that the project report titled "**MARKET FEASIBILITY STUDY ON VALUE ADDED PRODUCTS OF JACK FRUIT WITH SPECIAL REFERENCE TO ARTOCARPUS PRIVATE LIMITED**" submitted by **Ms. AKHILAMOL JOSE (Reg No: LCAVMBA008)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad  
Date: 8/8/23



**ARTOCARPUS FOODS PVT. LTD.**  
PLOT NO.F, KINFRA INDUSTRIAL PARK, NADUKANI,  
TALIPARAMBA, KANNUR - 670141, KERALA, INDIA  
PH: +91 0460 2200400 / +91 0460 2227271  
MOB: +91 9745 65 45 55  
E: md@artocarpus.in  
GSTIN: 32AANCA1482C122

Date: 05/07/2023

## CERTIFICATE

THIS IS TO CERTIFY THAT Ms. AKHILAMOL JOSE, REG NO. LCAVMBA008 MBA STUDENT OF LEAD COLLEGE OF MANAGEMENT, DHONI HAS DONE THE PROJECT WORK TITLED "MARKET FEASIBILITY STUDY ON VALUE ADDED PRODUCTS OF JACK FRUIT AT THIS CORPORATION WITH NECESSARY GUIDANCE FROM OUR OFFICERS.

YOURS FAITHFULLY

SUBHASH K

MANAGING DIRECTOR

ARTOCARPUS FOODS PVT LTD.



A REPORT  
ON  
**A STUDY ON CUSTOMER RELATIONSHIP  
MARKETING AND ORGANISATIONAL  
PERFORMANCE WITH SPECIAL REFERENCE TO  
ERAM MOTORS KOZHIKODE**

*By*

**Mr. AKHILESH T**

Regn No: LCAVMBA120

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**DR. SHAHBAZ KHAN**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA- 678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON CUSTOMER RELATIONSHIP MARKETING AND ORGANIZATION PERFORMANCE WITH SPECIAL REFERENCE TO ERAM MOTORS KOZHIKODE"** submitted by **Mr. AKHILESH T (Reg. No. LCAVMBA120)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



  
Director

Place: Palakkad  
Date: 02/01/23

led to  
  
SITY OF  
CUT  
est by  
  
TE  
led by  
  
L BOARD  
TATION  
IA  
A for Academic  
to 2024-25  
06.2025.  
no PQ: MBA  
er of  
  
SP  
er of  
  
MBA



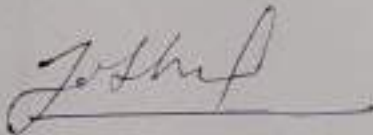
ER/HR/PEC/01/22-23

Date:06/08/2023

## TO WHOM IT MAY CONCERN

This is to certify that the project titled "A STUDY ON CUSTOMER RELATIONSHIP MARKETING AND ORGANISATIONAL PERFORMANCE WITH SPECIAL REFERENCE TO ERAM MOTORS KOZHICODE" is a project work done from 01<sup>st</sup> June 2023 to 29<sup>th</sup> July 2023 by **AKHILESH T Reg. No. LCAVMBA120**, Student of LEAD College of Management, Dhoni, Palakkad-678009, In partial fulfillment for the award of degree in Master of Business Administration.

For ERAM Motors Private Limited



**JITHESH P P**

**Asst. Manager | HR**



A REPORT

On

**A STUDY ON CONTRARIAN INVESTMENT AND  
BEHAVIORAL FINANCE WITH SPECIAL  
REFERENCE TO STOKPOINT SHARE SERVICES  
PVT.LTD, PALAKKAD**

*By*

**Mr. AKSHAY JAYANANDHAN**

Reg. No. LCAVMBA127

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*UNDER THE*

*GUIDANCE OF*

**Mr. RANJITH KARAT**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF  
MANAGEMENTDHONI,**

**PALAKKAD**

**678009**

**AUGUST 2023**




## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CONTRARIAN INVESTMENT AND BEHAVIORAL FINANCE WITH SPECIAL REFERENCE TO STOKPOINT SHARE SERVICES PVT. LTD, PALAKKAD" submitted by AKSHAY JAYANANDHAN Reg No: LCAVMBA127, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad

Date: 08/08/2023





**STOKPOINT SHARE SERVICES PVT. LTD.**

16/493, CVM Towers, PALAKKAD - 678 001.

GSTIN : 32AADCS26365J1ZH

: 2538299

Ph : 2539799

: 2540699

Email : badripkd@gmail.com

Date 25/07/2023

### CERTIFICATE

This is to certify that MR.AKSHAY JAYANANDHAN (Reference no.LCAVMBA127) ,MBA student of Lead College of Management,Dhoni,Palakkad has successfully completed his Project Work under the topic" A STUDY ON CONTRARIAN INVESTMENT AND BEHAVIOURIAL FINANCE "WITH SPECIAL REFERENCE TO STOKPOINT SHARE SERVICES PVT LTD.,PALAKKAD" for the period of 60 days.

During the project we have found that he is sincere ,dedicated ,hardworking and fully devoted to the project.

We wish all success in all his future endeavours.

For STOKPOINT SHARE SERVICES PVT LTD.

For STOKPOINT SHARE SERVICES (PVT.) LTD.

Authorized Signatory

Palakkad

25/07/2023

A REPORT  
On  
**ARTIFICIAL INTELLIGENCE FOR PORTFOLIO  
MANAGEMENT; A STUDY WITH SPECIAL REFERENCE TO  
CSE HOLDINGS LTD.**

By  
**Mr. Akshay C R**  
Reg. No: LCAVMBA126

*Submitted to*  
**UNIVERSITY OF CALICUT**  
*In partial fulfilment of the requirement for the award of degree of*  
**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*  
**Mr. Ranjith karat**  
ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT  
**LEAD COLLEGE OF MANAGEMENT**  
**DHONI, PALAKKAD, KERALA**

678009

**AUGUST 2023**



# CERTIFICATE

## CERTIFICATE

This is to certify that the project report titled "ARTIFICIAL INTELLIGANCRE FOR PORTFOLIO MANAGEMENT; A STUDY WITH SPECIAL REFERENCE TO CSE HOLDINGS LTD." submitted by Mr. Akshay C R (Reg No: LCAVMBA 126), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

Project guide



Director

Place: Palakkad  
Date: 08/08/2023



## COCHIN STOCK BROKERS LTD.

Regd. Office : MES Dr. P. K. Abdul Gafoor Memorial Cultural Complex  
65/608, 4th Floor, Judges Avenue, Kaloor, Cochin-682 017  
Telephone: 0484-3500599/3500598, 8921190725, 6282014452, 9447155623  
Corporate Identity Number : U67120KL1999PLC013552  
Email: csbllegal@csbl.co.in, csbllegal@gmail.com Website: www.csbl.co.in  
GSTIN-32AABCC9652N1ZD

Ref. CSBL/139/2023

8<sup>th</sup> June, 2023

### CERTIFICATE

This is to certify that Mr. AKSHAY C.R. (Reg. No. LCAVMBA126) fourth semester MBA student of LEAD College of Management Dhoni, Palakkad, Kerala has successfully completed Project work on "ARTIFICIAL INTELLIGENCE FOR PORTFOLIO MANAGEMENT, A STUDY WITH SPECIAL REFERENCE TO CSE HOLDINGS LIMITED" in our company during the period from 08.06.2023 to 07.08.2023 as part of the curriculum.

He was found to be sincere and enthusiastic in collecting various information and data required for the Project work. We wish all success in his future endeavours

**VARGHESE MATHEW**  
Manager - Business Development



A REPORT  
on  
**A STUDY ON BRAND LOYALTY FOR THE  
DETERGENT COMMODITY WITH  
RESPECT TO SHINEX**

*By*

**Mr. AKSHAY S P**

REG NO: LCAVMBA128

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of the*

*degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. V R NEDUNCHEZHIAN**

**PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI P.O., PALAKKAD, KERALA -

678009

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "**A STUDY ON BRAND LOYALTY FOR THE DETERGENT COMMODITY WITH RESPECT TO SHINEX**" submitted by **Mr. AKSHAY S P (Reg No: LCAVMB128)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide

  
Director



Place: Palakkad  
Date: 08/08/2023

Approved by  
  
UNIVERSITY OF CALICUT

Approved by  
  
AICTE

Approved by  
  
MBA

Approved by  
  
MBA for Academic

Approved by  
  
MBA

Approved by  
  
MBA



# PATA

GST:32AAPFP3308K1Z5

**Detergents and Chemicals**

Kottakkal, Malappuram, Kerala -676503 Ph:9846748100

---

Date:4.8.2023

**TO WHOM IT MAY CONCERN**

This is to certify that Mr. Akshay S. P (LCAVMBA128) fourth semester MBA student of LEAD COLLEGE OF MANAGEMENT , University of Calicut has successfully completed his project work at PATA DETERGENTS AND CHEMICALS , Malappuram, Kerala with the title "A STUDY ON BRAND LOYALTY FOR DETERGENT COMMODITY WITH RESPECT TO SHINEX" for a period of 60 days in partial fulfillment of his course curriculum.

Managing partner

RISHIN SHERIEF





**A STUDY ON EFFECTIVENESS OF ADVERTISEMENT WITH SPECIAL  
REFERENCE TO KKR GROUPS (NIRAPARA)**

**OKKAL, ERANAKULAM**

**Major Project Report**

Submitted to,

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

Submitted by

**ALAN ANTONY**  
**(Reg. no.: LCAVMBA129)**

Under the Guidance of

**Mr. SIJIN T.C**  
**Assistant Professor**



**LEAD COLLEGE OF MANAGEMENT**  
**DHONI P.O., PALAKKAD,**  
**KERALA -678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON EFFECTIVENESS OF ADVERTISEMENT WITH SPECIAL REFERENCE KKR GROUP (NIRAPARA) OKKAL, ERNAKULAM" submitted by Mr. ALAN ANTONY (Reg No: LCAVMBA129), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad  
Date: 08/08/23

## K K R Group of Companies

Okkal P.O., Kalady, Ernakulam Dist., Kerala - 683 550

Tel: +91-484-2462422, 2463368, 2462154, 2462468

Fax: +91-484-2464111, email: info@nirapara.com, Website: www.nirapara.com



Incredible recipes

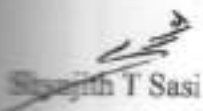
HR/PC/2023/80

05<sup>th</sup> August 2023

### CERTIFICATE

This is to certify that Mr. ALAN ANTONY student of MBA - LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD, Kerala. ALAN ANTONY has accomplished his project on "A STUDY ON THE EFFECTIVENESS OF ADVERTISEMENT WITH SPECIAL REFERENCE KKR GROUP COMPANIES (NIRAPARA)". He has successfully completed project on this topic. We found him sincere, meticulous, and enthusiastic & result oriented. He worked well as a fragment of the team during the tenure. We take this prospect to thank him & wish him all the best for his future.

For KKR Group Companies

  
Sreejith T Sasi  
Manager - HR



A REPORT

On

**ANALYZING THE IMPACT OF SOCIAL MEDIA ON  
MARKETING STRATEGIES IN THE INDIAN CONTEXT  
WITH REFERENCE TO JOHN REAL ESTATE**

By

**Mr. ALBIN BIJU**

Regn. No.: LCAVMBA130

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. V R NEDUNCHEZHIAN**

PROFESSOR



**LEAD COLLEGE OF MANAGEMENT DHONI,  
PALAKKAD, KERALA – 678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "ANALYSING THE IMPACT OF SOCIAL MEDIA ON MARKETING STRATEGIES IN THE INDIAN CONTEXT WITH REFERENCE TO JOHN REAL ESTATE" submitted by Mr. ALBIN BIJU (Reg No: LCAVMBA130), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide





Director

Place: Palakkad  
Date: 08/08/2022





**JOHN**  
REAL ESTATE

- Shop No.18, Boulevard Premium Shopping, Lodha Splendora, Bhayandarpada, Ghodbunder Road, Thane (W) 400615
- +91 8655021455 / 1800-3000-2682 (Toll-Free)
- +91 9819881455
- info@johnrealestate.in
- www.johnrealestate.in

This is to certify that Mr Albin Biju (Reg No. LCAVMBA130) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "ANALYZING THE IMPACT OF SOCIAL MEDIA ON MARKETING STRATEGIES IN THE INDIAN CONTEXT WITH REFERENCE TO JOHN REAL ESTATE" as part of the curriculum.

He has successfully completed 60 days long project on this topic. He was found to be sincere and enthusiastic in collecting various information and data required for the project work.

We wish all success in his future endeavours.

Thanks  
FOR JOHN REAL ESTATE

PROPRIETOR

Arosh K John Mathew

DELIVERING  
HOMES AND  
ASSETS  
WITH TRUST



**A REPORT  
ON  
A STUDY ON CUSTOMER PREFERENCE IN CHOOSING  
ONLINE AND OFFLINE METHOD FOR FOOTWEAR  
PURCHASE IN REFERENCE WITH LUNAR RUBBERS PVT.  
LTD**

**MAJOR PROJECT REPORT**

Submitted to

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

Submitted by

**Mr. ALBIN GEORGE**

**Reg. No. LCAVMBA131**

*UNDER THE GUIDANCE OF*

**Mr. JITH .R**

ASSISTANT PROFESSOR

**LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD**



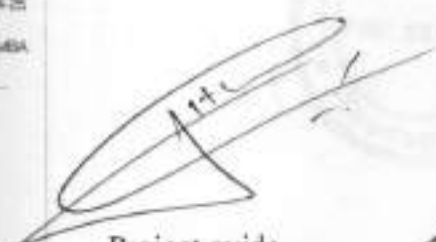
(Affiliated to university of Calicut)

**AUGUST 2023**



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CUSTOMER PREFERENCE IN CHOOSING ONLINE AND OFFLINE METHOD FOR FOOTWEAR PURCHASE IN REFERENCE WITH LUNAR RUBBERS PVT. LTD." submitted by Mr. ALBIN GEORGE (Reg No: LCAVMBA131f), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 08/09/2023





REGISTRATION

# CERTIFICATE

*This is to certify that Mr. Albin George, Student of LEAD College of Management, Dhoni, Palakad, has undertaken project on the topic 'A Study on Customer Preference in choosing online or offline method for footwear purchase' reference with 'Lunar Rubbers PVT LTD'. Thodupuzha from 15/06/2023 to 13/07/2023 with necessary guidance from our Office. We wish him all success.*

*Thodupuzha,*

*13/07/2023*



*Managing Director*



**A REPORT**

*On*

**A STUDY ON ASSETS AND LIABILITIES  
MANAGEMENT WITH SPECIAL REFERENCE TO  
EASTERN CONDIMENTS Pvt Ltd, ADIMALY**

*By*

**Mr. ALBIN SHINE**

*Regn. No. LCAVMBA009*

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*UNDER THE GUIDANCE OF*

**Mr. FRACKSON C VIYANO**



**LEAD COLLEGE OF MANAGEMENT**

**ASSISTANT PROFESSOR**

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD - 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON ASSETS AND LIABILITIES MANAGEMENT WITH SPECIAL REFERENCE TO EASTERN CONDIMENTS Pvt Ltd. ADIMALY" submitted by Mr. ALBIN SHINE (Reg No: LCAVMBA009), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

Project guide

*[Handwritten Signature]*  
7-21  
08/08/2023

Director

*[Handwritten Signature]*



Place: Palakkad

Date: 07/08/2023





ECPL/PROJECT/56/2023  
August 5, 2023

## CERTIFICATE

This is to certify that Mr. Albin Shine, student of Lead College of Management, Dhoni Palakkad, has completed his project work at *Eastern Condiments Pvt. Ltd. Adimali*, for the period from 26<sup>th</sup> June 2023 to 18<sup>th</sup> July 2023.

He has completed the project in time and we are fully satisfied with his performance.

During the period of study and observation in our organization, his conduct was good.

We wish him all the best for his future endeavors.

For Eastern Condiments Pvt. Ltd.

Asst. Manager -HR



ISO 22000 : 2018 & HACCP  
Certified Company  
Registration No: 1683PTC153490  
Certified Company

Adimaly Office :  
M/s. Eastern Condiments Private Limited  
P.B. No.: 15, Eastern Valley, Adimali, Kerala,  
India - 685 561,  
T : 04864-222 206 / 050 / 662  
Website : [www.eastem.in](http://www.eastem.in)

Regd. Office :  
Eastern Condiments Private Limited  
No. 1, 2nd and 3rd Floor,  
100 Feet Inner Ring Road, Ejjipura, Ashwini Layout,  
Vivek Nagar, Bangalore, Karnataka, India - 560 047,  
T : + 91 - 80 4081 2100 / 07.  
Email : [contactus@eastem.in](mailto:contactus@eastem.in)  
Website : [www.eastem.in](http://www.eastem.in)

A REPORT

*On*

**A STUDY ON SERVICE QUALITY OF BERGER EXPRESS  
PAINTING AND CUSTOMER SATISFACTION IN BERGER  
PAINTS INDIA LTD**

*By*

**ALEX SUNNY**

**Reg No: LCAVMBA132**

*Submitted*

*To*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the Guidance of*

**Dr. ANIL KUMAR T V**

**ASISTANT PROFESSOR**

---

The logo for LEAD College of Management, featuring the word "LEAD" in a stylized, bold, sans-serif font. The letters are interconnected, with the 'L' and 'E' sharing a vertical stroke, and the 'A' and 'D' sharing a vertical stroke. The 'O' is a simple circle.

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA-678009**

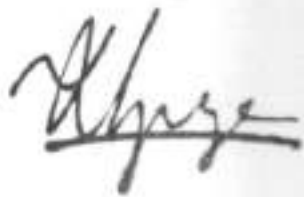
**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A Study on Service Quality of Berger Express Painting and Customer Satisfaction in Berger Paints INDIA LTD" submitted by Mr. ALEX SUNNY (Reg No: LCAVMBA132), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 08/08/23.



**CERTIFICATE**

This is to certify that Mr. Alex sunny. N, REG NO: LCAVMBA132, MBA student of LEAD college of management, Dhoni has done the project work titled "A Study on Service Quality of Berger Express Painting and the Customer Satisfaction in Berger Paints". India ltd" at the corporation with necessary guidance from our officers.

Yours Faithfully

Manoj  
Sales Manager  
Customer Depo  
Berger Paints India Ltd



**BERGER PAINTS INDIA LIMITED**

129, Park Street, Kolkata - 700 017, Phone : 2229 9724-28, 2229 6005-06, Fax : 91-33-2249 9009/9729, www.bergerpaints.com  
CIN - L51434WB1923PLC004793, E-mail : consumerfeedback@bergerindia.com

A PROJECT REPORT  
ON  
**A STUDY ON THE IMPACTS OF ORGANIZATIONAL CLIMATE  
ON JOB SATISFACTION OF EMPLOYEES, BRANDING PANDIT**

By

**ALVIN JACOB MATHEW**

(Reg No. LCAVMBA133)

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirement for the award of degree of*

MASTER OF BUSINESS ADMINISTRATION

*UNDER THE GUIDANCE OF*

**DR.S A SURYAKUMAR**

ASSISTANT PROFESSOR



**LEAD COLLEGE OF MANAGEMENT, DHONI P.O.,  
PALAKKAD, KERALA-678009**

**August 2023**



## CERTIFICATE

TO WHOMSOEVER IT MAY CONCERN

This is to certify that the project report titled **A STUDY ON THE IMPACTS OF ORGANIZATIONAL CLIMATE ON JOB SATISFACTION OF EMPLOYEES, BRANDING PANDIT** submitted by **Mr. ALVIN JACOB MATHEW (Reg No: LCAVMBA133)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

*Alvin Jacob Mathew*  
08/08/2023  
Project guide

*[Signature]*  
Director



Place: Palakkad  
Date: 08/08/2023



BRANDING PANDIT

Date : 08<sup>th</sup> July 2023

## TO WHOMSOEVER IT MAY CONCERN

This is to certify that Mr. ALVIN JACOB MATHEW(LCAVMBA133) fourth semester MBA Student of LEAD COLLEGE OF MANAGEMENT, University of Calicut has successfully completed his project entitled "A study on Impacts of organizational climate on job satisfaction of employees" in partial fulfilment of his course curriculum.

We wish him all success in his future endeavours.

For Branding Pandit

*Abhishek Shukla*

Abhishek Shukla  
(Director)



*PROJECT REPORT*

*ON*

***AN EMPIRICAL STUDY OF E-LOGISTICS  
MANAGEMENT SYSTEM WITH SPECIAL REFERENCE  
TO FIDELIS GLOBAL PACKERS AND MOVERS PVT  
LTD BANGALORE, KARNATAKA, INDIA***

*By*

**Mr. AMAL CV**

Reg. No.: LCAVMBA134

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of  
degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. ARCHANA PV**

**ASSISTANT PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF  
MANAGEMENT DHONI PO,  
PALAKKAD, KERALA -678009**

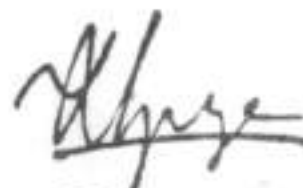
**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "AN EMPIRICAL STUDY OF E-LOGISTICS WITH SPECIAL REFERENCE TO FIDELIS GLOBAL PACKERS AND MOVERS, BANGALORE, KARNATAKA, INDIA" submitted by **Mr. AMAL CV (Reg No: LCAVMBAI34)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project Guide



Director



Place: Palakkad  
Date: 08/08/23.



## PROJECT CERTIFICATE

To whomsoever it May concern

This is to certify that **Mr. AMAL CV (LCAVMBA134)** pursuing his MBA at **LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD** has completed the project at **FIDELISGLOBAL MOVING AND STORAGE PVT LTD.** From June – July 2023 on the topic **"AN EMPIRICAL STUDY OF E-LOGISTICS MANAGEMENT SYSTEM WITH SPECIAL REFERENCE TO FIDELISGLOBAL MOVING AND STORAGE PVT LTD."** in partial fulfillment for the award of Degree of Master's in Business Administration.

We wish Success in his career.

With best wishes,

For FidelisGlobal Moving And Storage Pvt Ltd

**ELDHOSE  
JOY**

Digitally signed by  
ELDHOSE JOY  
Date: 2023.08.07  
20:22:28 +05'30'

Mr. Eldhose Joy  
Manager-HR & Admin



**A STUDY ON CUSTOMER RELATIONSHIP MANAGEMENT  
PRACTICES TO ENHANCE CUSTOMER SATISFACTION WITH  
REFERENCE TO GAYATHRY HERO MOTOCORP, PALAKKAD**

*By*

**Mr. AMAL K NELSON**

Regn. No.: LCAVMBAI36

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. SANGEETHA.P**

ASSOCIATE PROFESSOR

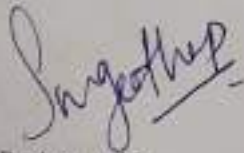


**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA – 678009**

**August-2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CUSTOMER RELATIONSHIP MANAGEMENT PRACTICES TO ENHANCE CUSTOMER SATISFACTION WITH REFERENCE TO GAYATHRY HERO MOTOCORP, PALAKKAD" submitted by Mr. AMAL K NELSON (Reg No: LCAVMBA136), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide

Dr. Sangeetha P.





Director

Place: Palakkad

Date: 08/08/2023.



### Project certificate

It is to certify that Mr. AMAL K NELSON a student of MBA- LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD, Kerala. AMAL K NELSON has accomplished project on "A STUDY ON CUSTOMER RELATIONSHIP MANAGEMENT PRACTICES TO INCREASE CUSTOMER SATISFACTION WITH REFERENCE TO GAYATHRY HERO MOTOCORP, PALAKKAD".

He has successfully completed 60 days long project on this topic. We found him sincere, meticulous, and enthusiastic & result oriented. He worked well as a member of the team during the tenure. We take this opportunity to thank him & wish him all the best for his future endeavour.

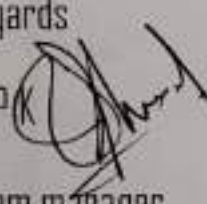
Best Regards

Prasad P

Showroom manager

GAYATHRY HERO

PALAKKAD



**GAYATHRY MOTORS**  
Viswam Arcade, NH.47  
CBE Road, Pirivusala  
Chandranagar,(PO), Palakkad-678 007  
Ph: 0491-2571988, 2573988



A PROJECT REPORT

ON

**A STUDY ON MARKETING STRATEGIES AND ITS  
EFFECT ON SALES OF INDUSTRIAL PRODUCTS  
WITH REFERANCE TO THE METEL INDUSTRIES  
LIMITED , SHORANUR**

*BY*

**Mr. AMAL MURALI**

Reg No: LCAVMBA138

*Submitted To*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. S. SUDHAKAR**

**ASSISTANT PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI P.O., PALAKKAD, KERALA -678009

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "**A STUDY ON THE MARKETING STRATEGIES AND ITS EFFECT ON SALES OF INDUSTRIAL PRODUCT WITH REFERANCE TO THE METAL INDUSTRIES LTD. SHORANUR**" submitted by **Mr. AMAL MURALI (LCAVMBA138)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

Approved to



UNIVERSITY OF CALICUT

Approved by



MACE

Approved by



MBA

Member of Academic Council  
 2003 to 2004-25  
 2005-2006-2005  
 Programme PQ : MBA

Member of



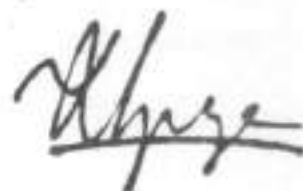
MBA

Member of



MBA

*Amal Murali*  
 Project guide

Director

Place: Palakkad  
 Date: 09.08.2023



## THE METAL INDUSTRIES LIMITED

(A Govt. of Kerala Undertaking)

Metind Nagar, Shoranur - 679 122, Kerala

Tel. : 0466 2962268

Email : metind@themetallindustries.in

Website : www.themetallindustries.in

Ref:C-12/23-24/572

05/08/2023

### CERTIFICATE

This is to certify that Mr. **AMAL MURALI**, Reg.No.LCAVMBA138, MBA student, Lead College Of Management, Dhoni, Palakkad District, Kerala State, has successfully completed PROJECTWORK in this company entitled "A STUDY ON THE MARKETING STRATEGIES AND ITS EFFECTS ON SALES OF THE INDUSTRIAL PRODUCTS WITH REFERENCE TO THE METAL INDUSTRIES LTD. SHORANUR", for a period of 60 days, as part of partial fulfillment of requirement of his course and as per letter from his Institution.

During the above period he had shown keen interest in learning Industrial and Management aspects connected with his academic requirement and he was found obedient and industrious.

We wish him all success

For The Metal Industries Ltd.,

C. Radhakrishnan,  
Manager (Commercial & Admin.)



A REPORT

On

**A STUDY ON CONSUMER BRAND AWARENESS OF  
VESTA ICE CREAM WITH SPECIAL REFERENCE  
TO KSE LIMITED IRINJALAKKUDA**

*By*

**Mr. AMAL KP**

Regn. No. LCAVMBA137

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the  
award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. SHEENA MS**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT DHONI P.O.,  
PALAKKAD, KERALA -678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CONSUMER BRAND AWARENESS OF VESTA ICE CREAM WITH SPECIAL REFERENCE TO KSE LIMITED IRINJALAKKUDA" submitted by Mr. AMAL K P (Reg. No.: LCAVMBA137), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 08-08-2023

PRJ/2023- 00 1 1 2 0

28.07.2023

**TO WHOMSOEVER IT MAY CONCERN**

*This is to certify that **Mr. AMAL K P**, (Reg No : LCAVMBA137), 4<sup>th</sup> Semester **MBA** student of **LEAD College of Management, Dhoni, Palakkad** has successfully completed project work on "**A Study of consumer brand awareness of Vesta Ice cream with special reference to KSE Limited, Irinjalakuda**" for a period of **60 days** as a part of the study. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.*



For **KSE Limited**

  
**Anil kumar M P**  
Manager (HR)

A REPORT

On

**A STUDY ON DIGITAL MARKETING STRATEGIES  
OF PRESTIGE WITH SPECIAL REFERENCE TO  
SAUDI ARABIA**

By

**Mr. AMEEN MUHAMMED MUSHAHID**

Reg No: LCAVMBA139

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award  
degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. V. SMITHA**

**ASSISTANT PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT DHONI**

**P.O PALAKKAD, KERALA-678009**

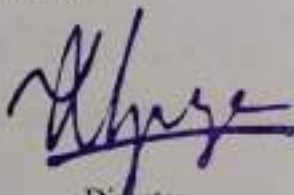
**AUGUST 2023**



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON DIGITAL MARKETING STRATEGIES OF PRESTIGE WITH SPECIAL REFERENCE TO SAUDI ARABIA" submitted by Mr. AMEEN MUHAMMED MUSHAHID (Reg No: LCAVMBA139), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide  
Dr. V. Smitha

  
Director  
Dr. Thomas George K



Place: Palakkad  
Date: 08/08/2023.



Accredited by NBA for Academic  
2020-23 to 2024-26  
is up to 30.09.2025  
of programme PGD - MBA







## Certificate of Project Completion

This is to certify that Mr. Ameen Muhammed Mushahid (University Reg. No. LCAVMBA139) MBA Fourth semester student at LEAD College of Management, Dhoni, Palakkad has completed the Digital Marketing project for 60 days conducted by Prestige Saudi Company.

### Project details:

- Email Marketing Wizardry
- Social Media Sensation
- Mobile Marketing Marvels

During the course of the project, Mr. Ameen Muhammed Mushahid demonstrated exceptional dedication, enthusiasm, and a strong willingness to learn. They actively participated in various projects and tasks, contributing valuable insights and skills to our organization.

We acknowledge their efforts and commitment, and we believe that the experiences gained during this project will serve as a solid foundation for their future career endeavors.

We wish Mr. Ameen Muhammed Mushahid continued success in their future endeavors in the field of digital marketing.

Riyas K.P  
HR Admin



Prestige Saudi Company  
29-07-2023

### RIYADH

#24, 2<sup>nd</sup> Floor, Al Showaier  
Building, Malaz.

### JEDDAH

Office No.101, FY Al Halees Building  
King Khalid Road, Bagdadhiah.

### DAMMAM

1<sup>st</sup> Floor, Munawala Cargo Building  
King Khaled Road.

A PROJECT REPORT  
On  
**A STUDY ON THE CUSTOMER PERCEPTION IN  
TRACO CABLES, THIRUVALLA**

*By*

**Mr. AMITH A**

Reg. No. LCAVMBA140

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the Guidance of*

**Dr. P. RAJAN**

**PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA**


**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE CUSTOMER PERCEPTION IN TRACO CABLES, THIRUVALLA" submitted by Mr. AMITH A (Reg No: LCAVMBA140), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project Guide



Director

Place: Palakkad  
Date: 08/08/23.

LIN : U31200KL 1960 SGC 001860  
GST No : 32AAACT9249F1ZD

ഭരണഭാഷാ മാതൃഭാഷ

**ട്രാക്കോ കേബിൾ കമ്പനി ലിമിറ്റഡ്, തിരുവല്ല**  
(ഒരു കേരള സർക്കാർ സ്ഥാപനം)

**TRACO CABLE COMPANY LIMITED**  
(A KERALA GOVERNMENT COMPANY)



JFTC Factory, Chumathra, Thiruvalla - 689 103, Pathanamthitta (Dist) Kerala.  
PH : 0469-2730231, 2730253 Fax : 0469-2630254 E-mail : tracotvla@gmail.com

No.22/JFTC/SM/ 1062

Date: 07-08-2023

CERTIFICATE

This is to certify that Mr. Amith A (Reg.No. LCAVMBA140), 4<sup>th</sup> Semester MBA Student of Lead College of Management, Dhoni, Palakkad was permitted to conduct a study on "Customer Perception" in Traco Cable Company Ltd., Thiruvalla from 16/06/2023 to 15/07/2023. He was regular in his attendance during the above period and took keen interest in the training assigned to him.

His character and conduct during the above period were good.

For TRACO CABLE COMPANY LIMITED,



Officer (P&A)



Regd. Office : Sea Port - Airport Road  
Irimpanam P.O. - 682309, Tripunithura, Ernakulam, Kerala  
Phone : 0484-2314864, Grams : 'TRACO' Ernakulam, Fax : 0484-2312744



A REPORT

On

**A STUDY ON INVESTMENT ANALYSIS WITH  
REFERENCE OF CAPITAL BUDGETING  
AT THE ULCCS LTD**

*By*

**Ms. AMRUTHA.VR**

Regn. No. LCAVMBA011

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**MR. FRACKSON C VIYANO**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF**

**MANAGEMENT DHONI P.O.,**

**PALAKKAD, KERALA -678009**

**AUGUST 2023**



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON INVESTMENT ANALYSIS WITH REFERENCE OF CAPITAL BUDGETING AT THE ULCCS LTD" submitted by AMRUTHA V R Reg No: LCAVMB011, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NATIONAL BOARD  
ACCREDITATION  
NBA

Approved by NBA for Academic  
2022-23 to 2024-25  
up to 30.06.2025  
Programme PG - MBA

Member of



ASSOCIATION  
OF COLLEGES  
OF BUSINESS  
ADMINISTRATIVE  
PROGRAMS  
ACBSP

Member of



AMDISA

*Amrutha V R*  
Project guide *08/08/2023*

Director

Place: Palakkad  
Date: 08/08/2023





**THE URALUNGAL LABOUR CONTRACT  
CO-OPERATIVE SOCIETY LTD. NO. 10957**

P.O. Madappally College, Vatakara, Kozhikode, Kerala  
PIN : 673102, Tel : +91496 2518200 - 99(100 Lines)  
www.ulccsltd.com, E-mail : uralungal@ulccsltd.com

ULCCS/HR/13/2/2023/272

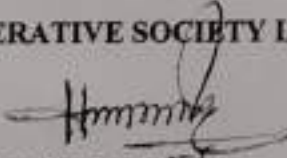
29-07-2023

**CERTIFICATE**

This is to certify that **Ms Amrutha V R** (Reg No:LCAVMBA011), MBA Student of Lead College of Management Dhoni, Palakkad. She has undergone a project study "A study on Investment Analysis With Reference of Capital budgeting at The ULCCS Ltd." as part of the partial fulfillment of the curriculum with effect from 15<sup>th</sup> June 2023 to 29<sup>th</sup> July 2023.

We wish all success in her future endeavors.

For THE URALUNGAL LABOUR CONTRACT  
CO OPERATIVE SOCIETY LTD

  
CORPORATE HEAD-HR



A PROJECT REPORT

On

**A STUDY ON EFFECTIVENESS OF CUSTOMER  
RETENTION STRATEGIES WITH REFERENCE TO  
APOLLO TYRES, KALAMASSERY.**

By

**Ms. AN MARY GEORGE**

Regn. No. LCAVMBA016

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the  
award of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. SANGEETHA P**

ASSOCIATE PROFESSOR



**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA -678009**

**AUGUST 2023**



Affiliated to

UNIVERSITY OF  
CALICUT

Approved by



ICTE

Affiliated by

ALL INDIA BOARD  
EDUCATION  
BABA to Academic  
3 to 2024-25  
10.05.2025  
www.PGJ - MBA

Member of



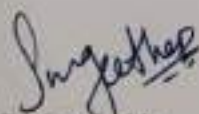
Member of

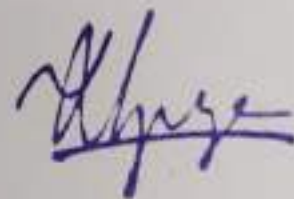


ISA

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON EFFECTIVENESS OF CUSTOMER RETENTION STRATEGIES WITH SPECIAL REFERENCE TO APOLLO TYRES, KALAMASSERY." submitted by Ms. AN MARY GEORGE (Reg No: LCAYMBA016), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide  
Dr. Sangeetha P



Director



Place: Palakkad  
Date: 8/8/23

APOLLO TYRES LTD  
P.O. Kalamassery,  
Ernakulam 683104  
Kerala, India

T : +91 484 2540261-66  
F: +91 484 2532961  
apollo tyres.com

**apollo**

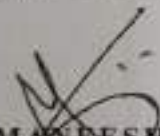
13-07-2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that Ms. ANMARY GEORGE (Reg No.LCAVMBA016), fourth semester MBA student of LEAD COLLEGE OF MANAGEMENT, PALAKKAD has successfully completed her Project on the topic "STUDY ON EFFECTIVENESS OF CUSTOMER RETENTION STRATEGIES WITH REFERENCE TO APOLLO TYRES LTD., KALAMASSERY" in our organization from 10-06-2023 to 10-07-2023.

We found her performance as good during the mentioned period with us and wish her all the success.

For APOLLO TYRES LTD

  
MANEESH M S  
MANAGER-HR



A PROJECT REPORT

On

**SALES TREND ANALYSIS THROUGH SALES INVOICES:  
A CASE OF MIDDLE EAST AUTO PARTS PRIVATE LTD,  
TRIVANDRUM**

By

**Mr. ANANDHAKRISHNAN C**

Regn. No. LCAVMBA141

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the award of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. Babasaheb Jogdand**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT  
DHONI P.O., PALAKKAD, KERALA -678009

AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled "SALES TREND ANALYSIS THROUGH SALES INVOICES: A CASE OF MIDDLE EAST AUTO PARTS PRIVATE LTD, TRIVANDRUM" submitted 'by Mr. Anandhakrishnan C (Reg No: LCAVMBA141), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

Approved by



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NBA

Accredited by NBA for Academic  
Year 2023-24 to 2024-25  
(Valid till 30.06.2025)  
Name of programme PG - MBA

Member of



ACBSP

Member of



AMDISA

Project guide

Director



Place: Palakkad  
Date: 09-09, 2023





MIDDLE EAST AUTO PARTS PRIVATE LIMITED  
695001, TRIVANDRUM, KERALA, INDIA

Email: [middleeastautos@gmail.com](mailto:middleeastautos@gmail.com) Tel: +91-8138954126

Date: 31-07-2023

## CERTIFICATE OF COMPLETION

### TO WHOM SO EVER IT MAY CONCERN

This is to certify that Mr. Anandakrishnan. C (Reg.No: LCAVMBA141) has satisfactorily completed the project titled "**Sales Trend Analysis through Sales Invoices**" at **MIDDLE EAST AUTO PARTS PRIVATE LIMITED**, Trivandrum, India, as a part of the MBA curriculum at LEAD College of Management, Palakkad.

Project Duration: 60 Days

Throughout the project, Mr. Anandakrishnan demonstrated a high level of commitment, exceptional work ethic, and profound dedication to achieving the project's objectives. His keen attention to detail and analytical skills enabled him to make valuable contributions to the organization.

We acknowledge his remarkable performance, which exceeded expectations, and commend him for successfully delivering the project within the specified timeframe.

This Certificate is awarded to Mr. Anandakrishnan as a testament to his professionalism and diligence in project execution.

Congratulations on your well-deserved success!



Sincerely,

**Pranav.Sahadevan**  
Branch Manager

**'MIDDLE EAST AUTO PARTS.PVT.LTD**  
1<sup>st</sup> floor of **Hatch Spaces Building**, near Bank of Baroda Sasthamangalam  
Trivandrum, Kerala Pin: -695010  
+91 8138954126  
[middleeastautos@gmail.com](mailto:middleeastautos@gmail.com)

A REPORT

On

**A STUDY ON BRAND AWARENESS OF BRAHMINS  
FOODS PRIVATE LIMITED  
AMONG THE CONSUMERS IN THODUPUZHA**

*By*

**ANANDHU MANOJ**

**Reg. No: LCAVMBA143**

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Dr. A ASHRAF ALI**

**PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA 678009**

**August 2023**

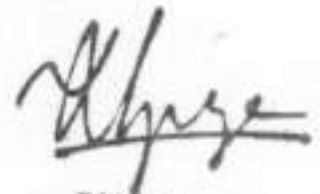


## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON BRAND AWARENESS OF BRAHMINS FOODS PRIVATE LIMITED AMONG THE CONSUMERS IN THODUPUZHA"** submitted by **Mr. ANANDHU MANOJ Reg No: LCAVMBA143**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide

Director

Place: Palakkad

Date: 08/08/2023



## BRAHMINS FOODS INDIA PRIVATE LIMITED

H.O : Vengalloor-Kolani Bypass Road, Thodupuzha, Idokki Dist., Kerala - 685 608  
Factory : Kinfra Industrial Park, Nellad P.O, Ernakulam Dist., Kerala - 686 669  
Factory : Paingottoor P.O. Chathamattom, Ernakulam Dist., Kerala - 686 671  
E-mail : [ho@brahminsgroup.com](mailto:ho@brahminsgroup.com) [www.brahmingsgroup.com](http://www.brahmingsgroup.com)  
Phone : +91 4862 223561, +91 4862 223555, TOLL FREE NUMBER : 1800 890 1214  
GST No : 32AAECB0054G1ZC CIN: U15135KL2010PTC025559

BFIPL /TDPA/HR-PROJ/2023

12 July 2023

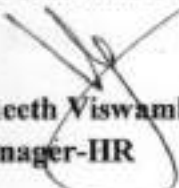
### TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Mr.Anandhu Manoj (Reg No.LCAVMBAI43), 4<sup>th</sup> Semester MBA student of Lead College of Management ,Dhoni,Palakkad** has Successfully completed a problem centered study on the topic **"A Study on Brand Awareness of Brahmins Foods India Pvt Ltd Among the Consumers in Thodupuzha "**,

He was keenly interested, well-mannered and enthusiastic during the period of the study.

We wish him all success in future.

For Brahmins Foods India Pvt. Ltd.

  
Vineeth Viswambharan  
Manager-HR





A REPORT

On

**A STUDY ON BRAND AWARENESS OF KERA**

*By*

**Mr. ANANDHU T R**

Regn. No. LCAVMBA144

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**MR. JITH R**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**DHONI P.O., PALAKKAD, KERALA -678009**

**AUGUST 2023**



Approved by  
 2019-2020 to 2024-25  
 01/08/2025  
 Programme PG : MBA



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON BRAND AWARENESS OF KERA" submitted by Mr. ANANDHU T R (Reg No: LCAVMBA144), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Place: Palakkad  
 Date: 08-08-2023



Director  
 LEAD College of Management  
 Dhoni, Palakkad-678 009

Director

01-08-2023

CERTIFICATE

This is to certify that Mr. ANANDHU T. R. (Reg No. LCAVMBA144) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON BRAND AWARENESS OF KERA" as part of the curriculum.

He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.

Yours Sincerely

  
Manoj Kumar KC

Asst. Manager (Marketing)

**MANOJ KUMAR K.C.**  
Assistant Manager (Marketing)  
(Vocational Teacher,  
General Education Dept.)  
Kerafed  
Thiruvananthapuram

A REPORT

On

**A STUDY ON THE FINANCIAL DISTRESS AND  
BANKRUPTCY OF KERALA MINERALS AND METALS  
LIMITED, CHAVARA**

*By*

**Ms. ANANDALEKSHMI**

Reg. No. LCAVMBA012

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Dr. URMILA R MENON**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT  
DHONI P.O., PALAKKAD, KERALA-678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE FINANCIAL DISTRESS AND BANKRUPTCY OF KERALA MINERALS AND METALS LIMITED, CHAVARA." submitted by Ms. ANANDALEKSHMI (Reg No: LCAV MBA012), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 08/08/2023



## **The Kerala Minerals and Metals Ltd.**

*(A Govt. Of Kerala Undertaking)*

*(An ISO 9001, ISO 14001, OHSAS 18001 & SA 8000 Certified Company)*

**SANKARAMANGALAM, CHAVARA-691 583**

**KOLLAM, KERALA, INDIA.**

Phone : +91 - 476-2651215 to 2651217

Fax : +91 - 0476-2680101, 2686721

E-mail : [contact@kmml.com](mailto:contact@kmml.com), URL : [www.kmml.com](http://www.kmml.com)



CIN-U14109KL1972SGC002399

TP/PD/T-14/23  
07.08.2023

### **C E R T I F I C A T E**

This is to certify that **Ms. Anandalekshmi, MBA** student of LEAD College of Management, Palakkad has successfully completed the Project Work entitled "**A STUDY ON THE FINANCIAL DISTRESS AND BANKRUPTCY**" as a part of her studies in the Finance Department in the Titanium Dioxide Pigment Unit of KMML at Chavara during the period from **15.06.2023 to 15.07.2023.**

She was found to be an industrious and motivated person with good Conduct and Character during the period.

**Assistant Administrative Officer (P&A)**

A REPORT

On

**A STUDY ON THE FINANCIAL DISTRESS AND  
BANKRUPTCY WITH SPECIAL REFERENCE TO  
PALAKKAD SURGICAL INDUSTRIES PRIVATE  
LIMITED, PALAKKAD**

*By*

**Mr. ANANDHU. K**

Regn. No.: LCAVMBA142

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award of the degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. Urmila. R Menon**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA - 678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE FINANCIAL DISTRESS AND BANKRUPTCY WITH SPECIAL REFERENCE TO PALAKKAD SURGICAL INDUSTRIES PRIVATE LIMITED, PALAKKAD" submitted by Mr. ANANDHU K (Reg No: LCAVMBA142), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

*Pravila Menon*

Project guide



*Abuse*

Director

Place: Palakkad

Date: 08/08/2023



Palakkad  
Surgical  
Industries  
Pvt Ltd

Petronet Road, Wise Park  
Kanjikode East, Palakkad  
Kerala 678621, (India)

T +91 491 2569000, 2566443  
E info@psimedical.net  
W www.psimedical.net



## CERTIFICATE

This is to certify that Mr. Anandhu K [Reg. No. LCAVMBA142], 4<sup>th</sup> Semester, MBA Student, LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON THE FINANCIAL DISTRESS AND BANKRUPTCY WITH SPECIAL REFERENCE TO PALAKKAD SURGICAL INDUSTRIES PVT. LTD." from this organisation as part of his curriculum.

We wish all success in his future endeavors.

For Palakkad Surgical Industries Pvt. Ltd.

07.08.2023  
Palakkad

  
General Manager  
[Personnel & Administration]

A REPORT  
On  
A STUDY OF THE IMPACT OF BRAND IMAGE ON  
ORGANISATIONAL BUYING BEHAVIOUR WITH RESPECT TO  
WILDCRAFT

By  
**Ms. ANARGHA SANTHOSH**

Reg. No: LCAVMBA013

*Submitted to*

THE UNIVERSITY OF CALICUT  
*In partial fulfilment of the requirement for the award of  
degree of*  
MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*  
**Mr. SHAHBAZ KHAN**  
ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA - 678009

AUGUST 2023

Board for



UNIVERSITY OF  
CALICUT

Approved by



INSTITUTE

Approved by



ALL INDIA BOARD  
OF BUSINESS ADMINISTRATION  
IBBA

IBBA for Academic  
Year 2024-25  
30.06.2025  
Scheme PG - MBA

Member of



BSP  
Business Standards Panel  
BSP

Member of



AIMA

## CERTIFICATE

This is to certify that the project report titled "A STUDY OF THE IMPACT OF BRAND IMAGE ON ORGANISATIONAL BUYING BEHAVIOUR WITH RESPECT TO WILDCRAFT" submitted by **Ms. ANARGHA SANTHOSH** (Reg No: LCAVMBA013), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

*Anargha Santhosh*  
Project Guide



*[Signature]*

Director

Place: Palakkad

Date: 08/08/23

WILDCRAFT

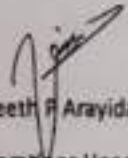


24-07-2023

CERTIFICATE

This is to certify that **MS. ANARGHA SANTHOSH**, MASTER OF BUSINESS ADMINISTRATION student from LEAD College of Management, Dhoni, Palakkad has done her Project Work titled "BUYING BEHAVIOUR OF CORPORATES WITH RESPECT TO WILDCRAFT'S PRODUCTS"

We have noticed that, during the period, she has shown keen interest in her assignments and was also regular in attendance.

  
Vineeth P Arayidath  
Operations Head



A Wildcraft India Limited  
15th Cross, Outer Ring Road  
JP Nagar, 4th Phase  
Bangalore- 560 078

T +91 801 4040 5000  
F +91 801 4040 5060  
W wildcraft.com

CDN USZ092KA1998PLC023673

A REPORT

On

**A STUDY ON THE RELATIONSHIP BETWEEN  
AFTER SALES SERVICE QUALITY AND BRAND  
PERCEPTION IN USHA INTERNATIONALS**

*By*

**Mr. ANASWAR OUSEPH**

Reg no: LCAVMBA145

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award  
of degree of*

**MASTER OF BUSINESS  
ADMINISTRATION (MBA)**

*Under the guidance of*

**Dr. ANIL KUMAR.T.V**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA – 678009**

**AUGUST-2023**



**CERTIFICATE**

This is to certify that the project report titled "A STUDY ON THE RELATIONSHIP BETWEEN AFTER SALES SERVICE QUALITY AND BRAND PERCEPTION IN USHA INTERNATIONALS" submitted by ANASWAR OUSEPH Reg No: LCAVMBA145 a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NATIONAL BOARD  
ACCREDITATION  
NBA

Accredited by NBA for Academic  
2021-22 to 2024-25  
upto 30.06.2025  
Programme PG - MBA

Project guide



Director

Place: Palakkad

Date: 08/08/23.

Member of



ACBSP  
ASSOCIATION  
OF COLLEGES  
OF BUSINESS  
STUDIES  
AND  
PROFESSIONAL  
SCHOOLS

Member of



AMDISA

CHN/ 719

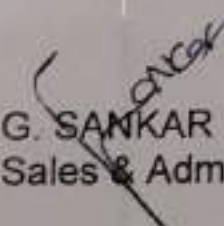
29.07.2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Mr. Anaswar Ouseph (LCAVMBA145)** 4<sup>th</sup> semester MBA student at **LEAD College of Management, Dhoni, Palakkad** has successfully completed his major project work on the topic **“A Study on the relationship between after sales service quality and brand perception in Usha International Limited”** as part of the curriculum.

He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish him success in all his future endeavours.

For Usha International Limited,

  
**G. SANKAR**  
Sales & Administration Head

**Sriram**<sup>®</sup>

A PROJECT REPORT

On

**TO STUDY THE IMPACT OF PSYCHOLOGICAL  
WELL-BEING ON EMPLOYEE ABSENTEEISM IN  
THE MANUFACTURING SECTOR WITH SPECIAL  
REFERENCE TO APOLLO TYRES LTD,  
KALAMASSERY**

By

**Ms. ANJALI A B**

Regn. No.: LCAVMBA014

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under The Guidance Of*

**Dr. S A SURYAKUMAR**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA-678009**

**AUGUST 2023**



## CERTIFICATE

This is to certify that the project report titled **"TO STUDY THE IMPACT OF PSYCHOLOGICAL WELL-BEING ON EMPLOYEE ABSENTEEISM IN THE MANUFACTURING SECTOR WITH SPECIAL REFERENCE TO APOLLO TYRES LTD, KALAMASSERY"** submitted by **Ms. ANJALI A B (Reg No. LCAVMBA014)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

Affiliated to



UNIVERSITY OF CALICUT

Recognized by



AICTE

Accredited by



NBA

Member of NBA for Academic  
2023 to 2024-25  
Scheme 3006/2025  
Programme PG : MBA

Member of



ACBSP

Member of



AMBA

  
Project guide



  
Director

Place: Palakkad  
Date: 08-08-2023

**APOLLO TYRES LTD**  
P.O. Kalamassery,  
Ernakulam 683104  
Kerala, India

T : +91 484 2540261-66  
F : +91 484 2532961  
apollo tyres.com

**apollo**

08<sup>th</sup> July 2023

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Ms. Anjali A B** (LCAVMBA014) 4<sup>th</sup> semester MBA student of LEAD College of Management, Palakkad has done project work on the Topic "To Study the Impact of Psychological Well-being on Employee Absenteeism in the Manufacturing Sector with Special Reference to Apollo Tyres Ltd, Kalamassery" in our organization for a period of 2 months starting from 08<sup>th</sup> May 2023 to 08<sup>th</sup> July 2023.

During the above mentioned period her performance in the above capacity was excellent and we wish her all the success for her future endeavours.

Regards

  
**MANEESH MS**  
MANAGER - HR



A REPORT  
On  
**A STUDY ON RISK AND RETURN ANALYSIS OF  
HDFC AND ICICI BANK STOCK WITH  
REFERENCE TO NIRMAL BANG SECURITIES  
PRIVATE LIMITED**

*By*

**Ms. ANJU MANOJ**

Regn. No.: LCAVMBA015

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under The Guidance Of*

**Mr. RANJITH KARAT  
ASSISTANT PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA-678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON RISK AND RETURN ANALYSIS OF HDFC AND ICICI BANK STOCK WITH REFERENCE TO NIRMAL BANG SECURITIES PRIVATE LIMITED"** submitted by **Ms. ANJU MANOJ (Reg No: LCAVMBA015)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad

Date: 06/08/2023

UNIVERSITY OF CALICUT  
 SCHOOL OF DISTANCE EDUCATION  
 MASTER OF BUSINESS ADMINISTRATION  
 REGISTRATION NO: 2014-25  
 LEAD COLLEGE OF MANAGEMENT  
 PALAKKAD  
 DHONI

**CERTIFICATE**

*This is to certify that Ms. ANJU MANOJ (Reg No. LCAVMBA015) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed her major project work on the topic "A STUDY ON RISK AND RETURN ANALYSIS OF HDFC AND ICICI BANK STOCK WITH REFERENCE TO NIRMAL BANG SECURITIES PRIVATE LIMITED" as part of the curriculum. She was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish her all success in her future endeavours.*



**SENIOR MANAGER (HR)**

Registered Office : B-2, 302, Marathon Innova, Ganpatrao Kadam Marg, Opp. Peninsula Corporate Park, Lower Parel (W), Mumbai - 400013

Tel : 6273 8000 / 6273 8001 Fax : 6273 8010

CIN NO.: U99999MH1997PTC110659

Member : BSE, NSE, MSEI, MCX, NCDEX, ICEX SEBI Registration No. INZ000202536

Exchange Registered Broker in BSE Currency Segment ,

Exchange Registered Broker in BSE & NSE Commodity Segment

[www.nirmalbang.com](http://www.nirmalbang.com)

A PROJECT REPORT

On

**A STUDY ON EFFECTIVENESS OF DISTRIBUTION  
CHANNEL WITH REFERENCE TO RANK AGENCIES,  
ERNAKULAM.**

*By*

**Ms. ANN MARIA M A**

Reg. No. LCAVMBA018

Submitted to

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award of the degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. SANGEETHA P**

ASSOCIATE PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA -678009**

**AUGUST 2023**



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON EFFECTIVENESS OF DISTRIBUTION CHANNEL WITH REFERENCE TO RANK AGENCIES, ERNAKULAM" submitted by Ms. ANN MARIA M A (Reg No: LCAVMBA018), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NBA

Accredited by NBA for Academic  
Years 2022-23 to 2024-25  
(valid up to 30.06.2025)  
Name of programme (PG) MBA

Member of



ACBSP

Member of



AMDISA

*Sangeetha*  
Project guide  
Dr. Sangeetha P

Director  
Dr. Thomas K George



Place: Palakkad  
Date: 08/08/23

## CERTIFICATE

This is to certify that Ms. ANN MARIA M A (Reg No. LCAVMBA018) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "THE EFFECTIVENESS OF DISTRIBUTION CHANNEL WITH REFERENCE TO RANK AGENCIES" as part of the curriculum. She was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in her future endeavours.

We wish her all the very best for herb future endeavours.

With Best Wishes,

For Rank Agencies,

PK RANJITH

Managing Partner





A PROJECT REPORT

*On*

**A STUDY ON THE CAPITAL STRUCTURE OF  
GATEWAY INTERIORS LLC, DUBAI**

MAJOR PROJECT REPORT

*By*

**ANN MARIYA PHILIP**

Reg. No. LCAVMBA019

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*UNDER THE GUIDANCE OF*

**Dr. MUBARAK RAHMAN P**

ASSISTANT PROFESSOR



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD**

**678009**

**August 2023**

## CERTIFICATE



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



Accredited by NBA for Academic  
Years 2022-23 to 2024-25  
is up to 30.06.2025.  
Name of programme PG : MBA

Member of



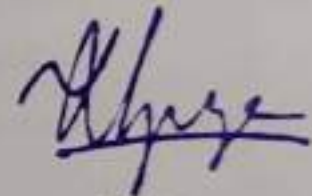
Member of



This is to certify that the project report titled "A STUDY ON CAPITAL STRUCTURE OF GATEWAY INTERIORS LLC DUBAI" submitted by ANN MARIYA PHILIP Reg No: LCAVMBA\_019, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad

Date: 08/05/2023

Date : 13<sup>th</sup> July 2023  
Ref. GWI/L/0026/23

To  
**WHOMSOEVER IT MAY CONCERN**

Sub : PROJECT WORK COMPLETION CERTIFICATE

Dear Sirs,

Referring to the subject mentioned above, we hereby certify and confirm that

**MISS ANN MARIYA PHILIP — LCAVMBA019**

04<sup>TH</sup> SEMESTER — MBA Finance

STUDENT of  
LEADS COLLEGE OF MANAGEMENT, DHONI — PALAKAD — KERALA

She had undertaken a Project work with Gateway Interiors LLC, Dubai — UAE titled


**CAPITAL STRUCTURE OF GATEWAY INTERIORS LLC**

During the period of 19<sup>th</sup> June 2023 to 13<sup>th</sup> July 2023 and had successfully completed the same with due diligence

Thanking you, we remain

Yours truly

For **GATEWAY INTERIORS LLC**

  
\_\_\_\_\_  
**BIJU V LUCKOSE**  
Managing Director



A PROJECT REPORT

On

**A STUDY ON THE EFFECT OF PROMOTIONAL ACTIVITIES  
ON CREATING BRAND AWARENESS AMONG DEALERS OF  
PAVIZHAM RICE AT PAVIZHAM HEALTHIER DIET PVT  
LTD, KALADY**

By

**Ms. ANNET JOSEPH**

Reg. No. LCAVMBA017

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award  
of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. SHAHBAZ KHAN**

ASSISTANT PROFESSOR



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA -678009**

**AUGUST 2023**



## CERTIFICATE



Approved by NBA for Academic  
 year 2022-23 to 2024-25  
 Valid up to 30.06.2025  
 Name of programme (PG) : MBA



This is to certify that the project report titled "A STUDY ON THE EFFECT OF PROMOTIONAL ACTIVITIES ON CREATING BRAND AWARENESS AMONG DEALERS OF PAVIZHAM RICE AT PAVIZHAM HEALTHIER DIET PVT LTD, KALADY" submitted by Ms. ANNET JOSEPH (Reg No: LCAVMBA017), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
 Project guide

  
 Director



Place: Palakkad  
 Date: 08-08-2023



## Pavizham Healthier Diet Pvt. Ltd

Koovappady P.O., Perumbavoor, Ernakulam (Dist), Kerala India - 683 544  
Ph : +91 484 2849310, 3061800, Email : accounts@pavizhamrice.com  
CIN-U15421KL2003PTC016354

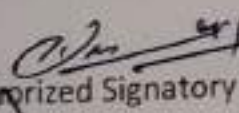
31-07-2023

### CERTIFICATE

This is to certify that **Ms. Annet Joseph (LCAVMBA017)**, MBA Student of LEAD College of Management, has undergone Project work entitled "A study on the impact of Promotional activities on creating brand awareness among dealers at Pavizham Healthier Diet Pvt Ltd, Koovappady.

She visited our organization for data collection and other activities and has successfully completed the Project based on her observation and intelligence.

Thanking you,

  
Authorized Signatory



A PROJECT REPORT

On

**A STUDY ON INVENTORY MANAGEMENT WITH  
SPECIAL REFERENCE TO FOREST INDUSTRIES  
TRAVANCORE LIMITED, ALUVA**

*By*

**Ms. ANU BABU**

Regn. No. LCAVMBA020

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the award of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Mr. V PRAMOD**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT  
DHONI P.O., PALAKKAD, KERALA -678009

August 2023

## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON INVENTORY MANAGEMENT WITH SPECIAL REFERENCE TO FOREST INDUSTRIES TRAVANCORE LIMITED"** submitted by **Ms. ANU BABU (Reg No: LCAVMBA020)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

*OS/*

Project guide

*[Handwritten Signature]*

Director



Place: Palakkad

Date: 08/08/23 .





# FOREST INDUSTRIES (TRAVANCORE) LIMITED

(A KERALA GOVERNMENT COMPANY)  
THAIKKATTUKARA P.O., ALUVA - 683 106,  
KERALA STATE  
CIN: U02001KL1946SGC000373  
GST NO: 32AAACF4562B1Z9

EIT/PER/53/2023 /783

29/07/2023

## CERTIFICATE

This is to certify that Ms. ANU BABU (Reg No. LCAVMBA020) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed her major project work on the topic "A STUDY ON INVENTORY MANAGEMENT WITH SPECIAL REFERENCE " to Forest Industries Travancore Ltd, Aluva for a period of 45 days as part of the curriculum. She was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in her future endeavours.



Manager (Personnel & Admin)

Phone : Office: 0484 - 2623642

E-mail : fitkerala@yahoo.co.in, Website : www.fitkerala.co.in

**A STUDY ON THE CAPITAL STRUCTURE OF FERTILIZERS  
AND CHEMICALS TRAVANCORE LIMITED , KOCHI,  
KERALA**

**Major Project Report**

Submitted to,

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

Submitted by

**Mr. ANUGANTI AJITH JOSE**

**(Reg. No.: LCAVMBA146)**

Under the Guidance of

**Dr.URMILA R MENON**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD College of Management**

**LEAD COLLEGE OF MANAGEMENT**

**DHONI PO, OLAVAKKODE, PALAKKAD,**

**KERALA -678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE CAPITAL STRUCTURE OF FERTILIZERS AND CHEMICALS TRAVANCORE LIMITED, KOCHI" submitted by **Mr. ANUGANTI AJITH JOSE (Mr. LCAVMBA146)** a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

*Vanila Menon*  
Project guide

*Ajith Jose*  
Director



Place: Palakkad  
Date: 11/04/23



UNIVERSITY OF  
CALICUT



APJKTU



NBA

Approved by All India Council for Technical Education  
No. 102/01 in 2004-05  
UPE/10/2005  
Programme: PG - MBA



AICTE



MBA



दि फर्टिलाइजर्स एण्ड केमिकल्स ट्रावन्कोर लिमिटेड  
THE FERTILISERS AND CHEMICALS TRAVANCORE LIMITED  
(भारत सरकार का उद्यम) / (A Government of India Enterprise)

शिक्षण केन्द्र / TRAINING CENTRE  
मुख्यालय / Head Office  
उद्योगमंडल / Udyogamandal - 683 501

दूरभाष / Phone : 0484 - 2567544, 2567467, 2567583,  
2556750, 2559621, 2567423, 2567380, 2567424  
ई-मेल / Email : ftdo@facttd.com, sdc@facttd.com

DGM (T&D) CERT-PW/50/2023-24

09.08.2023

### CERTIFICATE

Certified that **Mr. ANUGANTI AJITH JOSE**, student of MBA at Lead College of Management, Palakkad has successfully completed his **Project Work** titled "**A study on the Capital Structure of Fertilisers and Chemicals Travancore, Kochi**" in FACT, Udyogamandal during the period from 19.06.2023 to 18.07.2023.

We wish the student all the best in his future endeavors.

Abraham P Varghese  
Project Coordinator

Deepak T P  
DM (Training)

**DNV-GL**  
FACT-CD QMS AND EMS  
FACT-CD EMS  
FACT-CD QMS  
FACT-CD EMS



FOR FACT-CD QMS

पंजीकृत कार्यालय : एलूर, उद्योगमंडल  
Regd. Office: Eloor, Udyogamandal

A REPORT  
ON  
**POST PERFORMANCE EVALUATION OF IPOs AND LISTING  
DAY GAINS BASED ON TOTAL SUBSCRIPTION IN INDIAN  
FINANCIAL MARKET WITH REFERENCE TO FUNDFOLIO  
FINTECH PRIVATE LIMITED**

By

**Mr. ANUMOD KP**

**Reg No: LCAVMBA147**

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Mr. RANJITH KARAT**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT DHONI P.O**

**PALAKKAD, KERALA-678009**

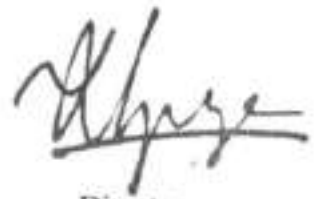
**AUGUST-2023**

## CERTIFICATE

This is to certify that the project report titled "**POST PERFORMANCE EVALUATION OF IPOs AND LISTING DAY GAINS BASED ON TOTAL SUBSCRIPTION IN INDIAN FINANCIAL MARKET WITH REFERENCE TO FUNDFOLIO FINTECH PRIVATE LIMITED**" submitted by **Mr. ANUMOD KP (Reg No: LCAVMBAI47)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfilment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad

Date: 08/8/2023

marketfeed.

**FUNDFOLIO FINTECH PRIVATE LIMITED**

Regd. Office Address: HoneyKomb by Shiva, 3/B, 19th Main Road, Sector 3, Bengaluru, Bengaluru Urban, Karnataka, 560002  
GSTN: 29AAECF626001ZJ CIN: U72900KL2021F1C069624

To whoever this may concern

Dear Sir/Madam,

This is to certify that Mr. ANUMOD K P (Reg No. LCAVMBA147) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "POST PERFORMANCE EVALUATION OF IPOs AND LISTING DAY GAINS BASED ON TOTAL SUBSCRIPTION IN INDIAN FINANCIAL MARKET WITH REFERENCE TO FUNDFOLIO FINTECH PRIVATE LIMITED " as part of the curriculum.

He has successfully completed a 60 days long project on this topic. We found him sincere, meticulous, enthusiastic & result oriented. He worked well as a member of the team during the tenure.

We wish him all the success in his future endeavours.

For

**Fundfolio Fintech Private Limited**

For Fundfolio Fintech Private Limited



Authority Signatory

Director

Date: 2nd August 2023

Place: Bangalore

For any queries reach out to [hr@marketfeed.com](mailto:hr@marketfeed.com)



A REPORT

On

**INVESTIGATING THE COMPETITIVE LANDSCAPE AND  
ITS IMPACT ON PURCHASE INTENTION: A CASE STUDY  
OF THE FOREST INDUSTRIES TRAVANCORE LTD**

By

**Miss. APARNA THANKACHAN**

Regn. No.: LCAVMBA288

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award  
of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. ANIL KUMAR T.V**

**ASSISTANT PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA -678009**

**August 2023**



## CERTIFICATE

This is to certify that the project report titled **"INVESTIGATING THE COMPETITIVE LANDSCAPE AND ITS IMPACT ON PURCHASE INTENTION : A CASE STUDY ON FOREST INDUSTRIES TRAVANCORE LTD"** submitted by **Ms. APARNA THANKACHAN (Reg No: LCAVMBA288)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 08/08/23.



# FOREST INDUSTRIES (TRAVANCORE) LIMITED

(A KERALA GOVERNMENT COMPANY)  
THAIKATTUKARA P.O., ALUVA - 683 106,  
KERALA STATE  
CIN: U02001KL1946SGC000373  
GST NO: 32AAACF4562B1Z9

FT/PER/53/2023 /782

29/07/2023

## CERTIFICATE

This is to certify that Ms. APARNA THANKACHAN (Reg No. CAVMBA288) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed her major project work on the topic "INVESTIGATING THE COMPITATIVE LANDSCAPE AND ITS IMPACT ON PURCHASE INTENTSION: A CASESTUDY" of Forest Industries Travancore Ltd, Aluva for a period of 45 days as part of the curriculum. She was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in her future endeavours.



Manager (Personnel & Admin)

A REPORT

On

**A STUDY ON CONSUMER BEHAVIOUR IN MAX  
FASHION**

By

**Ms. ARATHI**

Regn. No.: LCAVMBA021

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the award of degree*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr ANIL KUMAR TV**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT, DHONI,

PALAKKAD

AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled "A Study on Consumer Behaviour on Max fashion" submitted by Ms. Arathi, Reg No: LCAVMBA021, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad  
Date: 8.8.2023

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NATIONAL BOARD  
ACCREDITATION

NBA

Valid till 30/06/2025  
Up to 30/06/2025  
Programme PG - MBA

Member of



Member of



AMDISA

01<sup>st</sup> August 2023

TO WHOMSOEVER IT MAY CONCERN

This is to certify that Ms. Arathi (Reg No. LCAVMB021), 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed her major project work on the topic "A STUDY ON CONSUMER BEHAVIOUR IN MAX FASHION", as part of the curriculum. She was found to be sincere and enthusiastic in collecting various information and data required for the project work.

We wish all success in her future endeavors.

For Lifestyle International Pvt Ltd.

Max Retail Division



Deepika C

Human Resources

**max**

Lifestyle International Pvt. Ltd  
Max Retail Division,  
No AK-2, 1st floor, RBN Tower,  
4th Avenue,  
Shanthy colony, Anna Nagar,  
Chennai - 600 040  
Phone:044-662

**A PROJECT REPORT**  
On  
**A STUDY ON FIXED ASSET MANAGEMENT IN  
ANABOND LIMITED**

By  
**Mr. ARAVIND J B**  
(Reg. no.: LCAVMBA 148)

*Submitted to,*  
**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*  
**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Mr. Ranjith Karat**  
ASSISTANT PROFESSOR



**LEAD College of Management**  
Dhoni, Palakkad - 678009  
AUGUST, 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON FIXED ASSET MANAGEMENT IN ANABOND LTD" submitted by Mr. ARAVIND J B (Regn. No. LCAVMBA148), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad

Date: 08/08/2023





**Anabond**

HRD/TRG/2023/July/10

10<sup>th</sup> July 2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Mr. Aravind J B** has successfully completed a Project in our Organization from **15<sup>th</sup> June 2023** to **10<sup>th</sup> July 2023**.

The topic in which he worked was- "**A study on Fixed Asset Management in Anabond Ltd**" He did his project in "Accounts Department" under the guidance of Mr. Mohan Raj G - Senior Manager

He has been found sincere and hardworking to the best of our knowledge & satisfaction during his tenure over here.

We wish him all the very best in his endeavors.

**Very Cordially Yours,  
For Anabond Limited**

**Surendran  
Manager - Human Resources**



A PROJECT REPORT

On  
**A COMPARATIVE STUDY ON THE WORK LIFE BALANCE  
BETWEEN MALE AND FEMALE EMPLOYEES WITH  
REFERENCE TO WONDERLA AMUSEMENT PARK**

*By*

**Ms. ARDRA A. A.**

Reg. No. LCAVMBA022

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award  
of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. BALAMOUGANE R**

**ASSOCIATE PROFESSOR**

---

The logo for LEAD College of Management, featuring the word "LEAD" in a stylized, bold, sans-serif font. The letter 'L' is on the left, 'E' is in the middle with a dot, 'A' is on the right, and 'D' is on the far right. A horizontal line is positioned above the letters.

**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT  
DHONI P.O., PALAKKAD, KERALA -678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A COMPARATIVE STUDY ON THE WORK LIFE BALANCE BETWEEN MALE AND FEMALE EMPLOYEES WITH REFERENCE TO WONDERLA AMUSEMENT PARK" submitted by Ms. ARDRA A. A (Reg No: LCAVMBA022), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide





Director

Place: Palakkad

Date: 08/08/2023

WLA/HRD/6533/7/2023

Dated 29.07.2023

**DECLARATION**

This is to certify that Mrs. Ardra A. A. bearing identification number LCAVMBA022, MBA student from Lead College of Management, Palakkad, has successfully completed her project on " Study on Work Life Balance of Male and Female Employees Between the Age of 25 to 40 at Wonderla Amusement Park" during the month of June, 2023.

All obligatory Information is been provided in order to establish this project.

We wish her all the best for her future endeavours.

For Wonderla Holidays Ltd



**Branches**

**Bangalore Park (Reg.office):** 28<sup>th</sup> KM, Mysore Road, Bangalore: 562 109 | Ph: +91 80 22010300 | Email: mail.blr@wonderla.com  
**Kochi Park:** Pailikkara, Kumarapuram P.O., Kochi: 683 565 | Phone: +91 484 2684001 | Email: mail.cok@wonderla.com  
**Hyderabad Park:** ORR Exit No. 13, Ravirala Post, Hyderabad: 501 510 | Ph: +91 40 23490300 | Email: mail.hyd@wonderla.com  
**Bangalore Resort:** 28<sup>th</sup> KM, Mysore Road, Bangalore: 562 109 | Ph: +91 80 33710333 | Email: resort.blr@wonderla.com

A REPORT

On

**A STUDY ON THE IMPACT OF VISUAL  
MERCHANDISING ON CONSUMER BUYING  
BEHAVIOUR WITH SPECIAL REFERENCE TO LOUIS  
PHILIPPE (ABFRL)**

*By*

**Mr. ARJUN U**

Reg. No: LCAVMBAl49

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. A. ASHARAF ALI**

**PROFESSOR**

---

The logo for LEAD College of Management, featuring the word "LEAD" in a stylized, bold, sans-serif font. The letter 'E' is unique, with a dot in the center and a horizontal line extending from the top bar.

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA - 678009  
AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE IMPACT OF VISUAL MERCHANDISING ON CONSUMER BUYING BEHAVIOUR WITH SPECIAL REFERENCE TO LOUIS PHILIPPE (ABFRL)" submitted by **Mr ARJUN U (Reg No. LCAVMBA149)** a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad

Date: 08/08/2023



ADITYA BIRLA



20<sup>th</sup> July 2023

## CERTIFICATE

This is to certify that Mr. ARJUN U (Reg No. LCAVMBA149), fourth Semester MBA student of **ADITYA BIRLA FASHION & LIFESTYLE** College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON THE IMPACT OF VISUAL MERCHANDISING IN CONSUMER BUYING BEHAVIOUR WITH SPECIAL REFERENCE TO LOUIS PHILIPPE (ABFRL)" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.

  
Store Manager  
**LOUIS PHILIPPE**  
SH CODE: 3005  
Seetha Sankar Tower, Pulimoodu  
MG Road, Trivandrum-695001

Registered Office :  
Aditya Birla Fashion and Retail Limited  
Aditya Birla Fashion & Retail (India)  
**ADITYA BIRLA FASHION & LIFESTYLE**  
10th Floor, Building 2,  
Electronic City, Yeshwanth Puram,  
Whitefield Road, Bengaluru - 560037

Telephone : +91 80 67271600  
Website : www.abfrel.com  
customerservice@abfrel.adityabirla.com

Registered Office :  
701-704, 7th Floor, Skyline Icon Business Park,  
B6-92, Off Andheri-Kurla Road, Marol Village,  
Andheri East, Mumbai, Maharashtra-400059, India.  
CIN - L18101MH2021PLC233901

A REPORT

On

**A STUDY ON THE EFFECTIVENESS OF VISUAL  
MERCHANDISING IN RETAIL SECTOR WITH  
REFERENCE TO MAX FASHIONS, CHENNAI**

*By*

**Ms. ARPITHA ELIZABETH JOSEPH**

Regn. No. LCAVMBA023

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of the degree*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. SHEENA M S**

**ASSISTANT PROFESSOR**

**LEAD**

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD**

**KERALA, 678009**

**AUGUST 2023**



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE EFFECTIVENESS OF VISUAL MERCHANDISING IN RETAIL SECTOR WITH REFERENCE TO MAX FASHIONS, CHENNAI" submitted by Ms. Arpitha Elizabeth Joseph (Reg No: LCAVMBA023), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide





Director

Place: Palakkad  
Date: 08-08-2023



01<sup>st</sup> August 2023

TO WHOMSOEVER IT MAY CONCERN

This is to certify that Ms. Arpitha Elizabeth Joseph(Reg No.LCAVMBA023) IIInd year, MBA Student at LEAD College of Management, Dhoni, Palakkad, has successfully completed her major project work on the topic **"A STUDY ON THE EFFECTIVENESS OF VISUAL MERCHANDISING IN RETAIL SECTOR WITH REFERENCE TO MAX FASHIONS, CHENNAI"** in our organization during the period of June'23 – July'23. We found her sincere, meticulous, and enthusiastic & result oriented. She worked well as a fragment of the team during the tenure.

We wish all success in her future endeavors.

For Lifestyle International Pvt Ltd.

Max Retail Division



Deepika C

Human Resources

**max**

**Lifestyle International Pvt. Ltd**  
**Max Retail Division,**  
No AK-2, 1st floor, RBN Tower,  
4th Avenue,  
Shanthy colony, Anna Nagar,  
Chennai - 600 040  
Phone:044-662

A PROJECT REPORT

On

**A STUDY ON CUSTOMER PREFERENCE OF BOS  
NATURAL FLAVORS (P) LTD.**

*By*

Mr. ARUN MOHAN

(Reg. No: LCAVMBA150)

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Dr. S.SUDHAKAR**

**ASSISTANT PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA 678009**

August 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CUSTOMER PREFERENCE OF BOSS NATURAL FLAVORS (P) LTD." submitted by Mr. ARUN MOHAN (Reg No: LCAVMBA150), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad  
Date: 09/06/23

# BOS

CIN-U15495KL2001PTC014502

BOS/PRJ/24/23-24

Date: 05.08.2023

## CERTIFICATE

This is to certify that **Mr. Arun Mohan** (Reg : LCAVMBA150), Master of Business Administration student of LEAD College of Management, Palakkad, have done a Project Work on the topic "A Study On Customer Preference" of **BOS Natural Flavors (P) Ltd**, Kinfra Park, Nellad for a period from 15<sup>th</sup> June 2023 to 15<sup>th</sup> July 2023.

FOR BOS NATURAL FLAVORS (P) LTD



HR Department



the power of innovation

BOS Natural Flavors (P) Ltd, Kinfra Park, Nellad P.O., Muvattupuzha, Cochin - 686669, Kerala, India.

Tele : +91 9249444474, info@bosnatural.com, www.bosnatural.com

*Project Report*

*On*

**AN EFFECTIVE STUDY ON THE INVOLVEMENT OF  
ADVERTISEMENT AND ITS IMPACT IN THE CONSUMER  
BUYING BEHAVIOUR**

**UNDER THE REFERENCE OF AAKASH METAL ROOFING,  
THRISSUR**

*By*

**Mr. ASHWIN PAUL**

(Reg. No.: LCAVMBA151)

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*UNDER THE GUIDANCE OF*

**Dr. ARCHANA PV**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD- 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "AN EFFECTIVE STUDY ON THE INVOLVEMENT OF ADVERTISEMENT AND ITS IMPACT IN THE CONSUMER BUYING BEHAVIOUR" submitted by **Mr. ASHWIN PAUL** (Reg No: LCAVMBA151), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Member of for Academic  
Year 2023 to 2024-25  
Acad. Reg. No. 2023  
Programme PG - MBA



  
Project Guide

  
Director



Place: Palakkad  
Date: 08/08/23.

GSTIN/UIN : 32ABFFA5269B1ZV

 **Aakash Metal Roofing**

II/472 A, Pallakkara, Chittissery P.O., Thrissur, Kerala. Pin : 680 301,

Mob : 9497838383, 9446597272, 9388881832

email : aakashmetals@gmail.com, Web : www.aakashmetals.com

Ref :-

Date 26/07/2023

**CERTIFICATE**

This is to certify that Mr. ASHWIN PAUL (LCAVMBA151) MBA student at LEAD COLLEGE OF MANAGEMENT, PALAKKAD has undergone the project work at AAKASH METAL ROOFING, THRISSUR in the period of June - July 2023 on the topic titled as "AN EFFECTIVE STUDY ON THE INVOLVEMENT OF ADVERTISEMENTS AND ITS IMPACT ON THE CONSUMER BUYING BEHAVIOR WITH THE SPECIAL REFERENCE TO AAKASH METAL ROOFING, THRISSUR ". During the study period, we found him as an active and punctual personal.

We wish for a bright future and success in his career.

With best wishes,

For AAKASH METAL ROOFING.

For Aakash Metal Roofing

  
Managing Partner

**Mr. SAJI JOSEPH**

**Managing Partner**

A REPORT

On

**A HOLISTIC STUDY ON THE PERCEPTION OF  
CUSTOMERS WITH ADOPTION OF ELECTRIC  
VEHICLE WITH RESPECT TO TATA VEHICLES**

*By*

**Mr. ASHWIN RAVIENDRAN**

Reg. No: LCAVMBA152

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. V R Nedunchezian**

**PROFESSOR**

---

**LEAD**


LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA - 678009  
AUGUST 2023**



## CERTIFICATE

This is to certify that the project report titled "A HOLISTIC STUDY ON THE PERCEPTION OF CUSTOMERS WITH ADOPTION OF ELECTRIC VEHICLE WITH RESPECT TO TATA VEHICLES" submitted by **Mr. ASHWIN RAVIENDRAN (Reg No. LCAVMBA152)** a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide

  
Director



Place: Palakkad  
Date: 09/08/2023

Presented to  
  
UNIVERSITY OF CALICUT

Approved by  
  
MBA

Submitted by  
  
MBA

Academic  
Year: 2024-25  
Semester: PG - MBA

  
AICTE

  
UPEU



**KVR DREAM VEHICLES PVT. LTD.**  
Passenger Car Dealer

**TATA MOTORS**

KVRD/KNR/PJT/07/23

29-07-2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Mr. ASHWIN RAVINDRAN (Reg No.LCAVMBA152)**, II YEAR MBA student of **LEAD COLLEGE OF MANAGEMENT, PALAKKAD** has undergone a project work titled "**A HOLISTIC STUDY ON THE PERCEPTION OF CUSTOMERS WITH ADOPTION OF ELECTRIC VEHICLE WITH RESPECT TO TATA VEHICLES**" successfully in our establishment from 01-07-2023 to 29-07-2023, as part of his curriculum. His involvement in the study was appreciable.

This certificate is issued only for the purpose of submitting to the College/University.

**MANAGER (HRD)**

**MANAGER (HRD)**

**MANAGER (HRD)**

**THOTTADA, KANNUR - 670 007**

**KANNUR - 670 007**



P.O. Kichunna, Thottada, Kannur - 670 007.  
Tel: +91 - 497 2837 070, 2835 444  
Email: sales@kvrtdta.com, service@kvrtdta.com  
CIN No. U50101KL2007PTC020733  
GSTIN : 32AADCK18041Z2

**A REPORT  
ON  
A STUDY ON BRAND LOYALTY AMONG CUSTOMERS  
OF MILMA CATTLE FEED, PATTANAKKAD.**

*By*

**Ms. ASWANI V S**

Reg No: LCAVMBA025

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the  
award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. V R NEDUNCHEZHIAN**

**PROFESSOR**



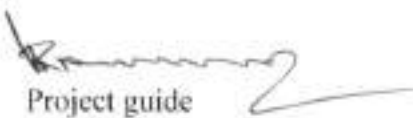
**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA -678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON BRAND LOYALTY AMONG CUSTOMERS OF MILMA CATTLE FEED, PATTANAKAD"** submitted by **Ms. ASWANI V S (LCAVMBA025)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



Director

Place: Palakkad  
Date: 21/05/23



32AAAAAK5375M1ZG



**milma**

## **Kerala Co-operative Milk Marketing Federation Ltd.**

Cattle Feed Plant, Pattanakkad P.O., Alappuzha - 688 531

Ph : 0478-2831122, 0478-2831144, Email: cfp@milma.com

CFPT/P&A/206/2023

07.07.2023

### **CERTIFICATE**

This is to certify that **Ms.ASWANI V.S** (Reg.No:LCAVMBA025), MBA 2<sup>nd</sup> year student of LEAD College of Management, Dhoni, Palakkad has successfully completed her project work in Milma Cattle Feed Plant, Pattanakkad during the period from 20.06.2023 to 03.07.2023 in partial fulfillment of her curriculum.

During the period of study, she has shown keen interest in collecting information and learned various aspects connected with the operations of the Plant especially in Marketing Department. She was found hardworking, dedicated and committed during the period of study.

  
UNIT HEAD



A REPORT

On

**A STUDY ON ORIENTATION OF CUSTOMER  
SHOPPING TOWARDS ONLINE AND OFFLINE WITH  
REFERENCE TO BLUESTONE JEWELLERY AND  
LIFESTYLE PVT LTD**

*By*

**Ms. ASWATHY. P**

Reg. No. LCAVMBA027

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Mr. Ranjith Karat**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA -678009  
AUGUST 2023**

**CERTIFICATE**

01 August 2023

TO WHOMSOEVER IT MAY CONCERN

This is to certify that the project report titled "A STUDY ON ORIENTATION OF CUSTOMER SHOPPING TOWARDS ONLINE AND OFFLINE WITH REFERENCE TO BLUESTONE JEWELLERY AND LIFESTYLE PVT LTD" submitted by Ms. ASWATHY P (Reg No: LCAVMBA027), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad  
Date: 08/08/2023

BLUESTONE





01 August 2023

TO WHOMSOEVER IT MAY CONCERN

This is to certify that, Ms. Aswathy P (Reg No LCAVMBA027) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed her major project work on the topic "A STUDY ON ORIENTATION OF CUSTOMER SHOPPING TOWARDS ONLINE AND OFFLINE WITH REFERENCE TO BLUESTONE JEWELLERY AND LIFESTYLE PVT LTD" as part of the curriculum. She was found to be sincere and enthusiastic in collecting various information and data required for the project work.

Thank you,



General Manager - HR & Admin Resources

**BLUESTONE**

Bluestone Jewellery and Lifestyle Pvt. Ltd.

Site No. 99/2 Laxmi Kushi Arcade, Humnalkid Village, Outer Ring Road, Marathahalli, Bangalore - 560057  
+91 80 4204 1564 statutorycompliance@bluestone.com www.bluestone.com CIN: U72900KA2018PTC039628  
Mumbai Office: 302, Chantak Plaza, Malwane Road, Marol, Andheri East, Mumbai - 400 058, Maharashtra. +91 22 4039 7714



A REPORT  
On

**A STUDY ON QUALITY OF WORK LIFE AND ITS IMPACT  
ON OCCUPATIONAL STRESS AMONG EMPLOYEES AT  
TRACO CABLES COMPANY LIMITED, ERNAKULAM**

*By*

**Ms. ASWATHY GOPAL**

Regn. No. LCAVMBA026

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the award of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Mr. ARJUN GOVIND**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT  
DHONI P.O., PALAKKAD, KERALA -678009

AUGUST 2023

## CERTIFICATE

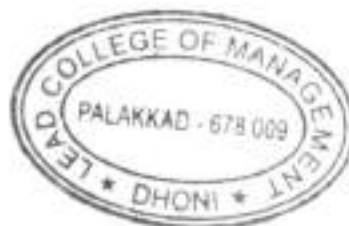
This is to certify that the project report titled **"A STUDY ON QUALITY OF WORK LIFE AND IT'S IMPACT ON OCCUPATIONAL STRESS AMONG EMPLOYEES AT TRACO CABLES COMPANY LTD, ERNAKULAM"** submitted by **Ms. ASWATHY GOPAL (Reg No: LCAVMBA026)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

*For Project guide*  
*8.8.2023*



Director

Place: Palakkad  
 Date: 8.8.2023



ട്രാക്കോ കേബിൾ കമ്പനി ലിമിറ്റഡ്  
(ഒരു കേരള സർക്കാർ സ്ഥാപനം)

**TRACO CABLE COMPANY LIMITED**

(A Kerala Government Company)



IRIMPANAM, TRIPUNITHURA, Dist. ERNAKULAM, PIN: 682 309  
Phones: 0484 2780937, 2780237, 2785672, Fax: 0484 2780937

No.P&A/TRG/459

IRIMPANAM  
29.07.2023

CERTIFICATE

This is to certify that Ms.Aswathy Gopal(Reg.No.LCAVMBA026), MBA student of Lead College of Management, Dhoni.P.O., Palakkad - 678009 has done a Project Study on "QUALITY OF WORK LIFE AND ITS IMPACT ON OCCUPATIONAL STRESS AMONG EMPLOYEES" at TRACO CABLE COMPANY LIMITED, IRIMPANAM for a period of 30 days from 16<sup>th</sup> June 2023.

During the period we found her hard working and diligent in conducting the Project Study and completed in time.

For TRACO CABLE COMPANY LIMITED



*Deepa*  
DEEPA MERIN JACOB  
UNIT HEAD

Regd. Office : XXXIX/5465, 4th Floor, KSHB Office Complex, Panampilly Nagar, Kochi - 682 036, Kerala  
Phones: 0484 2314847, 2314864, 2311851 & 2320472 Fax 91-484 2312744  
E-mail : mail@tracocable.com, Web : www.tracocable.com

Factories:

Pinarayi - 670742, Dist. Kannur Ph : 0490-2384161, Fax 0490-2384761 Thiruvalla-689 103, Dist. Pathanamthitta  
Phones : 0469-2730231, 2730391 & 2730253; Fax : 0469 2630254 (TVLA)



A REPORT

On

**A STUDY ON ROLE OF MARKETING IN CUSTOMER  
ENGAGEMENT AND BEHAVIOUR WITH ZEAL-IT  
TRADING & CONTRACTING**

*By*

**Mr. ASWIN SAJI PHILIP**

Regn. No.: LCAVMBA154

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. V. SMITHA**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA - 678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON ROLE OF MARKETING IN CONSUMER ENGAGEMENT AND BEHAVIOUR WITH ZEAL-IT TRADING & CONTRACTING" submitted by Mr. ASWIN SAJI PHILIP (Reg No: LCAVMBA154), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide  
Dr. V. SMITHA

  
Director



Place: Palakkad  
Date: 08/08/2023



**CERTIFICATE**

This is to certify that Mr. **Aswin Saji Philip** MBA student of Lead Collage of Management, Dhoni, Palakkad, Kerala has completed project on topic "**A Study on Role of Marketing in Customer Engagement and Behaviour with Zeal-it Trading & Contracting**". He has successfully completed 2 months of project on the topic, and we found him sincere & cooperative in all the assignments given to him and a positive character.

We thank him & wish him all success for his future endeavour.

For Zeal-it Trading & Contracting

John Abraham Kannaganatt  
HR Manager



A REPORT  
On  
**A STUDY ON CUSTOMER SATISFACTION TOWARDS  
THE PRODUCTS OF LIMAR ENTERPRISE (CALICUT)**

*By*  
**Ms. ATHEENA B GEORGE**

Regn. No.: LCAVMBA028

*Submitted to*  
**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of degree of*  
**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under The Guidance of*  
**Dr. BABASAHEB JOGDAND**  
**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT DHONI,  
PALAKKAD, KERALA-678009**

**August 2023**





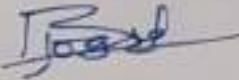
Approved by NBA for Academic  
2022-23 to 2024-25  
upto 30.06.2025  
programme PG - MBA



MDISA

## CERTIFICATE

This is to certify that the project report titled "A Study on Customer Satisfaction Towards the Products of Limar Enterprises, Calicut" submitted by Ms. ATHEENA B GEORGE (Reg No: LCAVMBA028), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



  
Director

Place: Palakkad  
Date: 09.08.2023





## LIMAR ENTERPRISES

PP-V/318 H, Main Road, Engapuzha, Pudukkottai P.O.  
Kozhikode-673 586, Toll Free : 1800 1234 701  
e-mail: limar@kabuni.co.in

Date: \_\_\_\_\_

### PROJECT CERTIFICATE

This is to certify that **Ms.ATHEENA B GEORGE (Reg No: LCAVMBA028)** a student of LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD, KERALA has accomplished project on '**A STUDY ON CUSTOMER SATISFACTION TOWARDS THE PRODUCTS OF LIMAR ENTERPRISES" CALICUT**' in our firm she has successfully completed 60 days long project on this topic.

We wish her all success in her future endures.

For Limar Enterprises

(HR Manager)



Date: -29/07/2023

A REPORT

On

**THE FACTORS THAT INFLUENCE TiO<sub>2</sub> MARKET  
WITH REFERENCE TO KERALA MINERALS AND  
METALS LTD, KOLLAM**

*By*

**Mrs. ATHIRA S BABU**

**Reg No: LCAVMBA030**

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Dr. SIVAKUMAR S**

**ASSOCIATE PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT,**

**DHONI, PALAKKAD, KERALA-678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "THE FACTORS THAT INFLUENCE TiO2 MARKET WITH REFERENCE TO KERALA MINERALS AND METALS LTD, KOLLAM" submitted by Ms. ATHIRA S BABU (Reg No: LCAVMBA030), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

Affiliated to



UNIVERSITY OF CALICUT

Approved by



AICTE

Accredited by



NATIONAL BOARD OF ACCREDITATION

NBA

Accredited by NBA for Academic  
in 2020-21 to 2024-25  
(re-up to 30.06.2025)  
no of programme (PG) - MBA

Member of



ACBSP

Member of



AMDISA

*Banky*

Project guide

*[Signature]*

Director



Place: Palakkad

Date: 8/8/23



## *The Kerala Minerals and Metals Ltd.*

*(A Govt. Of Kerala Undertaking)*

*(An ISO 9001, ISO 14001, OHSAS 18001 & SA 8000 Certified Company)*

SANKARAMANGALAM, CHAVARA-691 583

KOLLAM, KERALA, INDIA.

Phone : +91- 476-2651215 to 2651217

Fax : +91- 0476-2680101, 2686721

E-mail : [contact@kmml.com](mailto:contact@kmml.com), URL : [www.kmml.com](http://www.kmml.com)



CIN-U14109KL19725GC002399

TP/PD/T-14/23

15.07.2023

## CERTIFICATE

This is to certify that Ms. Athira S Babu (LCAVMBA030), MBA (Marketing) student of LEAD College of Management, Palakkad, has successfully completed the Project Work entitled "THE FACTORS THAT INFLUENCE THE TiO<sub>2</sub> MARKET WITH REFERENCE TO KERALA MINERALS AND METALS LIMITED" under the guidance of Dr. John George in the Marketing Department of the Titanium Dioxide Pigment Unit of KMML at Chavara during the period from 16.06.2023 to 15.07.2023.

She was found to be an industrious and motivated person with good conduct and character during the entire period.

Assistant Administrative Officer (P&A)



A PROJECT REPORT

On

**A STUDY ON IMPACT OF COVID 19  
PANDEMIC ON HEALTH CARE  
SECTOR IN INDIA: CASE OF TOP 5  
NIFTY PHARMA**

*By*

**Ms. ATHIRA G**

Reg.No LCAVMBA029

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the award of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Mr. V PRAMOD**  
ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT


**LEAD COLLEGE OF MANAGEMENT DHONI  
P.O., PALAKKAD, KERALA -678009**

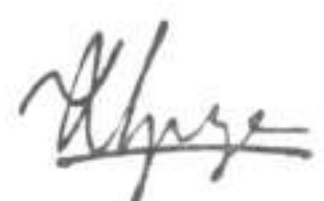
**Aug 2023**



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON IMPACT OF COVID 19 PANDEMIC ON HEALTH CARE SECTOR IN INDIA: CASE OF TOP 5 NIFTY PHARMA" submitted by Ms. ATHIRA G (Reg No: LCAVMBA029), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide

  
Director



Place: Palakkad  
Date: 08/08/23 .



UNIVERSITY OF CALICUT  
2019-2024-25  
MBA



# Sharekhan

by BNP PARIBAS

## TO WHOM SO EVER IT MAY CONCERN

This is to certify that Ms. **ATHIRA G**, a student of **MBA-LEAD College Of Management, Dhoni, Palakkad**, has accomplished project on **"A STUDY ON IMPACT OF COVID 19 PANDEMIC ON HEALTHCARE SECTOR IN INDIA: CASE OF TOP 5 NIFTY PHARMA"** she has successfully completed 60 days long project on this topic. We found her sincere, meticulous, enthusiastic and self oriented. She worked well as a fragment of the team during the tenure. We take this prospect to thank her and wish her all the best for her future.

**HARIDAS**

Business Partner  
Sharekhan LTD.

No. 17/338, 1<sup>st</sup> floor, Century Plaza,  
VH Road, Palakkad.



A REPORT

On

**A STUDY ON PROMOTIONAL CONVINCINGNESS OF  
OUSHADHI THRISSUR**

*By*

**Mr. ATHUL KRISHNA K V**

Regn. No: LCAVMBA155

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Dr. SHAHBAZ KHAN**

**ASSOCIATE PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT  
LEAD COLLEGE OF MANAGEMENT DHONI**

**PALAKKAD, KERALA -678009**

**AUGUST 2023**



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON PROMOTIONAL CONVINCINGNESS OF OUSHADHI THRISSUR" submitted by Mr. ATHUL KRISHNA K V (Reg No: LCAVMBA155), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

Affiliated to



UNIVERSITY OF CALICUT

Approved by



UJCTE

Approved by



NATIONAL BOARD OF EDUCATION  
MBA

NBA for Academic  
2019 to 2024-25  
(30.06.2025)  
Program: PG: MBA

*[Signature]*  
Project guide



*[Signature]*

Director

Affiliated to



BSP  
BSP

Place: Palakkad  
Date: 08/08/23.

Affiliated to



UJCTE

Pharmaceutical Corporation  
(Indian Medicines) Kerala Ltd.

Government of Kerala Undertaking)  
Thiruvananthapuram P.O., Thrissur  
Phone - 680 014



Oushadhi  
ഔഷധി

ശി ഘാർമന്വർണ്ണിതരതി കോർപ്പറേഷൻ  
(ഇന്ത്യൻ മരുന്നിനിർമ്മാണ) കേരള ലിമിറ്റഡ്

(ഒരു കേരള സർക്കാർ സ്ഥാപനം)  
കുട്ടന്നേണ്ണൂർ പി.ഒ., തൃശ്ശൂർ  
ഫോൺ - 680 014

E4-41/2020


01.08.2023

CERTIFICATE

This is to certify that **Athul Krishana K V** (Reg.No. LCAVMBA 155) student of LEAD College of Management , Dhoni, Palakkad – 678009 has completed a Project titled "A Study on Promotional Convincingness of Oushadhi Thrissur " in The Pharmaceutical Corporation (IM) Kerala Limited, Kuttanellur, Thrissur .Period of study limited to 60 days.

His character and conduct during the period has been found good.



  
General Manager

A REPORT

On

**A STUDY ON IMPACT OF VISUAL MERCHANDISING  
ON CONSUMER BUYING BEHAVIOUR WITH SPECIAL  
REFERENCE TO TP TILES CENTRE**

By

**MS. ATHULYA RAMESH**

Regn. No. LCAVMBA031

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the  
award of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. SHAHBAZ KHAN**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA -678009

AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON IMPACT OF VISUAL MERCHANDISING ON CONSUMER BUYING BEHAVIOUR WITH SPECIAL REFERENCE TO TP TILES CENTRE" submitted by Ms. ATHULYA RAMESH (Reg No: LCAVMBA031), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide




Director

Place: Palakkad

Date: 8-8-2023

GSTIN: 32AAEFT1442R1ZZ



# TP TILES CENTRE

NEAR WATER AUTHORITY, KALPETTA, WAYANAD, KERALA. PIN:673121  
PH: 04936 202054, 205417, 203929. Email: tptilescentre@gmail.com

## TO WHOM SO EVER IT MAY CONCERN

This is to certify that **Mrs. ATHULYA RAMESH (Reg No. LCAVMBA031)** 4th semester **MBA student at LEAD College of Management, Dhoni, Palakkad** (affiliated to University of Calicut) has successfully completed her major project work on the topic "**A STUDY ON IMPACT OF VISUAL MERCHANDISING ON CONSUMER BUYING BEHAVIOUR WITH SPECIAL REFERENCE TO TP TILES CENTRE**" in our organization as part of the curriculum.

She was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in her future endeavors.

Date: 01.07.2023

Place: Kalpetta



For T.P. TILES CENTRE

Auth. Signature

**A REPORT**

On

**A STUDY ON CUSTOMER PERCEPTION AND SATISFACTION  
OF DAYMART GROUP KOZHIKODE.**

*By*

**MR. BAVISH ANTONY**

Regn. No: LCAVMBA159

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the guidance of*

**ARCHANA PV**

**ASSISTANT PROFESSOR**




**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA, 678009**

**August 2023**



## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON CUSTOMER PERCEPTION AND SATISFACTION OF DAYMART GROUP KOZHIKODE.** Submitted by **Mr. BAVISH ANTONY (Reg. No: LCAVMBA159)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
 Project guide

  
 Director

Place: Palakkad  
 Date: 08/08/23



Date: 04-08-2023

Ref: INT2072028

### PROJECT COMPLETION CERTIFICATE

This is to certify that **Mr. BAVISH ANTONY (Reg No. LCAVMBA159)** 4<sup>th</sup> Semester MBA student at **LEAD College of Management, Dhoni, Palakkad** has undergone project work on-

**"A STUDY ON CUSTOMER PERCEPTION AND SATISFACTION OF DAYMART GROUP"** as part of the curriculum.

During the period, he was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavors.

For Daymart Group

DAY MART HEAD OFFICE  
DOOR NO: 1/3704, P 5TH FLOOR  
KADOOLOI TOWER, VANDIPETTA  
WEST NADAVAKAVU, CALICUT-673011

**SHAIMA ABOOBACKER**

  
**ASSISTANT MANAGER-HR**  
**DAYMART GROUP**



A REPORT  
On  
**A STUDY ON THE EFFECTIVENESS OF  
SUSTAINABLE MARKETING PRACTICES IN LATEX  
INDUSTRY**

*By*  
**Mr. BIBIN P JOSEPH**

Reg. No. LCAVMBA289

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of the degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the guidance of*

**Dr. SIVAKUMAR. S**  
ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI P.O, PALAKKAD, KERALA-678009**

**August 2023**

### CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE EFFECTIVENESS OF SUSTAINABLE MARKETING PRACTICES IN LATEX INDUSTRY" submitted by **Mr. BIBIN P JOSEPH** (Reg No: LCAVMBA289) a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide

  
Director



Place: Palakkad  
Date: 8/8/23

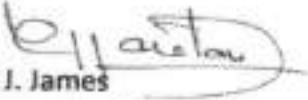


Date: 07-08-2023

### CERTIFICATE

This is to certify that Mr. BIBIN P JOSEPH (Reg No. LCAVMBA289) 4<sup>th</sup> Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON THE EFFECTIVENESS OF SUSTAINABLE MARKETING PRACTICES IN LATEX INDUSTRY" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.

For Neerakkal Latex Pvt Ltd

  
N. J. James  
(Managing Director)



A PROJECT REPORT

On

**A STUDY ON RETAILER'S SATISFACTION OF VKC  
BRAND IN PALAKKAD DISTRICT**

*By*

**Mr. BIJIL BIJU**

Reg No. LCAVMBA160

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the  
award of degree of*

MASTER OF BUSINESS MANAGEMENT

*Under the Guidance of*

**Mr. JITH R**

ASSISTANT PROFESSOR

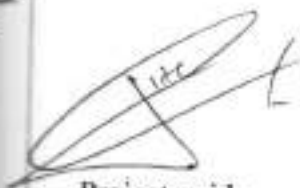
**LEAD**

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI P.O., PALAKKAD, KERALA -678009  
AUGUST,2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON RETAILER'S SATISFACTION OF VKC BRAND IN PALAKKAD DISTRICT" submitted by Mr. BIJIL BIJU (Reg No: LCAVMBAI60), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 08/09/2023



Ref: VKC/158/2023-24

Date: 04.08.2023

### CERTIFICATE

This is to certify that **Mr. BLJIL BLJU** (Reg No. LCAVMBA160) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "**A study on retailer's satisfaction of VKC brand in Palakkad district**" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavors.

For VKC GROUP

**V. Vinod Kumar**  
Head - Human Resources

INDIA'S  
HARD WORKING  
FASHION  
FOOTWEAR

-Veekesy Platinore India Pvt. Ltd.  
Corporate Office: T335 D, VKC Tower, Kuthikode, Kerala, India 573 609  
Administrative Office: VKC Building, Nizam Annex, Kuthikode, Kerala, India 573 627  
Regd. Office: 44/11, Thevaralayam Palayam, Coimbatore, Tamil Nadu, India 641 105  
+91 485 7140 400 | Email: info@vkcgroup.org  
PIN: 08252012 | 998PTC039883 | FAN: 448098796

A REPORT

On

**A STUDY ON CONSUMER SATISFACTION OF HOME CARE  
CATEGORY OF JYOTHY LABORATORIES LTD WITH  
REFERENCE TO, THRISSUR DISTRICT**

By

**MR. BIJO C JOHN**

Regn. No.: LCAVMBA161

Submitted to

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

Under the guidance of

**DR. S. SUDHAKAR**

ASSOCIATE PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA, 678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON CONSUMER SATISFACTION OF HOME CARE CATEGORY OF JYOTHY LABORATORIES LTD WITH REFERENCE TO ,THRISSUR DISTRICT"** submitted by **Mr. BIJO C JOHN (Reg No: LCAVMBA161)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
 Project guide



Director



Place: Palakkad  
 Date: 04/08/23






**Jyothy labs**

28.07.2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that Mr. Bijo C John (Reg No. LCAVMBA161) 4th semester MBA student of Lead College of Management, Dhoni, Palakkad, has undergone a project work on the topic "A STUDY ON CONSUMER SATISFACTION OF HOME CARE CATEGORY OF JYOTHY LABS LTD WITH REFERENCE TO THRISSUR DISTRICT", in our organization for 45 days commencing from 11<sup>th</sup> June 2023.

Jyothy Labs Ltd

  
Authorized Signatory



Jyothy Labs Ltd

www.jyothy.com

www.jyothy.com

www.jyothy.com | Fax: +91 022-6489 2805

www.jyothy.com

Kandanassery Post,  
Thissur - 680 102  
Kerala Tel: 04885-238621,  
735898

A REPORT

On

**A STUDY ON THE CAPITAL STRUCTURE OF RUBFILA  
INTERNATIONAL LIMITED KANJIKODE,  
PALAKKAD**

*By*

**BIMI JOSE C**

REGISTRATION No: LCAVMBA032

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the Guidance of*

**Dr. MUBARAK RAHMAN. P**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT**

**DHONI. PALAKKAD, KERALA-678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON THE CAPITAL STRUCTURE OF RUBFILA INTERNATIONAL LIMITED KANJIODE PALAKKAD"** submitted by **Ms. BIMI JOSE C (Reg No: LCAVMBA032)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide

  
Director



Place: Palakkad  
Date: 8/08/2023

RIL/HRD/PRJ/2023/04  
04<sup>th</sup> August 2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Ms.Bimi Jose C** (Reg.No:LCAVMBA032) **II<sup>nd</sup> Year Master of Business Administration student of Lead College of Management, Palakkad, Palakkad**, has successfully completed her project titled '**A Study on Capital Structure of Rubfila International Limited**' in our Organization during the month of June-July 2023.

We wish her all the very best for future endeavors.

**For Rubfila International Limited**

  
**Sudhesh.M**  
**AGM- Finance & Legal**



**A REPORT**

On

**A STUDY ON IMPACT OF PRODUCT  
PACKAGING ON CONSUMER'S BUYING  
BEHAVIOUR OF FOOD PRODUCT AT PARISONS  
FOOD PVT LTD CALICUT**

*By*

**Mr. Binil Das**

**Regn. No.: LCAVMBA162**

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of degree*

*of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. Sudhakar**

ASSISTANT PROFESSOR




LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA – 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON IMPACT OF PRODUCT PACKAGING ON CONSUMER'S BUYING BEHAVIOUR OF FOOD PRODUCTS AT PARISONS FOOD PVT LTD." submitted by **Mr. BINIL DAS (Reg no. LCAVMBA162)** a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
 Project guide  
 Dr. Sudhakar

  
 Director  
 Dr. Thomas K George



Place: Palakkad  
 Date: 06/08/2023



TO WHOMSOEVER IT MAY CONCERN

This is to certify that Mr. BINIL DAS (Reg. No. LCAVMBA162), student of LEAD COLLEGE OF MANAGEMENT DHONI, PALAKKAD, KERALA 678009 has conducted a study on the topic "A STUDY ON EFFECT OF PACKAGING ON CONSUMER BUYING BEHAVIOUR", in partial fulfillment of the requirement for the award of the degree for MASTER OF BUSINESS ADMINISTRATION with us from June 1<sup>st</sup> to July 31, 2023.

Ranjith M.  
Marketing Manager

A handwritten signature in black ink, appearing to read "Ranjith M.", written over a horizontal line.

07 August 2023



A REPORT

On

**A STUDY ON THE IMPACT OF SOCIAL MEDIA  
MARKETING ON CREATING BRAND AWARENESS  
WITH SPECIAL REFERENCE TO WAY WEDESIGN**

*By*

**MS.CHANDANA.G**

Reg No: LCAVMBA033

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr.A.Asharaf Ali**

PROFESSOR



**LEAD COLLEGE OF MANAGEMENT**

**PALAKKAD, KERALA-678009**

**AUGUST 2023**



**CERTIFICATE**

This is to certify that, the project report entitled **"A STUDY ON THE IMPACT OF SOCIAL MEDIA MARKETING ON CREATING BRAND AWARENESS WITH REFERENCE TO WAYWEDESIGN"** submitted by **Ms. CHANDANA G (Reg. No: LCAVMBA033)**, a student of fourth semester MBA of this institution, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project Guide




Director

Place: Palakkad

Date: 08/08/2023



2<sup>nd</sup> August 2023

### CERTIFICATE

This is to certify that Ms. CHANDANA G (Registration No: LCAVMBA033), a dedicated student of MBA at LEAD College of Management under the University of Calicut, has successfully completed the project titled "A study on the Impact of Social Media Marketing on creating Brand Awareness" The project started from 23th June 2023 to 25th July 2023, during which Chandana exhibited a high level of dedication, commitment, and diligence in the successful completion of the project. We commend her for her outstanding performance and exemplary conduct throughout the project duration.

We extend our best wishes to Chandana G for her future endeavors and trust that she will continue to excel in her academic and professional pursuits.

With Regards

Mr. Akhil R H  
HR Manager



+91 99 464 3673  
+91 484 280 9227



[www.waywedesign.com](http://www.waywedesign.com)



[contact@waywedesign.com](mailto:contact@waywedesign.com)



Way WeDesign Pvt Ltd  
47 / 1403 A, MRERA-69A,  
Chalkavattom, Vennala,  
Cochin-682028, India

A PROJECT REPORT

On

**A STUDY ON CASH MANAGEMENT AND FINANCIAL  
PERFORMANCE USING DUPONT ANALYSIS WITH  
REFERENCE TO PARISONS FOOD PRIVATE LIMITED**

*By*

**Mr. CHANDRAKANTH K P**

Reg.no. LCAVMBA163

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*  
**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. URMILA R MENON**

**Assistant Professor**



**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA-678009**

**AUGUST- 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CASH MANAGEMENT AND FINANCIAL PERFORMANCE USING DUPONT ANALYSIS WITH REFERENCE TO PARISONS FOOD PRIVATE LIMITED" submitted by Mr. CHANDRAKANTH K P (Reg No: LCAVMBA163), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

*Prithvi Menon*  
Project guide



*[Signature]*  
Director

Place: Palakkad  
Date: 08/08/2022



PARISONS FOODS PVT.LTD

Tel: +91 495 2366652

+91 495 2701455

Web: www.parisons.com

E mail: info@parisons.com

Cin: U15127KL1997PTC011857

ISA/PFPL/PC/2023

**TO WHOMEVER IT MAY CONCERN**

This is to certify that Mr. **CHANDRAKANTH K P** (Reg NO. LCAVMBA163) Master of Business Administration Student of Lead College of Management, Palakkad has undergone a project study on "A study on cash management and financial performance using DuPont analysis with reference to parisons foods private limited" in our organization from 19/06/2023 to 04/08/2023.

The student has shown keen interest and initiative during the Project.

For PARISONS FOODS PVT LTD,

(Habeebu rahman .T.P)

Manager (HR)



04/08/2023

A REPORT  
ON  
**A STUDY ON ASSET LIABILITY MANAGEMENT OF  
L&T FINANCIAL SERVICES WITH SPECIAL  
REFERENCE TO CALICUT BRANCH**

*BY*

**Mr. CHRISTY MATHEW JOHN**

Reg No: LCAVMBA165

*Submitted To*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Mr. FRACKSON C VIYANO**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT**

**DHONI P.O., PALAKKAD, KERALA -678009**

**AUGUST 2023**



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON ASSET LIABILITY MANAGEMENT OF L&T FINANCIAL SERVICES WITH SPECIAL REFERENCE TO CALICUT BRANCH" submitted by **CHRISTY MATHEW JOHN**, Reg. No. **LCAVMBA165** a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.



Accredited by NBA for Academic  
in 2020-21 to 2024-25  
Issue till 30.06.2025  
No. of programs: PG - MBA



*Christy Mathew John*  
Project guide 08/08/2023

*[Signature]*  
Director



Place: Palakkad  
Date: 08/08/2023

15.07.2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Mr. CHRISTY MATHEW JOHN** (LCAVMBA165) fourth semester MBA student of LEAD COLLEGE OF MANAGEMENT, Calicut University has successfully completed his project work at L&T Financial Services, Kozhikode, Kerala with the title "A STUDY ON ASSET AND LIABILITY MANAGEMENT OF L&T FINANCIAL SERVICES, CALICUT, KERALA" for a period of 30 days in Partial fulfilment of his course curriculum.



NIGHIL MADHAVAN  
Area Collection Manager  
L&T Finance, Calicut

**AUTHORISED SIGNATORY**

*L&T Finance Limited & L&T FinCorp Limited have been merged into Family Credit Limited. The name of Family Credit Limited is changed to L&T Finance Limited.*

L&T Finance Limited  
(While known as Family Credit Ltd.)  
Nighil Madhavan, CST Road, Kalina  
Kandivli (East)  
Mumbai 400 098

**Registered Office**  
7th Floor, Technopolis, A-Wing  
Plot No 4, Block-BP, Sector-V  
Salt Lake, Kolkata 700 091  
CIN : U65910WB1993FLC060810

T +91 22 6212 5000  
E [customercare@lftfinance.com](mailto:customercare@lftfinance.com)

[www.lftfinance.com](http://www.lftfinance.com)



A PROJECT REPORT

On

**AN ANALYTICAL INVESTIGATION OF  
DIGITAL MARKETING STRATEGIES AND THEIR  
IMPLEMENTATION AS POTENT MARKETING TOOLS  
FOR TRAVANCORE CEMENTS**

By

**Mr. CHRISTY THOMAS**

Reg No. LCAVMBA164

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the  
award of degree of*

MASTER OF BUSINESS MANAGEMENT

*Under the Guidance of*

**Mr. SIJIN TC**

ASSISTANT PROFESSOR

**LEAD**

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI P.O., PALAKKAD, KERALA -678009  
AUGUST,2023**

## CERTIFICATE

This is to certify that the project report titled "AN ANALYTICAL INVESTIGATION OF DIGITAL MARKETING STRATEGIES AND THEIR IMPLEMENTATION AS POTENT MARKETING TOOLS FOR TRAVANCORE CEMENTS" submitted by **Mr. CHRISTY THOMAS (Reg No: LCAVMB164)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide

  
Director



Place: Palakkad  
Date: 08/08/23.



**THE TRAVANCORE CEMENTS LIMITED**  
(A GOVT. OF KERALA UNDERTAKING)



3rd August 2023

## CERTIFICATE

This is to certify that Mr. CHRISTY THOMAS (Reg No. LCAVMBA164) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic " **AN ANALYTICAL INVESTIGATION OF DIGITAL MARKETING STRATEGIES AND THEIR IMPLEMENTATION AS POTENT MARKETING TOOLS FOR TRAVANCORE CEMENTS** " as part of the curriculum.

He was found to be sincere and enthusiastic in collecting various information and data required for the project work.

We wish all success in his future endeavors.

Yours Faithfully,

FOR THE TRAVANCORE CEMENTS LTD

MANAGER [PERSONNEL & ADMIN]



A REPORT  
On  
**A STUDY ON BUDGET AND BUDGETARY CONTROL  
OF KAMCO LIMITED**

By  
**Mr. CIBI PAUL**  
Regn. No.: LCAVMBA166

*Submitted to*

UNIVERSITY OF CALICUT  
*In partial fulfilment of the requirements for the award of the degree of*  
**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*  
**Mr. FRACKSON C. VIYANO**  
ASSISTANT PROFESSOR



**LEAD COLLEGE OF MANAGEMENT**  
**DHONI, PALAKKAD, KERALA – 678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON BUDGET AND BUDGETARY CONTROL OF KAMCO LIMITED" submitted by Mr. CIBI PAUL (Reg No: LCAVMBA166), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

Affiliated to



UNIVERSITY OF CALICUT

Approved by



AICTE

Accredited by



NBA

Accredited by NBA for Academic  
Years 2022-23 to 2024-25  
U.L. No. 31.09.2025  
Name of programme PGD - MBA

Member of



ACBSP

Member of



AMQSA

*[Signature]*  
Project guide 08/08/2023

*[Signature]*

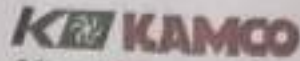
Director



Place: Palakkad

Date: 08/08/2023.





## Kerala Agro Machinery Corporation Ltd.

(A Government of Kerala Undertaking)

Regd. Office : Athani - 683 585, Ernakulam District, Kerala, India  
Phone : (0091) 0484 2474301 (5 Lines), 2475041, Fax : (0091) 0484-2474589  
E-Mail : mail@kamcoindia.com, Website : www.kamcoindia.com  
CIN : U29211KL 1973 SGC002492

### CERTIFICATE

*This is to certify that Mr CIBI PAUL (Reg No. LCAVMBA166) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic " A STUDY ON BUDGET AND BUDGETORY CONTROL OF KAMCO LTD" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish him all success in his future endeavours.*



*[Signature]*  
**SENIOR MANAGER (HR)**



Intertek



Factories at : Athani - 683 585, Ernakulam District, Kerala  
Kanjikode - 672 621, Palakkad District, Kerala  
Kalamasery - 683 109, Ernakulam District, Kerala  
Mala - 683 732, Thrissur District, Kerala  
Vailiyavelicham - 670 643, Kannur District, Kerala

Phone : (0091) 0484 - 2474301  
Phone : (0091) 0491 - 2567253  
Phone : (0091) 0484 - 2555001  
Phone : (0091) 0480 - 2892506  
Phone : (0091) 0490 - 2366695

A PROJECT REPORT  
ON  
**A STUDY ON ONLINE PRODUCTS REVIEWS THAT  
INFLUENCE CONSUMER ATTITUDES TOWARDS  
BUYING BEHAVIOR IN PANTALOONS**

*By*

**DEVIKA UK**

Regn No: LCAVMBA034

*Submitted to*

**THE UNIVERSITY OF CALICUT**

In partial fulfillment of the requirements for the award of the degree of the  
**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**MR. JITH R**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA – 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON ONLINE PRODUCTS REVIEWS THAT INFLUENCE CONSUMER ATTITUDES TOWARDS BUYING BEHAVIOR IN PANTALOONS"** submitted by **Ms. DEVIKA.UK Reg No: LCAVMBA034**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



*[Handwritten Signature]*

Project guide

*[Handwritten Signature]*

Director

Place: Palakkad  
 Date: 08/08/2023.





ADITYA BIRLA



FASHION & RETAIL

CERTIFICATE

This is to certify that Mrs. Devika UK (LCMV MBA034) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A Study on online products reviews that influence consumer attitudes towards buying behaviour in Pantaloons" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.



pantaloons

Aditya Birla Fashion and Retail Limited (formerly known as Pantaloons Fashion & Retail Limited)

Regd. Off : Piramal Agastya Corporate Park, Unit No. 401,  
501, and 502, 4th and 5th Floor, Building "A", L.B.S.Road,  
Kurla (W), Mumbai - 400 070, Maharashtra, India.  
Tel +91 8652905000 Fax +91 8652905400

Website: [www.abfrl.com](http://www.abfrl.com)  
E-mail: [abfrl@adityabirla.com](mailto:abfrl@adityabirla.com)  
Corporate Identity No. L18101MH-2007PLC233901

A REPORT  
ON  
A STUDY ON BRAND ASSOCIATION OF KANAN DEVAN  
BRAND AMONG HOMEMAKERS IN KERALA. TATA  
CONSUMER PRODUCTS, BANGALORE

By

**Ms. DEVU REJI**

Reg No: LCAVMBA035

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Mr. JITH R**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT DHONI P.O**

**PALAKKAD, KERALA-678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON BRAND ASSOCIATION OF KANAN DEVAN BRAND AMONG HOMEMAKERS IN KERALA, TATA CONSUMER PRODUCTS LIMITED, BANGALORE" submitted by Ms. DEVU REJI (Reg No: LCAVMBA035), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad

Date: 08-08-2023



## CERTIFICATE OF PROJECT COMPLETION

This is to certify that **Ms. Devu Reji (LCAVMBA035)** 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed her major project work on the topic "**A STUDY ON BRAND ASSOCIATION OF KANAN DEVAN BRAND AMONG HOMEMAKERS IN KERALA**" as part of the curriculum. She was found to be sincere and enthusiastic in collecting various information and data required for the project work.

We wish all success in his future endeavours.

From **Tata Consumer Products Limited**

*S. Uppal*

S. Uppal

Senior Manager HR - Marketing - Beverages

### **TATA CONSUMER PRODUCTS LIMITED**

(Formerly known as Tata Global Beverages Limited)

Kirloskar Business Park, 3rd & 4th Floor, Hebbal, Bangalore - 560 024

Tel: 91-80-6717 1200 | Fax: 91-80-6717 1201

Registered Office: 1, Bishop Lefroy Road, Kolkata - 700 020

Corporate Identity Number (CIN): L15491WB1962PLC031425

Email: [investor.relations@tataconsumer.com](mailto:investor.relations@tataconsumer.com)

Website: [www.tataconsumer.com](http://www.tataconsumer.com)

A REPORT  
On

**A STUDY ON THE EFFECTIVENESS OF VARIOUS  
MARKETING MIX ELEMENTS: A CASE OF SIDCO**

*By*

**Mr. DHEERAJ R S**

Reg. No. LCAVMBA167

*Submitted to*

*THE UNIVERSITY OF CALICUT*

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

**(MBA)**

*Under the Guidance of*

**Dr. ANIL KUMAR T V**

ASSISTANT PROFESSOR



**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA-678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE EFFECTIVENESS OF VARIOUS MARKETING MIX ELEMENTS: A CASE OF SIDCO." submitted by **DHEERAJ R S** Reg No: **LCAVMBA167**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of Bonafede work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

Project guide



Director

Place: Palakkad

Date: 08/08/2023





**Kerala Small Industries Development Corporation Ltd.**  
(An undertaking of Government of Kerala)

P.B No.50, Housing Board Building, Santhinagar, Thiruvananthapuram-695001  
Tel.No : 0471 2330613, 2330614, 2330458 (after office hours) Fax : 0471-2330904  
CIN No : U65929KL 1975SGC002736  
Email:sidcomdsoffice@gmail.com, Website : www.keralasidco.com

**PER (6)/19678/2023**

**01.08.2023**

**CERTIFICATE**

This is to certify that, Mr.Dheeraj.R.S (Reg.No.LCAVMBA167), MBA Student, LEAD College of Management, Dhoni, Palakkad has successfully completed his Project at Kerala SIDCO on the topic" A Study on the Effectiveness of various Marketing Mix Elements: A case of SIDCO" for the period from 06.07.2023 to 30.07.2023 as part of his academic curriculum.



**Administrative Officer**

To,

Mr. Dheeraj.R.S  
MBA Student,  
LEAD College of Management,  
Dhoni,  
Palakkad.

Copy to :-

The Director,  
LEAD College of Management,  
Dhoni,  
Palakkad.



A REPORT

*On*

**A STUDY ON EMPLOYEE ENGAGEMENT AND ITS  
IMPACT ON ORGANISATIONAL EFFECTIVENESS  
WITH SPECIAL REFERENCE TO CHEMMANUR  
CREDITS AND INVESTMENTS LIMITED**

*By*

**Ms. DONA VIJU**

Reg. No: LCAVMBA036

*Submitted to,*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. S.A SURYAKUMAR**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD – 678009**

**Aug 2023**



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON EMPLOYEE ENGAGEMENT AND ITS IMPACT ON ORGANIZATIONAL EFFECTIVENESS AT CHEMMANUR CREDITS AND INVESTMENT LIMITED, THRISSUR" submitted by MS.DONA VIJU, LCAV MBA036, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of Bonafede work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

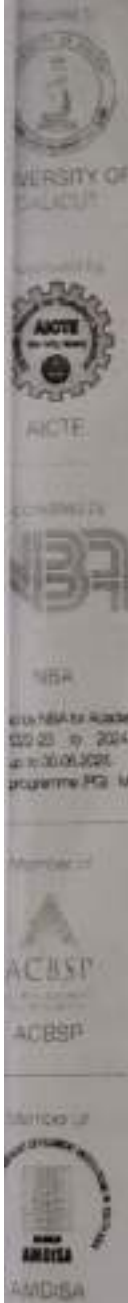
*Project guide*  
09/08/2023

*[Signature]*

Director



Place: Palakkad  
Date: 08-08-2023





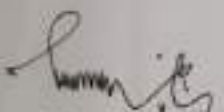
# CHEMMANUR CREDITS AND INVESTMENTS LIMITED

Registered Office: Mangalodayam Building, Round South, Thrissur - 680001, Kerala  
Tel: 0487-6621200, 2424010 | mail@chemmanurcredits.com | www.chemmanurcredits.com  
CIN: U65923KL2008PLC023560

29/07/2023  
Thrissur

## TO WHOMSOEVER IT MAY CONCERN

This is to certify that Ms.DONA VIJU a student of MBA, LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD, KERALA successfully completed a project on "A STUDY ON EMPLOYEE ENGAGEMENT AND ITS IMPACT ON ORGANISATIONAL EFFECTIVENESS IN CHEMMANUR CREDITS AND INVESTMENTS LIMITED". She has successfully completed 60 days long project on mentioned topic and we found her sincere, enthusiastic and result oriented. She worked well as a part of the team during entire tenure of the project and on behalf of CCIL we wish her all the very best in her future endeavours.

  
K Jayakumar

AGM & Head - HR



A REPORT

*On*

**A STUDY ON CONSUMER PERCEPTION AND  
PURCHASE DECISION FACTORS WITH REFERANCE  
TO ADNOX APPARELS, KANNUR**

*By*

**Mr. EBY JOSEPH**

**Reg No: LCAVMBA168**

*Submitted*

*To*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*  
**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Mr. RANJITH KARAT**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

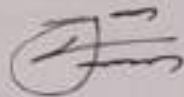
**DHONI, PALAKKAD, KERALA-**

**678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CONSUMER PERCEPTION AND PURCHASE DECISION FACTORS WITH REFERENCE TO ADNOX APPARELS, KANNUR" submitted by Mr. EBY JOSEPH, Reg. No. LCAVMBA168 a student of fourth semester Master of Business Administration (MBA) of this college, is a record of Bonafede work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project Guide:  
Mr. Ranjith Karat



Director  
Dr. Thomas K George



Place: Palakkad  
Date: 08/08/2023



Approved by



Accredited by



Accredited by NBA for Academic  
Year 2022-23 to 2024-25  
Valid till 30.06.2025  
Name of programme PG - MBA

Member of



Member of







REF: ADNOX/RI/07/2023

Date: 25<sup>th</sup> July 2023


TO WHOMSOEVER IT MAY CONCERN

This is to certify that Mr. EBY JOSEPH, Reg no -LCAVMBA168 is MBA student of LEAD COLLEGE OF MANAGEMENT, PALAKKAD, Calicut University had spent his valuable time for studying his project report. On topic "Consumer perception and purchase decision factor with reference to ADNOX". For the fulfillment of his Academic studies.

He has shown interest in work and conduct was very good during the period. We wish you all the very best in your future endeavors.



For "ADNOX APPARELS PVT. LTD."

  
LAZIMATHUL LAMIYA P.P  
+91 8606967646  
HRD

A PROJECT REPORT

*On*

**A STUDY ON COST VOLUME PROFIT ANALYSIS WITH  
SPECIAL REFERENCE TO PILOTSMITH  
INDIA (PVT) LTD, KALLETUMKARA**

MAJOR PROJECT REPORT

*By*

**Ms.EBYNO JILSON C**

Reg. No. LCAVMBA037

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*UNDER THE GUIDANCE OF*

**Mr.RANJITH KARAT**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD**

**678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON COST VOLUME PROFIT ANALYSIS WITH SPECIAL REFERENCE TO PILOTSMITH INDIA (PVT) LTD.KALLETUMKARA" submitted by Ms. EBYNO JILSON C, Reg No: LCAVMBA037, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad

Date: 08/08/2023



Pilotsmith (India) Pvt Ltd.

www.pilotsmithindia.com

Manufacturers and Consultants for Food and Ayurvedic Processing Equipments.

Dated 05-08-23

Ref: PS/Project/CL/80 /2023-24

### CERTIFICATE

This is to certify that **Ms.Ebyno Jilson C (Reg No. LCAVMBA037 )**, MBA Student of LEAD College of Management, Dhoni, Palakkad, PIN 678009 has successfully completed her **Project Study** in **FINANCE** in our organization, titled "**A STUDY ON COST VOLUME PROFIT ANALYSIS WITH SPECIAL REFERENCE TO PILOTSMITH (INDIA) PVT LTD, KALLETUMKARA**".

The Project Duration was for **60 Days**

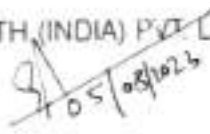
She has taken keen interest and enthusiasm in her academic program.

We wish all success in her future.

Thanking you.

Yours faithfully

For PILOTSMITH (INDIA) PVT LTD.

  
05/08/23  
Authorized Signatory



HCL Demonstration Lab and Works

Kalattumkara P.O. Thrissur- 680683

Pilotsmith (India)

Phone: +91 489 2881157, 2881908

Email: mech@pilotsmithindia.com

Rail Station: Injilakuda (0.5 Km)

Seaport (25 Km), Seaport (55 Km) : Kochi

GSTIN: 32AADCPS777H1Z3

UEN: U28939TN2905PTC007413



**ANALYSIS OF WEBSITE SEO STATUS AND IMPACT OF SOCIAL MEDIA  
WITH REFERENCE TO LULU MALL, TRIVANDRUM**

**Major Project Report**

Submitted to,  
**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

Submitted by

**Ms. EDNA SUNNY**  
**(Reg. no.: LCAVMBA038)**

Under the Guidance of

**Dr. V R NEDUNCHEZHIAN**  
**PROFESSOR**



**LEAD College of Management, Palakkad**  
**August 2023**

## CERTIFICATE

This is to certify that the project report titled "ANALYSIS OF WEBSITE SEO STATUS AND IMPACT OF SOCIAL MEDIA WITH REFERENCE TO LULU MALL, TRIVANDRUM" submitted by **Ms. EDNA SUNNY (Reg No: LCAVMBA038)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NATIONAL BOARD  
ACCREDITATION

NBA

Accredited by NBA for Academic  
2022-23 to 2024-25  
up to 30.08.2025  
Programme (PG) : MBA

Member of



ACBSP

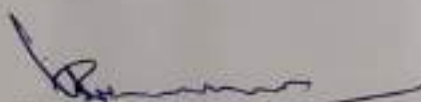
GLOBAL BUSINESS  
ACCREDITATION

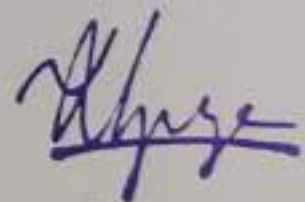
ACBSP

Member of



AMDISA

  
Project guide



Director



Place: Palakkad

Date: 08-08-2023

Ref: LUTVM/RO/HR/849

29<sup>th</sup> JULY 2023

TO WHOM IT MAY CONCERN:

This is to certify that **MS. EDNA SUNNY**, student of **LEAD** College Of Management, Palakkad has successfully completed her Project on "**Analysis Of Website SEO Status And Impact Of Social Media With Reference To Lulu International Shopping Mall, Trivandrum**" For **60 Days (JUNE, JULY)** with reference to the partial fulfilment of the requirements of Master Of Business Administration Program.

We wish her the very best in all her future endeavours.

Thanking You,

With Regards

For Lulu Group International



Harikrishnan R

Manager-HR



A PROJECT REPORT

On

**A STUDY ON THE EFFECTIVENESS OF ADVERTISING  
STRATEGIES OF THE PROPERTY PISTOL PVT.LTD**

*By*

**Mr. EMJO GEORGE**

Regn. No. LCAVMB169

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*  
**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Mr. SIJIN T.C**

**ASSISTANT PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA – 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project "A STUDY ON THE EFFECTIVENESS OF ADVERTISING SPECIAL REFERENCE TO PROPERTY PISTOL PVT.LTD" submitted by **Mr. EMJO GEORGE (Reg No: LCAVMBA169)** a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Director

*For Project Guide*  




Place: Palakkad  
Date: 08.08.2023



Approved by Academic  
for 2023 to 2024-25  
Valid till 30.06.2025  
Approved by PG: NBA



A PROJECT REPORT  
on  
**AN EMPIRICAL STUDY ON THE USAGE OF NON-FARE  
REVENUES TO INCREASE REVENUE GENERATION  
OF THE KOCHIN METRO RAIL LTD,  
ERNAKULAM**

*By*  
**Ms. FARHAD S**

(Regn. no: LCAVMBA039)

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirement for the award of the degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the guidance of*

**Mr. PRAMOD V**

(ASSISTANT PROFESSOR)



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA-678009

AUGUST 2023

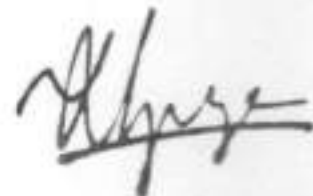


## CERTIFICATE

This is to certify that the project report titled **"AN EMPIRICAL STUDY ON THE USAGE OF NON-FARE REVENUES TO INCREASE REVENUE GENERATION OF THE KOCHIN METRO RAIL LTD., ERNAKULAM"** submitted by **Ms. FARHAD S (Reg No: LCAVMBA039)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bona fide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 8.8.2023





# KOCHI METRO RAIL LIMITED

50:50 Joint Venture of Govt. of India & Govt. of Kerala



HR/HR/CERTIFICATE/2023


07 August 2023

## TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Ms. Farhad S (Reg.No. LCAVMBA039)**, MBA student of **SEED College of Management, Palakkad** has successfully completed her Project on **"An empirical study on the usage of Non-Fare Revenues to increase revenue generation at the Kochi Metro Rail Limited"** for the period from 02<sup>nd</sup> to 30<sup>th</sup> May 2023.

We wish her all success in her future endeavours.

For Kochi Metro Rail Limited

  
**Ratheesh S**  
Manager (HR)



**Ratheesh. S**  
Manager-HR)  
Kochi Metro Rail Limited  
Kochi - 682017



A REPORT

On

**A STUDY ON CAPITAL STRUCTURE WITH REFERENCE  
TO METROLITE ROOFING PRIVATE LIMITED,  
KANJIKODE**

By

**Mr. FAZIL B GAFFOOR**

Regn. No.: LCAVMBA170

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award of the degree*

*of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Mr. FRACKSON C VIYANO**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

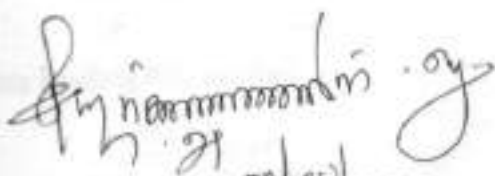
**DHONI, PALAKKAD, KERALA**

**678009**

**August, 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CAPITAL STRUCTURE WITH REFERENCE TO METROLITE ROOFING PRIVATE LIMITED, KANJIKODE" submitted by **Mr. FAZIL B GAFFOOR** (Reg No: LCAVMBA170), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide 08/08/2023

  
Director

Place: Palakkad  
Date: 08/08/2023



DECLARATION  
CERTIFICATE

This is to certify that Mr. Fazil B Gaffoor (Reg No. LCAVMBA170) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic &quot; A STUDY ON CAPITAL STRUCTURE WITH REFERENCE TO METROLITE ROOFING PRIVATE LIMITED, KANJIKODE&quot; as part of the curriculum.

He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.

For Metrolite Roofing Pvt Ltd.


For Metrolite Roofing Pvt. Limited.

  
Managing Director

Vasu V.M

9746999941

Aug 05, 2023

  
Metrolite Roofing Pvt. Limited.  
P : 40 (G) Pearl Road, Kinfra ITF  
Kanjikode, Palakkad - 678 621  
Mob : 9746999941, 9946147101

A REPORT

On

**A STUDY ON DEVELOPING A DIGITAL MARKETING  
STRATEGY FOR A NEW PRODUCT LAUNCH**

*By*

**Mr. Firoz N**

**Regn. No.: LCAVMBA171**

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfilment of the requirement for the award of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. P. RAJAN**

PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI, PALAKKAD, KERALA – 678009

August 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON DEVELOPING DIGITAL MARKETING STRATEGY FOR A NEW PRODUCT LAUNCH" submitted by **Mr. FIROZ.N (Reg No: LCAVMBA171)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project Guide  
DR. P RAJAN



Director  
DR. THOMAS K GEORGE



Place: Palakkad  
Date: 8-8-2023



TO WHOMSOEVER IT MAY CONCERN

This is to certify that Mr.FIROZ.N(Reg.no.LCAVMBA171)MBAstudent ofLEAD College of Management, Dhoni, Palakkadhas completed hisproject work entitled"A STUDY ON DEVELOPING A DIGITAL MARKETING STRATEGY FOR A NEW PRODUCT LAUNCH" in our organization.

He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.

For Noyce



Manager

Noyce



538, Vineetha Upstairs,  
Church Road, Palakkad -01



WWW.NOYCE.IN  
info@noyce.in



+91-9846965105  
+91-9847575300



A REPORT

On

**A STUDY ON CAPITAL STRUCTURE OF RUBCO  
HUAT WOODS PRIVATE LIMITED, KANNUR**

*By*

**GAUTHAM SATHEESH**

Reg No: LCAVMBA172

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the guidance of*

**Dr. MUBARAK RAHMAN P**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA-678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON CAPITAL STRUCTURE OF RUBCO HUAT WOODS PRIVATE LIMITED, KANNUR"** submitted by **Mr. GAUTHAM SATHEESH (Reg No: LCAVMBA172)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



  
Director

Place: Palakkad  
Date: 08/08/2023

**KERALA STATE RUBBER CO-OPERATIVE LTD. No.4412**

RUBCO House, South Bazar, Kannur-670 002, Kerala, India  
Phone: 91-497-2709749, 2711134, 2711378, Fax: 91-497-2711030  
Website: www.rubcogroup.com  
Email: info@rubcomail.com, info@rubcogroup.com



No: A&P/INT/Q-212

Date : 8<sup>th</sup> Aug. 2023

**CERTIFICATE**

This is to certify that Mr. Gautham Satheesh (Reg. No. LCAVMBA172 ), MBA student of Lead College of Management, Palakkad has undergone Project work on the topic " A STUDY ON CAPITAL STRUCTURE OF RUBCO HUAT WOODS PRIVATE LIMITED" as a part of his curriculum, at our Rubberised Furniture Manufacturing Division during the month of Jun'23-Jul 23.

For Kerala State Rubber Co-operative Ltd.,

  
General Manager (Finance) I/c .



A PROJECT REPORT

On

**A STUDY ON THE BRAND AWARENESS TOWARDS  
COCOFINO WITH SPECIAL REFERENCE TO KKR  
EXTRACTIONS PVT LTD**

*By*

**Mr. GEORGE DOMINIC**

Reg. No. LCAVMBA173

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the Guidance of*

**Dr. P. RAJAN**

**PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE BRAND AWARENESS TOWARDS COCOFINO WITH SPECIAL REFERENCE TO KKR EXTRACTIONS PVT LTD" submitted by Mr. GEORGE DOMINIC (Reg No: LCAVMBA173), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad  
Date: 8/8/2023



Kavakkiyangan, Thekkedam P  
O Chittur, Palakkad Pin : 678 553  
Tel: 04823283025  
Mob: 9885190208, 9805100027  
email: info@cocofino@gmail.com



28.07.2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Mr. GEORGE DOMINIC (Reg.no. LCAV MBA173)** MBA student of LEAD College of Management, Dhoni, Palakkad has Successfully completed his project work entitled **"A STUDY ON THE BRAND AWARENESS TOWARDS COCOFINO WITH SPECIAL REFERENCE TO KKR EXTRACTIONS PVT LTD"** in our organization.

For KKR EXTRACTIONS PVT LTD

*Jacob*  
Administrator



**A REPORT**

*On*

**A STUDY ON CAPITAL STRUCTURE OF MAHINDRA  
FINANCE**

*By*

**GEORGE THOMAS**

**Reg No: LCAVMBA174**

*Submitted*

*To*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Mr. PRAMOD.V**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA-**

**678009**

**AUGUST 2023**



**CERTIFICATE**

This is to certify that the project report titled "A STUDY ON CPAITAL STRUCTURE OF MANHINDRA FINANCE" submitted by Mr. GEORGE THOMAS (Reg No: LCAVMBA174), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

*[Handwritten Signature]*

Project Guide

*[Handwritten Signature]*

Director



Place: Palakkad  
Date: 8-8-2023

## DECLARATION

Ref: MMFSL/APRIL 2023/PRJTR/HRD2

Date: July 27<sup>th</sup> 2023

### TO WHOMSOEVER IT MAY CONCERN

This is to certify that Mr. GEORGE THOMAS (Reg No. LCAVMBA174) 4th semester MBA student at LEAD College of Management Dhoni, Palakkad, has done a one-month Internship at Palakkad office on the topic "A Study on Capital Structure of Mahindra Finance" for a period from 20<sup>th</sup> June 2023 to 20<sup>th</sup> July 2023. We have found him to be dedicated and of analytical bent of mind.

This letter is issued only for academic purpose and not entitled for employment.

We wish him success in all her future endeavors.

For MAHINDRA & MAHINDRA FINANCIAL SERVICES LIMITED.



GEORGE THOMAS  
LCAVMBA174

GSTIN : 32AAACM2931R1ZC

E-mail: [investorhelp@mahindra.com](mailto:investorhelp@mahindra.com)

**A STUDY ON BRAND POSITIONING  
STRATEGIES  
ADOPTED BY GEO PRINTPACKS INDIA  
PRIVATE LIMITED  
FOR PACKAGING PRODUCTS**

*By*  
**Mr. GEORGE YELDHO**

REG NO: LCAVMBA175

*Submitted to*  
**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. A. ASHARAF ALI**

**PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA – 678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON BRAND POSITIONING STRATEGIES ADOPTED BY GEO PRINTPACKS INDIA PVT LTD FOR PACKAGING PRODUCTS " submitted by **Mr. GEORGE YELDHO (Reg No. LCAVMBA175)** a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad

Date: 08/08/2023



Geo Printpacks India Pvt. Ltd.

Date : 19.07.2023

TO WHOM-SO-EVER IT MAY CONCERN

This is to certify that Mr. George Yeldho (Reg No. LCAVMBA175) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON BRAND POSITIONING STRATEGIES ADOPTED BY GEO PRINTPACKS INDIA PVT LTD FOR PACKAGING PRODUCTS" for Geo Printpacks India Private Limited as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.

Sincerely



Jubin Eldho Paul  
Director

A REPORT

On

**A STUDY ON THE IMPACT OF EMPLOYEE MORALE  
ON ORGANIZATIONAL SUCCESS WITH REFERENCE  
TO KSE LIMITED, IRINJALAKUDA**

*By*

**Ms. GLINTA. V. S**

Reg. No.: LCAVMBA040

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*UNDER THE GUIDANCE OF*

**Dr. S. A. SURYAKUMAR**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD – 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE IMPACT OF EMPLOYEE MORALE ON ORGANIZATIONAL SUCCESS WITH REFERENCE TO KSE LIMITED, IRINJALAKUDA" submitted by **Ms. Glinta V. S (Reg. No. LCAVMBA040)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



Director



Place: Palakkad  
Date: 8/8/23





# KSE

## LIMITED

CIN No. L15331KL1963PLC002028  
AN ISO 9001 : 2015 COMPANY

Post box No. 20, Irinjalakuda Kerala - 680 121  
Tel : 0480-2825476, 2825575, 2826676  
E-mail:ksekarala@gmail.com, Website:www.kselimited.com

PRJ/2023- 00 1 1 2 3

29.07.2023

**TO WHOMSOEVER IT MAY CONCERN**

*This is to certify that **Ms. GLINTA V S**, (Reg No : LCAVMBA040), 4<sup>th</sup> Semester **MBA** student of **LEAD College of Management, Dhoni, Palakkad** has successfully completed project work on "**A Study on the Impact of Employee Morale on Organizational success with reference to KSE Limited, Irinjalakuda**" during the period of **15.06.2023 to 25.07.2023** as a part of the study. She was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in her future endeavours.*



For **KSE Limited**

**Anil kumar M P**  
Manager (HR)

A REPORT

On

**A STUDY ON EFFECTIVENESS OF THE REWARD  
SYSTEM ON THE EMPLOYEE MOTIVATION IN  
KVR PRESTIGE CAR PVT. LTD.**

By

**Mr. GOKUL O**

**Reg. No. LCAVMBA178**

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award for the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr BALAMOUGANE R**

ASSOCIATE PROFESSOR

---

**LEAD**

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI P.O., PALAKKAD, KERALA - 678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON EFFECTIVENESS OF THE REWARD SYSTEM ON THE EMPLOYEE MOTIVATION IN KVR PRESTIGE CAR PVT LTD" submitted by Mr. GOKUL O (LCAVMBA178), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide

  
Director



Place: Palakkad  
Date: 08/08/2023



Ref:KVRH/HRD/218/2023

Date:05-08-2023

**TO WHOMSOEVER IT MAY CONCERN**

**CERTIFICATION**

This is to certify that, **Gokul O, LCAVMBA178** from **Lead College of Management, Dhoni Pulakkad**, has undergone Project at our company. The Project was undertaken by the student between **01-06-2023** to **31-07-2023**.

For KVR Prestige Cars Pvt Ltd.

Sarath C

Manager- HR & Admin



**KVR Prestige Cars**

Bank, West Hill, Kannur Road, Calicut - 673 005  
Phone 2488600, 7559999666

A REPORT

On

**THE STUDY OF THE EFFECTIVENESS OF THE DISTRIBUTION  
CHANNEL OF LOGIWIZ LOGISTICS INDIA PVT. LTD**

*By*

**Mr. GOKULDAS V R**

REG NO: LCAVMBA176

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the  
award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Mr. RANJITH KARAT**

**ASSISTANT PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA – 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled **"THE STUDY OF THE EFFECTIVENESS OF THE DISTRIBUTION CHANNEL OF LOGIWIZ LOGISTICS INDIA PVT. LTD"** submitted by **Mr. GOKULDAS V. R. (Reg No: LCAVMBA176)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad

Date: 08/08/2023

Date. 27.07.23

**CERTIFICATE**

This is to certify that Mr. GOKULDAS V R (Reg No. LCAVMBA176) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON THE EFFECTIVENESS OF DISTRIBUTION CHANNELS WITH REFERENCE TO LOGIWIZ LOGISTICS INDIA PVT. LTD., KOCHI DIVISION" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish him all success in his future endeavours.

  
For Logiwiz Logistics India Pvt. Ltd.



A REPORT

On

**A STUDY ON THE BRAND IMAGE OF MAHINDRA &  
MAHINDRA TRACTORS WITH SPECIAL REFERENCE  
TO UNIQUE MAHINDRA, THRISSUR**

*By*

**Mr. GOKUL KS**

Regn. No. LCAVMBA177

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of degree of*  
**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the Guidance of*

**Dr. BABASAHEB JOGDAND.**

**ASSISTANT PROFESSOR**

The logo for LEAD College of Management, featuring the word "LEAD" in a stylized, bold, sans-serif font. The letter 'E' is unique, with a dot in the center and a horizontal line through it.

**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT  
DHONI P.O., PALAKKAD, KERALA -678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE BRAND IMAGE OF MAHINDRA & MAHINDRA TRACTORS WITH SPECIAL REFERENCE TO UNIQUE MAHINDRA, THRISSUR" submitted by Mr. GOKUL K S (Reg. No.: LCAVMBA177) a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide





Director

Place: Palakkad  
Date: 08.08.2023

# UNIQUE MAHINDRA

(Authorized dealer for Mahindra Tractors Implements & Spares)

Shop No. 19/35, Near Centre Point, M. G. Road, Thrissur, Kerala, Pin : 680 004

Ph. : 9487 2384933, Mob. : 94463 20234 | Email : uniquemahindra@gmail.com.

Branch : Puthanathani, Malappuram, Mob. : 94977 14060.



**Mahindra**

GSTIN : 32AACFU4181C1ZL

Date.....


3rd August 2023

## CERTIFICATE

This is to certify that Mr. Gokul K S (Reg No. LCAVMBA177) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed 40 days of his major project work on the topic "A STUDY ON BRAND IMAGE OF MAHINDRA & MAHINDRA TRACTORS WITH SPECIAL REFERENCE TO UNIQUE MAHINDRA" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavors.



For UNIQUE MAHINDRA

  
Managing Partner

Authorized Dealer for Mahindra & Mahindra  
Tractor, Utility, Vehicles, Agri Implements

**A REPORT**

**On**

**Analysing The Competitive Landscape: The Impact Of Cadbury's  
Silk Ganache On Existing Competitors In The  
Confectionery Market"**

**By**

**Ms. GOPIKA G**

Regn. No: LCAVMBA041

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfilment of the requirement for the award of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the guidance of*

**DR. S. SIVAKUMAR**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT DHONI

PALAKKAD, KERALA -678009

AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled **“Analysing the competitive Landscape : The impact of Cadbury’s Silk Ganache on Existing Competitors in the confectionery market”** submitted by **Ms. Gopika G (Reg No: LCAVMBA041)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

*Gopika G*

Project guide

*[Signature]*

Director



Place: Palakkad

Date: 8/8/23



Approved by Academic Council of University of Calicut  
 Resolution No: 2024/20  
 Dated: 08/08/2023  
 Programme: PG / MBA





**Mondelez India Foods Pvt. Ltd.**

(Formerly Cadbury India Limited)  
Registered Office :  
Unit 2001, 20th Floor, Tower 3  
(Wing - C), Indiabulls Finance Centre  
Parel, Mumbai - 400 013, India  
(Formerly Cadbury India Limited)

T +91 (0) 22 3396 3100  
www.mondelezindiafoods.com  
CIN : U15430MH1948PLC006457

Mondelez India Foods Pvt Ltd.,

5<sup>th</sup> Aug 2023

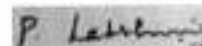
**TO WHOMSOEVER IT MAY CONCERN**

Greetings from Mondelez!

Respected Sir/Madam,

This is to certify that Ms. Gopika G, Fourth Semester MBA Student of LEAD college of Management Studies, Palakkad, 678009 has successfully completed her project work on the topic of "Analysing the competitive Landscape: The Impact of Cadbury's silk Ganache on Existing Competitors in the confectionery market" under the guidance of Sandeep Rajguru (MDM TN & Kerala). She has completed the organization study satisfactorily and submitted project report on the same.

With Regards,



Lakshmi P

People Experience Advisor, Sales

Mondelez India Foods Pvt. Ltd



Branch Office :  
1st Floor, Tower A,  
Bannari Amman Towers,  
No.29, Radhakrishnan Road,  
Mylapore, Chennai - 600 004,  
Tamil Nadu, India.

T +91 (0) 44 6627 6800

A PROJECT REPORT

On

**A STUDY ON THE EFFECTIVENESS OF AFTER SALES  
SERVICES IN YAMAHA MOTOR INDIA**

By

**Ms. GOPIKA G**

Reg. No.: LCAVMBA042

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*  
**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. V. SMITHA**

**Assistant Professor**

The logo for LEAD College of Management, featuring the word "LEAD" in a stylized, bold, sans-serif font. The letter 'E' is unique, with a dot in the center and a horizontal bar extending to the left.

**LEAD COLLEGE OF MANAGEMENT**

**LEAD College of Management**

**DHONI P.O, PALAKKAD, KERALA-678009**

**August 2023**



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE EFFECTIVENESS OF AFTER SALES SERVICES IN YAMAHA MOTOR INDIA" submitted by GOPIKA G, Reg No: LCAVMBA042, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide  
Dr. V. SMITHA

  
Director



Place: Palakkad  
Date: 08/08/2023.



**VIJAYAGIRI AUTO AGENCIES PVT. LTD.**

Ph :0484 2608321  
Mob : 9562411200



Vijay Complex, Parur Junction, N.H. 47,  
Thottakkattukara P.O., Aluva - 683 108.  
Authorised Dealers: INDIAYAMAHA MOTOR (P) LTD.

03/08/2023

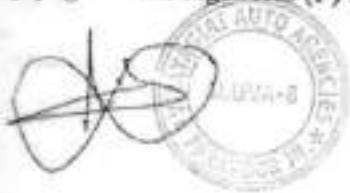
TO WHOM IT MAY CONCERN

- This is to certify that Ms. Gopika G (Reg No.LCAVMBA042) 4<sup>th</sup> semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed her major project work on the topic "TO STUDY THE EFFECTIVENESS OF AFTER SALES & SERVICES IN YAMAHA" as part of the curriculam. She was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in her future endeavors.

Sincerely,

For,

Vijayagiri Auto Agencies (P) Ltd



A REPORT

On

**A STUDY OF CUSTOMER SATISFACTION WITH  
ROYAL ENFIELD MOTORCYCLES: INSIGHTS FROM  
ROVERZ MOTORS KARUNAGAPPALLY**

*By*

**Ms. GOPIKA S**

Regn. No.: LCAVMBA044

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*UNDER THE GUIDANCE OF*

**DR.S. SUDHAKAR**

ASSOCIATE PROFESSOR



LEAD COLLEGE OF MANAGEMENT


LEAD COLLEGE OF MANAGEMENT

DHONI P.O., PALAKKAD, KERALA -678009

AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled **"A STUDY OF CUSTOMER SATISFACTION WITH ROYAL ENFIELD MOTORCYCLES: INSIGHTS FROM ROVERZ MOTORS KARUNAGAPPALLY "** submitted by **Ms. GOPIKA S (Reg No: LCAVMBA044)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



  
Director

Place: Palakkad  
Date: 09/02/22

Karunagappally

12-07-2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Ms. GOPIKA S** (Reg No. LCAVMBA044) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed her major project work on the topic " A STUDY OF CUSTOMER SATISFACTION WITH ROYAL ENFIELD MOTORCYCLES: INSIGHTS FROM ROVERZ MOTORS KARUNAGAPPALLY " as part of the curriculum. She was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in her future endeavors.

Regards,



12/07/2023

---

ROVERZ MOTORS

Survey Number 557/5 NH-68, Next to HP Petrol Pump

Kulashekarapuram P.O Karunagapally, Kollam

Pin: 690544

Email: [salesknp@roverzmotors.com](mailto:salesknp@roverzmotors.com)

<http://www.roverzmotors.com>

A MAJOR PROJECT REPORT

On

**A STUDY ON THE IMPACT OF QUALITY OF WORK LIFE  
ON ORGANIZATIONAL COMMITMENT WITH SPECIAL  
REFERENCE TO INSTRUMENTATION LTD PALAKKAD**

*By*

**Ms. GOPIKA RAMESH**

Reg.No. LCAVMBA043

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**MR.ARJUN GOVIND**

ASSISTANT PROFESSOR

---

**LEAD**

LEAD COLLEGE OF MANAGEMENT


LEAD COLLEGE OF MANAGEMENT

DHONI, PALAKKAD – 67800


AUGUST

## CERTIFICATE

This is to certify that the project report titled "**THE STUDY ON THE IMPACT OF QUALITY OF WORK LIFE ON ORGANIZATIONAL COMMITMENT WITH SPECIAL REFERENCE TO INSTRUMENTATION LTD, PALAKKAD**" submitted by **Ms. GOPIKA RAMESH (LCAVMBA043)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad  
Date: 08/08/2023.





# इन्स्ट्रुमेन्टेशन लिमिटेड Instrumentation Limited

(भारी उद्योग मंत्रालय के अधीन भारत सरकार उपक्रम)

(A GOVT OF INDIA ENTERPRISE UNDER MINISTRY OF HEAVY INDUSTRIES)

कंजिकोड पश्चिम - 678 623

पालक्काड, केरल, भारत

Kanjikode West - 678 623

Palakkad, Kerala, India



TELEPHONE: (0491)2596117-118 2598111-2598120-121 E-mail: contact@ilpgt.com Web: www.ilpgt.com  
CIN: U29299KA1994G01001 (24-118) 125A-111-02101126, GST Saller ID: E01PP200001308318

ILP/ADMN/PROJECT/2023

Dated: 05.08.2023

## CERTIFICATE

This is to certify that Miss. **GOPIKA RAMESH** (Reg No. **LCAVMBA043**),  
MBA Student of Lead College of Management, Dhoni, Palakkad - 678 009 has  
successfully completed a project work on "A **STUDY ON THE IMPACT OF**  
**QUALITY OF WORK LIFE ON ORGANIZATIONAL COMMITMENT**" in  
**INSTRUMENTATION LIMITED, KANJIKODE WEST, PALAKKAD** from  
**26.06.2023 to 14.07.2023** by visiting us intermittently.

  
PN UNNIKRISHNAN  
DY. MANAGER (P&A)

Miss. **GOPIKA RAMESH** (Reg No. **LCAVMBA043**),  
**LEAD COLLEGE OF MANAGEMENT,**  
**DHONI, PALAKKAD - 678 009.**



A REPORT

*On*

**A STUDY AND ANALYSIS OF SERVICE QUALITY  
MANAGEMENT IN TCM SOLAR, KOCHI**

*By*

**Mr. GOPIKRISHNAN K**

*Regn. No. LCAVMBA179*

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of  
degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*UNDER THE GUIDANCE OF*

**Dr. ARCHANA P V**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF  
MANAGEMENT DHONI,**

**PALAKKAD**

**678009**

**AUGUST -2023**



# TCM Limited

(Formerly Travancore Chemical & Mfg. Co. Ltd.)

Regd. Office : House No.28/2917, "Aiswarya",

Ponnet Temple Road, Shanthi Nagar,

Kadavanthra, Cochin - 682 020.

Phone - 0484 - 2316771

Email : [info@tcmlimited.in](mailto:info@tcmlimited.in) / Web. [www.tcmlimited.in](http://www.tcmlimited.in)

CIN : L24299KL 1943PLC001192

GSTIN-32AAACT6206A1Z4

07.07.2023

## CERTIFICATE

This is to certify that Mr. GOPIKRISHNAN K (Reg No. LCAVMBA179) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "Study and analysis of service quality management in TCM Limited" as part of the curriculum. He was found sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavors.

Thanking you

Yours faithfully

For TCM Limited

Joseph Varghese

Managing Director



## CERTIFICATE

This is to certify that the project report titled **“STUDY AND ANALYSIS OF SERVICE QUALITY MANAGEMENT IN TCM SOLAR”** submitted by **Mr. GOPIKRISHNAN K (Reg No. LCAVMBA179)** a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
 Project guide

*Lk. Archana.PV*





Director

Place: Palakkad  
 Date: 8-8-2023

A PROJECT REPORT

On

**A STUDY ON EXAMINING YOUTH'S PREFERENCE FOR  
AYURVEDIC MEDICINES AND FORMULATIONS WITH  
REGARDS TO NAGARJUNA HERBAL CONCENTRATES  
LIMITED, THODUPUZHA**

By

**GOURIPRIYA D**

Reg No LCAVMBA045

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment the requirement for the award of degree of*  
**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr.S.SUDHAKAR**

**ASSISTANT PROFESSOR**

**LEAD**

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT, DHONI**

**PALAKKAD, KERALA – 678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON EXAMINING YOUTH'S PREFERENCE FOR AYURVEDIC MEDICINES AND FORMULATIONS WITH REGARDS TO NAGARJUNA HERBAL CONCENTRATES LIMITED, THODUPUZHA." submitted by Ms. GOURIPRIYA D (Reg No: LCAVMBA 045), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

*[Signature]*  
Project guide



*[Signature]*  
Director

Place: Palakkad  
Date: 8-8-2023

NHCL/P&A/2023/P02

5<sup>th</sup> August 2023

**PROJECT CERTIFICATE**

This is to certify that Ms. Gouripriya D(Reg No: LCAVMBA045) who is pursuing Master of Business Administration programme in LEAD College of Management, Dhoni, Palakkad, Kerala has successfully completed her Project 'A Study on Examining Youth's Preference for Ayurvedic Medicines and Formulations' with regards to Nagarjuna Herbal Concentrates Ltd. Thodupuzha from 5<sup>th</sup> June 2023 to 4<sup>th</sup> August 2023. During the course of her Project she was found to be hardworking, focused and practical.

We wish her all success in her future endeavors.

For Nagarjuna Herbal Concentrates Ltd.

  
R. Sasikanth  
Asst. Manager - P&A





A PROJECT REPORT  
ON  
**A STUDY ON THE EFFECTIVENESS AND IMPACT OF  
ADVERTISING ON THE SALE OF PRODUCTS OF  
AGRISOFT DIARY & AGRO PRODUCER COMPANY  
LTD.**

*By*  
**GOWRI H PILLAI**

Regn No: LCAVMBA046

*Submitted to*

**THE UNIVERSITY OF CALICUT**

In partial fulfillment of the requirements for the award of the degree of  
the

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. S SUDHAKAR**  
**ASSISTANT PROFESSOR**




**LEAD COLLEGE OF MANAGEMENT**  
**DHONI, PALAKKAD, KERALA- 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE EFFECTIVENESS AND IMPACT OF ADVERTISING ON THE SALE OF PRODUCTS OF AGRISOFT DIARY & AGRO PRODUCER COMPANY LTD." submitted by **GOWRI H PILLAI** Reg No: **LCVMB046**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide

  
Director

Place: Palakkad  
Date: 09/07/24





# AGRISOFT DAIRY & AGRO PRODUCER CO. LTD

(A Registered Farmer Producer Company - Reg. No: U01211KL2014PTC037655)

An ISO 22000 : 2005 & HACCP Certified Company

Edappon, Iranikudy P.O, Nooranadu - 690 558, Kerala, India

Ph : 0479-2374742, 92 07 79 99 77

Email: [info@sabarimilk.com](mailto:info@sabarimilk.com) | [www.sabarimilk.com](http://www.sabarimilk.com)

ADAPCL/23-24-007

29-07-2023

This is to certify that **Ms.Gowri H Pillai** (Reg No:LCAVMBA046), final year MBA student of LEAD college of management, Dhoni, Palakkad, Kerala-678009 has successfully completed her project work on "A Study On The Effectiveness And Impact Of Advertising On The Sale Of Products of Agrisoft Dairy & Agro Producer Co Ltd., Edappon, Alappuzha", in partial fulfillment of the requirements for the award of the degree of MASTER OF BUSINESS ADMINISTRATION (2021-2023) of the university of Calicut.

For Agrisoft Dairy & AgroProducer Co Ltd

Alpana Gopi

HR-Manager

Mob#: 91 8594006001



Milk | Curd | Butter | Paneer | Ghee | Icecream | Sipup

A REPORT

On

**A STUDY ON PRICE SENSITIVITY OF INDIAN  
CUSTOMERS : A CASE OF AMERICAN EAGLE**

*By*

**Ms. GOWRI J**

Regn. No.: LCAVMBA047

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of degree*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. ANIL KUMAR TV**

ASSISTANT PROFESSOR

---



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA - 678009

August - 2023

## CERTIFICATE

This is to certify that the project report titled "**PRICE SENSITIVITY OF INDIAN CUSTOMERS: A CASE OF AMERICAN EAGLE**" submitted by **Ms. GOWRI J (Reg. No.: LCAVMBA047)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date:



UNIVERSITY OF  
CALICUT



MBA



MBA

Approved for Academic  
Year 2024-25  
Approved on 18.02.2025  
Programme PG - MBA



AICTE



MBA



Date: 07- August-2023

Name: Gowri J

Project Completion Letter

This is to certify that Ms Gowri J (Reg. No: LCAVMBA047) has done her internship with American Eagle brand of Madura Fashion Lifestyle Ltd at Calicut location, from 10 June 2023 to 20 July 2023. She has worked on a project titled "Price Sensitivity of Indian Customers: A Case of American Eagle".

During the internship she has demonstrated her skills with self-motivation to learn new skills, her performance exceeded our expectations and was able to complete the project on time.

We wish all the best for her upcoming career.

For Aditya Birla Fashion and Retail Ltd

A handwritten signature in blue ink and a circular stamp of Aditya Birla Fashion and Retail Limited. The stamp contains the text "ADITYA BIRLA FASHION AND RETAIL LIMITED" around the perimeter and "MADRAS" in the center.

Gurucharan Singh Gandhi  
Senior Vice President - HR  
Madura Fashion and Lifestyle.

**Divisional Office:**  
Aditya Birla Fashion and Retail Limited  
Formerly known as Paragsons Fashion & Retail Limited  
**MADRAS FASHION & LIFESTYLE**  
8th Flr, 88/70/A, Building 2,  
Chrysalis Technopolis, Vandalur Plot,  
Off: HAL Airport Road, Bengaluru - 560077

Telephone: +91 80 67276000  
Website: [www.abfl.com](http://www.abfl.com)  
[www.paragsonsbirlafashion.com](http://www.paragsonsbirlafashion.com)

**Registered Office:**  
101-104, 7th Floor, Skyline Icon Business Park,  
88-92, Off Andheri West Road, Marol Village,  
Andheri East, Mumbai, Maharashtra-400059, India.  
CIN - L3828MH2007PLC231969

A PROJECT REPORT

On

**A STUDY ON VARIOUS FACTORS THAT  
INFLUENCING BRAND LOYALTY OF HOTPACK  
GLOBAL (KOCHI)**

*By*

Ms. HALA ABID

(Reg. No: LCAVMBA048)

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Dr. BABASAHEB JOGDAND**

**ASSISTANT PROFESSOR**

**LEAD**

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA 678009**

August 2023



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE VARIOUS FACTORS THAT INFLUENCE BRAND LOYALTY OF HOTPACK GLOBAL (KOCHI)" submitted by Ms. HALA ABID (Reg No: LCAVMBA048), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad

Date: 08.08.2022



## CERTIFICATE

This is to certify that Ms. Hala Abid (Reg No: LCAVMBA048), Fourth Semester MBA Student of LEAD college of Management Studies, Palakkad, 678009 has successfully completed her project work on the topic of "Various Factors That Influence Brand Loyalty" under the guidance of Vasim Salim (Manager - E-Commerce Development). She has completed the organization study satisfactorily and submitted project report on the same.

We wish her all the very best for her future endeavors.

With Best Wishes,

A handwritten signature in black ink, appearing to read "Vasim Salim".

For Hotpack Packaging Industries Private Limited

Vasim Salim

Manager - E-Commerce Development

A REPORT

On

**A STUDY ON DEALER SATISFACTION LEVEL OF  
MALABAR CEMENTS, WALAYAR**

By

**Mr. HARIKRISHNAN S**

Regn. No.: LCAVMBA180

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. BALAMOUGANE R.**

ASSOCIATE PROFESSOR



**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA - 678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON DEALER SATISFACTION LEVEL OF MALABAR CEMENTS, WALAYAR" submitted by **Mr. HARIKRISHNAN S, (Reg No: LCAVMBA180)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
 Project guide



Director



Place: Palakkad  
 Date: 08/08/2023





ഭരണ ഭാഷ മാതൃഭാഷ  
**മലബാർ സിമന്റ്സ് ലിമിറ്റഡ്**  
 (ഒരു കേരള സർക്കാർ സ്ഥാപനം)  
**MALABAR CEMENTS LIMITED**  
 (A Government of Kerala Undertaking)

CIN: U26941KL1978SGC002975



08/08/2023

PA/TRG/PRJ/162/2023

**CERTIFICATE**

This is to certify that **Mr. Hari Krishnan S (REG NO :LCAVMBA180) 2<sup>nd</sup> year MBA student of Lead College of Management, Palakkad completed his "Project" for 30 days from 29.05.2023 in M/s Malabar Cements Ltd, Walayar, Palakkad, Kerala, as partial fulfillment of his course curriculum.**

**For Malabar Cements Ltd**

*[Handwritten Signature]*  
**ASST.ADMN OFFICER**



**Registered Office & Works:**

Walayar - 678 624, Palakkad District, Kerala, Telephone : 0491-2863600, 0491-2862373/74, Fax: 0491-2862230  
**Cement Grinding Unit:**  
 Pallippuram, Cherthala - 688 541, Alappuzha District, Kerala. Telephone: 0478-2552186, 2553967, Fax: 0478-2553688  
 Email : ro@malabarcements.com, website : www.malabarcements.co.in GSTIN : 32AABCM5814C122

A PROJECT REPORT

On

**A STUDY ON THE EFFECT OF ADVERTISEMENT ON  
CONSUMER BRAND PREFERENCE IN REFERENCE  
TO CAMERRY ICECREAM CHELAMATTOM,  
ERNAKULAM**

By

**Ms. HARSHA HARIKUMAR**

(Reg. No: LCAVMBA050)

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Dr. BABASAHEB JOGDNAD**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA 678009**

August 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE EFFECT OF ADVERTISEMENT ON CONSUMER BRAND PREFERENCE IN REFERENCE TO CAMERRY ICECREAM CHELAMATTOM, ERNAKULAM" submitted by Ms. HARSHA HARIKUMAR (Reg No: LCAVMBA050), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 03.08.2023





## CERTIFICATE

This is to certify that Ms. Harsha Harikumar (Reg No:LCAVMBA050), Master of Business Administration student of LEAD College of Management, Palakkad, had successfully completed her project titled "A STUDY ON THE EFFECT OF ADVERTISEMENT ON CONSUMER BRAND PREFERENCE IN REFERENCE TO CAMERRY ICECREAM CHELAMATTOM, ERNAKULAM" in our firm from 15<sup>th</sup> May 2023 to 15<sup>th</sup> July 2023.

During the above mentioned period she found industrious and cooperative in all the assignments given to her and the conduct and character were good.

We wish her all the success in future endeavors.

for Nutricreams Private Limited,

APARNA SABU

Manager-HR



A REPORT

On

**A STUDY ON THE CUSTOMER PERCEPTIONS  
TOWARDS TATA CARS WITH SPECIAL REFERENCE  
TO KVR TATA, TIRURKAD**

*By*

**Mr. IBRAHIM VALEED**

Regn. No.: LCAVMBA181

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. RAJAN. P**

PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA – 678009**

**2023**

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NATIONAL BOARD  
OF ACCREDITATION  
NBA

Accredited by NBA for Academic  
Programmes (PG) : MBA  
from 2023-24 to 2024-25  
with a score of 30.06/30.05

Member of



ACBSP  
ASSOCIATION OF  
BUSINESS SCHOOLS  
OF INDIA

Member of



AMDISA

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE CUSTOMER PERCEPTIONS TOWARDS TATA CARS WITH SPECIAL REFERENCE TO KVR TATA, TIRURKAD" submitted by **Mr. IBRAHIM VALEED (Reg No: LCAVMBA181)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

Project guide



Director

Place: Palakkad  
Date:



**KVR AUTOMOTIVE PRIVATE LIMITED**  
Passenger Car Dealer

**TATA MOTORS**

Ref: KVR/HRD/MPM/2023-2024/1135

31<sup>st</sup> July 2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Mr. Ibrahim Valeed (Reg No. LCAVMBA181)** 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "**A Study On Customer Perceptions Towards Tata Cars With Special Reference To Kvr Tata Thirurkkad**" as part of the curriculum.

He was found to be sincere and enthusiastic in collecting various information and data required for the project work.

We wish Best of luck for his future endeavors.

Sincerely,

**Faris K**

**HR Manager**



CHOLA TOWER, OPP.HAMAD ITC  
THIRURKAD, Malappuram, Kerala - 679351  
Info :7510333444  
E-mail: info@kvrautomotive.com  
CIN No. U50400KL2019PTC060642  
GSTIN:32AAHCK9098A12I

A REPORT

On

**A STUDY ON INTRINSIC REWARD SYSTEM AND IT'S  
IMPACT ON EMPLOYEE MOTIVATION AT BRD CAR  
WORLD LIMITED, THRISSUR**

By

**MS. IRIN JOSEPH C**

Regn. No. LCAVMBA051

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the  
award of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. S A SURYAKUMAR**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI, PALAKKAD, KERALA -678009

AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON INTRINSIC REWARD SYSTEM AND IT'S IMPACT ON EMPLOYEE MOTIVATION AT BRD CAR WORLD LIMITED" submitted by MS. IRIN JOSEPH C (Reg No: LCAVMBA051), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide  
09-08-2023

  
Director



Place: Palakkad  
Date: 08-08-2023



**PROJECT COMPLETION CERTIFICATE**


**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that Miss. **Irin Joseph C (LCAVMBA051)** a student of MBA- LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD, Kerala. Irin Joseph has accomplished project on **"A STUDY ON INTRINSIC REWARD SYSTEM AND IT'S IMPACT ON EMPLOYEE MOTIVATION AT BRD CAR WORLD LIMITED THRISSUR"**.

She has successfully completed 40 days long project on this topic. We found her sincere, meticulous, and enthusiastic & result oriented. She worked well as a fragment of the team during the tenure.

We take this prospect to thank her & wish all the best for her future.

For BRD Car World Limited,

  
General Manager  
HR & Administration



BRD Car World Limited  
Regional Office, BRD Complex  
NH By-pass, Konikkara P O  
Thrissur - 680 306.

2014





A REPORT  
ON  
A STUDY ON AWARENESS ON INVESTMENTS AND PERSONAL FINANCE  
WITH SPECIAL REFERENCE TO FUNDFOLIO FINTECH PRIVATE LIMITED  
(BANGALORE)

By  
Mr. JACOB J KANJIRAKKADAN  
Reg No: LCAVMBA182

*Submitted to*  
UNIVERSITY OF CALICUT  
*In partial fulfilment of the requirements for the award degree of*  
MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*  
Dr. S. Sudhakar  
ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT DHONI P.O

PALAKKAD, KERALA-678009

AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON AWARENESS ON INVESTMENTS AND PERSONAL FINANCE WITH SPECIAL REFERENCE TO FUNDFOLIO FINTECH PRIVATE LIMITED (BANGALORE)" submitted by **MR. JACOB J KANJIACKADAN (Reg No: LCAVMBA182)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide

  
Director



Place: Palakkad  
Date: 09/08/23

marketfeed.

**FUNDFOLIO FINTECH PRIVATE LIMITED**

Regd. Office Address: HoneyKomb by Ihive, 3/B, 19th Main Road, Sector 3, Bengaluru, Bengaluru Urban, Karnataka, 560102  
GSTN: 29AAECP6780G1ZJ CIN: U72900KL2021FTC069624

To whoever this may concern

Dear Sir/Madam,

This is to certify that **Mr. Jacob J Kanjirakkadan** (Reg No. LCAVMBA182) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON AWARENESS ON INVESTMENTS AND PERSONAL FINANCE WITH SPECIAL REFERENCE TO FUNDFOLIO FINTECH PRIVATE LIMITED (BANGALORE)" as part of the curriculum.

He has successfully completed the 60-day-long project on this topic. We found him sincere, meticulous, enthusiastic & result oriented. He worked well as a fragment of the team during his tenure.

We wish him all the success in his future endeavors.

For  
**Fundfolio Fintech Private Limited**



For Fundfolio Fintech Private Limited

Authority Signatory

Director

Date: 4th August 2023

Place: Bangalore

For any queries reach out to [#tf marketfeed.com](https://www.marketfeed.com)

A PROJECT REPORT

On

**A STUDY ON THE IMPACT OF BRANDING ON CONSUMER  
BUYING BEHAVIOR TOWARDS SABARI SOAP WITH  
SPECIAL REFERENCE TO  
GRAMODHAYA VANITHA KENDRAM**

*By*

**Mr. JAYAKRISHNAN S**

Reg. No. LCAVMBA184

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the Guidance of*

**Dr. P. RAJAN**

**PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "**A STUDY ON THE IMPACT OF BRANDING ON CONSUMER BUYING BEHAVIOR TOWARDS SABARI SOAP WITH SPECIAL REFERENCE TO GRAMODHAYA VANITHA KENDRAM**" submitted by **Mr. JAYAKRISHNAN S (Reg No: LCAVMBA184)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad  
Date: 02/08/2023

IN: 32AACAG0697E1Z0

Ph: 0491 295 7737

## *Gramodhaya Vanitha Kendram*

Door No:13/688 , Survey No: 462 Plot No: 3 & 5  
New Industrial Development Area, Kanjikode, Palakkad - 678 621  
E mail id : gvkendram@gmail.com

28.07.2023

### TO WHOMSOEVER IT MAY CONCERN

This is to certify that Mr. JAYAKRISHNAN.S (Reg.no. LCAVMBA184) MBA student of LEAD College of Management, Dhoni, Palakkad has completed his project work entitled "A STUDY ON THE IMPACT OF BRANDING ON CONSUMER BUYING BEHAVIOR TOWARDS SABARI SOAP WITH SPECIAL REFERENCE TO GRAMODHAYA VANITHA KENDRAM" in our organization.

During the period of his project work, he is punctual and hardworking. We wish him great success in his future endeavors.

For GRAMODHAYA VANITHA KENDRAM

  
Manager



A PROJECT REPORT

On

**A STUDY ON CUSTOMER ATTITUDE TOWARDS CO-  
OPERATIVE BANKS IN KERALA WITH SPECIAL  
REFERANCE TO KALLUR SERICE CO-OPERATIVE BANK  
LTD.**

By

**Mr. JEES THOMAS**

Reg. No. LCAVMBA290

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the Guidance of*

**Dr. BABASAHEB JOGDAND**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD**

**AUGUST 2023**



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CUSTOMER ATTITUDE TOWARDS CO-OPERATIVE BANKS IN KERALA WITH SPECIAL REFERANCE TO KALLUR SERVICE CO-OPERATIVE BANK LTD" submitted by **Mr. JEES THOMAS (Reg No: LCAVMBA290)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide





Director

Place: Palakkad

Date: 08.08.2023



**THE KALLUR SERVICE CO-OPERATIVE BANK LTD. NO. R. 227**

P.O. Kallur, (Via) Alagappanagar, Thrissur, Kerala - 680 317,

Ph : H.O. 8078164417

Email: kallur2271963@gmail.com

കല്ലൂർ സർവീസ് സഹകരണബാങ്ക് ലിമിറ്റഡ് നമ്പർ R. 227, പി.ഒ. കല്ലൂർ

Br. Vellanikode  
8547503883

Br. Nayarangadi  
0480 2755745


Br. Ponnukkara  
8301929289



Date: 04/08/2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that Mr. JEES THOMAS (Reg No. LCAVMBA290) 4<sup>th</sup> Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON CUSTOMER ATTITUDE TOWARDS CO-OPERATIVE BANKS WITH SPECIAL REFERENCE TO KALLUR SERVICE CO-OPERATIVE BANK LTD" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.

  
SECRETARY (Incharge)  
THE KALLUR SERVICE CO-OP  
BANK LTD.No: R 227, P.O.KALLUR  
(VIA) ALAGAPPA NAGAR

A REPORT

On

**A STUDY ON PERFORMANCE ANALYSIS OF  
SELECTIVE EQUITY MUTUAL FUNDS OF  
SELECTIVE AMC'S IN INDIA WITH SPECIAL  
REFERENCE TO GEOJIT FINANCIAL SERVICES  
LIMITED, KOCHI**

*By*

**Ms. JERIN PAULOSE SHINY**

Regn. No.: LCAVMBA052

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under The Guidance Of*

**Dr. URMILA R MENON**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA-678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON PERFORMANCE ANALYSIS OF SELECTIVE EQUITY MUTUAL FUNDS OF SELECTIVE AMC'S IN INDIA WITH SPECIAL REFERENCE TO GEOJIT FINANCIAL SERVICES LIMITED, KOCHI" submitted by Ms. JERIN PAULOSE SHINY (Reg No: LCAVMBA052), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide




Director

Place: Palakkad



Date: 08/08/2023



4<sup>th</sup> August, 2023

TO WHOM SO EVER IT MAY CONCERN

This is to certify that Ms. Jerin Paulose Shiny (Reg. No. LCAVMBA052) a 4<sup>th</sup> semester MBA student from LEAD College of Management, Palakkad, has successfully completed internship and project titled "A Study on Performance Analysis of Selective Equity Mutual Funds of Selective AMC's In India with Special Reference to Geojit Financial Services Limited.," at our PMS Department, Corporate Office (HO), from 15<sup>th</sup> June, 2023 to 15<sup>th</sup> July, 2023. We wish success to the intern in all future endeavours.



George P. Raphael  
Deputy General Manager - Human Resources

A REPORT

*On*

**A STUDY ON A CONSUMER SHOPPING ORIENTATION TOWARDS  
EXCLUSIVE BRAND OUTLET & MULTI BRAND OUTLET WITH  
REFERENCE TO TTK PRESTIGE**

*By*

**Mr. JERIN SABU**

*Regn.No. LCAVMBA185*

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment OF the requirement for the award OF degree OF*

**MASTER OF BUSINESS  
ADMINISTRATION**

*UNDER THE GUIDANCE OF*

**Dr. URMILA R MENON**

ASSISTANT PROFESSOR

---

The logo for LEAD College of Management, featuring the word "LEAD" in a stylized, bold, sans-serif font. The letter 'L' is on the left, followed by 'E', 'A', and 'D'. The 'E' has a dot in the middle, and the 'A' has a vertical line through its center. The 'D' is a simple block letter.

LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI, PALAKKAD - 678009

AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled **"THE STUDY ON CUSTOMER SHOPPING ORIENTATION TOWARDS EXCLUSIVE BRAND OUTLETS AND MULTI-BRAND OUTLETS WITH REFERENCE TO TTK PRESTIGE"** submitted by **Mr. JERIN SABU (Reg No: LCAVMBA185)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad

Date: 11/08/2023



---

# TTK Prestige LIMITED

---



TTK Standards  
**CERT**  
ISO 9001

Office: Nagarjuna Castle, 1/1 & 1/2, Wood Street, Ashok Nagar, Richmond Town, Bangalore - 560 025, INDIA.  
Phone: 91-80-22217438/39, 68447100 Fax: 91-80-22277446, E-mail: [ttkcorp@ttkprestige.com](mailto:ttkcorp@ttkprestige.com)  
[www.ttkprestige.com](http://www.ttkprestige.com) CIN : LB511OTZ1955PLC015049

10-08-2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Mr. JERIN SABU** (Reg. No: **LCAVMBA185**) MBA student of **LEAD COLLEGE OF MANAGEMENT PALAKKAD** has successfully completed the project work entitled " **A STUDY ON CONSUMER SHOPPING ORIENTATION TOWARDS EXCLUSIVE BRAND OUTLETS AND MULTI BRAND OUTLETS WITH REFERENCE TO TTK PRESTIGE**". He has successfully completed 60-day long period on this topic. we found he is sincere, meticulous, enthusiastic, and result oriented. He worked well as a fragment of the team during his tenure. We take this prospect to thank him and wish him all the best for his future.

Yours Sincerely,

For **TTK PRESTIGE LTD.**

A handwritten signature in black ink, appearing to be 'Vijayraghavan Iyengar', written over three horizontal lines.

**Vijayraghavan Iyengar**

Senior Manager - HR

**A REPORT**

*On*

**A STUDY ON CONSUMER BUYING  
BEHAVIOUR BLUESTONE JEWELLERY AND  
LIFESTYLE PVT LTD, CHENNAI, TAMILNADU**

*By*

**Mr. JOHN SAJI**

**Reg No: LCAVMBA186**

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. V. Smitha**

**Assistant PROFESSOR**



**LEAD COLLEGE OF  
MANAGEMENT**


**DHONI, PALAKKAD, KERALA**

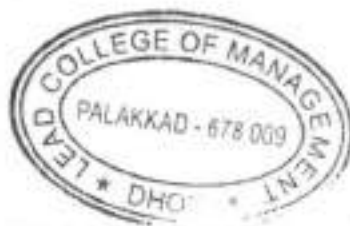
**678009**

**Aug 2023**

**CERTIFICATE**

This is to certify that the project report titled **"A STUDY ON CONSUMER BUYING BEHAVIOUR - BLUESTONE JEWELLERY AND LIFESTYLE PVT LTD, CHENNAI, TAMILNADU"** submitted by **Mr. JOHN SAJI (Reg No: LCAVMBA186)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide  
**Dr. V. SMITHA**





Director

Place: Palakkad  
Date: 08/08/2023.



01 August 2023

TO WHOMSOEVER IT MAY CONCERN

This is to certify that, Mr. John Saji (Reg No LCAVMBA186) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON CONSUMER BUYING BEHAVIOUR – BLUESTONE JEWELLERY AND LIFESTYLE PVT LTD, CHENNAI, TAMILNADU" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work.

Thank you,



General Manager – Human Resource

**BLUESTONE**

BlueStone Jewellery and Lifestyle Pvt. Ltd.

Site No. 89/2 Lava Kutha Arcade, Munnaiyadi Village, Outer Ring Road, Maratheshall, Bangalore - 560037  
+91 80 6704 1564 [statutorycompliance@bluestone.com](mailto:statutorycompliance@bluestone.com) [www.bluestone.com](http://www.bluestone.com) CIN: U72900KA2017PTC059678  
Mumbai Office: 302, Dhantek Plaza, Mahvada Road, Mazal, Andheri East, Mumbai - 400 059, Maharashtra. +91 22 4039 7796

**A REPORT**

*On*

**A STUDY ON CONSUMER BUYING BEHAVIOR  
WITH REFERENCE TO METRO FRESH  
HYPERMARKET, IRITTY, MATTANUR**

*By*

**Mr. JOMIT GEORGE**

**Reg No: LCAVMBA188**

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr, V. SMITHA**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

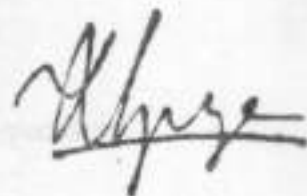
**DHONI, PALAKKAD,**

**KERALA,678009**


**AUG - 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CONSUMER BUYING BEHAVIOR WITH REFERENCE TO METRO FRESH HYPERMARKET, IRITTY, MATTANUR" submitted by **Mr. JOMIT GEORGE (Reg No: LCAVMBA188)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by his in partial fulfillment of Master of Business Administration under the University of Calicut.



Director



Project guide  
Dr. V. SMITHA



Place: Palakkad  
Date: 08/08/2023



Approved by NBA for Academic  
Programs up to 2024-25  
Valid from 10.08.2023  
Programme PG - MBA



MTRFRSH/HR/24/2023

## CERTIFICATE

This is to certify that **Mr. Jomit George**, REG no: LCAVMBA188

MBA student of LEAD COLLEGE OF MANAGEMENT, PALAKKAD, Calicut University, had spent his valuable time for studying his project report. On topic "A study on consumer buying behavior with reference to Metro Fresh Hypermarket, Iritty, Mattannur". For the fulfilment of his academic studies.

He has shown great interest in work and conduct was very good during the period. We wish all success in his future endeavors.


For Metro Fresh Hypermarket

Partner

For METRO FRESH  
HYPER MARKET

  
Partner

9995048563

 [iritymetrofresh@gmail.com](mailto:iritymetrofresh@gmail.com)



A PROJECT REPORT

On

**RELATIONSHIP QUALITY AND COSTUMER  
LOYALTY IN MICROFINANCE SECTOR WITH  
REFRENCE TO BHARAT FINANCIAL INCLUSION**

By

**Mr. JOPHIN JOSEPH**

Reg No: LCAVMBA189

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. SMITHA**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI P.O PALAKKAD, KERALA-678009

AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled "RELATIONSHIP QUALITY AND CUSTOMER LOYALTY IN MICROFINANCE SECTOR WITH REFERENCE TO BHARATH FINANCIAL INCLUSION" submitted by **Mr. JOPHIN JOSEPH (Reg No: LCAVMBA189)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide  
**Dr. V. SMITHA**



  
Director

Place: Palakkad  
Date: 08/08/2023



Bharat Financial Inclusion Limited

IndusInd Bank

16-07-2023

TO WHOMSOEVER IT MAY CONCERN

This is to certify that Mr. JOPHIN JOSEPH (LCAVMBA189) Fourth Semester MBA Student of LEAD COLLEGE OF MANAGEMENT, Calicut University has Successfully Completed his Project Work at BHARAT FINANCIAL INCLUSION LTD MALAPURAM with the title " A STUDY ON RELATIONSHIP QUALITY AND CUSTOMER LOYALTY IN THE MICROFINANCE SECTOR WITH SPECIAL REFERENCE TO BHARAT FINANCIAL INCLUSION LTD, TIRUR MALAPURAM for the Period in Partial Fulfilment of his Course Curriculum.

Regards,

Jaman K J

Branch Manager, Tirur Branch

(Formerly "IndusInd Financial Inclusion Limited")

8606388430



Head Office:

3rd Floor, My Home Tycoon, Block A, 6-3-1192,  
Kambaranah, Begumpet, Hyderabad-500 016, Telangana, India.

Regional Office:

12/125-3, Alambettusally, Near Athara Bus Stop,  
Chayyaram P.O. Thrissur, Kerala, Pin-680026.

A REPORT

On

**THE STUDY OF INTELLECTUAL CAPITAL AND  
PERFORMANCE OF AUTOMOBILE SHOWROOMS IN KERALA**

*By*

**Mr. JOSEPH FIRMIN N F**

Regn. No.: LCAVMBA190

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award of the degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Mr. PRAMOD. V**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA – 678009

August 2023

## CERTIFICATE

This is to certify that the project report titled **"THE STUDY OF INTELLECTUAL CAPITAL AND PERFORMANCE OF AUTOMOBILE SHOWROOMS IN KERALA"** submitted by **Mr. JOSEPH FIRMIN N F (Reg No: LCAVMBA190)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide




Director

Place: Palakkad

Date: 08/08/23



**PVR WHEELS**  
Royal Enfield  
[www.pvrwheels.com](http://www.pvrwheels.com)

August 2023

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Mr. JOSEPH FIRMIN N F** (Reg No. LCAVMBA190), 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "**THE STUDY OF INTELLECTUAL CAPITAL AND PERFORMANCE OF AUTOMOBILE SHOWROOMS IN KERALA**" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.

Best Regards

A handwritten signature in black ink, appearing to read "Shanib E".

**Muhammed Shanib E.**

HR Manager | PVR Wheels



A REPORT

On

**A STUDY TO UNDERSTAND THE MARKET  
PRESENCE AND COMPETITORS OF AMUL DAIRY  
PRODUCTS IN KOTTAYAM DISTRICT.**

*By*

**Mr. JOSEPH JAMES**

Regn. No.: LCAVMBA192

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the  
award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. SANGEETHA PADMANABHAN**

ASSOCIATE PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT DHONI,  
PALAKKAD, KERALA -678009**

August 2023



## CERTIFICATE

This is to certify that the project report titled "A STUDY TO UNDERDSTAND THE MARKET PRESENCE AND COMPETITORS OF AMUL DAIRY PRODUCTS IN KOTTAYAM DISTRICT" submitted by Mr. JOSEPH JAMES (Reg. No.: LCAVMBA192) a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

*Sangeetha*

Project guide

Dr. Sangeetha P



*Abuse*

Director

Place: Palakkad  
Date: 08/08/2023.



## Gujarat Co-operative Milk Marketing Federation Limited

#58. (OLD NO. 104), III FLOOR, G.N. CHETTY ROAD, T. NAGAR, CHENNAI - 600 017 INDIA

PHONE : (044) 28340054, 28345257 FAX : (044) 28342873

e-mail : chennai@amul.coop

### TO WHOMSOEVER IT MAY CONCERN

### PROJECT COMPLETION CERTIFICATE

This is to certify that Shri Joseph James pursuing MBA from Lead College of Management, Palakkad has successfully completed his project in our organization on the topic "A STUDY TO UNDERSTAND THE MARKET PRESENCE AND COMPETITORS OF AMUL DAIRY PRODUCTS IN KOTTAYAM DISTRICT" for a period of eight weeks under the guidance of Shri. Hari Shankar, branch manager at GCMMF Ltd, Cochin.

Shri Joseph James has shown keen interest during the project work. His conduct and behaviour were found good. His association with us was fruitful and we wish him all success in his future endeavours.

For GCMMF Ltd,

J. Rajan

Sr. General Manager (Sales)

### **Amul SAGAR**

HEAD OFFICE : AMUL DAIRY ROAD, P.B. NO. 10, ANAND 388 001. INDIA.

PHONE : (02692) 258506, 258507, 258508, 258509 FAX : 02692 - 240208

A PROJECT REPORT

On

**A STUDY ON BRAND AWARENESS AND BRAND  
PREFERENCE OF FACT Ltd PRODUCTS AMONG  
FARMERS, ERNAKULAM**

By

**Mr. JOYAL N JOSE**

Regn. No.: LCAVMBA193

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under The Guidance Of*

**Dr. A.ASHRAF ALI**

**PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT  
DHONI P.O, PALAKKAD, KERALA-678009  
AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON BRAND AWARENESS AND BRAND PREFERENCE OF FACT Ltd PRODUCTS AMONG FARMERS, ERNAKULAM"** submitted by **Mr. JOYAL N JOSE** (Reg No: LCAVMBA193), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad

Date: 08/08/2023



दि फर्टिलाइजर्स एण्ड केमिकल्स ट्रावन्कोर लिमिटेड:  
THE FERTILISERS AND CHEMICALS TRAVANCORE LIMITED  
(भारत सरकार का उद्यम) / (A Government of India Enterprise)

शिक्षण केंद्र / TRAINING CENTRE  
मुख्यालय / Head Office  
उद्योगमंडल / Udyogamandal - 683 501

दूरभाष / Phone : 0484 - 2567544, 2567467, 2567583,  
2556750, 2559621, 2567423, 2567380, 2567424  
ई-मेल / Email : ftdc@factltd.com, sdc@factltd.com

DGM (T&D) CERT-PW/51/2023-24

15.07.2023

### CERTIFICATE

Certified that **Mr. JOYAL N JOSE**, student of MBA in LEAD College of Management, Palakkad has successfully completed his **Project Work** titled "**A Study on Brand Awareness and Brand Preference of FACT Products Among Farmers**" in FACT, Udyogamandal during the period from 19.06.2023 to 15.07.2023.

We wish the student all the best in his future endeavors.

Abraham P Varghese  
Project Coordinator



Antony K D  
Engineer (Trg&Dev)

DNV·GL

पंजीकृत कार्यालय : एलूर, उद्योगमंडल  
Regd. Office: Eloor, Udyogamandal



FOR FACT- CD QMS

A REPORT

*On*

**A STUDY ON IMPACT OF LIFE INSURANCE  
AFTER COVID-19 PANDEMIC WITH REFERENCE  
TO ICICI PRUDENTIAL LIFE INSURANCE  
COMPANY LTD, PALAKKAD**

*By*

**JUGAL DEV KJ**

**Reg No: LCAVMBA194**

*Submitted*

*To*

**THE UNIVERSITY OF CALICUT**

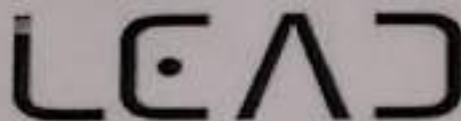
*In partial fulfilment of the requirement for the award of degree of*  
**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. MUBARAK RAHMAN P**

**ASSISTANT PROFESSOR**

---

The logo for LEAD College of Management, featuring the word "LEAD" in a stylized, bold, sans-serif font. The letter "L" is on the left, "E" is in the middle with a dot, "A" is on the right, and "D" is on the far right. The letters are interconnected.

**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA-678009**



Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NATIONAL BOARD  
ACCREDITATION

NBA

Accredited by NBA for Academic

2022-23 to 2024-25

Valid till 30.06.2025

for programmes PG - MBA

Member of



ACBSP

Member of



AMDISA

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON IMPACT OF LIFE INSURANCE AFTER COVID-19 PANDEMIC WITH REFERENCE TO ICICI PRUDENTIAL LIFE INSURANCE COMPANY LTD, PALAKKAD" submitted by Mr. JUGAL DEV KJ (Reg NO. LCAVMBA194) a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by his in partial fulfillment of Master of Business Administration under the University of Calicut.

*Jugal Dev KJ*

Project guide



*[Signature]*

Director

Place: Palakkad

Date: 08/08/2023



Date: 18/07/2023

**CERTIFICATE**

This is to certify that **Mr. Jugal Dev KJ (Reg.No:LCAVMBA194)**, 4<sup>th</sup> Semester MBA student of Lead College of Management, Dhoni, Palakkad, has successfully completed his major project titled "A Study on Impact of Life Insurance After COVID-19 Pandemic with Reference To ICICI Prudential Life Insurance Company Limited, Palakkad" in our organization.

We wish him all the best for his future endeavours.

  
  
MADHU. M. T.  
BRANCH HEAD

A REPORT

On

**A STUDY ON TECHNICAL ANALYSIS OF SELECTED  
STOCKS OF NON-BANKING FINANCIAL SECTOR WITH  
SPECIAL REFERENCE TO HEDGE EQUITIES LIMITED,  
ERNAKULAM**

By

**Mr. JUSTIN JOSE**

Regn. No.: LCAVMBA195

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award of the degree  
of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. MUBARAK RAHMAN P**

ASSISTANT PROFESSOR

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

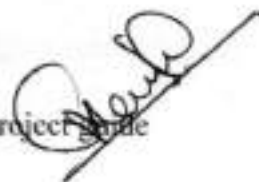
**DHONI, PALAKKAD, KERALA**

**678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON TECHNICAL ANALYSIS OF SELECTED STOCKS OF NON-BANKING FINANCIAL SECTOR WITH SPECIAL REFERENCE TO HEDGE EQUITIES LIMITED, ERNAKULAM"** submitted by **Mr. JUSTIN JOSE** (Reg No: LCAVMBA195), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project Guide



  
Director

Place: Palakkad  
Date: 08/08/23.



04/08/2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Mr. JUSTIN JOSE (REG No. LCAVMBA195)** student of **LEAD College of Management, Dhoni Palakkad** has undergone the major project on **“ A STUDY ON TECHNICAL ANALYSIS OF SELECTED STOCKS OF NON BANKING FINANCIAL SECTOR WITH SPECIAL REFERENCES TO HEDGE EQUITIES LIMITED, ERNAKULUM”** in our organization in partial fulfillment of the required for the award of the degree of **MASTER OF BUSINESS ADMINISTRATION.**

This certificate is issued for submitting as Part of Education and not for submitting to any other departments.

**For Hedge Equities Ltd.**



*Benjamin*

Authorised Signatory

CIN : U65990MH2007PLC176866

**Hedge Equities Limited**

REGISTERED OFFICE :

Trade Square, Mehra Compound, Near DSK Madhuban, Sakinaka Kurla Road, Andheri East, Mumbai - 400 072, Tel : 9072530273  
CORPORATE OFFICE : Hedge House, Mamangalam, Kochi - 682025, Kerala, India | Tel: 0484 6130400, Mob : 93493 12345  
Email : info@hedgegroup.in | Website : www.hedgeequities.com

A REPORT

On

**MARKETING STRATEGIES FOR ENHANCING GROWTH AND  
COMPETITIVENESS IN JOHNSUWAGON COMPANY**

*By*

**Mr. KATHIRON. G**

Reg. No.: LCAVMBA197

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award of the degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Mr. SIJIN.T C**

ASSISTANT PROFESSOR

**LEAD**

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA - 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "**MARKETING STRATEGIES FOR ENHANCING GROWTH AND COMPETITIVENESS IN JOHNSUWAGON COMPANY**" submitted by **Mr. KATHIRON. G (Reg No: LCAVMBA197)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 08-08-2023



# JOHNSUWAGON

Mob : 9845401436

Quality Coach Builders and General Fabricators


Lingadheranahalli, Andhrahalli Main Road, Vishwaneedam Post, Bangalore-560091.

Date: 28/07/2023

## CERTIFICATE

This is to certify that Mr. KATHIRON G (Reg No: LCAVMBA197) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "MARKETING STRATEGIES FOR ENHANCING GROWTH AND COMPETITIVENESS IN JOHNSUWAGON COMPANY" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavors.

For JOHNSUWAGON

  
Partner

**JOWA**



A REPORT

On

**A STUDY ON THE TECHNICAL ANALYSIS OF SELECTED  
STOCKS OF AUTOMOBILE SECTOR WITH SPECIAL  
REFERENCE TO MIDDLE EAST AUTO PARTS PRIVATE  
LIMITED**

By

**Mr. KEVIN EMMANUEL**

Reg. No: LCAVMBA198

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Mr. RANJITH KARAT**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA – 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE TECHNICAL ANALYSIS OF SELECTED STOCKS OF AUTOMOBILE SECTOR WITH SPECIAL REFERENCE TO MIDDLE EAST AUTO PARTS PRIVATE LIMITED" submitted by Mr. KEVIN EMMANUEL (Reg No: LCAVMBA198), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide




Director

Place: Palakkad  
 Date: 08/08/2023



MIDDLE EAST AUTO PARTS PRIVATE LIMITED  
695001, TRIVANDRUM, KERALA, INDIA

Email: [middleeastautos@gmail.com](mailto:middleeastautos@gmail.com) Tel: +91-8138954126

Date: 04-08-2023

## CERTIFICATE OF COMPLETION

### TO WHOM SO EVER IT MAY CONCERN

This is to certify that Mr. Kevin Emmanuel (Reg.No: LCAVMBA198) has satisfactorily completed the project titled " **A Study On Technical Analysis Of Selected Stocks Of Automobile Sector**" at **MIDDLE EAST AUTO PARTS PRIVATE LIMITED**, Trivandrum, India, as a part of the MBA in Finance and Marketing curriculum at LEAD College of Management, Palakkad.

Project Duration: 60 Days

Throughout the project, Mr. Kevin Emmanuel demonstrated a high level of commitment, exceptional work ethic, and profound dedication to achieving the project's objectives. His keen attention to detail and analytical skills enabled him to make valuable contributions to the organization.

We acknowledge his remarkable performance, which exceeded expectations, and commend him for successfully delivering the project within the specified timeframe.

This Certificate is awarded to Mr. Kevin Emmanuel as a testament to his professionalism and diligence in project execution.

Congratulations on your well-deserved success!



Sincerely,

---

**Pranav.Sahadevan**

Branch Manager

**MIDDLE EAST AUTO PARTS.PVT.LTD**

1<sup>st</sup> floor of **Hatch Spaces Building**, near Bank of Baroda Sasthamangalam

Trivandrum, Kerala Pin: -695010

+91 8138954126

[middleeastautos@gmail.com](mailto:middleeastautos@gmail.com)

A REPORT

On

**A STUDY ON THE ANALYSIS OF CONSUMERS' LEVEL OF  
INTEREST AND SATISFACTION ON THE ATTRIBUTES OF THE  
HONDA DIO WITH SPECIAL REFERENCE TO TRICHUR  
HONDA, M/s CLASSIC OMEGA AUTO PVT. LTD, THRISSUR**

*By*

**Mr. KIRAN K JOSHY**

Regn. No. LCAVMBA199

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the award of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. ANIL KUMAR T V**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI, PALAKKAD, KERALA -678009

AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE ANALYSIS OF CONSUMERS' LEVEL OF INTEREST AND SATISFACTION ON THE ATTRIBUTES OF THE HONDA DIO WITH SPECIAL REFERENCE TO TRICHUR HONDA, M/s CLASSIC OMEGA AUTO PVT.LTD,THRISSUR" submitted by Mr. KIRAN K JOSHY (Reg No: LCAVMBA199), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad  
Date: 08/08/23,



02.08.2023

CERTIFICATE

This is to certify that **Mr. KIRAN K JOSHY** (Reg No. LCAVMBA199) 4th Semester MBA student At LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "**A STUDY ON THE ANALYSIS OF CONSUMERS' LEVEL OF INTEREST AND SATISFACTION ON THE ATTRIBUTES OF THE HONDA DIO WITH SPECIAL REFERENCE TO Trichur Honda, M/s CLASSIC OMEGA AUTO PVT. LTD, THRISSUR**" As part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work.

We wish all success in his future endeavours.

Thanking you,

For **Classic Omega Auto Pvt Ltd**



Trichur Honda

Classic Omega Auto Pvt. Ltd., Main Road, Koorkenchery, Thrissur-680007, Kerala,  
Ph : 0487 - 2421414 / 2423414, 98470-24888

E-mail : [trichurhonda@gmail.com](mailto:trichurhonda@gmail.com), web : [www.trichurhonda.com](http://www.trichurhonda.com)

H O : Classic Omega Properties, Guruvayur Road, Punnunam, Thrissur-680002, Kerala

A PROJECT REPORT

On

**A STUDY ON THE ROLE OF MARKETING IN PRODUCT  
DEVELOPMENT AND MANAGEMENT WITH REFERENCE  
TO SONA EXPORTERS**

By

**Mr. KIRAN NARAYANAN A N**

Reg. No. LCAVMBA201

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the Guidance of*

**Dr. ARCHANA P V**

**ASSISTANT PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD**

**AUGUST 2023**



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE ROLE OF MARKETING IN PRODUCT DEVELOPMENT AND MANAGEMENT WITH REFERENCE TO SONA EXPORTERS" submitted by **Mr. KIRAN NARAYANAN A N** Reg No: LCAVMBA201, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



Director



Place: Palakkad

Date: 08/08/23.



Chyannur, P.O. Kokkur, Malappuram Dt, Kerala St., India. Pin : 679 591

Date.....

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that Mr. **KIRAN NARAYANAN A N** (Reg No. **LCAVMBA201**) 4<sup>th</sup> Semester MBA student at LEAD College of Management, Eboni, Palakkad has successfully completed his major project work on the topic **"A STUDY ON THE ROLE OF MARKETING IN PRODUCT DEVELOPMENT AND MANAGEMENT WITH REFERENCE TO SONA EXPORTERS"** as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.

Place:chyannur

Date:25/07/2023

Abdul shaheel T

Q.C SONA EXPORTERS



For SONA EXPORTERS

C.Sameer  
Manager

A REPORT

On

**TRANSFORMING FILM THEATRES: STRATEGIES FOR  
ENHANCING CUSTOMER EXPERIENCE WITH  
REFERENCE TO BALA CINEMAS**

*By*

**Mr. KIRAN J PILLAI**

Regn. No.: LCAVMBA200

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. ANIL KUMAR TV**

ASSISTANT PROFESSOR



**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA - 678009**

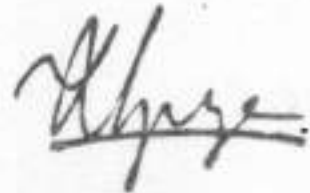
**August 2023**

## CERTIFICATE

This is to certify that the project report titled "TRANSFORMING FILM THEATRES: STRATEGIES FOR ENHANCING CUSTOMER EXPERIENCE WITH REFERENCE TO BALA CINEMAS" submitted by **Mr. KIRAN J PILLAI (Reg No: LCAVMBA200)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad  
Date:



Member of  
Academic  
2014-2015 to 2014-2015  
PG - MBA

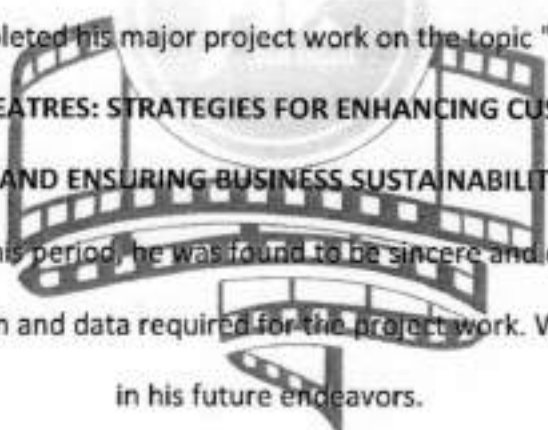




Date.....29/07/2023.....

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Mr. KIRAN J PILLAI** (Reg No. LCAVMBA200) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has Successfully completed his major project work on the topic "**TRANSFORMING FILM THEATRES: STRATEGIES FOR ENHANCING CUSTOMER EXPERIENCE AND ENSURING BUSINESS SUSTAINABILITY**" as part of the curriculum. During this period, he was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavors.



For BALA CINEMAS

(MANAGER)



A REPORT

On

**A STUDY ON PROBLEMS OF CHIT FUND COMPANY  
AND SATISFICATION LEVEL OF CUSTOMERS**

By

**Mr. KRISHNAPRASAD KS**

Reg. No.: LCAVMBA202

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Dr. SIVAKUMAR S**

ASSOCIATE PROFESSOR



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA-678009**

**AUGUST 2023**



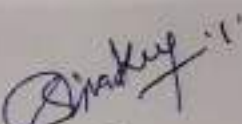
## CERTIFICATE



Approved by NBA for Academic  
year 2022-23 to 2024-25  
with effect from 30.06.2025  
Name of programme (PG) - MBA



This is to certify that the project report titled "A STUDY ON PROBLEMS OF CHIT FUND COMPANY AND THE SATISFACTION LEVEL OF THE CUSTOMERS WITH SPECIAL REFERENCE TO THE KERALA STATE FINANCIAL ENTERPRISES LTD. THRISSUR" submitted by Mr. KRISHNAPRASAD K S, Reg NO: LCAVMBA202, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



  
Director

Place: Palakkad  
Date: 8/8/23



**THE KERALA STATE FINANCIAL ENTERPRISES LIMITED**

(A Govt of Kerala Undertaking)

Chembukkavu Branch (092)

Bhadraatha, Museum Road, Thrissur- 680020.

Ph:2327255, Mob:9447797092

Email: [92@ksfe.com](mailto:92@ksfe.com), [ksfechembukkavu@gmail.com](mailto:ksfechembukkavu@gmail.com)

Website:[www.ksfe.com](http://www.ksfe.com)

Corporate Identity Number : (CIN:U65923KL1969SGC002249)


Date: 05.08.2023

**CERTIFICATE**

This is to Certify that Mr.KrishnaPrasad K.S(Reg.No: LCAVMBA202) has successfully completed his project in KSFE Ltd Chembukkavu branch on the topic of " A Study on Problems of Chit Fund Company and the Satisfaction Level of Customers' for the period from 1<sup>st</sup> July 2023 to 31<sup>st</sup> July 2023 as part of his MBA , University of Calicut.

His performance & conduct during the period of project was very good and we wish him a bright future.

THE K.S.F.E. LTD

  
MANAGER

KSFE CHEMBUKKAVU



A REPORT

On

**A STUDY ON EXTERNAL INFLUENCER  
RECOMMENDATION ON DOMESTIC CUSTOMER OF  
PLASTO-BOARD WITH SPECIAL REFERENCE TO  
ALAPPUZHA**

By

**Mr. KUSAN S**

**(Reg. No: LCAVMBA203)**

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Mr. RANJITH KARAT**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON EXTERNAL INFLUENCER RECOMMENDATION ON DOMESTIC CUSTOMERS OF PLASTO BOARD WITH SPECIAL REFERENCE TO ALAPPUZHA" submitted by Mr. KUSAN S. (Reg No: LCAVMBA203), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad

Date: 08/08/2023



CIN: U25209KL2020PTC065824

COEARTH SUSTAINABLE PRODUCTS PVT LTD.

Chirayil, Pathirapally Po,  
Alappuzha, Kerala - 688521.

**CERTIFICATE OF PROJECT COMPLETION**

This is to certify that Mr. Kusan S (LCAVMBA203) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic " **A STUDY ON EXTERNAL INFLUENCER RECOMMENDATION ON DOMESTIC CUSTOMER OF PLASTO-BOARD WITH SPECIAL REFERENCE TO, ALAPPUZHA** " as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work.

We wish all success in his future endeavours.

For Coearth Sustainable Products

Shaik Suhail Mohiddin  
Marketing Manager



[www.coearthindia.com](http://www.coearthindia.com)

+91 9390067226

[suhail.shaik@coearthindia.com](mailto:suhail.shaik@coearthindia.com)

A REPORT

On

**A STUDY ON EMPLOYEE MORALE AND ITS  
INFLUENCE ON EMPLOYEE PERFORMANCE WITH  
REFERENCE TO MILMA CATTLE FEED PLANT**

*By*

**Ms. LEKSHMI B S**

Regn. No.: LCAVMBA054

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. BALAMOUGANE. R**

**ASSOCIATE PROFESSOR**

**LEAD**

LEAD COLLEGE OF MANAGEMENT


**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA- 678009**

**August 2023**

CERTIFICATE

This is to certify that, the project report entitled "A STUDY ON "EMPLOYEE MORALE AND ITS INFLUENCE ON EMPLOYEE PERFORMANCE WITH REFERENCE TO MILMA CATTLE FEED PLANT" submitted by Ms. LEKSHMI B S (Reg. No: LCAVMBA054), a student of fourth semester MBA of this institution, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project Guide



Director



Place: Palakkad

Date: 08/08/2023

Approved to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Approved by



NBA

Approved to Academic  
for 2024-25  
Approved on 08.08.2023  
Approved by PG: MBA

Member of



NCBS

Member of



MBA



GSTIN : 32AAAAK5375M1ZG



**milma**

## **Kerala Co-operative Milk Marketing Federation Ltd.**

**Cattle Feed Plant, Pattanakkad P.O., Alappuzha - 688 531**

**Ph : 0478-2831122, 0478-2831144, Email: cfp@milma.com**

CFPT/P&A/206/2023

07.07.2023

### **CERTIFICATE**

This is to certify that **Ms.LEKSHMI B.S** (Reg.No:LCAVMBA054), MBA 2<sup>nd</sup> year student of LEAD College of Management, Dhoni, Palakkad has successfully completed her project work in Milma Cattle Feed Plant, Pattanakkad during the period from 20.06.2023 to 03.07.2023 in partial fulfillment of her curriculum.

During the period of study, she has shown keen interest in collecting data/information and learned various aspects connected with the operations of the Plant especially in Human Resource Management. She was found hardworking, dedicated and committed during the period of study.

  
UNIT HEAD



Head Office : K. C. M. M. F. Ltd., Milma Bhavan, Pattom Palace P.O., Thiruvananthapuram - 695 004  
Phone : 0471-2786426, E-mail : milmaho@milma.com



A PROJECT REPORT

On

**A STUDY ON PERFORMANCE ANALYSIS OF  
SELECTED MUTUAL FUNDS IN INDIA WITH  
REFERENCE TO AHALIA FINFOREX**

By

Mr. LEO RENNY

Regn. No. LCAVMBA204

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the award of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

Mr. PRAMOD.V

ASSISTANT PROFESSOR

**LEAD**

LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI P.O., PALAKKAD, KERALA -678009

AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled "**A STUDY ON PERFORMANCE ANALYSIS OF SELECTED MUTUAL FUNDS IN INDIA WITH REFERENCE TO AHALIA FINFOREX**" submitted by **LEO RENNY** Reg No: **LCAVMBA204**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad

Date: 8.8.2023





Ref.: AFL /HR-PC/2023/008

04<sup>th</sup> August 2023

**PROJECT COMPLETION CERTIFICATE**

This is to certify that Mr. Leo Renny (LCAVMBA204) , MBA student from LEAD College of Management, Dhoni, Palakkad - 678 009 has successfully completed his Project at Ahalia Finforex Ltd., Ernakulam from 19-06-2023 to 28-07-2023 in the topic "A study on performance analysis of selected mutual funds in India with reference to Ahalia finforex Ltd".

We have noticed that during the period, he has shown keen interest in his assignment and we wish his all the very best in his future endeavours.

For Ahalia Finforex Ltd.

Sangeetha K. Nair  
AVP- HR



**A STUDY ON THE INFLUENCE OF DIGITAL MARKETING  
ACTIVITIES OFLENSKART IN THRISSUR REGION**

**Major Project Report**

Submitted to

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

Submitted by

**LIMS K L**

**4th semester**

**MBA (Reg. no.:**

**LCAVMBA205)**

**Under the**

**Guidance of**

**Dr. Pramod V**

**Assistant Professor**



LEAD COLLEGE OF MANAGEMENT

LEAD College of Management

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE INFLUENCE OF DIGITAL MARKETING ACTIVITIES OFLENSKART IN THRISSUR REGION" submitted by **Mr. LIMS K L (Reg No: LCAVMBA205)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfilment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad

Date: 08/08/23 .



**Lenskart Solutions Pvt.Ltd.**

12/1, 1<sup>st</sup> Floor Vijaya Towers,

Near St Thomas College, Thrissur, Kerala, 680001 | [www.lenskart.com](http://www.lenskart.com)

CIN: U33100DL2008PTC178355



Thrissur

13-07-2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that Mr. LIMS K L (Reg No. LCAVMBA205) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic " A Study on The Influence of Digital Marketing Activities of Lenskart in Thrissur Region" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.

Authorised Signatory

Rakesh K

Human Resource Manager, Lenskart

A PROJECT REPORT

On

**A STUDY ON EFFECTIVENESS OF INVENTORY  
MANAGEMENT IN MILMA WITH SPECIAL  
REFERENCE TO KOTTAYAM DAIRY**

*By*

**Ms. LIYA SUSAN SAM**

Regn. No. LCAVMBA055

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Mr. FRACKSON C VIYANO**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA-678009**

**AUGUST 2023**



**CERTIFICATE**

This is to certify that the project report titled "A STUDY ON EFFECTIVENESS OF INVENTORY MANAGEMENT IN MILMA WITH SPECIAL REFERENCE TO KOTTAYAM DAIRY" submitted by Ms. LIYA SUSAN SAM (Regn. No. LCAVMBA055), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

*[Handwritten Signature]*  
Project guide 08/08/2023

*[Handwritten Signature]*

Director



Place: Palakkad

Date: 08/08/2023



**milma**

**Ernakulam Regional Co-operative Milk Producers' Union Ltd.**

KOTTAYAM DAIRY, VADAVATHOOR P.O., KOTTAYAM - 686 010

(AN ISO 9001-2015 and ISO 22000 : 2005 Certified Company)

GST NO.32AAAAE0621L1Z9

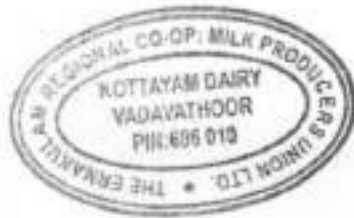
Ph:0481 2578764,2578112, E-mail: ercmpukd@milma.com

NO: KD/P&A2/52/2023/2002

31.07.2023

**CERTIFICATE**

*This is to certify that Ms.Liya Susan Sam, MBA student of LEAD College of Management-Palakkad has undergone In-Plant Training/Project Work at Kottayam Dairy, Milma Vadavathoor for a period from 01.06.2023 to 30.07.2023. During the period her character and conduct were found good.*



*[Signature]*  
for DAIRY MANAGER  
KOTTAYAM DAIRY

To,

*Whomsoever it may concern*

A REPORT

On

**A STUDY ON THE EFFECTIVENESS OF E-CRM WITH  
REFERENCE TO SAFE SOFTWARE**

*By*

**Mr. MANU EMIL**

Regn. No.: LCAVMBA206

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Dr. BABASAHEB JOGDAND**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT


**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA-678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON THE EFFECTIVENESS OF E-CRM WITH REFERENCE TO SAFE SOFTWARE"** submitted by **MANU EMIL** Reg No: **LCAVMBA206**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide

  
Director

Place: Palakkad  
Date: 08.08.2023



- A/C & Fund Management
- Cash Banking Solution
- Banking Software
- Mobile Banking
- Tell Banking
- ATM / ABA



**SAFE**

**SOFTWARE AND INTEGRATED SOLUTIONS PVT. LTD.**

(An ISO 9001: 2008 Company)

- \* Consultancy
- \* Email Card Solution
- \* Disaster Recovery
- \* ITM-Contracts
- \* Computers
- \* Networking

28.07.2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Mr.MANU EMIL(Reg.no.LCAVMBA206)** MBA student of **LEAD College of Management, Dhoni, Palakkad** has completed his project work entitled **"A STUDY ON THE EFFECTIVENESS OF E-CRM WITH REFERENCE TO SAFE SOFTWARE AND INTEGRATED SOLUTIONS PVT LTD "** in our organization.

For **SAFE SOFTWARE AND INTEGRATED SOLUTIONS PVT LTD**

Krishnalal.K  
Director



N.S.S. TALUK UNION BUILDING, FORT MAIDAN, PALAKKAD-678 001, KERALA.  
PHONE : +91-491-3291260, 2510512. e-mail : wecare@safenetin.net , web: www.safenetin.net

A REPORT

On

**A STUDY ON BRAND IMAGE AND PERCEPTION  
AMONG RETAILERS TOWARDS THE IMPEX WITH  
REFERENCE TO KOZHIKODE DISTRICT, KERALA**

*By*

**Mr. MUHAMMED SABITH.K**

Reg. No. LCAVMBA224

Submitted to

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. SIVAKUMAR S**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT  
**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD,**

**KERALA-678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON BRAND IMAGE AND PERCEPTION AMONG RETAILERS TOWARDS THE IMPEX WITH REFERENCE TO KOZHIKODE DISTRICT, KERALA" submitted by **Mr. MUHAMMED SABITH.K (Reg No: LCAVMBA224)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

*Dinkey*  
 Project guide



*Abuse*  
 Director

Place: Palakkad

Date: 8/8/23





05<sup>th</sup> August 2023  
KCM/HRD/PC/0161

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Mr. Muhammed Sabith K.** with **Registration No. LCAVMBA224**, an MBA student at the LEAD College of Management, Palakkad, has successfully completed his Academic Project titled **"A STUDY ON BRAND IMAGE AND PERCEPTION AMONG RETAILERS TOWARDS IMPEX WITH REFERENCE TO KOZHIKODE DISTRICT, KERALA"** in the Marketing Department at our organization from 05th June 2023 to 31st July 2023.

We wish him all the success in his future endeavors.

For KCM Appliances Pvt. Ltd.,

Masinuddeen Alungal  
Chief People Officer



42/45E, Panachikkal Tower,  
Callout Road, Narukara (PO),  
Manjeri, Malappuram- 676122

+91 483 276 5767  
mail@kcmappliances.com  
impexappliances.com

KCM Appliances Pvt.Ltd.

A PROJECT REPORT

On

**A STUDY ON LABOUR WELFARE MEASURES AND  
IT'S IMPACT ON EMPLOYEE COMMITMNET**

By

**Ms. MEENU SARA MATHEW**

RE. No. LCAVMBA056

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the  
award of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Mr. ARJUN GOVIND**

ASSISTANT PROFESSOR




LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT  
DHONI P.O., PALAKKAD, KERALA -678009


AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON LABOUR WELFARE MEASURES AND IT'S IMPACT ON EMPLOYEE COMMITMENT" submitted by Ms. MEENU SARA MATHEW (Reg No: LCAVMBA056), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



  
Director

Place: Palakkad  
Date: 8.9.2023



Approved by NBA for Academic  
Year 2023-24 to 2024-25  
Approved on 08.08.2025  
Programme PG - MBA





## Kerala Agro Machinery Corporation Ltd.

(A Government of Kerala Undertaking)

Regd. Office : Athani - 683 585, Ernakulam District, Kerala, India  
Phone : (0091) 0484 2474301 (5 Lines), 2475041, Fax : (0091) 0484-2474589  
E-Mail : mail@kamcoindia.com, Website : www.kamcoindia.com  
CIN : U29211KL 1973 SGC002492

### CERTIFICATE

*This is to certify that Ms MEENU SARA MATHEW (Reg No. LCAVMBA056) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed her major project work on the topic " A STUDY ON LABOUR WELFARE MEASURE AND IT'S IMPACT ON EMPLOYEE COMMITMENT" as part of the curriculum. She was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish her all success in her future endeavours.*



  
**SENIOR MANAGER (HR)**



Factories at : Athani - 683 585, Ernakulam District, Kerala  
Kanjikode - 672 621, Palakkad District, Kerala  
Kalamassery - 683 109, Ernakulam District, Kerala  
Mala - 683 732, Thrissur District, Kerala  
Valiyavelicham - 670 643, Kannur District, Kerala

Phone : (0091) 0484 - 2474301  
Phone : (0091) 0491 - 2567253  
Phone : (0091) 0484 - 2555001  
Phone : (0091) 0480 - 2892506  
Phone : (0091) 0490 - 2366695

A PROJECT REPORT

On

**A STUDY ON THE IMPACT OF BRAND IMAGE ON  
CONSUMER PREFERENCE WITH REFERENCE TO  
NEXO FOOTWEARS PVT.LTD, CALICUT**

By

**Ms. MEGHA LAKSHMI ST**

Reg. No. LCAVMBA057

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the award of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. SANGEETHA P**

ASSOCIATE PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI, PALAKKAD, KERALA -678009

AUGUST-2023



**FOOTWEAR PVT. LTD.**

7/287C, Palakkulam, Kolathara (P.O), Calicut -673655, Kerala.

GSTIN/UIN : 32AAECN2405M1Z0  
CIN No : U19200KL2017PTC030437  
Ph : 0495-2422466  
E-mail : nexofootwear@gmail.com  
Web : www.nexofootwear.com

31-07-2023

Date.....

**CERTIFICATE**

This is to certify that Ms. MEGHA LAKSHMI ST (Reg No. LCAVMBA057) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed her major project work on the topic "A STUDY ON THE IMPACT OF BRAND IMAGE ON CONSUMER PREFERENCE WITH REFERENCE TO NEXO FOOTWEARS PVT.LTD" as part of the curriculum. She was found to be sincere and enthusiastic in collecting various information and data required for the project work.

We wish all success in her future endeavors.

With Best Regards

Shibu T

HR Manager



## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON THE IMPACT OF BRAND IMAGE ON CONSUMER PREFERENCE WITH REFERENCE TO NEXO FOOTWEARS PVT.LTD, CALICUT"** submitted by **Ms. MEGHA LAKSHMI ST (Reg No: LCAVMBA057)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

*Sangeetha P*

Project guide

*Dr - Sangeetha P*



*[Signature]*

Director

Place: Palakkad

Date: 01/08/23



A REPORT

*On*

**IMPACT OF STRATEGIC CHOICE CYCLE ON  
SHAREHOLDERS PROFIT MAXIMISATION WITH  
THE REFERENCE TO PROFITABILITY FACTOR IN  
VAZHAKULAM AGRO AND FRUIT PROCESSING  
LIMITED**

*By*

**Mr. MELVIN VINCENT**

*Regn. No. LCAVMBA207*

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of a degree  
of*

**MASTER OF BUSINESS ADMINISTRATION**

*UNDER THE GUIDANCE OF*

**Mr. FRACKSON C VIYANO**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD - 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "IMPACT OF STRATEGIC CHOICE CYCLE ON SHAREHOLDERS PROFIT MAXIMIZATION WITH THE REFERENCE TO PROFITABILITY FACTOR IN VAZHAKULAM AGRO AND FOOD PROCESSING COMPANY LIMITED" submitted by Mr. MELVIN VINCENT (Reg No: LCAV MBA207), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Approved by NBA for Academic  
2022-23 to 2024-25  
as per the 30.06.2025  
of programme PQ - MBA



*Melvin Vincent*  
Project guide *08/08/2023*

*[Signature]*  
Director



Place: Palakkad  
Date: *08/08/2023*



VAFPC/HRD/11/503

July 20, 2023

**CERTIFICATE**

This is to certify that **Mr. Melvin vincent (LCAVMBA207)**, 4<sup>th</sup> semester MBA student of Lead College of Management Dhoni, Palakkad had undergone a project work entitled "**Impact of Strategic Choice Cycle on Shareholders Profit Maximization with the Reference to Profitability Factor in Vazhakulam agro and Fruit Processing Company Limited**" in our company for a period for 60 days as a part of his curriculum. He has collected all relevant data available with us for this purpose.

His conduct and interest in learning various aspects connected with this study were found to be good We wish him all success in future.

**For Vazhakulam Agro and Fruit Processing Company Limited**

**Administrative Officer (Adm & HRD)**



A REPORT

On

**A STUDY ON EFFECTIVENESS OF ADVERTISEMENT  
STRATEGIES WITH REFERENCE TO TIERRA FOOD,  
INDIA PVT LTD ELAMANNOOR, ADOOR**

*By*

**MERIN VARGHESE**

**Reg. No: LCAVMBA058**

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Dr. SIVAKUMAR S**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA 678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON EFFECTIVENESS OF ADVERTISEMENT STRATEGIES WITH REFERENCE TO TIERRA FOOD INDIA PVT LTD ELAMANNOOR, ADOOR" submitted by Ms. MERIN VARGHESE (Reg No: LCAVMB058), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad

Date: 8/8/23



UNIVERSITY OF  
CALICUT



AICTE



MBA

University of Calicut  
Academic Regulation 2014-20  
University of Calicut  
MBA - M.A.

Member of



AACSB

Member of



AMBA

Member of



MOBA



11-07-2023

**CERTIFICATE OF COMPLETION**

This is to certify that **Ms.Merin Varghese** bearing University Register number- **LCAVMBA058** pursuing her Master of Business Administration at Lead College of Management Palakkad affiliated to Calicut University, has successfully completed Project Work of " **A Study on Effectiveness of Advertisement Strategies** "in Marketing Department of our company the certificate of completion has been issued to that effect.

Yours faithfully,



**Anju Aniyam**

Executive-HR  
Email - hr@tierra.in

A REPORT  
ON  
A STUDY ON MEASURING FINANCIAL DISTRESS  
USING MACHINE LEARNING APPROACH WITH  
REFERENCE TO BERGER PAINT INDIA LTD

*BY*

**Mr. MICHAEL L**

REG NO: LCAVMBA208

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirement for the award of the degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. SHAHBAZ BABAR KHAN**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA -678009

AUGUST 2023





Approved by NBA for Academic  
2022-23 to 2024-25  
up to 30.06.2025  
Programme PG - MBA



## CERTIFICATE

This is to certify that the project report titled "A study on measuring financial distress using machine learning approach with reference to Berger Paint India Ltd." submitted by Mr. MICHAEL L (Reg No: LCAVMBA208), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

Project Guide

Director



Place: Palakkad  
Date: 08/08/23



**CERTIFICATE**

This is to certify that Mr. Michael. L, REG NO: LCAVMBA208, MBA student of LEAD college of management, Dhoni has done the project work titled "Measuring financial distress using machine learning approach with reference to Berger paints India ltd" at this corporation with necessary guidance from our officers.

Yours Faithfully

Manu Mohan  
Area Sales Manager  
Kannur Depo  
Berger Paints India Ltd.



**BERGER PAINTS INDIA LIMITED**

*A Report*

*On*

**A STUDY ON BRAND CONSCIOUSNESS OF CUSTOMERS  
TOWARDS RUBCO MATTRESS IN KANNUR**

*By*

**Mr. MIDHUN S KUMAR**

(Reg. No.: LCAVMBA210)

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*UNDER THE GUIDANCE OF*

**Dr. ARCHANA PV**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD- 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON BRAND CONSCIOUSNESS OF CUSTOMERS TOWARDS RUBCO MATTRESS IN KANNUR" submitted by Mr. MIDHUN S KUMAR (Reg No: LCAV MBA210), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NBA

Recognized by  
Ministry of Higher Education  
Government of Kerala  
Kannur  
Kannur University  
Kannur

Member of



ACBSP

Member of



AACSB

*Dr. Archana PV*  
Project Guide

Director



Place: Palakkad  
Date: 08/08/25



## KERALA STATE RUBBER CO-OPERATIVE LTD.

Rubco House, South Bazar, Kannur- 670 002, Kerala, India  
Ph: 91-497-2709740, 2711134, 2711378, Fax: 91-497-2711030  
Website: www.rubcogroup.com  
E-mail: info@rubcoemail.com, info@rubcogroup.com



No: A&P/INT Q-212

Date: 04-08-2023

### CERTIFICATE

This is to certify that Mr Midhun S Kumar (Reg No: ICAVMB210), Second Year MBA Student of LEAD college of Management, Dhoni, Palakkad. Student has successfully completed his Project Work on "A Study on Consumer preference and Brand consciousness with reference to RUBCO Mattress in Kannur" in our Organization for a Period of 30 days Commencing from June to July 2023 He has completed the Organization Study satisfactorily and submitted Project Report on the same.

We wish all the best in his careers

For Kerala State Rubber Co-operative Ltd.,

  
General Manager (HR) I/c.



A PROJECT REPORT

On

**A STUDY ON INCUBATION CURRICULUM TO  
UNDERSTAND EFFECTIVENESS OF STARTUP  
INCUBATION PROGRAM IN ENHANCING  
PERFORMANCE**

By

**Mr. MIDHUN V M**

Regn.No. LCAVMBA211

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. BALAMOUGANE R**

ASSOCIATE PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD - 678009**

**AUGUST 2023**



**INNOV QUOTIENT PRIVATE LIMITED**

Second Floor #59, 100 feet road, Indiranagar,  
Bangalore, Karnataka - 560038  
Email: connect@inqinnovation.com

20<sup>th</sup> July 2023

**CERTIFICATE**

This is to certify that Mr. MIDHUN V M (Reg No. LCAVMBA211) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON INCUBATION CURRICULUM TO UNDERSTAND EFFECTIVENESS OF STARTUP INCUBATION PROGRAM IN ENHANCING PERFORMANCE" as part of the curriculum.

He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavors.

Regards

A handwritten signature in black ink, appearing to read 'Dileep', is positioned to the left of a circular stamp. The stamp contains the text 'INNOV QUOTIENT PRIVATE LIMITED' around the perimeter and a small star symbol at the bottom.

Dileep Ebrahim

COO & Cofounder

inQ Innovation





Member of NBA for Academic  
Programs from 2020-21 to 2024-25  
Re-visit: 30.09.2025  
Programme PQ - MBA



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON INCUBATION CURRICULUM TO UNDERSTAND EFFECTIVENESS OF STARTUP INCUBATION PROGRAM IN ENHANCING PERFORMANCE" submitted by **Mr. MIDHUN V M (Reg No: LCAVMBA211)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



  
Director

Place: Palakkad  
Date: 08/08/2023

A REPORT

On

**A STUDY ON THE EFFECTIVENESS OF GREEN  
MARKETING IN CONSUMER PURCHASE BEHAVIOR  
WITH SPECIAL REFERENCE TO DECATHLON  
SPORTS INDIA, HYDERABAD**

*By*

Ms. MILY JOSHYLAL

Reg. No: LCAVMBA059

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Dr. SHEENA M S**

**ASSISTANT PROFESSOR**

**LEAD**

LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI, PALAKKAD, KERALA 678009

**AUGUST-2023**

## CERTIFICATE

This is to certify that the project report titled "A study on the effectiveness of green marketing in consumer purchase behaviour with special reference to Decathlon Sports India Hyderabad" submitted by Ms. MILY JOSHYLAL (Reg No: LCAVMBA059), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 08/08/23.



# DECATHLON

SPORT FOR ALL - ALL FOR SPORT

14/07/2023

HYDERABAD

## CERTIFICATE

This is to certify that Ms.Mily Joshylal ( LCAVMBA059 ), MBA student from Lead college of management, under university of calicut, has successfully completed "A study on the effectiveness of green marketing in consumer purchase behaviour with special reference to decathlon sports india pvt ltd, Hyderabad. Her performance and conduct during the project work was good.



**SPORT LEADER COACH - LOGESH  
DECATHLON HYDERABAD**

A handwritten signature in black ink, appearing to read "Logesh", written over the printed name.

**DECATHLON SPORTS INDIA PVT. LTD.**

Address: 26/10, A2 @ Chikkajala Village, Bellary Road, Bangalore - 562157

Phone: +91 80 7575298989, [www.decathlon.in](http://www.decathlon.in)

© 2023 Decathlon Sports India Pvt. Ltd.

**A STUDY ON THE REVENUE RECONCILIATION  
BETWEEN INCOME GL AND GSTR-1, HAPAG  
LLOYD, MUMBAI**

**MAJOR PROJECT REPORT**

Submitted to

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

Submitted by

**Mr MOBY MONSY SAM**

**Reg. No. LCAVMBA212**

*UNDER THE GUIDANCE OF*

**Dr. MUBARAK RAHMAN P**

ASSISTANT PROFESSOR



**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD**

*(Affiliated to university of Calicut)*

**AUGUST 2023**

## CERTIFICATE

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



Recognized by NBA for Academic  
in 2020-21 to 2024-25  
Valid up to 30.06.2025  
No. of programme PGD - MBA

Member of



Member of



AMDISA

This is to certify that the project report titled "A STUDY ON REVENUE RECONCILIATION BETWEEN INCOME GL AND GSTR-1, HAPAG-LLOYD, MUMBAI " submitted by **Mr. MOBY MONSY SAM** (Reg No: LCAVMBA212), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

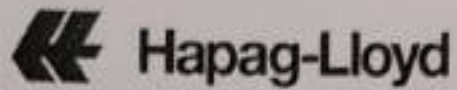
  
Project guide



  
Director

Place: Palakkad  
Date: 8/8/23





## CERTIFICATE

This is to certify that

**Mr.Moby Monsy Sam (Reg No. LCAVMBA212)**

4<sup>th</sup> Semester Student at Lead College of Management, Dhoni, Palakkad

has successfully done his major project for a period of 30 days on the topic "Revenue Reconciliation between GL and GSTR-1". We found him to be sincere, enthusiastic and result-oriented. He worked very well as a member of our team during the tenure. We wish all success in his future endeavours.

01/08/2023



*Preeti Bendele*

**Preeti Bendele**  
HR Manager  
Hapag-Lloyd AG



A REPORT

On

**A STUDY ON ANALYSIS OF CAPITAL STRUCTURE OF  
STEEL MANUFACTURING COMPANIES WITH THE  
SPECIAL REFERENCE TO STEEL INDUSTRIALS  
KERALA LIMITED (SILK) FOUNDRY UNIT  
OTTAPALAM, PALAKKAD**

*By*

Mr. MOHAMMED HIDAYATHULLA C P

(Reg. No: LCAVMBA213)

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Mr. FRACKSON C VIYANO**

**ASSISTANT PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

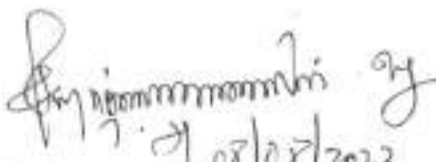
**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA 678009**

August 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON ANALYSIS OF CAPITAL STRUCTURE OF STEEL MANUFACTURING COMPANIES WITH THE SPECIAL REFERENCE TO STEEL INDUSTRIALS KERALA LIMITED (SILK) FOUNDRY UNIT OTTAPALAM, PALAKKAD." submitted by Mr. MOHAMMED HIDAYATHULLA C P (Reg No: LCAVMBA213), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide

  
Director  
LEAD College of Management  
Dhoni, Palakkad-678 009  
Director



Place: Palakkad  
Date: 08/08/2023.



സ്റ്റീൽ ഇൻഡസ്ട്രിയൽസ് കേരള ലിമിറ്റഡ്

(ഒരു കേരള സർക്കാർ സ്ഥാപനം)

STEEL INDUSTRIALS KERALA LIMITED

(A Government of Kerala Undertaking)

CIN : U27106KL19755GC002656

GST No.32AAECS2705F7ZP

FOUNDRY UNIT, PALAPPURAM P.O., OTTAPALAM-679 103, PALAKKAD DIST., KERALA

☎ 0466 : 2244345, 2245154

✉ silkotp@gmail.com, silkottapalam@yahoo.com

🌐 www.steelindustrials.kerala.gov.in



SILK/FUO/HRD/2023/1084

05.08.2023

CERTIFICATE

This is to certify that Mr.Mohammed Hidayathulla C P (Reg. No. LCAVMBA213) MBA Student of LEAD College of Management, Palakkad has done his Project work for a period of 60 days in our facilities for the preparation of his report titled "A STUDY ON ANALYSIS OF CAPITAL STRUCTURE OF STEEL MANUFACTURING COMPANIES WITH SPECIAL REFERENCE TO STEEL INDUSTRIALS KERALA LIMITED(SILK) FOUNDRY UNIT,OTTAPALAM,PALAKKAD"

This Certificate is issued to him for partial fulfilment of his academic curriculum.

We wish him all success.

FOR STEEL INDUSTRIALS KERALA LIMITED

SENIOR MANAGER



A REPORT  
On  
**A STUDY ON FUNDAMENTAL CAPITAL STRUCTURE  
WITH SPECIAL REFERENCE TO SAKTHI GEAR  
PRODUCTS**

By  
**Mr. MOHAMMED JUNAID PK**

Regn. No.: LCAVMBA222

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award of the degree  
of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**DR. SHAHBAZ BABAR KHAN**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**


**DHONI, PALAKKAD, KERALA**

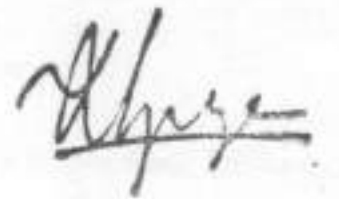
**678009**

**August, 2023**

## CERTIFICATE

This is to certify that the project report titled **A STUDY ON FUNDAMENTAL CAPITAL STRUCTURE WITH SPECAIL REFERENCE TO SAKTHI GEAR PRODUCTS** submitted by **Mr. MOHAMMED JUNAID PK** (Reg. No. **LCAVMBA222**), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project Guide:  
Dr. Shahbaz Babar Khan

  
Director  
Dr. Thomas K George

Place: Palakkad  
Date: 08/08/2023



# SAKTHI GEAR PRODUCTS



Date: 29-07- 2023

## TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Mr. MOHAMMED JUNAID PK (Reg. No: LCAVMBA222)** **Final Year Master of Business Administration (MBA)** Student of **LEAD College of Management - Dhoni, Palakkad (Affiliated to University of Calicut )** has undertaken a project title "**A study on fundamental capital structure with special reference to sakthi gear products**" for a period of 60 days (MBA MAJOR PROJECT).

in our company premises as part of the curriculum. We have noticed that during the period he has shown keen interest in his assignment and was also regular in attendance.

He has completed the project work successful. We wish him all success.

For Sakthi Gear Products,



*G. Devarajan*

General Manager  
[Mr.G.Devarajan]





A PROJECT REPORT

On

**THE EFFECT OF EMOTIONAL INTELLIGENCE ON  
PERSONAL EFFICACY IN THE CONTEXT OF KOSO  
INDIA PVT LTD, KANJIKKODE PALAKKAD**

By

**Mr. MOHAMMED NISAMUDHEEN KN**

Regn. No. LCAVMBA214

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the  
award of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Mr. ARJUN GOVIND**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT  
DHONI P.O., PALAKKAD, KERALA -678009  
AUGUST 2023



## CERTIFICATE

This is to certify that the project report titled **"THE EFFECT OF EMOTIONAL INTELLIGENCE ON PERSONAL EFFICACY IN THE CONTEXT OF KOSO INDIA PVT LTD, KANJIKKODE PALAKKAD"** submitted by **MOHAMMED NISAMUDHEEN KN Reg No: LCAVMBA214**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

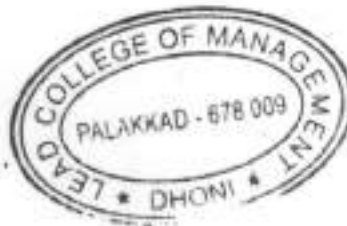


Project guide



Director

Place: Palakkad  
Date: 08/08/2023




August 4, 2023

## CERTIFICATE

This is to certify that **Mr Mohammed Nisamudheen K N** (Reg.No: LCAVMBA214), MBA student of LEAD College of Management, Dhoni P.O, Palakkad has completed his project work in this organization on the topic "THE EFFECT OF EMOTIONAL INTELLIGENCE ON PERSONAL EFFICACY IN THE CONTECT OF KOSO INDIA PRIVATE LIMITED, KANJIKODE" for a period of 1 month as part of his curriculum.

We wish him all success.

For **KOSO INDIA PRIVATE LIMITED**

  
Vivek P.  
HR & Admin



**KOSO** KOSO INDIA PRIVATE LIMITED

Registered Office & Factory 1 :  
H-33 & 34, MIDC, Ambad, Nashik-422 010  
Maharashtra, India | www.koso.co.in  
Telephone : +91 253 2408811  
Fax No. : +91 253 2384413  
CIN : U31200MH2004PTC146735

Factory 3 :  
Industrial Development Area,  
Kanjikode West, Palakkad-678623  
Kerala, India  
Telephone. : +91 491 2564560

A REPORT

On

**A STUDY ON THE EFFECTIVENESS OF FLEET  
MANAGEMENT SYSTEM WITH SPECIAL REFERENCE TO  
DRIVER LOGISTICS LLP, KOCHI, KERALA**

*By*

**Mr. MOHAMMED SHAMJIN TP**

**(Reg. No.: LCAVMBA215)**

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the  
award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Mr. PRAMOD.V**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA – 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE EFFECTIVENESS OF FLEET MANAGAMENT SYSTEM WITH SPECIAL REFERENCE TO DRIVER LOGISTICS LLP, KOCHI, KERALA" submitted by Mr. MOHAMMED SHAMJIN T P (Reg No: LCAV MBA215), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide




Director

Place: Palakkad  
 Date: 08/08/2023





## PROJECT CERTIFICATE

July 17, 2023

This is to certify that Mr. Mohammed Shamjin TP a student of lead collage of management who is pursuing MBA Marketing & HR having registration number LCAVMBA215 successfully completed his project from May 2023 to July 2023 at DRIVER LOGISTIC LLP.

During the project he demonstrated good work ethics with a self-motivated attitude to learn new ideas and concepts His performance was excellent and was able to complete the project successfully on time with relevant documentation.

The project undertaken by him was "A study on the Effectiveness of Fleet Management system with Special references to Driver Logistics.

We wish him all the very best for his future endeavors.

For Driver Logistics LLP

A handwritten signature in black ink, appearing to read "Aqil Ashique".

Aqil Ashique  
Chief Executive Officer



A REPORT

On

**A STUDY ON SERVICE QUALITY WITH  
REFERENCE TO MINAR ISPAT PRIVATE  
LIMITED**

By

**Mr. MUHAMMED SHINAS M S**

Reg No: LCAVMBA226

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. V. Smitha**

ASSISTANT PROFESSOR

The logo for LEAD College of Management, featuring the word "LEAD" in a stylized, bold, sans-serif font. The letter 'E' is unique, with a dot above it and a vertical line extending downwards from the top bar.

LEAD COLLEGE OF MANAGEMENT


**LEAD COLLEGE OF MANAGEMENT DHONI P.O**

**PALAKKAD, KERALA-678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON SERVICE QUALITY WITH REFERENCE TO THE MINAR ISPAT PVT LTD" submitted by **MUHAMMED SHINAS M S**, Reg No: **LCAVMBA226** a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide  
**Dr. V. SMITHA**

  
Director

Place: Palakkad  
Date: 0-8-2023





MIPL/60/2023

**TO WHOM SO EVER IT MAY CONCERN**

*This is to certify that **Mr.MUHAMMED SHINAS.MS** (ReNo:LCAVMBA226)4<sup>th</sup> Semester MBA student of Lead College Of Management Dhoni,Palakkad. Affiliated to the University of Calicut. has Undertaken a project title "A Study On Service Quality With Reference To **Minar Ispat Private Limited**"*

*It is observed that he has taken very much care during his projectwork and we found him hard working and enthusiastic in his activities*

*We wish all success in his future*

**For Minar Ispat Pvt Ltd**

  
**A.Zulfiker**  
**General Manager**



**MINAR** ISPAT PVT. LTD.

AN ISO 9001:2015, 14001:2015, 45001:2007, 50001:2011 Certified Company

CIN : U27109KL2005PTC018715 | GSTIN : 32AAECMS765F1Z3

KUTTICKATTOOR, KOZHIKODE, KERALA-673 008, INDIA

Tel: +91 495 2490503, 2492770, 2492787

✉ [ispat@minargroup.in](mailto:ispat@minargroup.in), [www.minartmt.com](http://www.minartmt.com)

A REPORT  
On  
**A STUDY ON NEED ANALYSIS OF DIGITIZATION OF  
MEDICAL RECORDS WITH SPECIAL REFERENCE TO  
CUBEINNOVATORS TECHNOLOGIES PRIVATE  
LIMITED**

By  
**Mr MUHAMMED RAOOF K A**

Reg. No: LCAVMBA223

*Submitted to*  
**THE UNIVERSITY OF CALICUT**  
*In partial fulfilment of the requirement for the award of  
degree of*  
**MASTER OF BUSINESS ADMINISTRATION**

*UNDER THE GUIDANCE OF*  
**Dr. SHAHABAZ KHAN**  
ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF  
MANAGEMENT DHONI PO,  
PALAKKAD, KERALA-678009**

**AUGUST -2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON NEED ANALYSIS OF DIGITIZATION OF MEDICAL RECORDS WITH SPECIAL REFERENCE TO CUBELNNOVATORS TECHNOLOGIES PRIVATE LIMITED" submitted by **Mr. MUHAMMED RAOOF K A** (Reg No: LCAVMBA223, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad

Date: 06/06/23



UNIVERSITY OF CALICUT  
SCHOOL OF DISTANCE EDUCATION  
PALAKKAD CAMPUS  
MBA





Date: 7<sup>th</sup> July 2023

Ref: CUBE/COE/PIBI/2023/01

**PROJECT CERTIFICATE**  
To Whomsoever It May Concern

This is to certify that **Mr. Muhammed Raof K. A (ICAMBA223)** pursuing his MBA at **LEAD Collage of management Dhoni, Palakkad** has completed the Project at **CubeInnovators Technologies Private Limited** from **25th May 2023** for a period of 30 days on the topic **A Study On Need Analysis Of Digitization Of Medical Records** With Special Reference To **CubeInnovators Technologies Private Limited** in partial fulfillment for the award of Degree of Master of Business Administration.

Best wishes,

For CubeInnovators Technologies Private Limited

  
Anu C Santhosh

HR Department



A PROJECT REPORT

On

A STUDY ON CONSUMER ATTITUDE TOWARDS IN-HOUSE  
BRANDS OF RELAINCE TRENDS

By

**Mr. MONUPRASAD R**

Reg No. LCAVMBA216

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. SHEENA M.S**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

DHONI, PALAKKAD-678009

AUGUST 2023

## CERTIFICATE



Accredited by NBA for Academic  
 2022-23 to 2024-25  
 valid up to 30.06.2025  
 of programme PG - MBA



This is to certify that the project report titled "A STUDY ON CONSUMER ATTITUDE TOWARDS IN-HOUSE BRANDS OF RELIANCE TRENDS" submitted by Mr. MONUPRASAD.R (Reg No: LCAVMBA216), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
 Project guide



  
 Director

Place: Palakkad  
 Date: 08-08-2023





Date: 08.08.2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Mr. MONUPRASAD R (LCAV MBA216)** student of **Lead College of Management Palakkad** has completed his project at **Reliance Fashion & Lifestyle Stores** from **01 June 2023 to 15 July 2023** as part of their **MBA** course curriculum.

The topic assigned was "**A STUDY ON CUSTOMER ATTITUDE TOWARDS IN HOUSE BRANDS OF RELIANCE TRENDS**" and he is found to be sincere and enthusiastic in collecting various information for completing the work.

We wish him all the best in future endeavors.

**For Reliance Retail Ltd.**

A handwritten signature in black ink, appearing to read "Liby Bab".

**Authorized Signatory**



A REPORT

On

**A STUDY ON BRAND PREFERENCE  
TOWARDS KLF NIRMAL INDUSTRIES (P)  
LTD**

By

**Mr. MRIDUL K SURESH**

Regn. No. LCAVMBA217

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. SHEENA MS**

**ASSISTANT PROFESSOR**

The logo for LEAD College of Management, featuring the word "LEAD" in a stylized, bold, sans-serif font. The letter 'E' is unique, containing a solid black circle in its center.

**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT**

**DHONI P.O., PALAKKAD, KERALA -678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON BRAND PREFERENCE TOWARDS KLF NIRMAL INDUSTRIES (P) LTD" submitted by Mr. MRIDUL K SURESH, Reg No: LCAVMBA217 a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by his in partial fulfillment of Master of Business Administration under the University of Calicut.

*Shama*

Project guide

*Shree*

Director



Place: Palakkad

Date: 08-08-2023



## K L F Nirmal Industries (P) Ltd.

Regd. Office: Fr. Dismas Road, P. B. No. 40, Irinjolekuda - 680121  
Thiruvur Dt., Kerala, India. Tel: + 91 480 2826704 - 707, Fax: 2825708  
Visit us: www.klfnirmal.com, E-mail: klfgroup@klfnirmal.com  
GST: 32AADCK4657K1ZE  
CIN: U15143KL2008PTC022690



KLF/2023-24/013  
July 29, 2023

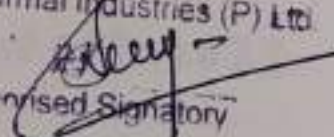
### CERTIFICATE

This is to certify that **Mr. Mridul K Suresh (Reg.No LCAVMBA217 )** MBA student of **Lead College of Management, Dhoni, Palakkad** has successfully completed his Project Work on the topic "**A STUDY ON BRAND PREFERENCE TOWARDS KLF NIRMAL INDUSTRIES PVT. LTD**" in our Company for 45 days as a part of the curriculum.

During the period we found that he is sincere, dedicated, hardworking and fully devoted to the study.

We wish him all success in future endeavors.

For KLF Nirmal Industries (P) Ltd.

  
Authorised Signatory



A PROJECT REPORT

On

**A STUDY ON AWARENESS OF FINANCIAL INCLUSION  
INITIATIVES BY THE PRIVATE SECTOR BANKS WITH  
SPECIAL REFERENCE TO SOUTH INDIAN BANK (SIB),  
KOTTAKKAL BRANCH, MALAPPURAM, KERALA**

By

**Mr. MUBASHIR**

(Reg. No: LCAVMBA218)

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the guidance of*

**Mr. FRACKSON C VIYANO**

**ASSISTANT PROFESSOR**

**LEAD**

**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT**

**DHONI P.O., PALAKKAD, KERALA -678009**

**AUGUST 2023**

**CERTIFICATE**

This is to certify that the project report titled "A STUDY ON AWARENESS OF FINANCIAL INCLUSION INITIATIVES BY THE PRIVATE SECTOR BANKS WITH SPECIAL REFERENCE TO SOUTH INDIAN BANK (SIB), KOTTAKKAL BRANCH, MALAPPURAM, KERALA" submitted by Mr. MUBASHIR (Reg No.: LCAVMBA218), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

*[Handwritten Signature]*  
Project guide  
08/08/2023

Place: Palakkad  
Date: 08-08-2023



*[Handwritten Signature]*

Director  
LEAD College of Management  
Dhoni, Palakkad-678 009

Director



Human Resources Department

Ref: HRD:TM:P:CERT:53:23-24 dated 09.08.2023

**CERTIFICATE**

*Certified that Mr. Mubashir has completed a project work on the topic "A Study On Awareness Of Financial Inclusion Initiatives By The Private Sector Banks With Special Reference To South Indian Bank (SIB), Kottakkal Branch, Malappuram, Kerala" at Branch Kottakkal, of the Bank during the period from 02.06.2023 to 31.07.2023*

*We wish him all the best in his future endeavours.*



Ram Mohan V

Deputy General Manager

Human Resources Department



A REPORT  
ON  
A STUDY ON ADVERTISING AND SALES PROMOTION  
TECHNIQUES USED BY RETAIL BUSINESSES WITH  
SPECIAL REFERENCE TO WAGONMART

By

**MUHAMMED ADHAM T**

Reg No: LCAVMBA220

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. ARCHANA P.V**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT DHONI P.O**

**PALAKKAD, KERALA-678009**

**AUGUST 2023**



## CERTIFICATE



Approved by NBA for Academic  
 2022-23 to 2024-25  
 for up to 3000000000  
 of programme PGD, MBA



This is to certify that the project report titled "A STUDY ON ADVERTISING AND SALES PROMOTION TECHNIQUES USED BY RETAIL BUSINESSES WITH SPECIAL REFERENCE TO WAGONMART" submitted by Mr. MUHAMMED ADHAM T (Reg No: LCAVMBA220), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

*Dr. Archana P.V*  
 Project guide

*[Signature]*  
 Director



Place: Palakkad  
 Date: 08/08/2023.



07th August 2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that Mr. MUHAMMED ADHAM T (Reg. No. LCAVMBAA220) MBA student of LEAD College of Management- Dhoni, Palakkad, has successfully completed his project report on the topic "A STUDY ON ADVERTISING AND SALES PROMOTION TECHNIQUES USED BY RETAIL BUSINESS WITH SPECIAL REFERENCE TO WAGONMART CALICUT RETAIL LLP" for the period of 60 days.

During the project we have found that he found that he is sincere, dedicated, hardworking and fully devoted to the project.

We wish all success in his future endeavours.

For Wagonmart Calicut Retail LLP



Authorized Signatory



A REPORT  
On  
**STRATEGICAL FINANCIAL ANALYSIS AND OPTIMIZATION  
OF LIQUIDITY RISK: A CASE STUDY ON MALABAR  
CEMENTS LTD**

*BY*

Mr. MUHAMMED SAFVAN K S

Regn. No.: LCAVMBA225

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award of the degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. MUBARAK RAHMAN**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA, 678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled **"STRATEGICAL FINANCIAL ANALYSIS AND OPTIMIZATION OF LIQUIDITY RISK: A CASE STUDY ON MALABAR CEMENTS"** submitted by **Mr. MUHAMMED SAFVAN K S (Reg No: LCAVMBA225)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



  
Director

Place: Palakkad  
Date: 08/08/2023

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



APCTE

Accredited by



NBA

NBA for Academic  
2013 to 2014-2015  
1300062025  
Form No-PQ2-NBA

Member of



CBSP

Member of



DISA





മലബാർ സിമന്റുകൾ ലിമിറ്റഡ്  
(ഒരു തദ്ദേശ സ്വയംഭരണ സ്ഥാപനം)

**MALABAR CEMENTS LIMITED**  
(A Government of Kerala Undertaking)

ON 08/08/2023



08/08/2023

PA/TRG/PRJ/163/2023

CERTIFICATE

This is to certify that Mr. Muhammed Safvan K S (REG NO :LCAVMBA225)  
2<sup>nd</sup> year MBA student of Lead College of Management, Palakkad completed  
his "Project" for 30 days from 15.06.2023 in M/s Malabar Cements Ltd,  
Walayar, Palakkad, Kerala, as partial fulfillment of his course curriculum.

For Malabar Cements Ltd

*[Handwritten Signature]*  
ASST. ADMN OFFICER



**Registered Office & Works:**

Walayar - 678 624, Palakkad District, Kerala. Telephone : 0491-2863600, 0491-2862373/74, Fax: 0491-2862230

**Cement Grinding Unit:**

Pallippurem, Cherthala - 688 541, Alappuzha District, Kerala. Telephone: 0478-2552186, 2553967, Fax: 0478-2553668

Email : ro@malabarcements.com, website : www.malabarcements.co.in GSTIN : 32AABCM5814C1Z2

**A REPORT**

*On*

***A STUDY ON THE EFFECTIVENESS OF SALES  
PROMOTIONAL ACTIVITIES OF MODERN  
DISTROPOLIS LTD, ANAKKAYAM***

*By*

**Mr. MUHAMMED SUHAIL. S**

*Reg. No. LCAVMBA228*

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION(MBA)**

*UNDER THE GUIDANCE OF*

**Mr. SIJIN TC**

ASSISTANT PROFESSOR.



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**


**DHONI, PALAKKAD**

**678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE EFFECTIVENESS OF SALES PROMOTIONAL ACTIVITIES OF MODERN DISTROPOLIS LTD, ANAKKAYAM" submitted by **Mr. MUHAMMED SUHAIL S (Reg No: LCAVMBA228)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
 Project guide

  
 Director

Place: Palakkad  
 Date: 08/08/2023.





**CERTIFICATE**

This is to certify that **Mr. MUHAMMED SUHAIL. S** (Registration No. **LCAVMBA228**) 4<sup>th</sup> Semester **MBA** student of **LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD, University of Calicut** had undergone "**A Study on The Effectiveness of Sales Promotional Activities of Modern Distropolis Ltd** " in our company for a period of 60 working days and he has successfully completed the project.

Place : Anakkayam

Date : 29<sup>th</sup> July, 2023



Authorized Signatory

**MODERN DISTROPOLIS LIMITED,**  
A.P. IX / 78B, MODERN INDUSTRIAL COMPLEX, CHEPPUR, ANAKKAYAM P.O.,  
MALAPPURAM DIST., KERALA STATE, INDIA. PIN: 676 509  
Toll Free: 1800 121 2354, Tel: +91 483 - 2782354, 2781354  
E-mail : modern@moderndistropolis.com www.moderndistropolis.com  
CIN : U51909KL2012PLC031679

12/7A, Nedumbassery Panchayath, Kariyad, Makkay P.O. Pin: 683585, Angamally, Ernakulam, Ph: 0484 2611888, Email: div@moderndistropolis.com

No.5, Krishna Avenue (Nagar), CoS Tu TNHS Colony, Veeriyampalayam Road, Civil Aerodrome Post, Coimbatore 641014, Phone +91 9384759966, Email: modernmb@gmail.com

No. 5A, Airport Road, Kamaraj Nagar, Avanasapuram, Madurai - 625012, Tamilnadu, Phone: +91- 9067 088 887, Email: modernmb@gmail.com

GSTIN No. 32AAICN4130G1ZW

A  
REPORT ON  
AN ANALYSIS OF SUSTAINABLE PACKAGING AND  
CONSUMER PREFERENCES WITH REFERENCE TO  
TYFORD TEA LIMITED

Major Project Report  
Submitted to,

UNIVERSITY OF CALICUT

*In partial fulfillment of the requirement for the award of degree of*

MASTER OF BUSINESS ADMINISTRATION

Submitted by

MUHAMMED YEHIYA  
Reg. no.: LCAVMBA227

Under the Guidance of

Mr. SIJIN TC  
Assistant Professor



LEAD COLLEGE OF MANAGEMENT

LEAD College of Management

July 2023

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NATIONAL BOARD  
ACCREDITATION  
NBA

Approved by NBA for Academic  
2022-23 to 2024-25  
Up to 30.06.2025  
All programme (PG - MBA)

Member of



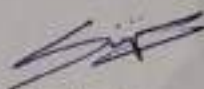
Member of



AMDISA

## CERTIFICATE

This is to certify that the project report titled "AN ANALYSIS OF SUSTAINABLE PACKAGING AND CONSUMER PREFERENCES: WITH REFERENCE TO TYFORD TEA LIMITED" submitted by Mr. MUHAMMED YEHIYA (Reg NO. LCAVMBA227) a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide

  
Director



Place: Palakkad  
Date: 08/08/2023.

TYFORD

# TYFORD TEA LIMITED

CIN : U15491KL1915PLC001144

Telephone Nos.

Office : ( 04869) 242088

Factory : ( 04869) 242268

Mobile & Whats App : 8547115337

Nearest Railway Station - S. R. Kottayam (82 km)

TIN : 32AAACT9247M2ZZ

## TYFORD ESTATE

FAIRFIELD P. O.,

ELAPPARA, PIN - 685 501

DIST : IDUKKI, KERALA, INDIA

E-MAIL : tyfordtea@aban.com

tyfordtea@gmail.com

Courier : INDIA POST

03.08.2023

### CERTIFICATE

*This is to certify that Sri.MUHAMMED YEHIYA(Register No.LCAVMBA227),4<sup>th</sup> Semester MBA Student at LEAD COLLEGE OF MANAGEMENT ,DHONI,PALAKKAD has successfully completed his major project work on the topic "AN ANALYSIS OF SUSTAINABLE PACKAGING AND CONSUMER PREFERENCES at TYFORD TEA LTD, ELAPPARA" as a part of the curriculum.*

*He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.*



*[Handwritten Signature]*  
GENERAL MANAGER,  
TYFORD ESTATE

A PROJECT REPORT

On

**A STUDY ON MARKET ANALYSIS AND COMPETITIVE  
STRATEGIES IN THE MOTORBIKE INDUSTRY WITH  
SPECIAL REFERENCE TO MANGATTIL MOTORS,  
TIRUR**

By

Ms. MUHSINA.C.K

(Reg. No: LCAVMBA060)

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*  
MASTER OF BUSINESS ADMINISTRATION

*Under the guidance of*

**Mr. SIJIN.T.C**

ASSISTANT PROFESSOR

**LEAD**

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA 678009**

August 2023



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON MARKET ANALYSIS AND COMPETITIVE STRATEGIES IN THE MOTORBIKE INDUSTRY WITH SPECIAL REFERENCE TO MANGATTIL MOTORS, TIRUR submitted by Ms. MUHSINA.C.K (Reg No: LCAVMBA060), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Projectguide

  
Director



Place: Palakkad  
Date: 8.8.2023



Accredited by NBA for Academic  
Year: 2022-23 to 2024-25  
Valid up to 30.06.2025  
www.nba.org.in/PGI - MBA





04/08/2023

MGT/HR/23/08-1

### CERTIFICATE

This is to certify that **MS. MUHSINA CK (Reg.No:LCAVMBA060)** 4<sup>th</sup> Semester MBA Student at LEAD College of management, Dhoni, Palakkad has successfully completed her major project work on the topic " **A STUDY ON MARKET ANALYSIS AND COMPETITIVE STRATEGIES IN THE MOTORBIKE INDUSTRY WITH SPECIAL REFERENCE TO MANGATTIL MOTORS, TIRUR** " as a part of the curriculum. She was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in her future endeavours.

For Mangattil Motors Pvt Ltd

Shaibin p

HR Manager





A PROJECT REPORT

On

A STUDY ON IMPACT OF ADVERTISING  
EFFECTIVENESS TOWARDS PREETHI SILKS,  
PALAKKAD

By

Mr. MUHTHAJ P

(Reg. No: LCAVMBA229)

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the guidance of*

**Mr. SIVAKUMAR S**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA 678009**

August 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON IMPACT OF ADVERTISING EFFECTIVENESS TOWARDS PREETHI SILKS, PALAKKAD" submitted by Mr. MUHTHAJ P (Reg No: LCAVMBA229), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

UNIVERSITY OF  
CALICUT

AICTE



NBA

Member of NBA for Academic  
Programmes (2019-20) to (2024-25)  
Valid till 30.06.2025  
www.nba.ac.in/Programmes/PQS\_MBA



ACBSP



AMDISA

*Shankar K*  
Project guide

*Abhisek*  
Director



Place: Palakkad  
Date: 8/8/23

04<sup>th</sup> August, 2023

TO WHOMSOEVER IT MAY CONCERN

This is to certify that Mr. MUHTIAJ P (Reg No. LCAVMBA229) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON IMPACT OF ADVERTISING EFFECTIVENESS TOWARDS PREETHI SILKS, PALAKKAD" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success.

For Preethi Group



Sankari Gireesh

HR Officer



**A STUDY ON IMPACT OF WORKING ENVIRONMENT ON JOB  
SATISFACTION OF EMPLOYEES AT SHJI ENGINEERING WORKS,  
BANGALORE**

**Major Project Report**

Submitted to,

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS  
ADMINISTRATION**

Submitted by

**NAIR ABHAY VIJAY**

(Reg. no: LCAVMBA230)

Under the Guidance of

**Dr. S A SuryaKumar**

**Assistant Professor**



LEAD COLLEGE OF MANAGEMENT

**LEAD College of Management**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON IMPACT OF WORKING ENVIRONMENT ON JOB SATISFACTION OF EMPLOYEES AT SHIJI ENGINEERING WORKS, BANGALORE" submitted by Mr. NAIR ABHAY VIJAY (Reg No: LCAVMBA230), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfilment of Master of Business Administration under the University of Calicut.

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NATIONAL BOARD  
ACCREDITATION

NBA

Approved by NBA for Academic  
2022-23 to 2024-25  
up to 30-06-2025  
Programme PG - MBA

*Project guide*  
09/08/2023

Project guide

Director

Member of



ACBSP

ACBSP

Place: Palakkad

Date: 08/08/2023



Member of



AMDISA

# SHIJI ENGINEERING WORKS

Fabrication of Pipe Lines, Equipments, Steel Structural's Erection, Pharma & Chemical Plants, Maintenance Job Etc.

Flat No. 202, Mohan Heights, Monarch (G), Wayle Nagar, Khadakpada, Kalyan (W) - 421 301.

28/07/2023

## CERTIFICATE

This is to certify that Mr. NAIR ABHAY VIJAY (Reg No. LCAVMBA230) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON IMPACT OF WORKING ENVIRONMENT ON JOB SATISFACTION OF EMPLOYEES AT SHIJI ENGINEERING WORKS, BANGALORE " as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish him all success in his future endeavors.



For Shiji Engineering work,

Sr Manager Administration



A PROJECT REPORT  
ON  
A STUDY CONDUCTED FOR UNDERSTANDING THE IMPACT OF  
CREDIT SCORING ON LOAN REPAYMENT OF PNY SABHA  
FINANCE LTD, THRISSUR

*By*  
NAVANEETH PREMAN K K

Reg No: LCAVMBA232

*Submitted to*  
THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. MUBARAK RAHMAN P**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT DHONI P.O

PALAKKAD, KERALA-678009

AUGUST 2023



## CERTIFICATE

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NATIONAL BOARD  
ACCREDITATION

NBA

Accredited by NBA to Academic  
2022-23 to 2024-25  
Last to 30/06/2025  
#programme PQ3 - MBA

Member of



ACBSP

Member of



AMDISA

This is to certify that the project report titled "A STUDY CONDUCTED FOR UNDERSTANDING THE IMPACT OF CREDIT SCORING ON LOAN REPAYMENT OF PNY SABHA FINANCE LTD" submitted by Mr. NAVANEETH PREMAN K K (Reg No: LCAVMBA232), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

Project guide

Director



Place: Palakkad

Date: 08/08/2023

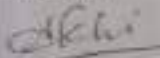


## CERTIFICATE

This is to certify that Mr. Navaneeth Preman K K (LCAV MBA232) fourth semester MBA student of LEAD COLLEGE OF MANAGEMENT, Calicut University has successfully completed his project work at PNY Sabha Finance Ltd, Anthikad, Thrissur with the title "A STUDY CONDUCTED FOR UNDERSTANDING THE IMPACT OF CREDIT SCORING ON LOAN REPAYMENT OF PNY SABHA FINANCE LTD. For a Period of 60 days in partial fulfillment of his course curriculum.

We wish him all the success in his future endeavors.

Regards,

  
Akhil Satheesan

Chief Financial Officer



A REPORT  
ON  
**A STUDY ON CONSUMER BRAND PREFERENCE OF  
MOTHER'S AGRO FOODS PVT LTD**

*By*

**Ms. NAYANA K N**

REG NO: LCAVMBA061

*Submitted To*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. SIVAKUMAR. S**

**ASSISTANT PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

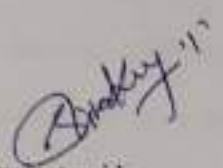
LEAD COLLEGE OF MANAGEMENT

DHONI P.O., PALAKKAD, KERALA -678009

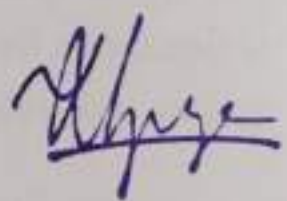
AUGUST 2023

### CERTIFICATE

This is to certify that the project report titled "A STUDY ON CONSUMER BRAND PREFERENCE OF MOTHER'S AGRO FOODS PVT LTD" submitted by Ms. NAYANA K N (Reg No: LCAVMBA061), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 8/8/23



TY OF  
JT  
BY  
E  
d by  
BOARD  
ESTATION  
In Accordance  
with  
62005  
w/PG - MBA  
F of  
SP  
F of  
SA





**MOTHER'S®**

~Est.1974~

## CERTIFICATE

This is to certify that Ms. NAYANA K N (Reg No:LCAVMBA061) 4<sup>th</sup> semester MBA STUDENT at lead College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic " A STUDY ON CONSUMER BRAND PREFERENCE OF MOTHERS AGRO FOODS PVT LTD" as a part of the curriculum. She was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in her future endeavours.

**MOTHER'S  
AGRO FOODS (P) LTD.**  
Industrial Development Area  
Angamaly South - 683 57  
Ernakulam Dist.

HR MANAGER

MOTHERS AGRO FOODS (P) LTD.

02.08.2023

Mother's Food Products

📍 Industrial Development Area, Angamaly South, Ernakulam Dist, Kerala - 683573, India

☎ +91 484 2452048 ✉ mfp@mothersfoods.in 🌐 www.mothersfoods.in

A PROJECT REPORT

On

**A STUDY ON COMPETITION IN SOUTH INDIA FOR THE  
FERTILIZERS AND CHEMICALS TRAVANCORE Ltd  
(FACT), COCHIN**

By

**Ms. NEETHU NARAYANAN**

Reg. No. LCAVMBA062

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the Guidance of*

**Dr. P. RAJAN**

**PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON COMPETITION IN SOUTH INDIA FOR THE FERTILIZERS AND CHEMICALS TRAVANCORE LTD (FACT) COCHIN" submitted by Ms. NEETHU NARAYANAN (Reg No: LCAVMBA062), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



BAL BORD  
REGISTRATION

NBA

is NBA for Academic  
2-23 to 2024-25  
to 31.09.2025  
programme PG - MBA

Member of



CBSP

CBSP

Member of



ADISA

Project guide

Director



Place: Palakkad  
Date: 8/8/2023





दि फर्टिलाइजर्स एण्ड केमिकल्स ट्रावन्कोर लिमिटेड  
THE FERTILISERS AND CHEMICALS TRAVANCORE LIMITED  
(भारत सरकार का उद्यम) / (A Government of India Enterprise)

शिक्षण केंद्र / TRAINING CENTRE

प्रधान / Head Office

पता / Udyogamandal - 683 501

दूरभाष / Phone : 0484 - 2567544, 2567467, 2567580,

2567500, 2569621, 2567423, 2567380, 2567424

ई-मेल / Email : ftdo@facttd.com, sdc@facttd.com

DGM (T&D) CERT-PW/49/2023-24

15.07.2023

CERTIFICATE

Certified that **Ms. NEETHU NARAYANAN**, student of MBA in LEAD College of Management, Palakkad has successfully completed her Project Work titled "A Study on Competition in South India for the Fertilizers and Chemicals Travancore" in FACT, Udyogamandal during the period from 19.06.2023 to 15.07.2023.

We wish the student all the best in her future endeavors.

Abraham P Varghese  
Project Coordinator



Antony K D  
Engineer (Trg&Dev)

DNV-GL

ICT-UD QMS AND EMS  
ICT-CD EMS  
EDO QMS  
IW QMS



FOR FACT- CD QMS

पंजीकृत कार्यालय : एलूर, उद्योगमंडल  
Regd. Office: Eloor, Udyogamandal

A REPORT  
ON  
**A STUDY ON FACTORS AFFECTING PASSENGER CAR  
MOTOR OIL BRAND SELECTION IN GARAGES WITH  
SPECIAL REFERENCE TO CHENNAI CITY**

*By*

**Mr. NIDHIN T S**

REG NO: LCAVMBA233

*Submitted To*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. S. SUDHAKAR**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT**

**DHONI P.O., PALAKKAD, KERALA -678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON FACTORS AFFECTING PASSENGER CAR MOTOR OIL SELECTION IN GARAGE'S WITH SPECIAL REFERENCE TO CHENNAI CITY" submitted by **Mr. NIDHIN T S (LCAVMBA233)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NATIONAL BOARD  
ACCREDITATION  
NBA

By NBA for Academic  
20-25 to 2024-25  
upto 30.06.2025  
programme PG - MBA

Member of



ACBSP

Member of



AMDISA

*[Signature]*  
Project guide

*[Signature]*

Director



Place: Palakkad

Date: 09/08/2023

# TIDE WATER OIL CO. (INDIA) LTD.

Regional Office : "Seshachalam Centre" | 10th Floor

No. 63B/1 | Anna Salai | Nandanam | Chennai 600 035

Tel : 0144 30969000 / 24349050

E-mail : [mailer@veedol.com](mailto:mailer@veedol.com) | Website : [www.veedol.com](http://www.veedol.com)

An ISO 9001 : 2015, ISO 14001 : 2015 & ISO 45001 : 2018 Certified Company

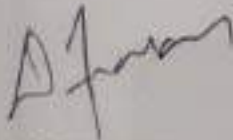
OSTP SR States : Karnataka - 29AABCT1122C1ZX ; Kerala - 32AABCT1122C1ZA ; Tamilnadu - 30AABCT1122C1ZB  
Puducherry - 34AABCT1122C1Z6 ; Telangana - 36AABCT1122C1Z2 ; Andhra Pradesh - 37AABCT1122C1ZD

August 8, 2023

This is to certify that Mr. Nidhin T S, Reg No. LCAVMBA233 has successfully completed his project work for a period of 60 days from June – July '23 at Tide Water Oil Co. Ltd, Chennai under our guidance.

The project report titled "A Study on factors affecting passenger car motor oil brand selection in garages with special reference to Chennai city" submitted by him, is a bonafide work carried out by him in partial fulfilment of the requirements for the award of degree of Master of Business Administration of the University of Calicut.

For TIDE WATER OIL CO. (I) LTD.



D. ANANDAN

VICE PRESIDENT (SR & WORKSHOPS)



Regd. Office : Yule House | 8 Dr. Rajendra Prasad Sarani | Kolkata 700 001

HO. : Ph : 033-2242 1086 | Fax : 033-2242 1087 | E-mail : [tideoil@veedol.com](mailto:tideoil@veedol.com) | CIN : L23209WB1921PLC004357

**Veedol**





A REPORT

On

**ASSESSING THE IMPACT OF GOVERNMENT  
REGULATIONS ON THE MARKETING STRATEGIES OF  
ORIENTAL INSURANCE COMPANY**

*By*

**Mr. NIDHIN VARGHESE EAPEN**

Reg. No.: LCAVMBA234

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. ARCHANA P.V**

ASSISTANT PROFESSOR



**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA – 678009**

**AUGUST 2023**

UNIVERSITY OF  
CALICUT

Approved by



VCTE

Accredited by



NBA

MBA for Academic  
2019 to 2024-25  
1303062025  
Program: PG: MBA

Member of



Member of



IDISA

## CERTIFICATE

This is to certify that the project report titled "ASSESSING THE IMPACT OF GOVERNMENT REGULATIONS ON THE MARKETING STRATEGIES OF ORIENTAL INSURANCE COMPANY" submitted by Mr. NIDHIN VARGHESE EAPEN (Reg No: LCAVMBA234), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

*Nidhin Varghese Eapen*  
N. Archana PV

Project guide



Director

Place: Palakkad  
Date: 05/08/2023.

दि ओरिएण्टल इन्शोरेंस कम्पनी लिमिटेड

(भारत सरकार का एक उपक्रम)

पंजीकृत एवं मुख्य कार्यालय

ए - 25/27, आसफ अली रोड, नई दिल्ली - 110 002

वेबसाइट [www.orientalinsurance.org.in](http://www.orientalinsurance.org.in) देखें

सिन: यू66010डीएल1947बीओजी007158

कृपया अपना पत्राचार पते/पत्तों जारी कता कार्यालय से करें।



**THE ORIENTAL INSURANCE COMPANY LIMITED**

(A Govt. of India Undertaking)

Regd. & Head Office:

A-25/27, Asaf Ali Road, New Delhi - 110 002

Visit us at [www.orientalinsurance.org.in](http://www.orientalinsurance.org.in)

CIN: U66010DL1947GOI007158

Address all communications to Policy Issuing Office

### CERTIFICATE

We The Oriental Insurance Co Ltd, Divisional Office Kanjirappally hereby certify that **Mr Nidhin Varghese Eapen** (Reg No LCAVMBA234) 4<sup>th</sup> Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic **"ASSESSING THE IMPACT OF GOVERNMENT REGULATIONS ON THE MARKETING STRATEGIES OF ORIENTAL INSURANCE COMPANY LTD"** as part of his curriculum. We also certify that the student is very sincere and enthusiastic in collecting various data and information required for his project. We wish him all success in his future endeavors.

Place: Kanjirappally

Date : 26-07-2023

*[Handwritten Signature]*

**DIVISIONAL MANAGER.**

**SANTHOSH**  
DIVISIONAL MANAGER.





**A REPORT  
ON  
A STUDY ON BRAND LOYALTY OF THE CUSTOMERS  
TOWARDS NUCLEUS LABS AND PHARMACEUTICAL  
IN WAYANAD DISTRICT, KERALA.**

*By*

**Mr. NIGIL V REJI**

Reg No: LCAVMBA291

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the  
award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. A. ASHRAF ALI**

**PROFESSOR**

**LEAD**

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA -678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON BRAND LOYALTY OF THE CUSTOMERS TOWARDS NUCLEUS LABS AND PHARMACEUTICALS IN WAYANAD DISTRICT, KERALA" submitted by **Mr. NIGIL V REJI** (Reg. No.: LCAVMBA291), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 08/08/2023



# NUCLEUS Lab and PHARMACEUTICALS

4th Floor, Nucleus Apartment, Kothanoor Dinne, JP Nagar  
Bangalore - 560076. E-mail : nucleuslabbglr@gmail.com

...For The Ailing Humanity...

25/12/23-24.05

06/08/2023

## To Whom It May Concern

This is to certify that Mr. Nihil V Reji (Reg No. LCAVMBA291) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad Dist has successfully completed his major project work on the topic "A Study on Brand Loyalty of the Customers towards Nucleus Labs and Pharmaceutical Bangalore Registered office At Ernakulam District, Kerala" As part of the curriculum. We found him sincere, energetic and enthusiastic in collecting various usefull information's and data's required for the project work.

We wish him all success in his future Endeavours.

General manager  
Nucleus lab& pharmaceuticals

NUCLEUS LAB BANGALORE  
4th Floor Nucleus Apartment  
JL House, V.J.I Phase Nagar  
Bangalore-560076

Managing Director  
Nucleus lab& pharmaceuticals

NUCLEUS LAB BANGALORE  
4th Floor Nucleus Apartment  
JL House, V.J.I Phase Nagar  
Bangalore-560076



Corporate Office in Kerala :

Nucleuslab and Pharmaceuticals, Puthussery Road, Kizhakkokotta, Tripunithura, Ernakulam - 682 301  
Ph : 0484-4855224, email : nucleuslabbglr@gmail.com, www.nucleuslab.in

A PROJECT REPORT

On

**A STUDY ON BRAND PERCEPTION OF KIRTILALS  
JEWELLERS AMONG DIFFERENT CUSTOMER  
SEGMENTS**

*By*

**Ms. NIMISHA SHAJU**

Regn.No. LCAVMBA063

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. SHEENA M.S**

ASSISTANT PROFESSOR



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD - 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON BRAND PERCEPTION OF KIRTILALS JEWELLERS AMONG DIFFERENT CUSTOMER SEGMENTS" submitted by **Ms. NIMISHA SHAJU** (Reg No: LCAVMBA063), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

Affiliated to

UNIVERSITY OF  
CALICUT

Approved by



AJCTE

Accredited by

NATIONAL BOARD  
ACCREDITATION

NBA

Recognized by

UGC for Academic

2022 to 2024-25

U to 2026, 2025

Programme PG - MBA

Member of



CBSP

ACBSP

Member of



IMDISA

Project Guide

Director



Place: Palakkad

Date: 08-08-2023



01.07.2023

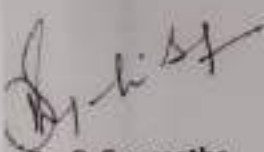
TO WHOMSOEVER IT MAY CONCERN

This is to certify that *Ms. Nimisha Shaju (Reg. No: LCAVMBA063)*, Student of LEAD College of Management, has successfully completed her Project work titled "A study on brand perception of Kirtilals Jewellers among different customer segments" at "KIRTILAL KALIDAS JEWELLERS PVT LTD" MBA-2<sup>nd</sup> Year In Marketing Department from 10<sup>th</sup> June 2023 To 20<sup>th</sup> July 2023. During the mentioned period of Internship, training her attendance and performance were "Excellent".

She has evinced keen interest in learning new things during the period of her Internship.

We wish her all the success in her future endeavours.

Regards,



Dr. R. Sangeetha,  
Group Head - HR



ADORNING GENERATIONS SINCE 1984

Kirtilal Kalidas Jewellers Pvt. Ltd.

No.11, G.H. Mills Road, Mettupalayam Road, Coimbatore - 641 029

Phone: 0422-4354811 Fax: 0422-2642025

Regd. Office: 601, Raja Street, Coimbatore - 641 001, India. Ph: 0422-2398799

www.kirtilals.com. An ISO 9001:2008 Company

CIN: U39911TZ22008PTC014121

A REPORT

On

**A STUDY ON INFLUENTIAL MOTIVATIONAL FACTORS  
WITH REFERENCE TO KITEX LTD, KIZHAKKAMBALAM**

*By*

**MS. NIRANJANA BOBBY**

Regn. No: LCAVMBA064

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**DR. S A SURYAKUMAR**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT DHONI,**

**PALAKKAD, KERALA -678009**

August 2023



Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



Accredited by NEA for Academic  
2022-23 to 2024-25  
Up to 30.06.2025  
Programme PG - MBA

Member of



Member of



AMDISA

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON INFLUENTIAL MOTIVATIONAL FACTORS WITH REFERENCE TO KITEX LTD KIZHAKKAMBALAM" submitted by Ms. NIRANJANA BOBBY (Reg No: LCAVMBA064), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

*[Signature]*  
Project guide  
08/08/2023

*[Signature]*  
Director



Place: Palakkad  
Date: 08-08-2023



# KITEX LIMITED

An ISO 9001: 2015 Certified Company  
PE No. 4, Kizhakkambalam- 683 562, Aluva, Kerala, India.  
Tel: 09 81 494 268000, 2686000 Fax: 09 81 494 2684999  
Email: kites@kitexgroup.net Web: www.kitexgroup.net  
GSTIN: 32AABK12801GZ CN: UPR46RL1975PL0002144

KTL/PRO/CER04-01

02.08.2023

## CERTIFICATE

This is to certify that Ms.Niranjana Bobby (Reg.No: LCAVMBA064),  
MBA student of Lead College Of management, Dhoni, Palakkad- 678  
009 has successfully completed her Project with Kitex Limited,  
Kizhakkambalam .

She has undergone Project in HR for a period of two months from 1<sup>st</sup>  
June 2023 to 31<sup>st</sup> July 2023 and assigned the topic " A Study  
emphasis on Motivational Factors in Kitex Limited ".The Project was  
completed in time and we appreciate her sincere effort in making it  
successful.

The overall rating for her performance during the Project is good. We  
wish her all the very best for the future.

For KITEX LIMITED



**K. C. PILLAI**  
**GENERAL MANAGER (MKTG. & ADMN.)**

A PROJECT REPORT

On

**A STUDY ON CUSTOMER BUYING BEHAVIOR OF  
ELECTRIC SCOOTERS IN PALAKKAD DISTRICT**

*By*

**Mr. NISHAL RASI K**

Regn.No.LCAUMBA125

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the award of degree of*

MASTER OF BUSINESS MANAGEMENT

*Under the Guidance of*

**Dr. V R NEDUNCHEZHIAN**

PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF  
MANAGEMENT DHONIP. O., PALAKKAD, KERALA-  
678009

August 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CUSTOMER BUYING BEHAVIOR OF ELECTRIC SCOOTERS IN PALAKKAD DISTRICT" submitted by Mr. NISHAL RASI K (Reg No: LCAUMBA125), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad

Date: 8-8-2023



29/July/2023

TO WHOMSOEVER IT MAY CONCERN

This is to certify that, Mr. NISHAL RASI K (Reg No: LCAUMBA125) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has accomplished the 60-days major project work on the topic "A STUDY ON CUSTOMER BUYING BEHAVIOUR OF ELECTRIC SCOOTERS IN PALAKKAD DISTRICT" as part of the curriculum. we found him sincere, meticulous, enthusiastic, and result oriented.

He has worked well as a fragment of the team during his tenure. We take this prospect to thank him and wish him all the best of luck in all his future endeavours.

Duration of Project (with AM WINGS Honda, From May 11th to July 9<sup>th</sup>)

For AM Wings Two Wheelers (P) ltd.



AM Wings Honda. (A Unit of AM Wings Two-Wheelers Pvt Ltd)

CIN : U50401KL2013PTC034254

Sales, Service & Spares :

Plot No. 1450/1A, Adjacent to Subix Park, Nurani, Palakkad Dt., Kerala - 678 004, Mob: 8943799799,  
Free No. : 1800 123 1316, e-mail : [contact@amwingshonda.com](mailto:contact@amwingshonda.com), [amwingshonda@gmail.com](mailto:amwingshonda@gmail.com)

A REPORT

*On*

**A STUDY ON THE INFLUENCE OF SALES PROMOTIONAL  
ACTIVITIES OF PETER ENGLAND, PALAKKAD**

*By*

**MR. NISHANDH R**

Regn. No: LCAVMBA236

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the guidance of*

**Dr. BABASAHEB JOGDAND**

ASSISTANT PROFESSOR

---

The logo for LEAD College of Management, featuring the word "LEAD" in a stylized, bold, sans-serif font. The letter 'L' is a simple vertical bar, 'E' has a dot in the center, 'A' is a simple vertical bar, and 'D' is a simple vertical bar with a small curve at the bottom.

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT DHONI, PALAKKAD,**

**KERALA, 678009**

**AUGUST 2023**



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON INFLUENCE OF SALES PROMOTIONAL ACTIVITIES, PALAKKAD" submitted by Mr. NISHANDH R (Reg No.: LCAVMBA236) a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad

Date: 08.08.2023



PETER ENGLAND

FELIX FASHION RETAILERS

Date: 2<sup>nd</sup> august 2023

### TO WHOM IT MAY CONCERN

This is to certify that Mr. Nishandh R (LCAVMBA236) final year Master of Business Administration student of Lead College of Management, Palakkad has done a major project titled "A STUDY ON THE INFLUENCE OF SALES PROMOTIONAL ACTIVITIES OF PETER ENGLAND PALAKKAD" in our company premises as part of the curriculum. We have noticed that during the period he has shown keen interest in his assignment and was also regular in attendance.

Company name: PETER ENGLAND Division of Aditya Birla Fashion & Retail Limited.

Issuing person name: SHYAS C.A

Designation: SHOWROOM MANAGER

Signature

  
**Felix Fashion Retailers LLP**  
PETER ENGLAND SHOWROOM  
Ground Floor, Sree Nandanam Arcade  
Stadium Bypass Road, Palakkad-678 013  
PH: 0491-2932509

Peter England showroom, Ground Floor, Sree Nandanam Arcade Stadium Bypass Road, Palakkad - 678013

PH: 0491-2932508

A REPORT

*On*

**A COMPARATIVE STUDY OF BUYER BEHAVIOUR AMONG VARIOUS  
FOUR WHEELERS OF MAHINDRA AT MAHINDRA MOTORS, PVT LTD,  
PALAKKAD.**

*By*

**MR. NITHINRAJ.G**

Regn. No: LCAVMBA238

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the guidance of*

**DR. A.ASHRAF ALI**

**PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA, 678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A COMPARATIVE STUDY OF BUYER BEHAVIOUR AMONG VARIOUS FOUR WHEELERS OF MAHINDRA AT MAHINDRA MOTORS, PVT LTD PALAKKAD" submitted by **Mr. NITHINRAJ.G (Reg No: LCAVMBA238)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 08/08/2023

This is to certify that Mr. Nithin Raj .G (Reg No. LCAVMBA238) 4<sup>th</sup> Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A" Comparative Study of buyer behaviour of various four wheelers of Mahindra at PBM(Mahindra Group) as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.



**PBM AUTOMOTIVE LLP**

No. 22/404-7 (Old No. 14/706-B), Meena Nagar, Kalmandapam, Palakkad, Kerala - 678 001  
Ph : 0491 2545787, 9562998877 | E-mail : pbm85@gmai.com | GSTIN : 32AAYFP6321M1ZP  
PALAKKAD • PATTAMBI • VADAKKENCHERY

A REPORT

*On*

A STUDY ON THE IMPACT OF ORGANIZATIONAL CULTURE ON  
EMPLOYEE COMMITMENT OF GS AUTO INTERNATIONAL  
PVT LTD

*By*

**Mr. NITIN BIJU**

*Regn.No. LCAVMBA237*

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of a degree of*

**MASTER OF BUSINESS  
ADMINISTRATION(MBA)**

*UNDER THE GUIDANCE OF*

**Mr. ARJUN GOVIND**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD - 678009**

August 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE IMPACT OF ORGANIZATIONAL CULTURE ON EMPLOYEE COMMITMENT OF GS AUTO INTERNATIONALS PVT LTD" submitted by Mr. NITIN BIJU (Reg No: LCAVMBA237), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.



Recognized by NEA to Academic  
No. 202103-19-2024-25  
Kerala/202103-2025  
Kerala/202103-2025



Project guide



Director



Place: Palakkad  
Date: 08/08/2023.

1973 1949

BUREAU VERITAS  
Certification



**GS AUTO INTERNATIONAL LTD.**



Dated:11.07.2023

**TO WHOM IT MAY CONCERN**

This is to certify that Mr.Nitin Biju , student of M.B.A –(Reg.no. LCAVMBA237) of LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD, has done his major project titled A STUDY OF IMPACT OF ORGANIZATIONAL CULTURE ON EMPLOYEE COMMITMENT IN OUR COMPANY from 17.06.2023 to 11.07.2023. His overall performance during the training period was excellent. We wish him success in future life.

*For GS Auto International Ltd.*

*R. Deep Sodhi*  
*11/07/23*

**Rattan Deep Sodhi**  
**General Manager- HR**



A PROJECT REPORT

On

**A STUDY ON THE CUSTOMER SATISFACTION  
ON AFTER SALES SERVICES WITH SPECIAL  
REFERENCE TO POPULAR HYUNDAI,  
PERINTHALMANNA**

By

**Mr. NIVIN VISHNU K V**

Reg. No: LCAVMBA239

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree  
of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. P RAJAN**

**PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA**

**678009**

**2023**

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NBA

Accredited by NBA for Academic  
Year 2022-23 to 2024-25  
Valid till 30.06.2025  
Name of programme PGD - MBA

Member of



ACBSP

Member of



AMDISA

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE CUSTOMER SATISFACTION ON AFTER SALES SERVICES WITH SPECIAL REFERENCE TO POPULAR HYUNDAI, PERINTHALMANNA" submitted by Mr. NIVIN VISHNU K V (Reg No: LCAVMBA239) a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

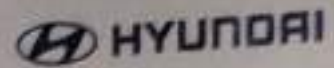
Project guide



Director  
Director

LEAD College of Management  
Dhoni, Palakkad-678 009

Place: Palakkad  
Date: 9/9/23



PMW HRD

28<sup>th</sup> July 2023

TO WHOMSOEVER IT MAY CONCERN

It is to certify that Mr. Nivin Vishnu K V (Reg. No. LCAVMBA239), Master Of Business Administration student of LEAD College of Management Dhoni, Palakkad, has successfully completed his project work entitled "A STUDY ON THE CUSTOMER SATISFACTION ON AFTER SALES AND SERVICE WITH SPECIAL REFERENCE TO POPULAR HYUNDAI PERINTHALMANNA" under my guidance in our organization for 45 days. During this period he is found to be diligent, hard working and have completed this project work with integrity and commitment. We wish him all success in her future endeavors.

Popular Motor World Pvt ltd

a Haridas  
in Resource Department



A REPORT

*On*

**A STUDY ON CUSTOMER'S PERCEPTION AND  
SATISFACTION TOWARDS HONDA TWO WHEELERS  
WITH SPECIAL REFERENCE TO AM WINGS HONDA,  
PALAKKAD**

*By*

**N R VAISHAGH**

Regn. No: LCAVMBA240

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Dr. V R NEDUNCHEZHIAN**

**PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT DHONI**

**P.O PALAKKAD, KERALA - 678009**

**August 2023**



Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NATIONAL BOARD  
ACCREDITATION  
NBA

Accredited by NBA for Academic  
Degree in 2014-20  
up to 30.06.2025  
programme PG - MBA

Member of



ACBSP

Member of



AMDISA

## CERTIFICATE

This is to certify that the project report titled "**A STUDY ON CUSTOMER'S PERCEPTION AND SATISFACTION TOWARDS HONDA TWO WHEELERS WITH SPECIAL REFERENCE TO AM WINGS HONDA, PALAKKAD**" submitted by **N R VAISHAGH (Reg No: LCAVMBA240)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

Project guide

Director



Place: Palakkad

Date: 09/08/2023

AMW/HRD/PR62/2023-24

29/July/2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that, **Mr. N R VAISHAGH** (Reg.No.LCAVMBA240),  
4<sup>TH</sup> SEMESTER MBA student of LEAD College OF management, Dhoni  
Palakkad has successfully completed his project on "A STUDY ON  
CUSTOMER'S PERCEPTION AND SATISFACTION TOWARDS  
HONDA TWO WHEELERS WITH SPECIAL REFERENCE TO AM  
WINGS HONDA,PALAKKAD" in our organisation.

Project Duration: 60 Days

We wish him all the best for his future endeavours.

For AM Wings Two Wheelers (P) Ltd.



HR Manager

**AM Wings Honda.** (A Unit of AM Wings Two-Wheelers Pvt Ltd)

CIN : U50401KL2013PTC034254

**Sales, Service & Spares :**

S.No. 1450/1A, Adjacent to Subix Park, Nurani, Palakkad Dt., Kerala - 678 004, Mob: 8943799799,  
Toll Free No. : 1800 123 1316, e-mail : [contact@amwingshonda.com](mailto:contact@amwingshonda.com), [amwingshonda@gmail.com](mailto:amwingshonda@gmail.com)

A REPORT

*On*

**A STUDY ON CUSTOMER AWARENESS AND  
BEHAVIOUR TOWARDS NEWBORN SCREENING  
WITH REFERENCE TO LIFECELL DIAGNOSTICS**

*By*

**Mr. P C RAMACHANDRAN**

Regn. No. LCAVMBA241

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Dr. SHEENA M S**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA – 678009**

**AUGUST 2023**



**CERTIFICATE**

This is to certify that the project report titled "A STUDY ON CUSTOMER AWARENESS AND BEHAVIOUR TOWARDS NEWBORN SCREENING WITH REFERENCE TO LIFECELL DIAGNOSTICS" submitted by Mr. P C RAMACHANDRAN (Reg No: LCAVMBA241), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

*Shree*

Project guide



*Abhisek*

Director

Place: Palakkad


Date: 08-08-2023

8/8/2023

CERTIFICATE

This is to certify that Mr. P C Ramachandran (Reg No. LCAVMB241) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic " **A STUDY ON CUSTOMER AWARENESS AND BEHAVIOR TOWARDS NEWBORN SCREENING WITH REFERENCE TO LIFECCELL DIAGNOSTICS**" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavors.

For Life Cell International Pvt Ltd

  
AJAY JAPAMANI  
| Center Head |



A Project Report

on

**A STUDY ON THE EFFECTIVENESS OF ONLINE  
ADVERTISING CAMPAIGN OF INDIAN TERRAIN**

*By*

**Mr. P SHAMIL NOUSHAD**

Reg No: LCAVMBA243

*Submitted to*

THE UNIVERSITY OF CALICUT

In partial fulfilment of the requirements for the award of the degree  
of the

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. V SMITHA**

Assistant Professor



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

PALAKKAD, KERALA-678009

AUGUST 2023

CERTIFICATE

This is to certify that, the project report entitled "A STUDY ON THE EFFECTIVENESS OF ONLINE ADVERTISING CAMPAIGN OF INDIAN TERRAIN" submitted by Mr. P SHAMIL NOUSHAD (Reg. No: LCAVMBA243), a student of fourth semester MBA of this institution, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project Guide  
Dr. V. SMITHA

  
Director



Place: Palakkad

Date: 08/08/2023

Date: 3<sup>rd</sup> August 2023

**CERTIFICATE**

This is to certify that Mr. P SHAMIL NOUSHAD (Reg No. LCAV MBA243) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON THE EFFECTIVENESS OF ONLINE ADVERTISING CAMPAIGNS OF INDIAN TERRAIN" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.

NS  
Indian Terrain  
17/1032(2), Victoria College Road,  
Palakkad-678 001



A REPORT

*On*

**A STUDY ON CUSTOMER PERCEPTION TOWARDS  
INTERNATIONAL AND INDIAN BRANDS IN RETAIL  
INDUSTRY**

MAJOR PROJECT REPORT

*By*

**PARVATHY B**

Reg. No. LCAVMBA065

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*UNDER THE GUIDANCE OF*

**Dr. SHAHBAZ KHAN**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD**

**678009**

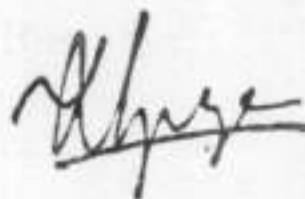
**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CUSTOMER PERCEPTIONS TOWARDS INTERNATIONAL AND INDIAN BRANDS IN RETAIL INDUSTRY" submitted by **Ms. PARVATHY B** (Reg No: LCAVMBA065), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad  
Date: 06/08/23





Cee Kay

Heritage of Legends

# Cee Kay & Sons<sup>®</sup>

Quality Handloom Fabrics

GSTIN: 32AAEFC2061M1ZP

Date: 07 July 2023

## PROJECT CERTIFICATE

### TO WHOMSOEVER IT MAY CONCERN

This is to certify that Ms. Parvathy B (LCAVMBA065) pursuing her MBA at LEAD College of Management, Dhoni, Palakkad has completed the project at Cee Kay & Sons from 25th May 2023 for a period of 30 days on the topic A Study On Consumer Perceptions Towards International Brands And Indian Brands In The Retail Industry with special reference to Cee Kay & Sons in partial fulfillment for the award of Degree of Master Of Business Administration.

Best Wishes,

For Cee Kay & Sons



884-281155, 282255, 282234

884477



C.K. Road, Kuthampully P.O.,  
Thiruvilwamala Via  
Thrissur Dt., Kerala-680594



ceekayandsons@gmail.com



www.ceekayandsons.com

A REPORT  
On

**A STUDY ON IMPACT OF BRAND LOYALTY ON  
CUSTOMER SATISFACTION ON STAR PIPES AND  
FITTINGS (P) LTD, THRISSUR**

*By*

**PRANAV JOSHY**

Reg No: LCAVMBA242

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award  
of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the guidance of*

**DR. MUBARAK RAHMAN P**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA – 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON IMPACT OF BRAND LOYALTY ON CUSTOMER SATISFACTION ON STAR PIPES AND FITTINGS (P) LTD, THRISSUR" submitted by PRANAV JOSHY (Reg No: LCAVMBA242), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



Director

Place: Palakkad  
Date: 08/08/2023





Date: 29.07.2023

## CERTIFICATE

This is to certify that Mr. PRANAV JOSHY (Reg. No LCAVMBA242) a student of MBA- LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD, Kerala. PRANAV JOSHY has accomplished project on "A STUDY ON IMPACT OF BRAND LOYALTY ON CUSTOMER SATISFACTION ON STAR PIPES AND FITTINGS (P) LTD, THRISSUR".

He has successfully completed 60 days long project on this topic. We found him sincere, meticulous, and enthusiastic & result oriented. He worked well as a fragment of the team during the tenure. We take this prospect to thank him & wish him all the best for his future.

We wish him all success.



For STAR PIPES & FITTINGS

A handwritten signature in black ink, consisting of a stylized 'S' and 'J' followed by a long horizontal stroke.

SHIJU SIVASANKARAN  
MARKETING MANAGER

A REPORT  
On  
**AUTOMOTIVE INDUSTRY  
TRANSFORMATION – A TRANSFER  
PRICING PERSPECTIVE WITH SPECIAL  
REFERENCE TO KVR TATA PALAKKAD**

*By*

**PURUSHOTHAMAN M P**

Regn. No.: LCAVMBA244

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirement for the award of degree of  
MASTER OF BUSINESS ADMINISTRATION (MBA)*

Under the Guidance of

**Mr. V PRAMOD**

ASSISTANT PROFESSOR

**LEAD**

LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT, DHONI,

PALAKKADKERALA-678009

AUGUST - 2023

Date: 8-8-2023

### CERTIFICATE

This is to certify that the project report titled "AUTOMOTIVE INDUSTRY TRANSFORMATION - A TRANSFER PRICING PERSPECTIVE WITH SPECIAL REFERENCE TO KVR TATA PALAKKAD" submitted by Mr. PURUSHOTHAMAN M P (Reg No: LCAVMBA244), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

Project guide



Director

Place: Palakkad  
Date: 8-8-2023







**DECLARATION**

Date: 5-8-2023

*[Faint, illegible text, likely bleed-through from the reverse side of the page]*

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Mr. PURUSHOTHAMAN M P** ( Reg No: LCAVMBA244) 4<sup>th</sup> Semester MBA Student at LEAD College of Management, Dhoni Palakkad has Successfully completed his major project work on the topic "**AUTOMOTIVE INDUSTRY TRANSFORMATION – A TRASFER PRICING PERSPECTIVE**" in **KVR AUTOMOTIVE PVT. LTD PALAKKAD** as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavors.

Regards,

*[Handwritten signature]*  
5-8-23

**MANAGER (HRD)**

PUTHUR LINK ROAD JUNCTION  
CALICUT BYPASS ROAD  
PALAKKAD, KERALA - 678001  
Info: 7034166611

Email: sales.pgt@kvrautomotive.com  
CIN No. U50400KL2019PTC060642  
GSTIN: 32AAHCK9098A1Z1



A REPORT

On

**ANALYZING CONSUMER BEHAVIOR AND MARKETING  
STRATEGIES A CASE STUDY OF MAK BUILDERS IN  
PERINTHALMANNA, KERALA**

By

**RAFI P M**

Regn. No.: LCAVMBA293

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. ANIL KUMAR T V**

ASSISTANT PROFESSOR

**LEAD**

LEAD COLLEGE OF MANAGEMENT  
LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA - 678009

**August 2023**

## CERTIFICATE

This is to certify that the project report titled **"ANALYZING CONSUMER BEHAVIOR AND MARKETING STRATEGIES A CASE STUDY OF MAK BUILDIERS IN PERINTHALMANNA, KERALA"** submitted by **Mr. RAFI P M (Reg No.: LCAVMBA293)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide




Director  
Director  
LEAD College of Management  
Dhoni, Palakkad-678 009

Place: Palakkad

Date: 14 | 09 | 2023



**MAK BUILDERS LLP**

sales@makbuilders.in  
info@makbuilders.in

03 August 2023

## CERTIFICATE

This is to certify that Mr. RAFI PM (Reg No. LCAVMBA293) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "ANALYZING CONSUMER BEHAVIOR AND MARKETING STRATEGIES FOR MAK BUILDERS IN PERINTHALMANNA, KERALA " as part of the curriculum.

He was found to be sincere and enthusiastic in collecting various information and data required for the project work.

We wish all success in his future endeavours.

For MAK Builders

**M MAK BUILDERS LLP**  
Door No: 30/333, 1<sup>st</sup> Floor  
Aysha Commercial Complex  
Calicut Road, Perinthalamanna  
Malappuram Dt., PIN, 679 322

A REPORT

On

**AN ANALYSIS ON THE EFFECTIVENESS OF MARKETING  
STRATEGIES WITH REFERENCE TO POSITIVE BUSINESS  
SOLUTIONS**

*By*

**Mr. RAHEES KT**

Regn. No.: LCAVMBA245

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirement for the award of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the guidance of*

**Mr. SIJIN TC**

ASSOCIATE PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI, PALAKKAD, KERALA-678009

AUGUST 2023



Approved for Academic  
Activities to 2024-25  
Approved for PGD - MBA



## CERTIFICATE

This is to certify that the project report titled "AN ANALYSIS ON THE EFFECTIVENESS OF MARKETING STRATEGIES WITH REFERENCE TO POSITIVE BUSINESS SOLUTIONS" submitted by Mr. RAHEES K T (Reg No: LCAVMBA245), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad  
Date: 08/08/23.

EPS6691Q1ZP

28.07.2023

**TO WHOM SOEVER IT MAY CONCERN**

This is to certify that **Mr. RAHEES KT (Reg. No. LCAVMBA245)** 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "**AN ANALYSIS ON EFFECTIVENESS OF MARKETING STRATEGIES**" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work.

We wish all success in his future endeavours.

For Positive Business Solutions

CEO



A REPORT

On

**A STUDY TO IDENTIFY THE CREDIT RISK MANAGEMENT  
OF STATE BANK OF INDIA (SBI)**

By

**Mr. RAHUL R**

Reg. No. LCAVMBA248

Submitted to

**UNIVERSITY OF CALICUT**

In partial fulfilment of the requirement for the award of degree of  
**MASTER OF BUSINESS ADMINISTRATION (MBA)**

UNDER THE GUIDANCE OF

**Dr. MUBARAK RAHMAN P**

**Assistant Professor**



**LEAD College of Management**

**DHONI, PALAKKAD**

**678009**

**August 2023**



## CERTIFICATE

This is to certify that the project report titled **"A STUDY TO IDENTIFY THE CREDIT RISK MANAGEMENT OF STATE BANK OF INDIA (SBI) "** submitted by **RAHUL R Reg No: LCAVMBA248**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 08/08/2023





The banker to every business

राजकीय स्टेट बँक  
भारतीय स्टेट बँक  
STATE BANK OF INDIA

DECLARATION

... study titled "A STUDY TO IDENTIFY THE CREDIT RISK MANAGEMENT OF STATE BANK OF INDIA" ...  
Palakkad  
04.08.2023


TO WHOMSOEVER IT MAY CONCERN

This is to certify that Mr. Rahul R (Reg No. LCAVMB248), final year MBA student at LEAD College of Management residing at Angaraparambu, West Yakkara, Palakkad 678014 has done a major project work titled "A Study to identify the Credit Risk Management of State Bank of India" in our company premises as a part of the curriculum. We have noticed that during the period, he has shown keen interest in his assignment work and was also regular in attendance.

It is clarified that this certificate is issued without any risk and responsibility on the part of State Bank of India or any of its officials in any respect whatsoever, more particularly either as guarantor or otherwise. This certificate must be taken as a private & confidential report given by the Bank without prejudice and on the express condition that State Bank of India and its officials are held free by you from any liability in connection with it.

Yours faithfully

स्टेट बँक / For STATE BANK OF INDIA

  
सहायक प्रबन्धक / Asst. General Manager  
श्री सी. पालक्काद / RASMEC, Palakkad (10213)  
Assistant General Manager



  
RAHUL R  
LCAVMB248

bank sbi  
+91 491 - 2530367  
+91 491 - 2504224  
+91 491 - 2504654  
sbi.10213@sbi.co.in

राजकीय स्टेट बँक  
स्टेट बँक बिल्डिंग  
इंग्लीश चर्च रोड  
पालक्काद जिल्हा  
केरल - 678 001

सह. प्र. एस. एम. ई. सी. पालक्काद  
स्टेट बँक बिल्डिंग  
इंग्लीश चर्च रोड  
पालक्काद जिल्हा  
केरल - 678 001

RASMEC Palakkad  
State Bank Building  
English Church Road  
Palakkad District  
Kerala - 678 001

A REPORT

*On*

**“A STUDY ON THE IMPACT OF DIGITAL  
TECHNOLOGIES ON TWO WHEELER FINANCE  
COMPANY WITH REFERENCE TO L&T FINANCE ”**

*By*

**Mr. RAHUL R**

Reg.No.:LCAVMBA247

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the Guidance of*

**Mr. JITH R**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI P.O.,PALAKKAD,KERALA -678009

August 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE IMPACT OF DIGITAL TECHNOLOGIES ON TWO-WHEELER FINANCE COMPANY WITH REFERENCE TO L&T FINANCE" submitted by **Mr. RAHUL R** (Reg. No: LCAVMBA247), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad  
Date: 8/8/23

To,

The Head of the Institution

LEAD College of Management, Dhoni Palakkad, Kerala

Date - 1/8/2023

Sub: - Completion of Project Work

Sir/madam,

This is to certify that Mr. Rahul R a student of MBA- LEAD COLLEGE OF MANAGEMENT, DHONI , PALAKKAD, Kerala. Rahul R has accomplished project on "A STUDY ON THE IMPACT OF DIGITAL TECHNOLOGIES ON TWO WHEELER FINANCE COMPANY " . He has successfully completed 60 days long project on this topic. We found him sincere, meticulous, and enthusiastic & result oriented. He worked well as a fragment of the team during the tenure. We take this prospect to thank him & wish him all the best for his future..

Sincerely,

Nanavath Gopal

Area Sales Manager

L&T Finance Limited, Hyderabad Telangana



L&T Finance Limited  
Unit No. 803, 8th Floor, T19  
Towers, Municipal No. 5-4-156,  
257,  
175 to 176, 177, 178, 179 and  
284/2,  
Indira Nagar, Ginnala Compound,  
MG Road, Secunderabad - 500003.

**Hyderabad Office**  
15th Floor, PS Srijan Tech Park, Prot No.  
52, Block DN, Sector-V, Sah Lake Gty,  
Kolkata- 700 051. District 24-Parganas  
North  
CIN: U65910wb1553FLC0g0810

E +91 22 6212 5553  
c. [customercare@lts.com](mailto:customercare@lts.com)

T +91 22 6212 5000

A REPORT

On

**A STUDY ON SOCIAL PERCEPTION TOWARDS EDTECH  
AND VISUALIZED LEARNING WITH REFERENCE TO  
COGNIZANCE ACADEMY PVT LTD, COCHIN**

*By*

**Mr. RAHUL. G**

Regn. No: LCAVMBA246

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award of the degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Mr. SHAHBAZ KHAN**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA – 678009**

**AUGUST 2023**



CERTIFICATE

This is to certify that the project report titled "A STUDY ON SOCIAL PERCEPTION TOWARDS EDTECH AND VISUALIZED LEARNING WITH REFERENCE TO COGNIZANCE ACADEMY PVT LTD" submitted by Mr. RAHUL. G (Reg No. LCAVMBA246), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



  
Director

Place: Palakkad  
Date: 08/05/2023





**COGNIZANCE**  
ACADEMY

Date 28/7/2023

## CERTIFICATE

This is to certify that Mr. RAHUL G (Reg no: LCAVMBA246), a student of MBA - LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD, Kerala. RAHUL G has accomplished project on "A STUDY ON SOCIAL PERCEPTION TOWARDS EDTECH AND VISUALIZED LEARNING WITH REFERENCE TO COGNIZANCE ACADEMY PVT LTD". He has successfully completed 60 days long project on this topic. We found him sincere, meticulous, and enthusiastic & result oriented. We take this prospect to thank him & wish him all the best for his future.

Cognizance Enterprises Pvt. Ltd. |

Director

Rakesh Nair (Director)

Trinity, Edappally, Ernakulam  
subha@cognizanceacademy.com | subha@cognizanceacademy.com  
www.cognizanceacademy.com  
9447222174

India | UAE | Saudi Arabia | Oman | Qatar | Kuwait | Bahrain

A Project Report

on

**“ A study on the aspects regarding the development of  
Medical footwear with reference to Win Heels Ltd “**

*By*

**RAM KIRAN P**

**LCAVMBA249**

*Submitted to*

**THE UNIVERSITY OF CALICUT**

In partial fulfilment of the requirements for the award of the degree of the

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Mr. Jith R**

Assistant Professor

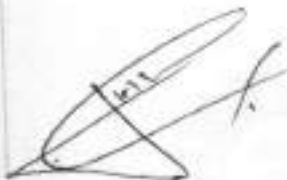


**LEAD COLLEGE OF MANAGEMENT**

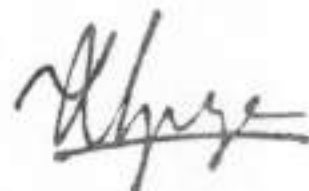
**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A study on the aspects regarding the development of Medical footwear with reference to Win Heels Ltd" submitted by Mr. RAM KIRAN P (Reg No: LCAVMBA249), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad

Date: 08/08/2023

M C R / M C P F O O T W E A R M A N U F A C T U R I N G C O M P A N Y

## CERTIFICATE

This is to certify that Mr. RAM KIRAN P (Reg No. LCAVMBA249) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON THE ASPECTS THE REGARDING THE DEVELOPMENT OF MEDICAL FOOTWEAR WITH REFERENCE TO WINHEELS Ltd" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavors.

Sanjo Babu  
Manager



A REPORT

*On*

**A STUDY ON VARIOUS IMPACTS WITH THE CHANGE IN  
OPERATIONS SOFTWARE WITH REFERENCE TO MIDDLE EAST AUTO  
PARTS PVT LTD, TRIVANDRUM**

*By*

**Mr. RAM MOHAN M**

*Reg.No. LCAVMBA250*

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*UNDER THE GUIDANCE OF*

**Mr. Ranjith Karat**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD - 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON VARIOUS IMPACTS WITH THE CHANGE IN OPERATIONS SOFTWARE WITH REFERENCE TO MIDDLE EAST AUTO PARTS PVT LTD, TRIVANDRUM" submitted by **Mr. Ram Mohan M (Reg No: LCAV MBA250)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide




Director

Place: Palakkad

Date: 08/08/2023

Affiliated to  
  
 UNIVERSITY OF  
 CALICUT  
 Approved by  
  
 AICTE  
 Approved by  
  
 NATIONAL BOARD  
 OF ACCREDITATION  
 NBA  
 Approved for Academic  
 Session to 2024-25  
 Approved by  
 PG / MBA

Approved by  
  
 CBCSP  
 Approved by  
  
 COP

Approved by  
  
 MBA





**MIDDLE EAST AUTO PARTS PRIVATE LIMITED**  
**695001, TRIVANDRUM, KERALA, INDIA**

Email: [middleeastautos@gmail.com](mailto:middleeastautos@gmail.com) Tel: +91-8138954126

Date: 04-08-2023

## **CERTIFICATE OF COMPLETION**

### **TO WHOM SO EVER IT MAY CONCERN**

This is to certify that Mr. Ram Mohan M (Reg.No: LCAVMBA250) has satisfactorily completed the project titled " **A STUDY ON VARIOUS IMPACTS WITH THE CHANGE IN OPERATIONS SOFTWARE WITH REFERENCE TO MIDDLE EAST AUTO PARTS PVT LTD, TRIVANDRUM**, as a part of the MBA in Finance and Marketing curriculum at LEAD College of Management, Palakkad.

Project Duration: 60 Days

Throughout the project, Mr. Ram Mohan M demonstrated a high level of commitment, exceptional work ethic, and profound dedication to achieving the project's objectives. His keen attention to detail and analytical skills enabled him to make valuable contributions to the organization.

We acknowledge his remarkable performance, which exceeded expectations, and commend him for successfully delivering the project within the specified timeframe.

This Certificate is awarded to Mr. Ram Mohan M as a testament to his professionalism and diligence in project execution.

Congratulations on your well-deserved success!



Sincerely,

**Pranav.Sahadevan**

Branch Manager

**MIDDLE EAST AUTO PARTS.PVT.LTD**

1<sup>st</sup> floor of **Hatch Spaces Building**, near Bank of Baroda Sasthamangalam  
Trivandrum, Kerala Pin: -695010

+91 8138954126

[middleeastautos@gmail.com](mailto:middleeastautos@gmail.com)



A PROJECT REPORT

On

**A STUDY ON CUSTOMER PERCEPTION TOWARDS  
TVS MOTORS WITH SPECIAL REFERENCE TO  
PRINCE MOTORS, ANGADIPPURAM**

*By*

Mr. RAMSHEED T

(Reg. No: LCAVMBA251)

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*  
MASTER OF BUSINESS ADMINISTRATION

*Under the guidance of*

**Dr. BABASAHEB JOGDAND**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI, PALAKKAD, KERALA 678009

August 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CUSTOMER PERCEPTION TOWARDS TVS MOTORS WITH SPECIAL REFERENCE TO PRINCE MOTORS, ANGADIPPURAM" submitted by Mr. RAMSHEED T (Reg No: LCAVMBA251), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



  
Director

Place: Palakkad

Date: 31-07-23

## CERTIFICATE

This is to certify that MR.RAMSHEED .T (Reg No- LCAVMBA251) Student of MBA in LEAD COLLEGE OF MANAGEMENT has successfully completed the project A STUDY ON CUSTOMER PERCEPTION TOWARDS TVS MOTORCYCLE WITH SPECIAL REFERENCE TO PRINCE MOTORS from Prince TVS (AMD FOR TVS MOTOR COMPANY) Perinthalmanna branch with a project duration of 60 days.

During this tenure we found honesty in his works and character and conduct found good. We wish him all success in his future endeavours.

FOR PRINCE TVS (AMD FOR TVS MOTOR COMPANY)

For, PRINCE MOTORS  
(A Unit of Al Emmaar Automobile Pvt. Ltd.)

  
RATHEESH.K

Manager(HR & Admin)

MANAGER (HR&ADMIN)

A PROJECT REPORT

*On*

**A STUDY ON EFFECTIVENESS OF SALES  
PROMOTION STRATEGIES ON  
DEALERS/DISTRIBUTORS WITH REFERENCE TO  
KAMCO**

*By*

**Ms. RANJANA JAYAKUMAR**

REG NO: LCAVMBA066

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. ANIL KUMAR T.V**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA -678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON EFFECTIVENESS OF SALES PROMOTION STRATEGIES ON DEALERS/DISTRIBUTORS WITH REFERENCE TO KAMCO" submitted by Ms. RANJANA JAYAKUMAR (Reg No: LCAVMBA066), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 8-8-20 23



## Kerala Agro Machinery Corporation Ltd.

(A Government of Kerala Undertaking)

Regd. Office : Athani - 683 585, Ernakulam District, Kerala, India

Phone : (0091) 0484 2474301 (5 Lines), 2475041, Fax : (0091) 0484-2474589

E-Mail : mail@kamcoindia.com, Website : www.kamcoindia.com

CIN : U29211KL 1973 SGC002492

### CERTIFICATE

*This is to certify that Ms RANJANA JAYAKUMAR (Reg No. LCAVMBA066) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed her major project work on the topic " A STUDY ON EFFECTIVENESS OF SALES PROMOTION STRATEGIES ON DEALERS/DISTRIBUTORS WITH REFERENCE TO KAMCO" as part of the curriculum. She was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish her all success in her future endeavours.*



*[Signature]*  
**SENIOR MANAGER (HR)**



Factories at : Athani - 683 585, Ernakulam District, Kerala  
Kanjikode - 672 621, Palakkad District, Kerala  
Kalamassery - 683 109, Ernakulam District, Kerala  
Mala - 683 732, Thrissur District, Kerala  
Valiyavelicham - 670 643, Kannur District, Kerala

Phone : (0091) 0484 - 2474301  
Phone : (0091) 0491 - 2567253  
Phone : (0091) 0484 - 2555001  
Phone : (0091) 0480 - 2892506  
Phone : (0091) 0490 - 2366895

A REPORT

On

**A STUDY ON EFFECTIVENESS OF DISTRIBUTION  
CHANNEL OF MANNARKKAD STEELS PVT,  
PALAKKAD**

*By*

**Ms. RASHMI P**

Regn. No: LCAVMBA067

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. SHEENA M.S**

**ASSISTANT PROFESSOR**



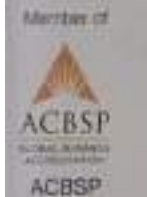
**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT  
DHONI P.O., PALAKKAD, KERALA -678009**

**AUGUST 2023**



## CERTIFICATE



This is to certify that the project report titled "A STUDY ON EFFECTIVENESS OF DISTRIBUTION CHANNEL OF MANNARKKAD STEELS PVT. PALAKKAD" submitted by **Ms. RASHMI P (Reg No: LCAVMBA067)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project Guide

  
Director



Place: Palakkad  
Date: 08-08-2023


VIII/960, Wise Park, Menonpara Road, Kanjikode, Palakkad - 678621  
Phone: (0491) 2569760, 9847046900 Tel: Fax : 2569761  
Email: mkdsteels@gmail.com, karimsteel@gmail.com Web: www.pazheri.com

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that Mis. **RASHMI P** (Reg: No.LCAVMBA067), 4<sup>th</sup> Semester MBA student of LEAD COLLEGE OF MANAGEMENT, Calicut university, Palakkad- has successfully carried out project work for a period of 60 Days from 1<sup>st</sup> June 2023 to 31<sup>st</sup> July 2023 , on the topic, "**STUDY ON EFFECTIVENESS OF DISTRIBUTION CHANNEL OF MANNARKKAD STEELS PVT LTD, PALAKKAD**" in partial fulfillment of the requirement for the award of the Master of Business administration .

**DATE: 05<sup>th</sup> August 2023**

**For Mannarkkad Steels Pvt Ltd**

  
**General manager**



A PROJECT REPORT

On

**A STUDY ON TRAINING PROGRAMS AND THEIR  
IMPACT ON EMPLOYEE PERFORMANCE WITH  
REFERENCE TO MALABAR CEMENTS LIMITED,  
WALAYAR**

*By*

**Ms. RAVEENA RAJAN**

Regn. No. LCAVMBA068

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of the  
degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. S A SURYAKUMAR**

**ASSISTANT PROFESSOR**

---

The logo for LEAD College of Management features the word "LEAD" in a bold, stylized, sans-serif font. The letters are interconnected, with the 'L' and 'E' sharing a vertical stroke, and the 'A' and 'D' sharing a vertical stroke. The 'E' has a small circle in the center of its horizontal bar.

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT DHONI P.O.,**

**PALAKKAD, KERALA -678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON TRAINING PROGRAMS AND THEIR IMPACT ON EMPLOYEE PERFORMANCE WITH REFERENCE TO MALABAR CEMENTS LIMITED, WALAYAR"** submitted by **Ms. RAVEENA RAJAN (Reg No: LCAVMBA068)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

*[Signature]*  
Project guide  
08/08/2023

*[Signature]*  
Director



Place: Palakkad  
Date: 08-08-2023

- Approved by  
 UNIVERSITY OF CALICUT
- Approved by  
 AICTE
- Approved by  
 MBA  
MBA for Academic  
2023-24 to 2024-25  
Valid till 30.06.2025  
Programme PQ: MBA
- Member of  
 ACBSP
- Member of  
 AMBA

ഭരണ ഭാഷാ മാതൃഭാഷ

മലബാർ സിമന്റ്സ് ലിമിറ്റഡ്

(ഒരു കേരള സർക്കാരിൽ സ്ഥാപനം)

**MALABAR CEMENTS LIMITED**

(A Government of Kerala Undertaking)

CIN: U26941KL1978SGC002975



27/07/2023

PA/TRG/PRJ/155/2023

**CERTIFICATE**

This is to certify that **Ms. Raveena Rajan (REG NO :LCAVMBA068)** 2<sup>ND</sup> year MBA student of Lead College of Management, Palakkad completed her "Project" for 30 days from 19.06.2023 in M/s Malabar Cements Ltd, Walayar, Palakkad, Kerala, as partial fulfillment of her course curriculum.

For Malabar Cements Ltd

  
ASST. ADMN OFFICER  


**Registered Office & Works:**

Walayar - 678 624, Palakkad District, Kerala. Telephone : 0491-2863600, 0491-2862373/74, Fax: 0491-2862230

**Cement Grinding Unit:**

Palippuram, Cherthala - 688 541, Alappuzha District, Kerala. Telephone: 0478-2552186, 2553967, Fax: 0478-2553688

Email : ro@malabarcements.com, website : www.malabarcements.co.in GSTIN : 32AABCM5814C1Z2

A REPORT

*On*

**A STUDY ON CUSTOMER PERCEPTION TOWARDS  
THE FINANCIAL PRODUCTS OF HEDGE  
EQUITIES**

*By*

**Ms. RESHMARAJ E R**

Regn.No. LCAVMBA069

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESSADMINISTRATION**

*UNDER THE GUIDANCE OF*

**Dr. ANIL KUMAR T V**

ASSISTANT PROFESSOR

---

The logo for LEAD College of Management, featuring the word "LEAD" in a stylized, bold, sans-serif font. The letter "E" is unique, with a dot in the center and a horizontal line extending from the top left to the top right of the letter.

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA - 678009**

**AUGUST 2023**



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CUSTOMER PERCEPTION TOWARDS THE FINANCIAL PRODUCTS OF HEDGE EQUITIES" submitted by Ms. RESHMARAJ E R (Reg No: LCAVMB069), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide




Director

Place: Palakkad

Date: 8.8.2023



08/08/2023

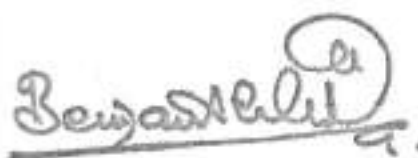
**PROJECT COMPLETION CERTIFICATE**

This is to certify that **Ms. RESHMARAJ E R** (Reg. No – LCAVMBA069) (Hedge ID – HSAE003747), 4<sup>th</sup> Semester MBA student from **LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD** has successfully completed her Project study at Hedge Equities Ltd., Cochin in the topic "**A STUDY ON CUSTOMER PERCEPTION TOWARDS THE FINANCIAL PRODUCTS OF HEDGE EQUITIES**". During the project study, she was exposed to the various activities of our Marketing Department.

During the project, Reshmaraj E R demonstrated interpersonal and communication skills. Her performance exceeded expectations and she was able to complete the project study successfully on time.

We at Hedge Equities Ltd., wish her all the very best in her future endeavors.

For Hedge Equities Ltd.





CIN: U65990MH2007PLC176856

**HEDGE EQUITIES LIMITED**

Office: B 302 Trade Square, Mehra Compound, Near DSK Medhuban, Sakinaka Kuria Road, Andheri East, Mumbai - 400 072  
Corporate Office: Hedge House, Mamangalam, Kochi - 682025, Kerala, India | Phone: 0484 6130400, 93433 12345

**A MAJOR PROJECT REPORT**

On

**ENHANCING ONLINE PRESENCE: LEVERAGING  
MARKETING STRATEGIES FOR  
ARROW HEAD(UNITED ARAB EMIRATES)**

By

**Ms. RESHMI BENZIGAR PETER**

Regn. No.: LCAVMBA070

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of  
degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the Guidance of*

**Dr. Babasaheb Jogdand**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF  
MANAGEMENT DHONI,  
PALAKKAD, KERALA-678009**

AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled "ENHANCING ONLINE PRESENCE: LEVERAGING MARKETING STRATEGIES FOR ARROW HEAD (UNITED ARAB EMIRATES)" submitted by MS. RESHMI BENZIGAR PETER (Reg No: LCAVMBA070), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad

Date: 08.08.2023



**Arrow Head Management Services LLC**

Dubai, United Arab Emirates

[www.arrowhead.ae](http://www.arrowhead.ae)

[info@arrowhead.ae](mailto:info@arrowhead.ae)

This is to acknowledge that Miss Reshmi Benzigar Reg. No - LCAVMBA070, a final semester student in the MBA program at **Lead College of Management**, has shadowed our team to research and complete her dissertation.

The topic for her research "**Enhancing Online Presence: Leveraging Digital Marketing Strategies for Arrow Head (United Arab Emirates)**" was completed under Ms. Sunitha Edward, Co-Founder of Arrow Head Management Services LLC, for 60 days.

Reshmi Benzigar was a delight to have, we wish her all the best in her future endeavors.

Sincerely,



**Sunitha Edward**

**Co-Founder**

[sunithae@arrowhead.ae](mailto:sunithae@arrowhead.ae)

A MAJOR PROJECT REPORT

On

**A STUDY ON EFFECTIVENESS OF SALES PROMOTIONAL  
ACTIVITIES IN INFLUENCING CONSUMER BEHAVIOUR  
WITH SPECIAL REFERENCE TO KPL OIL MILLS (P)LTD,  
IRINJALAKUDA**

*By*

**Ms. RESHNA K R**

Regn.No. LCAVMBA071

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. SANGEETHA P**

ASSOCIATE PROFESSOR

---



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

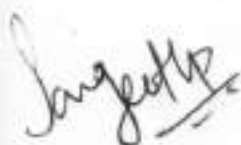
DHONI, PALAKKAD - 678009

AUGUST 2023

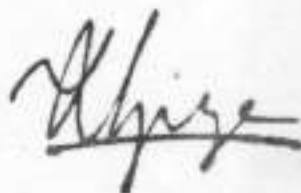
**CERTIFICATE**

**CERTIFICATE**

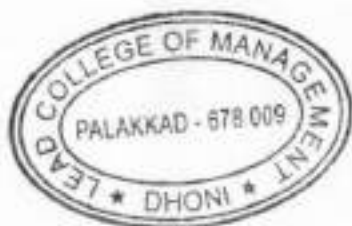
This is to certify that the project report titled "A STUDY ON EFFECTIVENESS OF SALES PROMOTIONAL ACTIVITIES IN INFLUENCING CONSUMER BEHAVIOUR WITH SPECIAL REFERENCE TO KPL OIL MILLS PVT LTD, IRINJALAKUDA" submitted by Ms. RESHNA K R (LCAVMBA071), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad

Date: 8-8-2023



**KPL OIL MILLS  
PRIVATE LIMITED**

Regd. Office & Works : RB, No.2, Kodungalur Road, Irinjalakuda - 680 121, Kerala. Ph : 0480-2825222, 9995801531-32



ISO 9001 : 2015



FM 81083



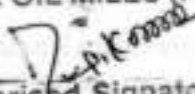
Ref: KPL/PROJ/828/R-012/08-2023

08.08.2023

EFFECTIVENESS OF SALES PROMOTIONAL ACTIVITIES IN  
INFLUENCING CONSUMER BEHAVIOUR WITH SPECIAL  
REFERENCE TO **CERTIFICATE** LTD, IRINJALAKUDA

This is to certify that Ms. RESHNA K R, (Register Number: LCAVMB071) from LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD, have successfully completed a project on "A STUDY ON EFFECTIVENESS OF SALES PROMOTIONAL ACTIVITIES IN INFLUENCING CONSUMER BEHAVIOUR WITH SPECIAL REFERENCE TO KPL OIL MILLS (PVT) LTD, IRINJALAKUDA, during the period from June 10<sup>th</sup> 2023 to July 20<sup>th</sup> 2023 at our Head Office at Irinjalakuda.

For K.P.L. OIL MILLS (P) LTD.

  
Authorised Signatory



  
RESHNA K R

Regd. No. LCAVMB071



A REPORT

*On*

**A STUDY ON EFFECTIVENESS OF PROMOTIONAL  
STRATEGIES TO IMPROVE BRAND IMAGE OF  
SACHINDRA RUBBER PLUS, VALLIVATTOM**

*By*

**Mr. RIDHIK REMESH**

*Regn. No. LCAVMBA252*

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree*

*of*

**MASTER OF BUSINESS ADMINISTRATION(MBA)**

*UNDER THE GUIDANCE OF*

**Mr. SIJIN T.C**

ASSISTANT PROFESSOR



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD - 678009**


**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON EFFECTIVENESS OF PROMOTIONAL STRATEGIES TO IMPROVE THE BRAND IMAGE OF SACHINDRA RUBBER PLUS, VALLIVATTOM" submitted by Mr. RIDHIK REMESH (Reg No: LCAVMBA252), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Approved by NEA for Academic  
20-20 to 2024-25  
upto 30.06.2025  
Programme PGD: MBA



Project guide



Director

Place: Palakkad  
Date: 08/08/23.



# Sachindra Rubber Plus LLP

A Sachindra & Jyothy Enterprise

GSTIN : 32ACRF91087C1ZZ



An ISO 9001-2015  
Certified Company

SRP/23-24/224

31<sup>st</sup> May 2023

To

The Principal,  
Lead collage of Management,  
Palakkad.

We here by inform you that one of your students Ridhik Remesh (Registration No: LCAVMBA252) has completed his Project Work in our Organisation as a part of his studies. He has completed his project work in 60 days. He has conducted his project work with full dedication.

For Sachindra Rubber Plus LLP.  
Raghunath Menon (Manager – Administration)



A REPORT

On

**A STUDY ON THE CUSTOMERS PURCHASING PATTERNS OF  
PAINTS WITH REFERENCE TO TURBOLUX PAINTS IN  
ERNAKULAM DISTRICT- EMPIRICAL EVIDENCES**

By

**Mr. RITTO NS**

Regn. No: LCAV MBA253

Submitted to

UNIVERSITY OF CALICUT

In partial fulfillment of the requirements for the award of the degree of

MASTER OF BUSINESS ADMINISTRATION

Under the Guidance of

**Dr. ANIL KUMAR.T.V**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD-678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE CUSTOMERS PURCHASING PATTERNS OF PAINTS WITH REFERENCE TO TURBOLUX PAINTS IN ERNAKULAM DISTRICT- EMPIRICAL EVIDENCES" submitted by Mr. RITTO NS (Reg No: LCAV MBA253), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Member of NBA for Academic  
2022-23 to 2024-25  
up to 30.06.2025  
Programme (PG): MBA



Project guide



Director

Place: Palakkad  
Date: 08/08/2023.

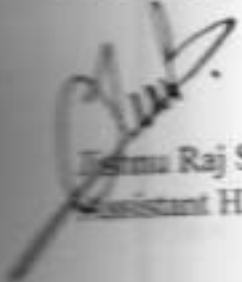


## CERTIFICATE

This is to certify that Mr. RITTO N S (Reg No. LCAVMBA253) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON CUSTOMER PURCHASING PATTERNS OF PAINTS WITH REFERENCE TO TURBOLUX PAINTS IN ERNAKULAM DISTRICT - EMPIRICAL EVIDENCE" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. The total project duration was 60 days.

We wish all success in his future endeavours.

For Turbolux Paints Pvt. Ltd

  
Jyoti Raj S  
Assistant HR Manager.





A REPORT

On

**A STUDY ON THE FACTORS AFFECTING  
CATEGORIES AND ITS PROSPECTS IN MODERN  
TRADE WITH REFERENCE TO ITC PRODUCTS**

*By*

**Ms. RIYA P R**

Regn. No: LCAVMBA073

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of degree of*  
**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. SHEENA M S**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**  
**DHONI P.O., PALAKKAD, KERALA -678009**

**August 2023**



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE FACTORS AFFECTING CATEGORIES AND ITS PROSPECTS IN MODERN TRADE WITH REFERENCE TO ITC PRODUCTS" submitted by **RIYA P R** (Reg No: LCAVMBA073) a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

*Shane*  
Project guide

*Abuse*  
Director



Place: Palakkad  
Date: 08-08-2023

## ALATHUR DISTRIBUTORS

39/1400 (3), Robinson Road  
Off Mission School Junction  
Palakkad - 678 014, Kerala  
Tel : 0491 -2510167, 2500377  
E-mail : alathurho@gmail.com

08.08.2023

### TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Ms. RIYA P R (LCAVMBA073)** fourth semester MBA student of LEAD COLLEGE OF MANAGEMENT, University of Calicut has successfully completed her project work at Alathur Distributors , Palakkad, Kerala with the title "A STUDY ON FACTORS AFFECTING CATEGORIES AND ITS PROSPECTS IN MODERN TRADE WITH REFERENCE TO ITC PRODUCTS" for a period of 60 days in Partial fulfilment of her course curriculum.

Regards,

for Alathur Distributors

Manager  
ALATHUR DISTRIBUTORS



A REPORT  
ON  
**A STUDY ON MANPOWER TRAINING AND  
DEVELOPMENT FOR IMPROVING  
PRODUCTIVITY AT USHA  
INTERNATIONAL, ERNAKULAM**

BY  
**Ms. RIYA BABU E**

Reg. No. LCAVMBA072

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of degree of*  
**MASTER OF BUSINESS ADMINISTRATION(MBA)**

*Under the Guidance of*

**Mr. BALAMOUGANE R**  
ASSOCIATE PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF  
MANAGEMENT DHONI,**

**PALAKKAD**

678009

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON MANPOWER TRAINING AND DEVELOPMENT FOR IMPROVING PRODUCTIVITY AT USHA INTERNATIONAL LIMITED, ERNAKULAM" submitted by Ms. RIYA BABU E (Reg No: LCAVMB072), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad  
Date: 08/08/2023



CHN/720

29.07.2023

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Ms. Riya Babu E (Reg. No. LCAVMBA072)** 4<sup>th</sup> semester MBA student at **LEAD College of Management, Dhoni, Palakkad** has successfully completed her major project work on the topic **"A STUDY ON MANPOWER TRAINING AND DEVELOPMENT AS A TOOL FOR IMPROVING PRODUCTIVITY AT USHA INTERNATIONAL LTD."** as part of the curriculum.

She was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish her success in all his future endeavours.

For Usha International Limited,

*Konkar*  
G. SANKAR  
Sales & Administration Head



**USHA**

Usha International Ltd., Door Nos. 66/4971(A3),(A6),(A8), 7th Floor, Alapatt Heritage Building  
66/1 Road, Ernakulam- 682 035, Kerala, T : (0484) 4148162 To 167, E-mail : ernakulam@usha.com.  
Registered Office : Surya Kiran Building, 19, Kasturba Gandhi Marg, New Delhi - 110 001  
Email : corporate@usha.com, [www.usha.com](http://www.usha.com), <http://care.usha.com>  
Registered Trade Mark of USHA INTERNATIONAL LTD.

A REPORT

On

**A STUDY ON BRAND AWARENESS OF KERALA  
FEEDS LIMITED WITH SPECIAL REFERENCE TO  
THRISSUR DISTRICT KERALA**

*By*

**Mr ROHITH CHANDRAN K**

Regn. No. LCAVMBA254

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. BABASAHEB JOGDAND**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI P.O., PALAKKAD, KERALA -678009

AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON BRAND AWARENESS OF KERALA FEEDS LIMITED WITH SPECIAL REFERENCE TO THRISSUR DISTRICT KERALA" submitted by Mr. ROHITH CHANDRAN K (Reg No: LCAVMBA254), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfilment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad

Date: 08.08.2023





# KERALA FEEDS LTD.

(A GOVERNMENT OF KERALA UNDERTAKING)  
KALLETUMKARA - 680683, THRISSUR DIST., KERALA

KL1995SGC009521

GST No. 32AAACK9796N1ZT

CFPP/54/96(A)/L-1109/23

04<sup>th</sup> August 2023

## TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Mr. Rohith Chandran (Reg No. LCAVMBA254)** MBA student of Lead College of Management Dhoni, Palakkad has completed his Project Work in this Company under the topic **"A Study on Brand Awareness of Kerala Feeds Ltd, with Special Reference to Thrissur District, Kerala"** during the period from 01.06.2023 to 31.07.2023. This certificate is issued enabling him to keep in project report.

for KERALA FEEDS LTD.

DY MANAGER (P&A)  
for MANAGING DIRECTOR



A PROJECT REPORT  
ON  
**A STUDY ON FACTORS AFFECTING EMPLOYEE  
MOTIVATION IN INFORMATION TECHNOLOGY  
SERVICE INDUSTRY WITH REFERENCE TO  
NAUKRI, BANGALORE**

*BY*

**Ms. ROSE MARIA SANTHOSH**

REG NO: LCAVMBA074

*Submitted To*

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirement for the award of the degree of*

MASTER OF BUSINESS MANAGEMENT

*Under the Guidance of*

**Dr. SANGEETHA P**

ASSOCIATE PROFESSOR



LEAD COLLEGE OF MANAGEMENT

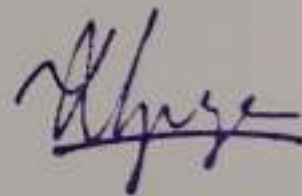
DHONI P.O., PALAKKAD, KERALA -678009

August 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON FACTORS AFFECTING EMPLOYEE MOTIVATION IN THE INFORMATION TECHNOLOGY SERVICE INDUSTRY WITH REFERENCE TO NAUKRI BANGALORE" submitted by Ms. ROSE MARIA SANTHOSH (Reg No: LCAVMBA074), a student of fourth semester Master of Business Administration(MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
 Project guide  
 Dr. Sangeetha P



Director



Place: Palakkad  
 Date: 8/8/23

Member of  
  
 UNIVERSITY OF CALICUT  
 Approved by  
  
 MCTE  
 advised by  
  
 BOARD OF EDUCATION  
 MBA  
 MBA for Academic  
 2014 to 2014-25  
 30.06.2025  
 under PG - MBA  
 Member of  
  
 BSP  
 Member of  
  
 MBA

INFO EDGE  
INFO EDGE (INDIA) LTD.

This is to certify that Ms. ROSE MARIA SANTHOSH (Reg No. LCAVMBA074) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad, Kerala has successfully completed her major project work on the topic "A Study on Factors Affecting Employee Motivation in the Information Technology Service Industry" as part of the curriculum. She was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in her future endeavors.



Yours faithfully,

Sanji S George

Associate Vice President- Sales

naukri.com- Bangalore

InfoEdge (India) Limited

naukri.com | imjobs.com | Jeevansathi.com | 99acres | shiksha

Corporate Office : D-8, Sector - 132, Noida - 201301, Tel: 0120 - 3082000, Fax : 0120-3082095 EMAIL :  
corporate@infoedge.com URL : <http://www.infoedge.in> CIN No. : L74899DL1995PLC068021  
Regd. Office : Ground Floor, 12A, 94, Meghdoot, Nites Place, New Delhi-110019

A PROJECT REPORT

*On*

**EVALUATION OF THE AWARENESS AND  
ACCEPTABILITY OF FEDERAL BANK GOLD LOANS  
AMONG THE GENERAL PUBLIC IN KERALA**

*By*

**Mr. ROSHAN ABRAHAM MANOJ**

Reg. No. LCAVMBA255

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Dr. BABASAHEB JOGDAND**

ASSISTANT PROFESSOR



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD - 678009**

**AUGUST 2023**

## CERTIFICATE

FEDERAL BANK

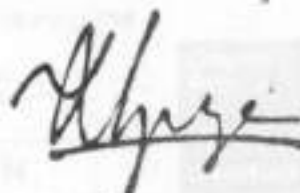
## CERTIFICATE

This is to certify that the project report titled "EVALUATION OF THE AWARENESS AND ACCEPTABILITY OF FEDERAL BANK GOLD LOANS AMONG THE GENERAL PUBLIC IN KERALA" submitted by Mr. Roshan Abraham Manoj (Reg No.: LCAVMBA255), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide





Director

Place: Palakkad

Date: 08.08.2023



## DECLARATION

I, Mr. ROSHAN ABRAMHAM MANOJ, Reg. No. 2019100231,  
do hereby declare that the report titled "EVALUATION OF THE  
AWARENESS AND ACCEPTABILITY OF FEDERAL BANK GOLD  
LOANS AMONG THE GENERAL PUBLIC" is my own work.

**FEDERAL BANK**

YOUR PERFECT BANKING PARTNER

# CERTIFICATE OF PROJECT

This is to certify that

## Roshan Abraham Manoj

Student of MBA, LEAD College of Management, Palakkad has done  
his project work in Marketing Department of the Bank for the period  
from 16.06.2023 to 31.07.2023. The topic for the project work was  
"Evaluation of the Awareness and Acceptability of Federal Bank Gold  
Loans among the General Public".

Roshan Abraham Manoj has demonstrated keen interest during the  
period of his project work in the Bank.



**Kiran N**

Associate Vice President





A REPORT

On

**THE STUDY ON TECHNICAL ANALYSIS OF SELECTED  
STOCKS OF OIL AND GAS SECTOR WITH SPECIAL  
REFERENCE TO ANGEL ONE LTD, PERUMBAVOOR**

*By*

**Ms. SALU KURIAKOSE**

Regn. No.: LCAVMBA075

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Mr. RANJITH KARAT**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA - 678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled **"THE STUDY ON TECHNICAL ANALYSIS OF SELECTED STOCKS OF OIL AND GAS SECTOR WITH SPECIAL REFERENCE TO ANGEL ONE LTD, PERUMBAVOOR"** submitted by Ms. **SALU KURIAKOSE Reg No: LCAVMBA075**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.



Approved by  
UNIVERSITY OF  
CALICUT



Approved by  
AICTE



Approved by  
NBA

Approved by  
Address: 2024-25  
Phone: 0491 255 3693  
Website: www.lead.ac.in

Project guide

Director

Member of

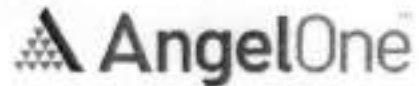


Member of



Place: Palakkad  
Date: 02/08/2023





04<sup>th</sup> July 2023

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Ms. Salu Kuriakose (Reg. No: LCAVMBA075)**, Final Year MBA - Finance student of LEAD College of Management, Palakkad (University of Calicut) successfully completed her project work on the topic **"THE STUDY ON TECHNICAL ANALYSIS OF SELECTED STOCKS OF OIL AND GAS SECTOR"** for a period of 60 days at our franchise office, Perumbavoor, Ernakulam in partial fulfilment for the award of the degree of **MASTERS OF BUSINESS ADMINISTRATION (2021-2023)**.

She was found to be sincere and dedicated towards her project work assigned to her.

We wish all success in her future endeavour.

  
B. JITH

Channel Partner,  
Angel One Ltd.



Angel One Stock Broking

Office: GK Pillai Road, L P School Rd, near Govt Girls, Perumbavoor, Kerala - 683542

A PROJECT REPORT

On

**A STUDY ON GRATIFICATION OF CUSTOMER  
TOWARDS YAMAHA MOTORCYCLES WITH SPECIAL  
REFERENCE TO PINNACLE MOTORS KARANATHUR,  
KOZHIKODE**

By

Ms. SANAHU SALMIYA

(Reg. No: LCAVMBA076)

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Dr. SANGEETHA P**

ASSOCIATE PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI, PALAKKAD, KERALA 678009

August 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON GRATIFICATION OF CUSTOMER TOWARDS YAMAHA MOTORCYCLES WITH SPECIAL REFERENCE TO PINNACLE MOTORS KARANTHUR, KOZHIKODE" submitted by Ms. SANAHU SALMIY (Reg No: LCAVMBA076), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

Affiliated to



UNIVERSITY OF CALICUT

Approved by



AICTE

Accredited by



NBA

Accredited by NBA to Academic  
Year 2022-23 to 2024-25  
is up to 30.06.2025  
Name of programme PGD - MBA

Member of



ACBSP

Member of



AMDISA

Project guide

Dr. Sangeetha P

Director



Place: Palakkad  
Date: 8/8/23



**CERTIFICATE**

Date 02/07/2023

This is to certify that Ms. SANAHU SALMIYA (Reg No. LCAVMBA076) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed her major project work on the topic "A STUDY ON CUSTOMER SATISFACTION TOWARDS YAMAHA MOTORCYCLE WITH SPECIAL REFERENCE TO PINNACLE MOTORS KARANTHUR, KOZHIKODE" as part of the curriculum. She was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in her future endeavors.

Best Regards,

PINNACLE MOTORS



Authorized Signature (HR)



Office Seal

**A REPORT**

*On*

**STUDY ON ASSET AND LIABILITY MANAGEMENT  
WITH SPECIAL REFERENCE WITH NIRAPARA**

*By*

**Mr. SANDEEP N S**

*Regn. No. LCAVMBA256*

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of a degree  
of*

**MASTER OF BUSINESS ADMINISTRATION**

*UNDER THE GUIDANCE OF*

**Mr. PRAMOD .V**

**ASSISTANT PROFESSOR**

**LEAD**

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD - 678009**

**AUGUST 2023**



## CERTIFICATE

This is to certify that the project report titled **"ASSET AND LIABILITY MANAGEMENT WITH SPECIAL REFERENCE TO NIRAPARA"** submitted by **Mr. SANDEEP N S (Reg. No: LCAVMBA256)** a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

Project guide

  
Director



Place: Palakkad  
Date: 08/08/2023.



MEMBER OF THE ASSOCIATION OF AMBA  
ACCREDITED  
MEMBER OF THE ASSOCIATION OF MBAS  
ACCREDITED



## K K R Group of Companies

Okkal P.O., Kalady, Emakulam Dist., Kerala - 683 550

Tel: +91-484-2462422, 2463368, 2462154, 2462468

Fax: +91-484-2464111, email: info@nirapara.com, Website: www.nirapara.com



nirapara | incredible recipes

### CERTIFICATE

This is to certify that **Mr. Sandeep N S(LCAVMBA256)** fourth semester MBA student at Lead College of Management, Dhoni, Palakkad, under university of Calicut, has successfully completed his project '**A STUDY ON ASSET & LIABILITY MANAGEMENT WITH REFERENCE TO NIRAPARA**' at KKR Group of companies (Nirapara), Okkal, Kalady, Emakulam, for a period of two months.

For KKR Group Companies

A handwritten signature in black ink, appearing to read "Shynjith T Sasi".

Shynjith T Sasi  
Manager HR



A REPORT

*On*

**A STUDY ON INFLUENCE OF PACKING ON  
BUYING BEHAVIOUR OF CUSTOMERS OF  
PEOPLE'S DIARY DEVELOPMENT PROJECT  
(PDDP)**

*By*

**Ms. SANDRA K S**

*Regn. No. LCAVMBA078*

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of  
degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*UNDER THE GUIDANCE OF*

**Dr. P RAJAN**

PROFESSOR & DEAN



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF  
MANAGEMENT DHONI,**

**PALAKKAD**

**678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON INFLUENCE OF PACKING ON BUYING BEHAVIOUR OF CUSTOMERS OF PEOPLE'S DIARY DEVELOPMENT PROJECT (PDDP)" submitted by Ms. SANDRA K S (Reg No. LCAVMBA078) a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad

Date: 8-8-2023



# TCM Limited

(Formerly Travancore Chemical & Mfg. Co. Ltd.)

Regd. Office : House No.28/2917, "Aiswarya",

Ponneth Temple Road, Shanthi Nagar,

Kadavanthra, Cochin - 682 020.

Phone - 0484 - 2316771

Email ; info@tcmlimited.in / Web. www.tcmlimited.in

CIN : L24299KL 1943PLC001192

GSTIN-32AAACT6206A1Z4

27.07.2023

## CERTIFICATE

This is to certify that MS.SANDRA KS (Reg No. LCAVMBA078) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed her major project work on the topic "Influence of packing on buying behaviour of customers of PDDP" as part of the curriculum. She was found sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in her future endeavors.

Thanking you  
Yours faithfully  
for TCM Limited

Joseph Varghese  
Managing Director



A PROJECT REPORT  
On  
**A STUDY ON SERVICE QUALITY OF LOANS PROVIDED  
BY L&T FINANCE LIMITED**

*By*  
**Ms. Sandra N S**  
Reg. No: LCAVMBA079

*Submitted to*  
**THE UNIVERSITY OF CALICUT**  
*In partial fulfilment of the requirement for the award of degree of*  
**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*  
**Dr. URMILA R MENON**  
ASSISTANT PROFESSOR

**LEAD**

LEAD COLLEGE OF MANAGEMENT  
**LEAD COLLEGE OF MANAGEMENT DHONI,**  
**PALAKKAD, KERALA**  
678009  
August 2023

## CERTIFICATE

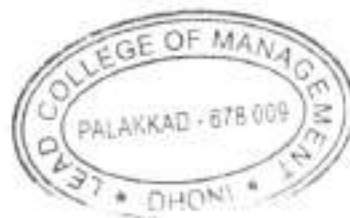
This is to certify that the project report titled "AN APPRAISAL OF THE QUALITY OF LOANS PROVIDED BY L&T FINANCE LIMITED" submitted by Ms. SANDRA N S (Reg no: LCAVMBBA079), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of Bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

*Sandra N S*  
MEMOR

Project guide

*[Signature]*

Director



Place : Palakkad

Date : 08/08/2023



To,  
The Head Of The Institution  
LEAD College Of Management ,Dhoni  
Palakkad, Kerala  
Date:- 1/6/2023  
Sub :- Permission For Doing Project Work

Sir/madam,

We are pleased to permit your student, Ms. Sandra N.S (MBA, finance ),to undergo her project work in our institution on all working days from June 15<sup>th</sup> 2023 to July 15<sup>th</sup> 2023. As per our discussion, her project assignment shall focus on the service quality of loan provided by L&T financial services. This project presents an exciting opportunity for her to gain valuable insights into the industry and contribute to our organization growth.

**Project overview:**

Title: Service quality on loans provided by L&T finance service limited.

**Objective:**

The primary objective of her study is to measure the service quality of loans provided by L&T Finance Limited, Through assessing the nature of perceived service quality and its variability with regard to socio-economic variables. Further will analyze the relationship between service quality of loans provided and satisfaction level among customers.

**Timeline and Reporting :**

She will be required to submit a monthly progress report detailing her findings, analysis and proposed strategies.

Sincerely,

B Shiva Kishore

Area Sales Manager

L&T Financial services limited, Hyderabad Telangana



A PROJECT REPORT  
On  
**A STUDY ON CUSTOMERS BUYING ATTITUDE  
TOWARDS  
KITEX LIMITED, KIZHAKKAMBALAM**

*By*  
**Ms. SANDRA DAVIS**  
**Reg No LCAVMBA077**

*Submitted to*  
**UNIVERSITY OF CALICUT**  
*In partial fulfilment of the requirement for the award of degree of*  
**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*  
**Dr. A.ASHRAF ALI**  
**PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT, DHONI**  
**PALAKKAD, KERALA-678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CUSTOMERS BUYING ATTITUDE TOWARDS KITEX LIMITED, KIZHAKKAMBALAM" submitted by Ms. SANDRA DAVIS (Reg No: LCAVMBA077), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad

Date: 09/08/2023



## KITEX LIMITED

An ISO 9001: 2015 Certified Company  
P.B. No. 4, Kizhakkambalam- 683 562, Aluva, Kerala, India.  
Tel: 00 91 484 2680600, 2686600 Fax: 00 91 484 2684866  
Email: kitex@annagroup.net Web: www.annagroup.net  
GSTIN : 32AABCK1586D1ZX CIN : U74140KL1975PLC002744

KTL/PRO/CER05-02

29.07.2023

### CERTIFICATE

This is to certify that Ms.Sandra Davis (Reg.No: LCAVMBA077), MBA student of Lead College Of management, Dhoni, Palakkad- 678 009 has successfully completed her Project with Kitex Limited, Kizhakkambalam .

She has undergone Project in Marketing for a period of 45 days 15<sup>th</sup> June 2023 to 29<sup>th</sup> July 2023 and assigned the topic " A Study on Customers Buying Attitudes towards Kitex Limited ".The Project was completed in time and we appreciate her sincere effort in making it successful.

The overall rating for her performance during the Project is good. We wish her all the very best for the future.

For **KITEX LIMITED**



**K. C. PILLAI**  
**GENERAL MANAGER (MKTG. & ADMN.)**

A REPORT  
On  
**A STUDY ON THE INFLUENCE OF CUTOMER SERVICE  
ON CUSTOMERSATISFACTIONATMAXFASHION**

By  
**Ms. SANDRA S**

Reg.No. LCAVMBA080

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the  
award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Mr. JITH R**  
ASSISTANT PROFESSOR



**LEAD COLLEGE OF MANAGEMENT**

**DHONI P.O., PALAKKAD, KERALA-678009**

**AUGUST 2023**

Related to



UNIVERSITY OF  
 CALICUT

Approved by



APJKTU

Approved by



BA

BA for Academic  
 2023 to 2024-25  
 30.06.2023  
 Annex PG - MBA

Member of



Member of

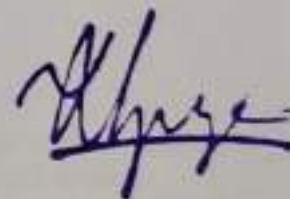


MBA

## CERTIFICATE

This is to certify that the project report titled “A Study on Influence on Customer Service on Customer Satisfaction at Max Fashion” submitted by Ms. Sandra S, (Reg No: LCAVMBA080), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

Project guide



Director



Place: Palakkad  
 Date: 08/08/2023.



01<sup>st</sup> August 2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that Ms.Sandra S (Reg No. LCAVMBA080), 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed her major project work on the topic "A STUDY ON INFLUENCE OF CUSTOMER SERVICE ON CUSTOMER SATISFACTION IN MAX FASHION" as part of the curriculum. She was found to be sincere and enthusiastic in collecting various information and data required for the project work.

We wish all success in her future endeavors.

For Lifestyle International Pvt Ltd.

Max Retail Division



Deepika C

Human Resources

**max**

**Lifestyle International Pvt. Ltd**  
**Max Retail Division,**  
No AK-2, 1st floor, RBN Tower,  
4th Avenue,  
Shanthy colony, Anna Nagar,  
Chennai - 600 040  
Phone:044-662



A REPORT

On

**A STUDY ON CUSTOMER BRAND PREFERENCE &  
AWARENESS OF OLIO FOOD PRODUCTS, KOCHI**

*By*

**MS. SANDRA SHANOJ**

Regn. No: LCAVMBA081

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the guidance of*

**Dr. SANGEETHA P**

ASSOCIATE PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA -678009

AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CUSTOMER BRAND PREFERENCE AND AWARENESS OF OLIO FOOD PRODUCTS, KOCHI" submitted by Ms. SANDRA SHANOJ (Reg No: LCAVMBA081), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

*Sangeetha P*  
Project guide  
Dr. Sangeetha P

*[Signature]*

Director



Place: Palakkad  
Date: 8/5/23



1<sup>st</sup> Aug, 2023

**CERTIFICATE**

This is to certify that *Ms. SANDRA SHANOJ (Reg No. LCAVMBA081)* 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed her major project work on the topic "*A STUDY ON CUSTOMER BRAND PREFERENCE AND AWARENESS OF OLIO FOOD PRODUCTS, KOCHI*", as part of the curriculum.

She was found to be sincere and enthusiastic in collecting various information and data required for the project work.

We wish all success in her future endeavors.

For Olio Foods

Manager

FRA



A PROJECT REPORT  
ON  
FACTORS AFFECTING THE BUYING MOTIVES OF  
CONSUMERS IN TEA INDUSTRY IN REFERANCE WITH  
HAILEYBURIYA TEA ESTATE LIMITED

*By*

**Ms. SANDRA SOMAN**

Reg No: LCAVMBA082

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**DR. A ASHRAF ALI**

PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT DHONI P.O

PALAKKAD, KERALA-678009

AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled **FACTORS AFFECTING THE BUYING MOTIVES OF CONSUMERS IN TEA INDUSTRY WITH REFERENCE TO HAILEYBURIYA TEA ESTATE LIMITED** submitted by **Ms. SANDRA SOMAN (Reg No: LCAVMBA082)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NBA

Accredited by NBA for Academic  
2022-23 to 2024-25  
up to 30.06.2025  
programme PQE : MBA

Member of



ACBSP

Member of



AMDISA

Project guide

Director

Place: Palakkad

Date: 08/08/2023







# HAILEYBURIA TEA ESTATES LIMITED

(REGD.OFFICE : 24/432, MARAR ROAD, WILLINGDON ISLAND, KOCHI-682003 PH: 0484-2667653)

OFFICE 1	:	04869-242232	ADDRESS	:	SEMNIVALLEY ESTATE
OFFICE 2	:	04869-242408	POST OFFICE	:	ELAPPARA
GMAIL	:	chinnarcentral@gmail.com	DISTRICT	:	IDUKKI
GST NUMBER	:	32AAACH5287M1ZC	STATE	:	KERALA
PAN NUMBER	:	AAACH5287M	COUNTRY	:	INDIA
CIN NUMBER	:	LD1132KL1923PLC000415	PIN	:	685501

(INCORPORATED IN 1923)

HTEL/2023-24/44

01.07.2023

## TO WHOM SO EVER IT MAY CONCERN

This is to certify that Mr. Sandra Soman (Reg No.LCAVMBA082), MBA IInd Year student of LEAD College of Management, Dhoni, Palakad has successfully completed his Project work at Haileyburia Tea Estates Ltd, Elappara during the period of 01.06.2023 to 30.06.2023.



For HAILEYBURIA TEA ESTATES LTD

  
Senior Manager

A PROJECT REPORT

On

**A STUDY ON BRAND PROMOTION STRATEGIES  
FOLLOWED BY RELIANCE GENERAL INSURANCE,  
(CALICUT, KERALA)**

By

**Ms. SANGEETHA FRANCIS**

Reg.no.: LCAVMBA083

*Submitted to,*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Dr. SHAHBAZ KHAN**

**ASSISTANT PROFESSOR**



LEAD COLLEGE OF MANAGEMENT


**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA- 678009**

**AUGUST, 2023**



CERTIFICATE

This is to certify that the project report titled "A STUDY ON BRAND PROMOTION STRATEGIES FOLLOWED BY RELIANCE GENERAL INSURANCE (Calicut, Kerala)" submitted by Ms. SANGEETHA FRANCIS (Regn. No. LCAVMBA083), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



  
Director

Place: Palakkad

Date: 08/08/23.

**RELIANCE**

General Insurance

## PROJECT COMPLETION CERTIFICATE

**Date: 20-7-23**

### TO WHOM IT MAY CONCERN

This is to certify that Sangeetha Francis has done her internship in Sales at Reliance General Insurance, Calicut under the guidance of Amith Kumar from 26<sup>th</sup> June 23 to 20<sup>th</sup> July 23

She has worked on a project titled "A Study on Brand Promotion Strategies Followed by Reliance General Insurance". During her internship she has demonstrated maximal efficiency, sincerity, and hard work. Her performance exceeded our expectations and she was able to complete the project on time.



Garima Shukla

(Human Resources)



A REPORT

*On*

**A STUDY ON CUSTOMER RELATIONSHIP  
MANAGEMENT WITH REFERENCE TO INDUS  
MOTORS, TRIVANDRUM**

*By*

**Mr. SANJAY S KUMAR**

*Reg No. LCAVMBA257*

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION  
(MBA)**

*UNDER THE GUIDANCE OF*

**Dr. ARCHANA PV**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT DHONI,  
PALAKKAD, KERALA - 678009**

August 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CUSTOMER RELATIONSHIP MANAGEMENT WITH REFERENCE TO INDUS MOTORS, TRIVANDRUM" submitted by SANJAY S KUMAR Reg NO. LCAVMBA257 a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NATIONAL BOARD  
CREDITATION  
NBA

Approved by NBA for Academic  
2023-24 to 2024-25  
Programme PG : MBA

Member of



CBSP  
NATIONAL BUSINESS  
CREDENTIAL  
CBSP

Member of



MBA  
DISA

*Sanjay S. K.*  
*Lk. Archana P.V*  
Project guide

Director  
LEAD College of Management  
Dhoni, Palakkad-678 009

Director



Place: Palakkad  
Date: 08.08.23

INDUS  
TOWERS

MARUTI  
INDUS

MARUTI  SUZUKI  
Way of Life!

This is to certify that Mr. SANJAY S KUMAR (Reg no: LCAVMBA257) a student of MBA-  
LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD, Kerala. SANJAY S KUMAR  
has accomplished project on "A STUDY ON CUSTOMER RELATIONSHIP MANAGEMENT  
WITH REFERENCE TO INDUS MOTORS, TRIVANDRUM". He has successfully completed  
50 days long project on this topic. We found him sincere, meticulous, and enthusiastic & result  
oriented. He worked well as a fragment of the team during the tenure. We take this prospect to  
thank him & wish him all the best for his future.

Thanks & Regards



Deepak S

Showroom Manager

Indus Motor Co. Pvt. Ltd

**INDUS MOTOR CO.Pvt. LTD.**

CORDIAL TOWERS, NEAR ST. MARY'S SCHOOL, PATTOM P.O., TRIVANDRUM - 695 004  
PHONE : 0471 - 2445774, 2446076, FAX : 2440862; E-mail : [tvmsm@indusmotor.com](mailto:tvmsm@indusmotor.com)

  
Peevees



A REPORT  
ON  
**A STUDY ON THE INTERNET MARKETING  
STRATEGIES EMPLOYED BY GENROBOTICS**

*BY*

**Mr. SAROOP SUNIL**

REG NO: LCAVMBA258

*SUBMITTED TO*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Mr. SIJIN T C**

**ASSISTANT PROFESSOR**

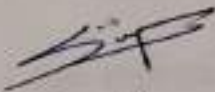


**LEAD COLLEGE OF MANAGEMENT**  
**DHONI P.O., PALAKKAD, KERALA -678009**

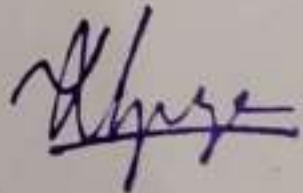
**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON ONLINE MARKETING STRATEGIES EMPLOYED BY GENROBOTICS" submitted by Mr. SAROOP SUNIL (Reg No. LCAV MBA258) a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



  
Director

Place: Palakkad

Date: 08/08/2023.

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



UNIVERSITY OF  
CALICUT

Accredited by



NATIONAL BOARD  
ACCREDITATION

MBA

MBA for Academic

2019 to 2024-25

10001/2019

Category: PG - MBA

Member of



BSP

BSP

BSP

Member of



BSP





GENROBOTICS®

## GENROBOTIC INNOVATIONS PVT.LTD

ROBOTICS AND AI RESEARCH CENTRE, 4TH FLOOR, CDAC-KNOWLEDGE  
RESOURCE CENTRE BUILDING, TECHNOPARK CAMPUS, KAZHAKOOTAM  
THIRUVANANTHAPURAM DISTRICT, KERALA, INDIA, PIN: 695581

Phone: + 91 9074558551 +91 9074558552, CIN:U74999KL2017PTC049500

Website: [www.genrobotics.org](http://www.genrobotics.org)

Email: [info@genrobotics.org](mailto:info@genrobotics.org)

### TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Mr. Saroop Sunil** [Register No: LCAVMBA258] of MBA with specialization in Marketing Major [2021-2023], Lead college of Management Dhoni, Palakkad, Kerala-678009 has successfully completed his project study on "**A Study of Internet Marketing Strategies employed by Genrobotics**" at Genrobotic Innovations Pvt Ltd, Technopark for a period of 45 days from 10<sup>th</sup> June 2023 to 25<sup>th</sup> July 2023.

We Team Genrobotics wish him all the success in his future endeavors!!"

For Genrobotic Innovations Private Limited.



Agil Ajith  
Marketing Manager

Date: 01/08/2023

A REPORT

On

**“A STUDY ON THE EFFECT OF PRODUCT AND SERVICE  
QUALITY ON THE CUSTOMER PERCEPTION ON PRODUCTS  
FROM BROCADE INDIA POLYTEX LIMITED”**

By

**Mr. SARUN P**

Reg. No. LCAVMBA259

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*under the guidance of*

**Dr. ARCHANA P.V**

ASSISTANT PROFESSOR



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA-678009**

**AUGUST 2023**

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NBA

Accredited by NBA to Academic  
Year - 2022-23 to 2024-25  
Valid up to 30.06.2025.  
Name of programme/PG - MBA

Member of



ACBSP

Member of



AMDISA

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE IMPACT OF PRODUCT AND SERVICE QUALITY ON THE CUSTOMER PERCEPTION ON PRODUCT" submitted by Mr. SARUN P (REG NO LCAV MBA259) a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Dr. Archana PV  
Project guide

  
Director



Place: Palakkad  
Date: 08/08/2023.

BIPL/HR/PC/23-24 -19

07<sup>th</sup> August, 2023

**TO WHOM SO EVER IT MAY CONCERN**

This is to certify that **Mr. Sarun P Reg No.LCAVMBA259** is a student of Master of Business Administration School of Management Studies under my supervision during her Project period **60 Days**. I am pleased to state that he worked hard in preparing this project and he has been able to present a good picture of the concerned works. The information and findings presented in the report seems to be authentic.

**Sarun P** possesses a good moral character and pleasing personality. I wish him every success in life.

**Brocade India Polytex Limited**



**HR Manager**





A REPORT  
ON  
**A STUDY ON EFFECTIVENESS OF MARKETING  
STRATEGY WITH REFERENCE TO RUBCO,  
PAMPADY, KOTTAYAM**

*By*

**Ms. SEJA NAJEEB**

Reg No: LCAVMBA084

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. RAJAN. P**

**PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT DHONI P.O**

**PALAKKAD, KERALA-678009**

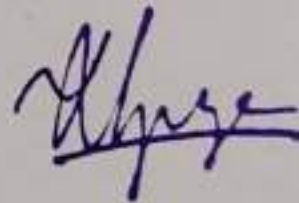
**August 2023**

## CERTIFICATE

This is to certify that the project report titled "THE STUDY OF EFFECTIVENESS OF MARKETING STRATEGY WITH REFERANCE TO RUBCO, PAMPADY, KOTTAYAM" submitted by Ms. SEJA NAJEEB (Reg No: LCAVMBA084), a student of fourth semester Master of Business Administration(MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide  
Dr. Rajan. P



Director  
Dr,Thomas George. k



Place: Palakkad,  
Date: 08/08/2023.

Member of



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NATIONAL BOARD  
ACCREDITATION  
NBA

Recognized by  
NBA for Academic  
Programs in  
Business Administration  
from 2014-2015  
to 2019-2020  
Category: PG - MBA

Member of



CBSP  
COUNCIL OF  
BUSINESS  
SPECIALISTS  
CBSP

Member of



DISA



# KERALA STATE RUBBER CO-OPERATIVE LTD.

(Rubco Rubberised Coir Mattress Factory)

Rubco Nagar, Poothakuzhi. P.O, Pampady, Kottayam-686 521.  
Ph: 91-481-2509257/58, 04812509295, Fax: 91-481-2509258, Toll Free No: 18004259295  
E-mail: info@rubcomail.com, www.rubcogroup.com



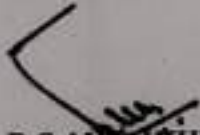
RUB/RCM/P&A/TPER-02/292-A/322

31.07.2023

## CERTIFICATE

This is to certify that Ms.SEJA NAJEEB (Reg.No.LCAVMBA084) MBA Student of LEAD College of Management, Palakkad, has undergone Project Study on *Effectiveness of Market Strategy with reference to RUBCO* as a part of her curriculum, at our Rubberised Coir Mattress Division during the month of Jun'23-Jul'23.

For KERALA STATE RUBBER CO-OPERATIVE LTD.

  
P C AJITHKUMAR  
ADMINISTRATIVE-CUM-PERSONNEL OFFICER





A PROJECT REPORT

On

**A STUDY ON MARKETING AND DISTRIBUTION  
STRATEGY WITH SPECIAL REFERENCE TO TRACO  
CABLE COMPANY LTD IRUMPANAM, ERNAKULAM**

*By*

**Ms. SELMA JOSEPH**

Regn. No.: LCAVMBA085

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of degree of*  
**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. SHEENA M S**

**ASSISTANT PROFESSOR**

**LEAD**

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA-678009  
AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON MARKETING AND DISTRIBUTION STRATEGY WITH SPECIAL REFERENCE TO TRACO CABLE COMPANY LTD, IRUMPANAM ERNAKULAM" submitted by Ms. SELMA JOSEPH (Reg No: LCAVMBA085), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad  
Date: 08-08-2023

ട്രാക്കോ കേബിൾ കമ്പനി ലിമിറ്റഡ്  
(ഒരു കേരള സർക്കാർ സ്ഥാപനം)

TRACO CABLE COMPANY LIMITED  
(A KERALA GOVERNMENT COMPANY)



Irimpanam P.O., Thripunithura, Ernakulam Dist, Kerala - 682309

Phone : 0484 2780237

E-mail : unithead.ipm@tracocable.com, Web : www.tracocable.com

GST No. 32AAACT9249F1ZD | CIN : U31200KL1960SGC001860

No.P&A/TRG/425

IRIMPANAM

03.07.2023

CERTIFICATE

This is to certify that Ms.Selma Joseph(Reg.No.LCAVMBA085), Final year MBA student of Lead College of Management, Dhoni.P.O., Palakkad - 678009 has done a Project Study on "MARKETING AND DISTRIBUTION STRATEGY" at TRACO CABLE COMPANY LIMITED, IRIMPANAM.

During the period we found her hard working and diligent in conducting the Project Study and completed in time.

For TRACO CABLE COMPANY LIMITED



DEEPA MERIN JACOB  
UNIT HEAD

Regd. Office: Irimpanam - 682309, Dist. Ernakulam

Thiruvananthapuram Office - 695003

Factories :

Thiruvalla - 689 103, Dist. Pathanamthitta

Pinarayil - 679 741, Dist. Kannur

Phone : 0484 - 2781432

Phone : 0471-2316449

Phone : 0486-2730231

Phone : 0490-2384161



A REPORT

On

**A STUDY ON INFLUENCE OF VISUAL  
MERCHANDISING ON CONSUMER PURCHASE  
DECISION WITH REFERENCE TO HOME CENTRE,  
KANNUR**

*By*

**Mr. SHAHABAS T**

Regn. No.: LCAVMBA261

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the  
award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Mr. SIJIN TC.**

**ASSISTANT PROFESSOR**



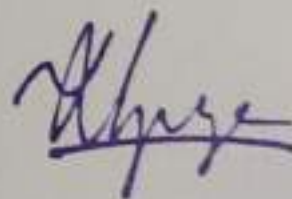
**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA -678009**


**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON INFLUENCE OF VISUAL MERCHANDISING ON CONSUMER PURCHASE DECISION WITH REFERENCE TO HOME CENTRE, KANNUR" submitted by Mr. SHAHABAS T (Reg. No.: LCAVMBA261), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Director



Project guide



Place: Palakkad

Date: 08/08/23

Member of



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Approved by



NATIONAL BOARD  
REGISTRATION

NBA

Approved for Academic  
2023 to 2024-25  
In: 03/06/2023  
Signature: P.T. 1454

Member of



CBSP

ALL INDIA  
CONFEDERATION

CBSP

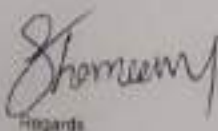
Member of



MDISA

## PROJECT COMPLETION CERTIFICATE

This is to certify that Mr. SHAHABAS T (Reg No. LCAVMBA261) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON INFLUENCE OF VISUAL MERCHANDISING ON CONSUMER PURCHASE DECISION WITH REFERENCE TO HOMECENTRE, KANNUR" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.



Regards

**Mohamed Shameem S**

Area -HR (TN & Kerala)

M +91 8939188950



**lifestyle®**

**Lifestyle International Pvt. Ltd.**  
77<sup>th</sup> Town Center, Building No.3, West Wing,  
OFFICE: Airport Road, Yankur P.O.,  
Bangalore - 560 037  
Phone: +91 (80) 41796503  
Fax: +91 (80) 41528149  
[www.lifestylestores.com](http://www.lifestylestores.com)  
CIN - I52190KA1997PTC046775



A REPORT

On

**A STUDY ON CUSTOMER SATISFACTION ON AFTER  
SALES SERVICES IN INDUS MOTORS PRIVATE  
LIMITED, KOLLAM.**

*By*

**Mr. SHAHIN S**

Regn. No.: LCAVMBA262

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*UNDER THE GUIDANCE OF*

**Dr. A. ASHRAF ALI**

**PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI P.O., PALAKKAD, KERALA -678009

AUGUST 2023



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CUSTOMER SATISFACTION ON AFTER SALES SERVICES IN INDUS MOTORS PRIVATE LIMITED KOLLAM" submitted by Mr. SHAHIN S (Reg No: LCAVMBA262), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad

Date: 08/08/2023

INDUS

Office : Opp. Sarathy Junction, Karikode Po, Kollam - 691 005  
Tel : 974599 8004, E-mail : klmwm@indusmotor.com

MARUTI SUZUKI  
Way of Life!

IMC/PW/2023/05

Kollam

01-07-2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Mr. SHAHIN S (LCAVMBA262)** fourth semester MBA student of LEAD COLLEGE OF MANAGEMENT, Calicut University has successfully completed his project work at **Indus Motors Co. Pvt. Ltd, Kollam** with the title " **A study on customer satisfaction on After Sales Services in Indus Motors Private Limited, Kollam.**" for a period of 30 days in partial fulfillment of his course curriculum.

AUTHORISED SIGNATURE



Indus Motor Co. Pvt. Ltd. CIN: U50102KL1984PTC004009  
Regd. Office: Indus House, PB No 923, Chakkorathukulam, West Hill, Calicut - 673 005 Tel: 0495 2765285, 2708605  
indusmotor.com @IndusIndus



Indus

A PROJECT REPORT

On

**A STUDY ON MARKET POTENTIAL OF PVC  
FITTINGS WITH REFERNCE TO SOLVE PLASTIC  
PRODUCTS, KOLLAM**

*By*

**Mr. SHARMIN SHAJI ALEXANDER**

(Reg. No: LCAVMBA263)

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Dr. SIVAKUMAR S**

**ASSOCIATE PROFESSOR**

**LEAD**

**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA 678009**

August 2023

### CERTIFICATE

This is to certify that the project report titled **A STUDY OF MARKET POTENTIAL OF PVC FITTINGS WITH REFERENCE, KOLLAM** submitted by **Mr. SHARMIN SHAJI ALEXANDER (Reg. No. LCAVMBA263)** a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide:

  
Director



Place: Palakkad  
Date: 08/08/23.



# BALCO®

## SOLVE PLASTIC PRODUCTS PVT LTD

An ISO 9001 : 2015 Company

Conduits  UPVC Pipes  Fittings, Hoses and Solvent Cement

THE RIGHT CHOICE, FOR DECADES

SPPPL/HR/2023-24

August 05, 2023

### CERTIFICATE

This is to certify that Mr. SHARMIN SHAJI ALEXANDER (Reg No. LCAVMBA263) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY OF MARKET POTENTIAL OF PVC FITTINGS WITH REFERENCE TO SOLVE PLASTIC PRODUCTS PRODUCTS PVT LTD, Kollam" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.

For Solve Plastic Products Pvt Ltd



Sarika K

Executive- Human Resources



2<sup>nd</sup> Floor, Balco Building, XXIX/456, Powerhouse Ward, Tholicode PO, 691333, Punalur, Dist. Kollam, Kerala

Factories: Punalur, Edamon, Kannur & Shencotta

☎ 025209KL1994PTC008231 PAN: AACCS7084B TAN: TVDS02000F GSTN: 32AACCS7084B1ZN

🌐 [www.balcopipes.com](http://www.balcopipes.com) 📧 [info@balcopipes.com](mailto:info@balcopipes.com) ☎ +91 6235350000, +91 475 222-2080, 222-3867

A PROJECT REPORT

ON

**A STUDY ON ASSET LIABILITY MANAGEMENT WITH  
REFERENCE TO DENNIS MORTON, KANNUR**

*By*

**SHARUN DAS P**

**Reg No: LCAVMBA264**

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirements for the award degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Mr. PRAMOD.V**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT DHONI P.O**

**PALAKKAD, KERALA-678009**

**AUGUST 2023**



## CERTIFICATE

Affiliated to

UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by

NATIONAL BOARD  
ACCREDITATION  
NBAApproved by NEA for Academic  
2022-23 to 2024-25  
up to 30.06.2025  
Programme (PG) - MBA

Member of

ACBSP  
ASSOCIATION  
OF COLLEGES  
IN BUSINESS  
ADMINISTRATION

Member of



UMDISA

This is to certify that the project report titled "A STUDY ON ASSET LIABILITY MANAGEMENT WITH REFERENCE TO DENNIS MORTON, KANNUR" submitted by Mr. SHARUN DAS P (Reg No: LCAVMBA264), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of Bonafede work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

Project guide

Director

Place: Palakkad

Date: 08/09/2023

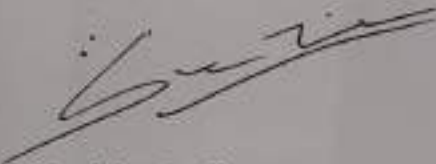




## CERTIFICATE

*This is to certify that Mr. Sharun Das P (Reg. No. LCAVMBA264), Student of LEAD College of Management, Dhoni, Palakkad, has completed a Project- "A Study on Asset Liability Management with reference to Dennis Morton, Kannur", for the period of 60 days, towards partial fulfilment for the award of Post Graduate Degree of Master of Business Administration, at G'Sons Apparels, Kannur.*

**For G'SONS APPARELS**



**Smitha Sudheesan**

**General Manager**



**Kannur**

**02.08.2023**

A PROJECT REPORT

On

**A STUDY ON CUSTOMER FEEDBACK AND  
SATISFACTION OF RUBCO RUBBERISED COIR  
MATTRESSES MANUFACTURED BY KERALA STATE  
RUBBER COOPERATIVE LTD, KANNUR**

By

**Mr. SHEN SHAJI**

Regn. No. LCAVMBA265

Submitted to

**THE UNIVERSITY OF CALICUT**

In partial fulfilment of the requirements for the award  
of degree of

**MASTER OF BUSINESS ADMINISTRATION**

Under the Guidance of

**Dr. S. SUDHAKAR**

ASSOCIATE PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI P.O., PALAKKAD, KERALA -678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CUSTOMER FEEDBACK AND SATISFACTION OF RUBCO RUBBERIZED COIR MATTRESSES MANUFACTURED BY KERALA STATE RUBBER COOPERATIVE LTD KANNUR" submitted by **Mr. SHEN SHAJI (Reg no: LCAVMBA265)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of Bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide

  
Director



Place : Palakkad

Date : 09-08-2023

## KERALA STATE RUBBER CO-OPERATIVE LTD.

Rubco House, South Bazar, Kannur-670 002, Kerala, India  
Phone: 497-2709749, 2711134, 2711378, Fax: 91-497-2711030  
Website: www.rubcogroup.com  
Email: info@rubcomail.com, info@rubcogroup.com



No: A&P/INT/Q-212

Date : 28<sup>th</sup> July 2023

### CERTIFICATE

This is to certify that **Mr. Shen Shaji (Reg.No. LCAVMBA265)**, 4<sup>th</sup> Semester MBA student at Lead College of Management, Dhoni, Palakkad, Kerala – 678009 has successfully completed his major Project work on the topic **"A STUDY ON CUSTOMER FEEDBACK AND SATISFACTION OF RUBCO RUBBERISED COIR MATTRESS MANUFACTURED BY KERALA STATE RUBBER CO-OPERATIVE LTD, KANNUR"** as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.

For Kerala State Rubber Co-operative Ltd.,

  
General Manager (HR) I/c .



A REPORT

*On*

**A STUDY ON CREDIT RISK MANAGEMENT BY  
USING CAMELS FRAMEWORK IN KERALA STATE  
FINANCIAL ENTERPRISES LTD THRISSUR**

*By*

**SHILPA.K**

*Regn. No. LCAVMBA087*

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**



*UNDER THE GUIDANCE OF*

**Mr. RANJITH KARAT**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT DHONI, PALAKKAD**

**678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CREDIT RISK MANAGEMENT BY USING CAMELS FRAMEWORK IN KERALA STATE FINANCIAL ENTERPRISES LTD THRISSUR" submitted by **SHILPA.K** Reg NO. **LCAV MBA087** a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfilment of Master of Business Administration under the University of Calicut.

affiliated to



UNIVERSITY OF  
CALICUT

affiliated by



ICTE

affiliated by



STATE BOARD  
EDUCATION  
KERALA

NEA for Academic  
2019 to 2024-25  
3000/2005  
Scheme PQ: MBA

Member of



BSP  
BANKING  
SUPERVISORY  
BOARD

Member of



IDISA

Project guide



Director

Place: Palakkad

Date: 08/08/2023





# KSFE

THE KERALA STATE FINANCIAL ENTERPRISES LIMITED

(A Government of Kerala Undertaking)

Bhadra, Museum Road, 7B, No.510, Thrissur - 680 020, Kerala, India

Ph: +91 487 2332255; Fax: +91 487 2336232, [www.ksfe.com](http://www.ksfe.com)

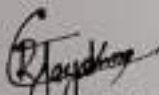
Ref.No. 4117

Date: 29-07-2023

## CERTIFICATE

This is to certify that Ms. **SHILPA.K** (Register No.LCAVMBA087), MBA student of LEAD COLLEGE OF MANAGEMENT,DHONI, PALAKKAD has successfully carried out project work from 25-04-2023 to 25-06-2023 on the topic, "**A STUDY ON CREDIT RISK MANAGEMENT BY USING CAMELS FRAMEWORK IN KERALA STATE FINANCIAL ENTERPRISES (KSFE) LTD. THRISSUR**" in partial fulfilment of the requirement for the award of the Master of Business Administration under Calicut University.

For The KERALA STATE FINANCIAL  
ENTERPRISES LIMITED,

  
DEPUTY GENERAL MANAGER (P&HR)





A PROJECT REPORT  
ON  
**A STUDY ON THE PERCEPTION OF WORK  
ENVIRONMENT ON  
EMPLOYEE LOYALTY AND EMPLOYEE SENSE OF  
OWNERSHIP IN  
HYSON MOTORS PVT LTD**

*BY*

**Ms. SHOBITHA JOSHI**

REG NO: LCAVMBA266

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfilment of the requirement for the award of the degree of*  
MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**MR. ARJUN GOVIND**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI P.O., PALAKKAD, KERALA -678009

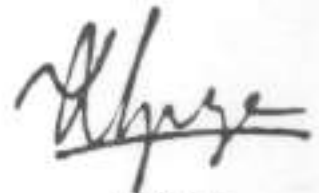
AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON PERCEPTION ON WORK ENVIRONMENT ON EMPLOYEE LOYALTY AND EMPLOYEE SENSE OF OWNERSHIP IN HYSON MOTORS PVT LTD" submitted by **Ms. SHOBITHA JOSHI (Reg No: LCAVMBA266)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 08/08/2023





HYSON MOTORS PVT.LTD.

TATA MOTORS

Passenger Car Dealer

To,

08.08.2023

Mr. Arjun Govind  
Asst Professor  
Lead College of Management  
Dhoni, Palakkad 678 009

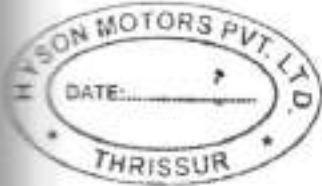
Dear Sir,

**Project Completion Certificate**

This is to certify that Ms. Shobitha Joshi ( Reg No: LCAVMBA266 ) MBA student of your college has successfully completed her 60 days project work titled "A study on the perception of work environment on employee loyalty and employee sense of ownership in Hyson Motors Pvt Ltd".

For Hyson Motors (P) Ltd.

  
A Radhakrishnan  
Sr. HR/ Admin Manager



A PROJECT REPORT

ON

**A STUDY ON THE MARKETING ACTIVITIES OF HOME STAY  
BUSINESSES WITH REFERENCE TO EWA PREOPERTIES**

*By*

**SHRIRAM S NAIR**

**Reg No: LCAVMBA267**

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. ARCHANA P V**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT,  
DHONI, PALAKKAD, - 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE MARKETING ACTIVITIES OF HOME STAY BUSINESSES WITH REFERENCE TO EWA PROPERTIES" submitted by Mr. SHRIRAM S NAIR (Reg No: LCAVMBA267), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide

  
Director

Place: Palakkad  
Date: 8/8/2023





Maruti Mandir, Hosabettu,  
Kulai, Mangaluru, Karnataka, 575019  
Tele: +91 9611412883, jnaneshsalian@gmail.com

---

01/08/2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Mr. Shriram S Nair** (Reg No. LCAVMBA267), 4<sup>th</sup> Semester MBA Student at LEAD College of Management, Dhoni, Palakkad, has successfully completed his major project work on the topic 'A STUDY ON THE MARKETING ACTIVITIES OF HOME STAY BUSINESSES WITH REFERENCE TO EWA PREPERTIES' as part of his curriculum. He was found to be sincere and enthusiastic throughout the stint. We wish him success in his future endeavours.

From EWA Properties, Mangalore

**Jnanesh Salian,**  
Director, EWA Properties

A REPORT

*On*

**A STUDY ON TRANSFORMATION OF EMPLOYEE  
LEARNABILITY SKILLS DURING COVID-19  
PANDEMIC WITH REFERENECE TO ICICI  
PRUDENTIAL LIFE INSURANCE COMPANY LTD,  
PALAKKAD**

*By*

**SILPA SIVAN**

**Reg No: LCAVMBA088**

*Submitted*

*To*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*  
**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. BALAMOUGANE.R**

**ASSOCIATE PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA-678009**



## CERTIFICATE

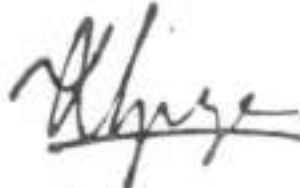
This is to certify that the project report titled "A STUDY ON TRANSFORMATION OF EMPLOYEE LEARNABILITY SKILLS DURING COVID-19 PANDEMIC WITH REFERENECE TO ICICI PRUDENTIAL LIFE INSURANCE COMPANY LTD, PALAKKAD" submitted by Ms. SILPA SIVAN (Reg No: LCAVMBA088) a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by his in partial fulfillment of Master of Business Administration under the University of Calicut.



Member of UGC to Academics  
New Delhi-110002 to 2004-25  
UPEAC/2003/205  
Management PG-2-MBA



  
Project guide



Director



Place: Palakkad

Date: 08/08/2023

**CERTIFICATE**

This is to certify that Mrs. Silpa Sivan (Reg.No:LCAVMBA088), 4<sup>th</sup> Semester MBA student of Lead College of Management, Dhoni, Palakkad, has successfully completed her major project titled "A Study on Transformation of Employee Learnability Skills During Covid-19 Pandemic in ICICI Prudential Life Insurance Company Limited, Palakkad" in our organization.

We wish her all the best for her future endeavours.

  
  
MADHU M.T.  
BRANCH HEAD

**ICICI Prudential Life Insurance Company Limited**

2<sup>nd</sup> Floor, A & P Tower, Having Survey No. : 3162/1 and 3155/2, No: P22517292, Block No : 63, Ward No : 23,  
Stadium Bypass, Palakkad, Kerala - 678013

Regd. Office : ICICI PruLife Towers, 1089, Appasaheb Marathe Marg, Prabhadevi, Mumbai - 400025, India.

Phone : +91 22 5039 1600 • Fax: +91 22 2422 4484 • Email: corporate@iciciprulife.com • Visit us at www.iciciprulife.com

A REPORT

*On*

**A STUDY ON PRODUCT PACKAGING STRATEGIES AND  
ITS IMPACT WITH SPECIAL REFERENCE TO GAYATRI  
RICE MILL, KOLLENGODE**

*By*

**Ms. SNEHA S S**

*Regn. No. LCAVMBA089*

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of  
MASTER OF BUSINESS ADMINISTRATION (MBA)*

*UNDER THE GUIDANCE OF*

**Dr. V. N. NEDUNCHEZHIAN**

PROFESSOR



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD**

**678009**

**AUGUST 2023**

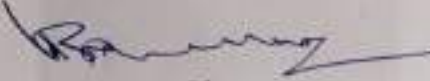
## CERTIFICATE



Accredited by NBA to Academic  
Year 2022-23 to 2024-25  
(in up to 30.06.2025)  
Name of programme PG - MBA

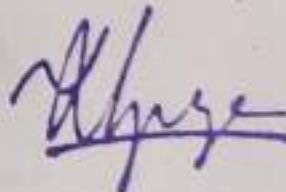


This is to certify that the project report titled "A STUDY ON PRODUCT PACKAGING STRATEGIES AND ITS IMPACT WITH SPECIAL REFERENCE TO GAYATHRI RICE MILL, KOLLENGODE" submitted by Ms. SNEHA S S (Reg No: LCAVMBA089), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide  
Dr. V N Nedunchezhian.

Place: Palakkad  
Date: 08/11/23



  
Director  
Dr. Thomas K George





# GAYATHRI MILLS

Vadavannur, Palakkad - 678 504

Mob : 9447930000  
9447830000  
9645630000  
9745630000

GST : 32AASFG8521A1ZN

E-mail : gayathrimodernricemill@gmail.com

Date \_\_\_\_\_  
01.08.2023

## CERTIFICATE

This is to certify that Sneha . S.S. (Reg.no: LCAVMBA89)

4<sup>th</sup> Semester MBA Student of Lead College of Management under

Calicut University has successfully completed her project work on the topic

" A Study on product packaging and its strategies on rice products " with special

reference with Gayathri Mills,Vadavannur,Palakkad

During this period we observed her as highly dedicated , enthusiastic to learn

and disciplined

We wish all the best for successful completion of her course and further

professional life



For Gayathri Mills  
Gayathri Mills

Managing Partner

H. PRASAD  
Managing Partner

**A PROJECT REPORT**  
**ON**  
**A STUDY ON CONSUMER BUYING BEHAVIOUR OF HYUNDAI**  
**CARS WITH SPECIAL REFERENCE TO GRAND HYUNDAI LTD**  
**PALAKKAD**

*By*

**SNEHA.V**

**Regn No: LCAVMBA090**

*Submitted to*

**THE UNIVERSITY OF CALICUT**

In partial fulfilment of the requirements for the award of the degree of the  
**MASTER OF BUSINESS ADMINISTRATION**

Under the Guidance of

**Dr. V SMITHA**

**ASSISTANT PROFESSOR**




**LEAD COLLEGE OF MANAGEMENT**

**LEAD COLLEGE OF MANAGEMENT DHONI,**  
**PALAKKAD, KERALA – 678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CONSUMER BUYING BEHAVIOUR OF HYUNDAI CARS WITH SPECIAL REFERENCE TO GRAND HYUNDAI LTD PALAKKAD" submitted by Ms. SNEHA V (Reg No: LCAVMBA090), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide  
Dr. V. Smita

  
Director



Place: Palakkad  
Date: 8/8/2023







Date: 29/07/2023

TO WHOM SO EVER IT MAY CONCERN

This is to certify that Ms. SNEHA.V (Reg No; LCAVMBA090 ) MBA 4<sup>th</sup> SEMESTER student of LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD, had successfully completed the project work on marketing .

"A STUDY ON THE CONSUMER BUYING BEHAVIOUR OF HYUNDAI CARS WITH SPECIAL REFERENCE TO GRAND HYUNDAI Ltd, PALAKKAD"

She was with us for 60 days During the period of her Project work with us she was found punctual, hardworking and inquisitive.

We wish them every success in life.

For,

GRAND HYUNDAI

HR,  
Manager,  
Grand Hyundai.

  
GRAND HYUNDAI  
2nd MILE, KALLEKKAD  
PALAKKAD - 678015  
Phone : 0491-2541300

**GRAND HYUNDAI**

2nd Mile, Ottapalam Road, Kallekkad, Palakkad - 678 006  
TEL: 0491-2541301 FAX: 0491-2541301 Sales Info: 0506302000  
Service Info: 8506402000 E-mail: salesinfo@grandhyundai.in

A REPORT  
ON  
**A STUDY ON THE EMPLOYEE  
PERCEPTION of WORKPLACE SAFETY  
MEASURES AND ITS IMPACT ON  
EMPLOYEE WELL- BEING ULCCS Ltd**

BY  
**Ms. SONA P RAGHAVAN**

Reg. No. LCAVMBA091

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of degree of*  
**MASTER OF BUSINESS ADMINISTRATION(MBA)**

*Under the Guidance of*

**Mr. ARJUN GOVIND**

ASSISTANT PROFESSOR



**LEAD COLLEGE OF  
MANAGEMENT, DHONI,  
PALAKKAD**

678009

AUGUST 2023



**THE URALUNGAL LABOUR CONTRACT  
CO-OPERATIVE SOCIETY LTD. NO. 10957**

P.O. Madappally College, Vatakara, Kozhikode, Kerala  
PIN : 673102, Tel : +91496 2518200 - 991100 Lines|  
www.ulccsltd.com, E-mail : uralungal@ulccsltd.com

ULCCS/HR/13/2/2023/334

04-08-2023

**CERTIFICATE**

This is to certify that **Ms Sona P Raghavan** (Reg No:LCAVMBA091), MBA Student of **LEAD College of management, Palakkad** She has undergone a project study **A Study On The Employee Perception About Work Place Safety Measures And Its Impacts On Employee Wellbeing At ULCCS LTD ."** as part of the partial fulfillment of the curriculum with effect from 15<sup>th</sup> June 2023 to 29<sup>th</sup> July 2023.

We wish all success in her future endeavors.

For **THE URALUNGAL LABOUR CONTRACT  
CO OPERATIVE SOCIETY LTD**

**CORPORATE HEAD-HR**



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE EMPLOYEE PERCEPTION ABOUT WORKPLACE SAFETY MEASURES AND ITS IMPACT ON EMPLOYEE WELL BEING AT ULCCS LIMITED" submitted by Ms. SONA P RAGHAVAN (Reg No: LCAVMBA091), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad  
Date: 08/08/23



A REPORT

On

**A STUDY ON THE ROLE OF BRAND AMBASSADOR TO  
ENHANCE THE PERCEIVED VALUE OF AYURVEDIC  
PRODUCTS WITH REFERENCE TO CHOLAYIL GROUP**

*By*

**SOURAV K**

REG No.: LCAVMBA268

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirement for the award of  
degree of*

**MASTER OF BUSINESS ADMINISTRATION  
(MBA)**

*Under the guidance of*

**Mr. JITH R**

**Assistant Professor**



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA - 678009**

**AUGUST 2023**



Member of  
 NBA for Academic  
 2019 to 2024-25  
 till 30.06.2025  
 programme PG - MBA



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE ROLE OF BRAND AMBASSADOR TO ENHANCE THE PERCEIVED VALUE OF AYURVEDIC PRODUCTS WITH REFERENCE TO CHOLAYIL GROUP" submitted by Mr. SOURAV K (Reg No. LCAVMBA268) a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide




Director

Place: Palakkad  
 Date: 08/08/2023

03<sup>rd</sup> August 2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that Mr.Sourav K student of M.B.A (Reg No.LCAVMBA268) of LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD, has done his major project titled A STUDY ON THE ROLE OF BRAND AMBASSADOR TO ENHANCE THE PERCEIVED VALUE OF AYURVEDIC PRODUCTS WITH REFERENCE TO AVA GROUP from 17.06.2023 to 11.07.2023. His overall performance during the training period was excellent.

We wish him all success in his future endeavors.

For AVA CHOLAYIL HEALTHCARE PVT LTD,



CHRO





A REPORT

*On*

**A STUDY ON INVESTOR'S SATISFACTION TOWARDS  
CHIT FUNDS WITH SPECIAL REFERENCE TO KSFE**

*By*

**Ms. SREELEKSHMY V**

Reg. No: LCAVMBA095

*Submitted to,*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. SHAHBAZ BABAR KHAN**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD – 678009**

**Aug 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON INVESTOR'S SATISFACTION TOWARDS INVESTING IN CHIT FUNDS WITH THE SPECIAL REFERENCE TO KSFE" submitted by SREELEKSHMY V Reg No: LCAVMBA095, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



  
Director

Place: Palakkad  
Date: 08/08/23



Approved by  
MBA  
MBA





# KSFE

**THE KERALA STATE FINANCIAL ENTERPRISES LIMITED**

(A Government of Kerala Undertaking)

Bhadraha, Museum Road, R8, No.510, Thrissur - 680 020, Kerala, India

Ph: +91 487 2332255, Fax: +91 487 2336232, [www.ksfe.com](http://www.ksfe.com)

Ref.No: 4117

Date: 05-08-2023

## C E R T I F I C A T E

This is to certify that Ms. **SREELAKSHMY.V** (Register No.LCAVMBA095), MBA student of LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD has successfully carried out project work for a period of 60 Days on the topic, "A STUDY ON INVESTOR'S SATISFACTION TOWARDS CHIT FUNDS WITH SPECIAL REFERENCE TO KERALA STATE FINANCIAL ENTERPRISES (KSFE) LTD. THRISSUR" in partial fulfillment of the requirement for the award of the Master of Business Administration under Calicut University.

For The KERALA STATE FINANCIAL  
ENTERPRISES LIMITED,



DEPUTY GENERAL MANAGER (P&HR)

A REPORT  
On  
**A STUDY ON THE EFFECT OF SUSTAINABLE  
HUMAN RESOURCE MANAGEMENT  
PRACTICES ON EMPLOYEE PERFORMANCE  
WITH SPECIAL REFERENCE TO BROCADE  
INDIA POLYTEX LTD, KANJIKODE**

*By*

**Ms. SREEJA TS**

Regn. No.: LCAVMBA092

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under The Guidance Of*

**Dr. BALAMOURGANE R**

**ASSOCIATE PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA-678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled " A STUDY ON THE EFFECT OF SUSTAINABLE HUMAN RESOURCE MANAGEMENT PRACTICES ON EMPLOYEE PERFORMANCE WITH SPECIAL REFERENCE TO BROCADE INDIA POLYTEX LIMITED , KANJIKODE" submitted by Ms. SREEJA TS (Reg No:LCAVMBA092), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NATIONAL BOARD  
ACCREDITATION  
NBA

Approved by NBA for Academic  
Programs from 2014-15  
to 2018-19  
Programme: PG - MBA

Member of



CBS  
COUNCIL FOR  
BUSINESS STUDIES

Member of



MDE  
MINISTRY OF  
DISTANCE EDUCATION

*[Handwritten Signature]*  
Project guide



*[Handwritten Signature]*

Director

Place: Palakkad  
Date: 08/08/2023



BIPL/HR/PC/23-24 -20

08<sup>th</sup> August, 2023

**TO WHOM SO EVER IT MAY CONCERN**

This is to certify that **Mr. Sreeja TS Reg No.LCAVMBA092** is a student of Master of Business Administration, LEAD College of Management under my supervision during her Project period **45 Days**. I am pleased to state that she worked hard in preparing this project and she has been able to present a good picture of the concerned works. The information and findings presented in the report seems to be authentic.

**Sreeja TS** possesses a good moral character and pleasing personality. I wish her every success in life.

**Brocade India Polytex Limited**

  
**HR Manager**



A PROJECT REPORT

*On*

**MEASURING THE EFFECTIVENESS OF BRAND  
POSITIONING STRATEGIES FOR CHIRACKAL  
AGROMILLS IN, PALAKKAD**

*By*

**Mr. SREEJITH A T**

Regn. No. LCAVMBA270

*Submitted to,*

**THE UNIVERSITY OF  
CALICUT**

*In partial fulfillment of the requirements for the award of  
degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. SANGEETHA P**

**ASSOCIATE PROFESSOR**

**LEAD**

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI P.O., PALAKKAD, KERALA -  
678009**

**AUGUST 2023**





UNIVERSITY OF  
CALICUT



AICTE



NBA

Approved by NBA for Academic  
Programs from 2023-24 to 2024-25  
Valid till 30.06.2025  
Programme PG - MBA



ACBSP



MBA

## CERTIFICATE

This is to certify that the project report titled "MEASURING THE EFFECTIVENESS OF BRAND POSITIONING STRATEGIES FOR CHIRACKAL AGRO MILLS, IN PALAKKAD" submitted by Mr. SREEJITH A T (Reg No: LCAVMBA270), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

*Sangeetha*  
Project guide  
*Dr. Sangeetha*

Director



Place: Palakkad  
Date: 5/6/23

## Chirackal Agro Mill

Marottichode, Mattoor, Kalady - 683 574  
Emakulam Dist, Kerala, India



Ref: CAM-275-AUG/2023-2024

5 August, 2023

### TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Mr. SREEJITH A. T. (Reg. No: LCAVMB270)** a student of MBA- LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD, Kerala. **Mr. SREEJITH A. T.** has accomplished project on "MEASURING THE EFFECTIVENESS OF BRAND POSITIONING STRATEGIES CHIRACKAL AGRO MILLS IN PALAKKAD". He has successfully completed 60 days long project on this topic.

We found his sincere, meticulous, and enthusiastic & result oriented. He worked well as a fragment of the team during the tenure.

We take this prospect to thank his & wish him all the best for his future.

For **CHIRACKAL AGRO MILLS**

*Mads*  
**EXPORT MANAGER.**  
**MADHUSUDHANAN KARTHAN, C**



TEL: 32150823895, CST No.: 32150823895C Dt. 01.04.2005  
Phone: Off. : 0484 2463508, 2463751, 2460412, 2461263.  
Mobile : 94477744831, Fax: 0484 2465009  
Email : periyarrice@satyam.com  
Website : www.periyarrice.com

FSSAI No: 11312007000657



A REPORT

On

**A STUDY ON CUSTOMER PERCEPTION TOWARDS  
PROGRAMMATIC ADVERTISING WITH SPECIAL REFERENCE TO  
LOGIN2 CREATIONS PRIVATE LIMITED**

*By*

**Mr. SREEJITH.S**

REG NO: LCAVMBA271

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the  
award of the degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Mr. Pramod. V**

ASSISTANT PROFESSOR

**LEAD**

LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI, PALAKKAD, KERALA – 678009

AUGUST 2023



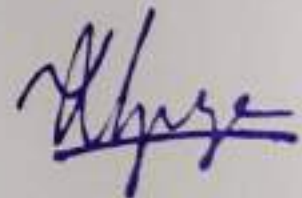
Approved by NBA for Academic  
2022-23 to 2024-25  
Valid till 30.06.2025  
of programme (PG) - MBA



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CUSTOMER PERCEPTION TOWARDS PROGRAMMATIC ADVERTISING WITH SPECIAL REFERENCE TO LOGIN2 CREATIONS PRIVATE LIMITED" submitted by Mr. SREEJITH.S (Reg. No: LCAVMBA271), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

Project guide



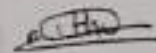
Director

Place: Palakkad  
Date: 08/08/2023.

### CERTIFICATE

*This is to certify that Mr.SREEJITH S (Reg No. LCAVMBA271) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON CUSTOMER PERCEPTION TOWARDS PROGRAMMATIC ADVERTISING WITH SPECIAL REFERENCE TO LOGIN2 CREATIONS PRIVATE LIMITED" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavours.*

Director



Jithin Jose

Login2 Creations Pvt Ltd

Place: Kochi  
Date : 08/05/2023



**A PROJECT REPORT**

**On**

**A STUDY ON TECHNOLOGY INNOVATION AND BUSINESS  
DEVELOPMENT IN MOULD AND DIE MANUFACTURING COMPANY  
WITH REFERENCE TO TRINITY**

**By**

**Mr. SREEKANTH M**

**Reg. No. LCAVMBA272**

**Submitted to**

**UNIVERSITY OF CALICUT**

**In partial fulfillment of the requirements for the award of degree of**

**MASTER OF BUSINESS ADMINISTRATION**

**Under the Guidance of**

**Dr. ARCHANA PV**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**DHONI P.O., PALAKKAD, KERALA -678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON TECHNOLOGY INNOVATION AND BUSINESS DEVELOPMENT IN MOULD AND DIE MANUFACTURING COMPANY WITH REFERENCE TO TRINITY" submitted by Mr. SREEKANTH M (Reg No: LCAV MBA272), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

Affiliated to



UNIVERSITY OF CALICUT

Approved by



AICTE

Accredited by



NATIONAL BOARD OF ACCREDITATION

NBA

Accredited by NBA for Academic

2021-22 to 2024-25

up to 30.06.2025.

programme PG - MBA

Member of



ACBSP

Member of



AMDISA

*Dr. Sreekanth M*  
*Dr. Kishorena PV*  
Project guide



Director

Place: Palakkad

Date: 08/08/2023





# TRINITY

(Engineering Solution)

Date: 03/08/2023

## CERTIFICATE

This is to certify that Mr. Sreekanth M (Reg No: LCAVMBA272) a student of MBA-LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD, Kerala. Sreekanth M has accomplished project on "A STUDY ON TECHNOLOGY INNOVATION IN BUSINESS DEVELOPMENT IN MOULD AND DIE MANUFACTURING COMPANY IN REFERENCE TO TRINITY". He has successfully completed 60 days long project on this topic. We found him sincere, meticulous, and enthusiastic & result oriented. He worked well as a fragment of the team during the tenure. We take this prospect to thank him & wish him all the best for his future.--

For Trinity

For TRINITY

Partners

Authorized Signatory.

Chennai  
03/08/2023

Plot no 43, Arignar Anna Industrial Estate, Mettukuppam, Vanagaram, Chennai-600095  
Mail ID: [trinitytoolroom@gmail.com](mailto:trinitytoolroom@gmail.com), Ph. 9884774860, 9894468885

A MAJOR PROJECT REPORT

On

**CONSUMER PERCEPTION & CONTENTMENT  
TOWARDS CADBURY CHOCOCHIPS WITH  
SPECIAL REFERENCE TO THRISSUR AREA**

By

**Ms. SREELAKSHMI UT**

Regn. No. LCAVMBA094

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. SHEENA M.S**

ASSISTANT PROFESSOR



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD - 678009**

**AUGUST 2023**

## CERTIFICATE

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Accredited by



NBA

Accredited by NBA for Academic  
Year 2022-23 to 2024-25  
Issued to 30.06.2025  
Name of programme (PG) : MBA

Member of



ACBSP

Member of

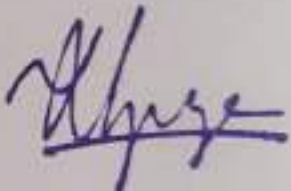


AMDISA

This is to certify that the project report titled "CONSUMER PREFERENCE & CONTENTMENT TOWARDS CADBURY CHOCOCHIP COOKIES WITH SPECIAL REFERENCE TO THRISSUR AREA" submitted by Ms. SREELAKSHMI U T, Reg No. LCAV MBA094, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide

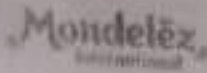




Director

Place: Palakkad

Date: 08-08-2023



Mondelez India Foods Pvt. Ltd.  
(Formerly Cadbury India Limited)  
Registered Office :  
Unit 2001, 20th Floor, Tower 2  
(Wing - C), Indiabulls Finance Centre  
Park, Mumbai - 400 033, India  
(Formerly Cadbury India Limited)

T +91 (0) 22 3396 3100  
www.mondelezindiafoods.com  
CIN - U15430MH1948PLC006457

Mondelez India Foods Pvt Ltd.,

5<sup>th</sup> Aug 2023

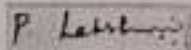
**TO WHOMSOEVER IT MAY CONCERN**

Greetings from Mondelez!

Respected Sir/Madam,

This is to certify that Ms. Sreelakshmi UT, Fourth Semester MBA Student of LEAD college of Management Studies, Palakkad, 678009 has successfully completed her project work on the topic of "Consumer Perception & Contentment towards Cadbury Choco chips with special reference to Thrissur area" under the guidance of Vishnu Prasad (ASM-Kerala Central). She has completed the organization study satisfactorily and submitted project report on the same.

With Regards,



Lakshmi P

People Experience Advisor, Sales

Mondelez India Foods Pvt. Ltd



Branch Office :  
1st Floor, Tower A,  
Bannari Amman Towers,  
No.29, Radhakrishnan Road,  
Mylapore, Chennai - 600 004,  
Tamil Nadu, India.

T +91 (0) 44 6627 6800



A REPORT

On

**A STUDY ON THE ROLE OF SMART VISUAL  
MERCHANDISING ON INCREASE IN SALE OF DECATHLON  
RETAIL STORE WITH REFERENCES TO COIMBATORE**

*By*

**MS. SREELAKSHMI M**

Regn. No. LCAVMBA093

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. V. SMITHA**

Assistant Professor



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT, DHONI**


**PALAKKAD, KERALA- 678009**

**AUGUST 2023**



## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON THE ROLE OF SMART VISUAL MERCHANDISING ON THE INCREASE IN SALES IN DECATHLON WITH SPECIAL REFERENCE TO COIMBATORE"** submitted by **Ms. SREELAKSHMI M (Reg No: LCAVMBA093)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
 Project guide  
**Dr. V. SMITHA**



Place: Palakkad  
 Date: 08/08/2023



Director





SPORT FOR ALL - ALL FOR SPORT

03rd August 2023

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Mrs. SREELAKSHMI M**(Reg No. LCAVMBA093) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad(affiliated by University of Calicut) has successfully completed her major project work on the topic " **A STUDY ON THE ROLE OF SMART VISUAL MERCHANDISING ON THE INCREASE IN SALE IN DECATHLON WITH SPECIAL REFERENCE TO COIMBATORE** " in our organisation as part of the curriculum.

She was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in her future endeavours



Decathlon Sports India Pvt Ltd,  
Coimbatore.

**DECATHLON SPORTS INDIA PVT. LTD.**

Address: A2-0-Chikkajala Village, Bellary Road, Bangalore - 562157.

Phone: 080-276798989, [www.decathlon.in](http://www.decathlon.in)



A REPORT  
ON  
**A STUDY ON INCREASE IN ATTRITION RATE AMONG  
GEN 'Z' AND INFUSION OF ORGANIZATIONAL  
CITIZENSHIP BEHAVIOUR IN PAYSQUARE  
CONSULTANCY LIMITED**

*By*

**Ms. SRUTHI A**

REG NO: LCAVMBA096

*Submitted To*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. S A SURYAKUMAR**

**ASSISTANT PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT

DHONI P.O., PALAKKAD, KERALA -678009

AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON INCREASE IN ATTRITION RATE AMONG GEN 'Z' AND INFUAION OF ORGANIZATIONAL CITIZENSHIP BEHAVIOUR IN PAYSQUARE CONSULTANCY LIMITED"** submitted by **Ms. SRUTHI A (Reg. No. LCAVMBA096)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

*[Signature]*  
Project guide  
08-08-2023

*[Signature]*

Director



Place: Palakkad  
Date: 08-08-2023

Approved by  
 UNIVERSITY OF CALICUT

Approved by  
 MBA  
MBA  
Approved for Academic  
Session: 2024-25  
Approved: 08/08/2023  
Programme PGD : MBA

Approved by  
 BSP  
BSP

Approved by  
 MBA



**paysquare**

**CERTIFICATE**

*This is to certify that Ms. Sruthi A, Reg No. LCAVMBA096 has successfully completed her project work for a period of 60 days at Paysquare consultancy Limited, Mysuru under my guidance.*

*The project report titled "A Study on Increase in Attrition Rate among Gen Z and Infusion of Organisational Citizenship Behavior in Paysquare Consultancy Limited" submitted by her, is a bona fide work carried out by her in partial fulfillment of the requirements for the award of degree of Master of Business Administration of the University of Calicut.*

For Paysquare Consultancy Limited



**Paysquare Consultancy Ltd.**

Office - 1537, 4th Floor, Bhakti Premium, Above Unlimited (Megamart),  
Mumbai - Pune Highway, Dapodi, Pune - 411 012.

Branches | Bengaluru | Hyderabad | Mumbai | Mysuru | Delhi - NCR

T - 020 - 6819 8000

[www.paysquare.com](http://www.paysquare.com)

A PROJECT REPORT

On

**A STUDY OF CUSTOMERS ECO CONSCIENCE ATTITUDE  
AND BEHAVIOR TOWARDS PLASTIC CONTAINERS WITH  
REFERENCE TO H2O PET PACKAGING PVT LTD,  
KALPETTA**

By

**Mr. SUHAIB AP**

Regn. No. LCAVMBA273

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the award  
of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Mr. JITH R**

ASSISTANT PROFESSOR

**LEAD**

LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA -678009

AUGUST 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CUSTOMERS ECO-CONSCIENCE ATTITUDE AND BEHAVIOR TOWARDS PLASTIC CONTAINERS WITH REFERENCE TO H2O PET PACKAGING PRIVATE LTD, KERALA" submitted by Mr. SUHAIB A P (Reg No: LCAVMBA273), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of Bonafede work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project Guide




Director

Place: Palakkad  
 Date: 09/08/2023

  
 UNIVERSITY OF CALICUT  
  
 AICTE  
  
 NATIONAL BOARD OF ACCREDITATION  
 MBA  
  
 NCSIP  
  
 NBA

DATE : 31/07/2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Mr. SUHAIB AP** (Reg No. LCAVMBA273) 4th Semester MBA student at **LEAD College of Management, Dhoni, Palakkad** has successfully completed his major project work on the topic "A study on customers Eco conscience attitude and behavior towards plastic containers with reference to **H2O PET PACKAGING Pvt Ltd**" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work.

We wish him every success in his life and career.

Regards:



Mohamed Akarath  
Managing Director  
H2O Pet Packaging Pvt Ltd





A PROJECT REPORT

*On*

**A STUDY ON INVENTORY MANAGEMENT WITH  
SPECIAL REFERENCE TO INSTRUMENTATION LTD  
KANJIKODE, PALAKKAD**

MAJOR PROJECT REPORT

*By*

**SUJISHA K**

Reg. No. LCAVMBA097

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*UNDER THE GUIDANCE OF*

**Mr FRACKSON C VIYANO**

ASSISTANT PROFESSOR



**LEAD COLLEGE OF MANAGEMENT DHONI,**

**PALAKKAD**

**678009**

**August 2023**



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON INVENTORY MANAGEMENT WITH SPECIAL REFERENCE TO INSTRUMENTATION LTD. KANJIKODE" submitted by Ms. SUJISHA.K (Reg No: LCAVMBA097), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

Affiliated to



UNIVERSITY OF CALICUT

Approved by



AICTE

Accredited by



NBA

Accredited by NBA for Academic  
year 2022-23 to 2024-25  
Group: B (2008-2020)  
Area of programme: PGD - MBA

Member of



ACBSP

Member of



AMDISA

*[Signature]*  
Project guide 08/08/2023

*[Signature]*

Director



Place: Palakkad

Date: 08/08/2023



# इन्स्ट्रुमेन्टेशन लिमिटेड Instrumentation Limited

(भारतीय उद्योग मंत्रालय के अधीन भारत सरकार द्वारा)

(A GOVT OF INDIA ENTERPRISE UNDER MINISTRY OF HEAVY INDUSTRIES)

कन्जिकोड पश्चिम - कर्नाटक

पालक्काड, केरल, भारत

Kanjikode West - 678 928

Palakkad, Kerala, India



TELEPHONE: 04952346072-136 2346111, 2346112-137 E-mail: [instrumentltd@ilpl.com](mailto:instrumentltd@ilpl.com) Web: [www.ilpl.com](http://www.ilpl.com)

CIN: U32902KJ1964GH000174 DPT 23/AM/CL/2/2008 Gen. Inv. ID: KFF200001208318

इन्स्ट्रुमेन्टेशन लिमिटेड

ILP/ADMN/PROJECT/2023

Dated: 05.08.2023

## CERTIFICATE

This is to certify that Miss. **SUJISHA K** (Reg No. **LCAVMBA097**), MBA Student of Lead College of Management, Dhoni, Palakkad - 678 009 has successfully completed a project work on "**A STUDY ON INVENTORY MANAGEMENT**" in **INSTRUMENTATION LIMITED, KANJIKODE WEST, PALAKKAD** from **26.06.2023** to **14.07.2023** by visiting us intermittently.

*PN Unnikrishnan*

**PN UNNIKRISHNAN**  
DY. MANAGER (P&A)

Miss. **SUJISHA K** (Reg No. **LCAVMBA097**)  
LEAD COLLEGE OF MANAGEMENT,  
DHONI, PALAKKAD - 678 009.



A PROJECT REPORT  
ON  
A STUDY ON IMPROVING THE EMPLOYEE ENGAGEMENT  
IN POST COVID SCENARIO AT  
AAVIN PACHAPALAYAM PLANT, COIMBATORE

*By*

**Mr SURAJ RK**  
Regn. No. LCAVMBA274  
*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the award of degree  
of*

MASTER OF BUSINESS MANAGEMENT

*Under the Guidance of*

**Dr. S SURYA KUMAR**  
ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT DHONI  
P.O.,PALAKKAD, KERALA -678009

AUGUST 2023



Directly NBA to Academic  
2022-23 to 2024-25  
In case to 30.06.2025  
of programme PGE - MBA



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON IMPROVING THE EMPLOYEE ENGAGEMENT IN POST COVID SCENARIO AT AAVIN PACHCAPALAYAM PLANT, COIMBATORE" submitted by Mr. SURAJ R K (Reg No: LCAVMBA274), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

LEAD COLLEGE OF MANAGEMENT

*[Signature]*  
09/08/2022  
Project guide

*[Signature]*

Director



Place: Palakkad

Date: 08-08-2022





ED1116 THE COIMBATORE DIST.CO-OP. MILK PRODUCER'S UNION LTD

Pachapalayam, Kalampalayam Post, Coimbatore - 641 010

Phone: 0422 - 2208004 & 2208014 :: Email: aavinbe@gmail.com

Dr.P.Balapoobathi, BVSc, PGDRDM.,  
General Manager i/c

Ref.No.3778 / Estt.5 / 2023

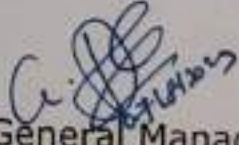
Dt : 07.08.2023

**CERTIFICATE**

This is to certify that Mr.Suraj. RK (Reg No LCAVMBA274),  
4<sup>th</sup> Semester MBA student at lead college of Management,  
Dhoni, Palakad has successfully completed his major project  
work on the topic "A study on improving the employees  
engagement in post Covid scenario at aavin pachapalayam  
Palnt, Coimbatore" as a part of curriculum. He was found to be  
diligent, sincere and meticulous in collecting various  
information and data for the project work. We wish him all  
success in his future endeavours.



For C.D.C.M.P.Union Ltd.,

  
For General Manager

A PROJECT REPORT

On

**A STUDY ON FAIRNESS OF PERFORMANCE  
APPRAISAL SYSTEM WITH SPECIAL REFERENCE  
TO TVS MOBILITY PVT LTD, ALANGAD**

By

**Ms. SURYA RAJESH**

Regn. No. LCAVMBA099

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the award of degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. S A SURYAKUMAR**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

LEAD COLLEGE OF MANAGEMENT  
DHONI P.O., PALAKKAD, KERALA -678009

August 2023

## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON FAIRENESS OF PERFORMANCE APPRAISAL SYSTEM WITH SPECIAL REFERENCE TO TVS MOBILITY PVT LTD, ALANGAD"** submitted by **Ms. SURYA RAJESH, (Reg No: LCAVMBA099)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfilment of Master of Business Administration under the University of Calicut.

  
Project guide  
09/08/2023



  
Director

Place: Palakkad  
Date: 08-08-2023



# TVS MOBILITY

TVS MOBILITY PRIVATE LIMITED  
X/863 A, KOTTAPPURAM JUNCTION  
ALUVA - PARAVOOR ROAD  
ALANGAD - 683 511

Alangad

04-08-23

## TO WHOM SO EVER IT MY CONCERN

This is to certify that Ms.Surya Rajesh (LCAVMBA099), a student of MBA-LEAD College of Management, Dhoni, Palakkad has accomplished a project on "A study on fairness of Performance appraisal system" in this establishment. She has completed 40 days long project on this topic and acquired a fair knowledge about our performance appraisal system.

We wish her all the very best and all success in her future endeavors.

For TVS Mobility Private Limited,



Senior Manager-HR & Operations



Alangad

**TVS Mobility Private Limited**  
Registered Office • No. 10, Jawahar Road, Chokkikulam, Madurai - 625 002  
CIN U50400TN2018PTC121056

A REPORT

On

**A STUDY ON IMPACT OF ONLINE REVIEWS ON  
CUSTOMER PURCHASING DECISIONS IN THE  
RETAIL SECTOR WITH THE REFERENCE OF JOS  
ELECTRICALS**

*by*

**Ms. SURYA SAJAN**

Regn. No.: LCAVMBA100

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Dr. ARCHANA PV**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**August 2023**

## CERTIFICATE



Accredited by NBA for Academic  
Years 2002-03 to 2004-05  
In up to 30.06.2025  
Name of programme PG - MBA



This is to certify that the project report titled "A STUDY ON IMPACT OF ONLINE REVIEWS ON CUSTOMER PURCHASING DECISIONS IN THE RETAIL SECTOR WITH THE REFERENCE OF JOS ELECTRICALS" submitted by Ms. SURYA SAJAN (Reg No: LCAVMBA100), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

*Dr. Archana P V*  
Project guide

*[Signature]*  
Director



Place: Palakkad  
Date: 08/08/2023.

ON APPROVED LIST OF CENTRAL & STATE GOVERNMENTS

GSTIN : 32AABFJ4496L1ZU  
TIN No. : 32190272724 dt. 1-4-2006  
CST No. : 32190272724C dt. 1-4-2006  
PAN No. : AABFJ 9496 L  
MSME No. : UDYAM-KL-03-0028222

Office : 2354904  
          : 2380424  
          : 2381195  
          : 4098633  
Godown : 2371168  
E-mail: jselect@jmvil.com



**JOS ELECTRICALS**

PB. No. 3995, NEAR SHENOYE THEATRE, M.G. ROAD, ERNAKULAM, KOCHI-682 035



## PROJECT CERTIFICATE

This is to certify that Ms. SURYA SAJAN(Reg No. LCAVMBA100) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON THE IMPACT OF ONLINE REVIEWS ON CONSUMER PURCHASING DECISIONS IN THE RETAIL SECTOR WITH THE REFERENCE OF JOS ELECTRICALS" as part of the curriculum. She was found to be sincere and enthusiastic in collecting various information and data required for the project work.

We wish all success in his future endeavours.

**AUTHORISED SIGNATORY**

**JOS ELECTRICALS**



A REPORT

On

**A STUDY ON THE IMPACT OF JOB EMBEDDEDNESS ON  
WORK ENGAGEMENT OF EMPLOYEES AT RUBFILA  
INTERNATIONAL LIMITED, KANJIKODE**

*By*

**Ms. SWATHI R NAMBIAR**

**Reg. No.: LCAVMBA101**

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**Mr. ARJUN GOVIND  
ASSISTANT PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**PALAKKAD, KERALA - 678009**

**AUGUST 2023**



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE IMPACT OF JOB EMBEDDEDNESS ON WORK ENGAGEMENT OF EMPLOYEES AT RUBFILA INTERNATIONAL LIMITED, KANJIKODE" submitted by Ms. SWATHI R NAMBIAR (Reg No: LCAVMBA101), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 08/08/2023.



RIL/HRD/PRJ/2023/03  
04<sup>th</sup> August 2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Ms. Swathi Nambiar** (Reg.No:LCAVMBA101),) **II<sup>nd</sup> Year Master of Business Administration student of Lead College of Management, Palakkad**, has successfully completed her project titled '**A Study on the Impact Of Job Embeddeness on work engagement of employees at Rubfila International Limited**' in our Organization during the month of June-July 2023.

We wish her all the very best for future endeavors.

**For Rubfila International Limited**

  
**Sudhesh.M**  
**AGM- Finance & Legal**





A REPORT

On

**A STUDY ON THE EMPLOYEE ENGAGEMENT AND  
IT'S EFFECT ON EMPLOYEE RETENTION WITH  
REFERENCE TO ELITE TASTY TOAST PVT LTD**

*By*

**Ms. SWATHY V S**

Regn. No.: LCAVMBA102

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. BALAMOUGANE. R**

ASSOCIATE PROFESSOR

**LEAD**

LEAD COLLEGE OF MANAGEMENT


**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA- 678009**

**August 2023**

### CERTIFICATE

This is to certify that, the project report entitled "A STUDY ON EMPLOYEE ENGAGEMENT AND ITS EFFECT ON EMPLOYEE RETENTION WITH REFERENCE TO ELITE TASTY TOAST PVT LTD" submitted by Ms. SWATHY V S (Reg. No: LCAVMBA102), a student of fourth semester MBA of this institution, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project Guide  
Director

Place: Palakkad

Date: 08/08/2023

REF NO:HR/FLE12/GEN/277/Aug/2023.

**Elite**

GOOD FOR YOU

08.08.2023

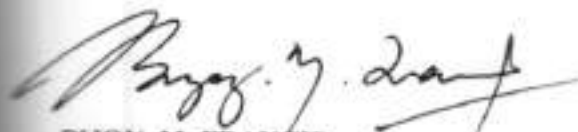
**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Ms.Swathy V S (LCAVMBA102)**, from LEAD College of Management, Palakkad has successfully completed her Project on **"A Study on the Employee Engagement and it's effect on Employee retention with reference to Elite Tasty Toast Private Limited, Thrissur"** from 15<sup>th</sup> June 2023 to 15<sup>th</sup> July 2023 and submitted the report.

We wish all success in future endeavor.

Yours sincerely

For Elite Tasty Toast Pvt. Ltd.,



**BIJOY. M. FRANCIS**  
**HEAD - HUMAN RESOURCE**

**ELITE TASTY TOAST PVT. LTD.**

Athani, Medical College P.O., Thrissur - 680 596, Kerala, India.

Phone : +91-487-2201633, 2201634, 2200656, Fax: 2200307

E-mail: breads@eliteindia.com • Web: www.elitefoods.co.in

CIN : U15411KL1995PTC009148

A REPORT  
ON  
A STUDY ON MANAGEMENT OF WORKFORCE  
CHALLENGES IN TRIVANDRUM MEDICAL COLLEGE  
HOSPITAL DURING COVID 19 PANDEMIC

*By*

**MS. SWATHY S KUMAR**

Regn. No.: LCAVMBA275

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirement for the award of the degree of*

MASTER OF BUSINESS ADMINISTRATION (MBA)

*Under the Guidance of*

**DR. BALAMOUGANE.R**

ASSOCIATE PROFESSOR



LEAD COLLEGE OF MANAGEMENT, DHONI, PALAKKAD

KERALA, 678009

August 2023



Approved by NBA for Academic  
 year 2021-22 to 2024-25  
 Issue No: 10/01/2021  
 www.nba.ac.in/Programme/PQ-MBA



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON MANAGEMENT OF WORKFORCE CHALLENGES IN TRIVANDRUM MEDICAL COLLEGE HOSPITAL DURING COVID 19 PANDEMIC" submitted by Ms. SWATHY S KUMAR (Reg No: LCAVMBA275), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

Project guide



Director

Place: Palakkad  
 Date: 06/08/2023.





MEDICAL COLLEGE HOSPITAL, TRIVANDRUM



DEPUTY SUPERINTENDENT, Super Specialty Block  
Government Medical College, Thiruvananthapuram

Phone: 0471-2528698  
0471-2528686

Email-

ssbofficemch@gmail.com

No.492/23/SSB/DYSupdt/GMCH

Dated 29.07.2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that Ms. SWATHY S KUMAR (Reg No. LCAVMBA275) 4th Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed her major project work on the topic "A STUDY ON MANAGEMENT OF WORKFORCE CHALLENGES DURING THE COVID - 19 PANDEMIC AT TRIVANDRUM MEDICAL COLLEGE HOSPITAL" The project was carried out for a period of 40 days as part of the curriculum. She was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in her future endeavours.



Dr. Sunilkumar B.S

Deputy Superintendent  
Dr. SUNIL KUMAR B.S  
Deputy Superintendent  
Super Specialty Block  
Medical College  
Thiruvananthapuram

A PROJECT REPORT  
ON  
**A STUDY ON THE BRAND AWARENESS OF THE  
DECATHLON SPORTS INDIA AMONG ITS  
CUSTOMERS**

*BY*

**Ms. THAIBATHUL MUNAVARA N R**

REG NO: LCAVMBA103

*Submitted To*

THE UNIVERSITY OF CALICUT

*In partial fulfilment of the requirement for the award of the degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**Dr. SIVAKUMAR S**

ASSOCIATE PROFESSOR



LEAD COLLEGE OF MANAGEMENT

DHONI P.O., PALAKKAD, KERALA -678009

August 2023



Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



NCTE

Accredited by



NATIONAL BOARD  
ACCREDITATION  
NBA

Approved by  
NBA for Academic  
2020 to 2024-25  
in 3000.005  
programme PG - MBA

Member of



CBSP  
COUNCIL FOR  
BUSINESS  
SUPPORT  
PROGRAMS

Member of



ADISA

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE BRAND AWARENESS OF DECATHLON SPORTS INDIA AMONG ITS CUSTOMERS" submitted by Ms. THAIBATHUL MUNAVARA N R (Reg No: LCAVMBA103), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

Project guide

Director



Place: Palakkad  
Date: 8/8/2023

**CERTIFICATE**

This is to certify that **Ms. Thaibathul Munavara N R** (Reg No: LCAVMBA103), Fourth Semester MBA Student of LEAD college of Management Studies , Palakkad, 678009 has successfully completed her project work on the topic of "**A Study on Brand Awareness of Decathlon Sports India Among Customers**" under the guidance of **Reshma Raj A R** (Sport Leader Coach). She has completed the organization study satisfactorily and submitted project report on the same.

We wish her all the very best for her future endeavours.

Your faithfully



**Reshma Raj AR**

A REPORT

On

**A STUDY ON ASSET AND LIABILITY MANAGEMENT  
WITH REFERENCE TO  
PRECOT LIMITED 'C' UNIT, WALAYAR**

By

**Mr. THANSEER.A**

Regn. No.: LCAVMBA276

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Mr. FRACKSON C VIYANO**

**ASSISTANT PROFESSOR**



**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA 678009**

**August 2023**

affiliated to



UNIVERSITY OF  
CALICUT

provided by



AICTE

affiliated by



BAL BOARD  
REGISTRATION  
NBA

by NBA for Academic  
2023 to 2024-25  
to 31.05.2025  
programme PG: MBA

member of



CBSP  
CBSP

member of



MBA

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON ASSET AND LIABILITY MANAGEMENT WITH REFERENCE TO PRECOT LIMITED 'C' UNIT, WALAYAR" submitted by Mr. THANSEER A (Reg No: LCAVMBA276), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

*Project guide*  
08/08/2023

Project guide

Director



Place: Palakkad

Date: 08/08/2023

05/08/2023

TO WHOM SO EVER IT MAY CONCERN

This is to certify that **Mr. Thanseer A, (Reg No: LCAVMBA276)** M.B.A Final year student of Lead College of Management, Dhoni, Palakkad has successfully completed the project work in the company on " **A Study on Asset and Liability Management** " under the guidance of Mr. Unnikrishnan A P (AGM - Accounts & Admin) towards the fulfillment of the award of Master Business Administration during the academic year 2023-2024.

We wish all success in his future endeavours.

For Precot Limited



Authorized Signatory





A PROJECT REPORT

On

**A STUDY ON CUSTOMER PERCEPTION TOWARDS  
FRONTIER INDCO, NILGIRIS**

By

**Mr. TONY BABU**

Regn. No.: LCAVMBA277

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*Under the Guidance of*

**Mr. SIJIN TC**

ASSISTANT PROFESSOR



**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA – 678009**

**AUGUST 2023**

Affiliated to



UNIVERSITY OF  
CALICUT

Approved by



AICTE

Recognized by



NBA

Approved by NBA for Academic  
2023 to 2024-25  
to 30.09.2025  
programme (PG)-MBA

Member of



CBSP

Member of



AMBA  
MDISA

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CUSTOMER PERCEPTION TOWARDS FRONTIER INDCO, NILGIRIS" submitted by Mr. TONY BABU (Reg No: LCAVMBA277), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

Project guide

Director



Place: Palakkad  
Date: 08/08/2023.





## THE FRONTIER INDUSTRIAL CO-OPERATIVE TEA FACTORY LTD., Ind No. 1415

ERUMAD, Konnachal P.O., 643 239, The Nilgiris, Tamilnadu.

Thiru R.PERIASAMY, B.A.,DICM,  
MANAGING DIRECTOR

Dated: 31.07.2023

### CERTIFICATE

This is to certify that **Mr. TONY BABU** , a IV Semester MBA (Reg.No.LCAVMBA277) student of **LEAD COLLEGE OF MANAGEMENT , CALICUT UNIVERSITY** has successfully completed his major project titled "A Study on Customer Perception towards Frontier Indco Tea Factory, Nilgiris" in our organization for a period of 15 days in partial fulfillment of his course curriculum.

We wish him all success in his future endeavours.



  
MANAGING DIRECTOR

A REPORT

On

**A STUDY ON ASSET AND LIABILITY MANAGEMENT  
OF KSE LIMITED, IRINJALAKKUDA**

*By*

**Mr. VAISAKH. A**

Regn. No: LCAVMBA278

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirements for the award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Mr. PRAMOD. V**

ASSISTANT PROFESSOR



**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA – 678009**

**August 2023**

## CERTIFICATE

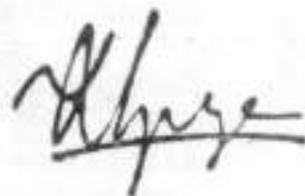
This is to certify that the project report titled "A STUDY ON ASSET AND LIABILITY MANAGEMENT OF KSE LIMITED, IRINJALAKKUDA" submitted by **Mr. VAISAKH. A (Reg No: LCAVMBA278)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.



Recognized by NBA for Academic  
Year 2023-24 to 2024-25  
Award No: 30/06/2025  
Website: www.nba.ac.in



Project guide



Director

Place: Palakkad  
Date:





**KSE**  
LIMITED  
CIN No. L15331KL1963PLC002028  
AN ISO 9001 : 2015 COMPANY

Post box No. 20, Irinjalakuda Kerala - 680 121  
Tel : 0480-2825476, 2825576, 2826676  
E-mail:ksekenia@gmail.com,Website:www.kselimited.com

PRJ.2023/ 00 1 1 2 4

31/07/2023

TO WHOMSOEVER IT MAY CONCERN

*This is to certify that Vaisakh A (Reg.LCAVMBA278) MBA Student of Lead College of Management , Palakkad has successfully completed his 60 days Project on, "A Study on Asset and Liability Management on KSE Limited, Irinjalakuda " as a part of the study. He was found to be sincere and enthusiastic in collecting various data and information for completing the Project. We wish all success in his future endeavours.*

For KSE LIMITED

M PANILKUMAR  
MANAGER (HR)



A REPORT  
ON  
**A STUDY ON THE EFFECTIVENESS OF SALES  
PROMOTION TECHNIQUES OF KAIRALI STEEL AND  
ALLOY PVT Ltd**

*By*  
**VARSHA C**

Regn No: LCAVMBA104

*Submitted to*

THE UNIVERSITY OF CALICUT

*In partial fulfillment of the requirements for the award of the degree of*

MASTER OF BUSINESS ADMINISTRATION

*Under the Guidance of*

**DR. V SMITHA**

ASSISTANT PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA- 678009**

**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE EFFECTIVENESS OF SALES PROMOTION TECHNIQUES OF KAIRALI STEELS ALLOY PVT LTD, PALAKKAD" submitted by Ms. VARSHA C (Reg. No.: LCAVMBAI04), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide  
Dr. V. SMITHA



  
Director

Place: Palakkad  
Date: 08/08/2023

## **KAIRALI STEELS & ALLOYS PVT.LTD**

Kanjikode, Palakkad - 678 621, Kerala  
Phone : 0491 2568852, 2566954 Fax : 0491 2567006

**KAIRALI TMT XD**  
STEEL BARS

kairalitmt.com

kairalisteels@yahoo.com

Date:04.08.2023

### **TO WHOMSOEVER IT MAY CONCERN**

THIS IS TO CERTIFY THAT THE PROJECT REPORT TITLED  
**"A STUDY ON THE EFFECTIVENESS OF SALES PROMOTION  
TECHNIQUES OF KAIRALI STEELS AND ALLOYS PVT. LTD."** IS A  
PROJECT WORK DONE FROM 01<sup>ST</sup> JUNE 2023 TO 29<sup>ST</sup> JULY  
2023 BY **VARSHA C (REG NO. LCAVMB104)**, STUDENT OF LEAD  
COLLEGE OF MANAGEMENT, DHONI, PALAKKAD - 678009, IN PARTIAL  
FULFILLMENT FOR THE AWARD OF THE DEGREE IN MASTER OF  
BUSINESS ADMINISTRATION.

For **KAIRALI STEELS & ALLOYS PVT. LTD.,**

  
**HJITH HARIDASAN**  
(CHIEF MANAGER- HR)





A REPORT

On

**A STUDY ON INVENTORY MANAGEMENT SYSTEM  
AND WAREHOUSE OPERATIONS WITH REFERENCE  
TO LULU GROUP INTERNATIONAL, TRIVANDRUM.**

*By*

**Mr. VINAI KRISHNAN R S**

Regn. No. : LCAVMBA280

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. S. SUDHAKAR**

ASSISTANT PROFESSOR




**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA - 678009**

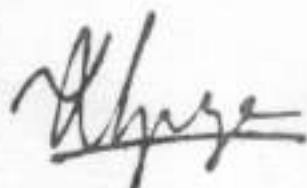
**August 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON INVENTORY MANAGEMENT SYSTEM AND WAREHOUSE OPERATIONS WITH REFERENCE TO LULU GROUP INTERNATIONAL, TRIVANDRUM" submitted by **Mr. VINAI KRISHNAN R S (Reg No: LCAVMBA280)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide



  
Director

Place: Palakkad  
Date: 09.05.2023

Ref: LUTVM/RO/HR/848

29<sup>th</sup> JULY 2023

TO WHOM IT MAY CONCERN:

This is to certify that **Mr. VINAI KRISHNAN R.S**, student of **LEAD** College Of Management, Palakkad has successfully completed his Project on **"Study On Inventory Management System And Warehouse Operations with reference to Lulu International Shopping Mall, Trivandrum"** For **60 Days (JUNE, JULY)** with reference to the partial fulfilment of the requirements of Master Of Business Administration Program.

We wish him the very best in all his future endeavours.

Thanking You,

With Regards

For Lulu Group International



Hari Krishnan R

Manager-HR



A PROJECT REPORT

On

**A STUDY ON THE IMPACT OF COVID-19 PANDEMIC  
ON THE PROMOTIONAL PRACTICES OF KERALA  
TOURISM DEVELOPMENT CORPORATION (KTDC),  
THIRUVANANTHAPURAM**

By

**Mr. VINU VICTOR**

Reg No LCAVMBA 281

*Submitted to*

UNIVERSITY OF CALICUT

*In partial fulfilment the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. A. ASHRAF ALLI**

PROFESSOR



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT, DHONI**

**PALAKKAD, KERALA – 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled **"A STUDY ON THE IMPACT OF COVID-19 PANDEMIC ON THE PROMOTIONAL PRACTICES OF KERALA TOURISM DEVELOPMENT CORPORATION (KTDC), THIRUVANANTHAPURAM"** submitted by **Mr. VINU VICTOR (Reg No: LCAVMBA 281)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad

Date: 08/08/2023



## Kerala Tourism Development Corporation Limited

(A Govt. of Kerala Undertaking)  
P.B. No. 5424, Mascot Square, Vikas Bhavan P.O  
Thiruvananthapuram - 695 033 Kerala, India  
Phone : +91-471-2721243/45/48, Fax : 2721249  
E-Mail : info@ktdc.com, Website : www.ktdc.com

20.07.2023

### CERTIFICATE

*This is to certify that Mr. Vinu Victor, doing MBA course in Lead College of Management, Dhoni, Palakkad has successfully completed his Internship in the Marketing Division, Corporate Office, Mascot Square, Trivandrum, from 07.06.2023 to 07.07.2023 in part fulfillment of the course.*

  
**PERSONNEL OFFICER,**





**A REPORT**

*On*

**A STUDY ON CAPITAL STRUCTURE OF THE METAL  
INDUSTRIES LIMITED, SHORANUR**

*Submitted by*

**VISHNU M**

Reg. No: LCAVMBA282

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

*UNDER THE GUIDENCE OF*

**Dr. MUBARAK RAHMAN P**

ASSISTANT PROFESSOR

**LEAD**

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD**

**678009**

**August 2023**



## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CAPITAL STRUCTURE OF THE METAL INDUSTRIES LIMITED, SHORNOUR" submitted by **Mr. VISHNU M (Reg No: LCAVMBA282)**, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 08/08/2023



## THE METAL INDUSTRIES LIMITED

(A Govt. of Kerala Undertaking)

Metind Nagar, Shoranur - 679 122, Kerala

Tel. : 0466 2962268

Email : metind@themetallindustries.in

Website : www.themetallindustries.in

Ref:C-12/23-24/573

05/08/2023

### CERTIFICATE

This is to certify that Mr. **VISHNU M**, Reg.No.LCAVMBA282, MBA student, Lead College Of Management, Dhoni, Palakkad District, Kerala State, has successfully completed PROJECTWORK in this company entitled "A STUDY ON THE CAPITAL STRUCTURE OF THE METAL INDUSTRIES LTD, SHORANUR", for a period of 60 days, as part of partial fulfillment of requirement of his course and as per letter from his institution.

During the above period he had shown keen interest in learning Industrial and Management aspects connected with his academic requirement and he was found obedient and industrious.

We wish him all success

For The Metal Industries Ltd.,

C.Radhakrishnan,  
Manager (Commercial & Admin.)



A PROJECT REPORT

On

**A STUDY ON COMPETITIVE ANALYSIS OF EHAM DIGITAL  
IN CALICUT CITY**

*By*

**Mr. VISHNU P K**

Reg. No: LCAVMBA283

*Submitted to*

**THE UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. SMITHA V**

**ASSISTANT PROFESSOR**

The logo for LEAD College of Management, featuring the word "LEAD" in a stylized, bold, sans-serif font. The letter 'E' is unique, with a solid black dot in its center.

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA**

678009

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON COMPETITIVE ANALYSIS OF EHAM DIGITAL IN CALICUT CITY" submitted by Mr. VISHNU P K (Reg No: LCAVMBA283), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide  
DY-V SMITHA



  
Director

Place: Palakkad  
Date: 8/8/2023



EHAM DIGITAL LLP, Unison Tower, 28/339B, 8L, 82,  
Chevarambalam (PO), Thondayad Bye Pass, Calicut, Tel: 0495 2353353  
reachus@ehamdigital.com, accounts@ehamdigital.com


Date: 28/July/2023

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Mr. Vishnu P K (Reg No. LCAVMBA283)** pursuing **MBA** from **Lead College of Management, Palakkad** has successfully completed his Project on "A study on competitive analysis" of **EHAMDIGITAL LLP** in Calicut, during the period **12/June/2023 to 18/July/2023**.

During the period of Project work, we found him sincere and hardworking.

We wish him success in all his future endeavors.

  
**Vimal M M**  
**Assistant Manager-HR**  
**EHAMDIGITAL LLP**



A PROJECT REPORT  
ON  
**A STUDY ON THE IMPACT OF RETAIL STORE DESIGN  
AND LAYOUT ON CUSTOMER MIND WITH SPECIAL  
REFERENCE TO Bismi HYPERMARKET**

MAJOR PROJECT REPORT

Submitted to

UNIVERSITY OF CALICUT

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION (MBA)**

Submitted by

**Mr. VISHNU S**

**Reg. No. LCAVMBA285**

*UNDER THE GUIDANCE OF*

**Dr. SHEENA. M.S**

ASSISTANT PROFESSOR

LEAD COLLEGE OF MANAGEMENT

DHONI, PALAKKAD



(Affiliated to university of Calicut)

August 2023

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE IMPACT OF RETAIL STORE DESIGN AND LAYOUT ON CUSTOMER MIND WITH SPECIAL REFERENCE TO BISMI HYPERMARKET" submitted by Mr. VISHNU S (Reg No: LCAVMBA285), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide





Director

Place: Palakkad  
Date: 08-08-2023





Kairali Arcade, bus stand, near stadium, Kalmadapam, Palakkad, Kerala 678001  
811 1992240, 0484 7114455  
palakkad hyper@bismihypermart.com  
<https://bismigroup.com/Branch/BISMI-Palakkad>

**BISMI HYPERMARKET**

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that Mr. VISHNU S (Reg No. LCAVMBA285) 4<sup>th</sup> Semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic "A STUDY ON IMPACT OF RETAIL STORE DESIGN AND LAYOUT ON CUSTOMER MIND WITH SPECIAL REFERENCE TO BISMI HYPERMARKET PALAKKAD" as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work.

We wish all success in his future endeavours.

Neethu R  
HR Department



BISMI PALAKKAD

A REPORT

On

**A STUDY ON THE FACTORS INFLUENCING CONSUMER  
BEHAVIOUR IN THE LIFE INSURANCE INDUSTRY WITH  
REFERENCE TO ICICI PRUDENTIAL LIFE  
INSURANCE COMPANY LIMITED, PALAKKAD**

*By*

**VISHNU PRASAD**

Regn. No.: LCAVMBA284

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the guidance of*

**DR. S. SUDHAKAR**

**Assistant Professor**



**LEAD COLLEGE OF MANAGEMENT  
DHONI, PALAKKAD, KERALA-678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON THE FACTORS INFLUENCING CONSUMER BEHAVIOUR IN THE LIFE INSURANCE INDUSTRY WITH REFERENCE TO ICICI PRUDENTIAL LIFE INSURANCE COMPANY LIMITED, PALAKKAD" submitted by Mr. VISHNU PRASAD, Reg No: LCAVMBA284, a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director

Place: Palakkad  
Date: 8.8.2023

Date: 18/07/2023

CERTIFICATE

This is to certify that **Mr. Vishnu Prasad (Reg.No:LCAVMBA284)**, 4<sup>th</sup> Semester MBA student of Lead College of Management, Dhoni, Palakkad, has successfully completed his major project titled "**A Study on the Factors Influencing Consumer Behaviour in Life Insurance Industry with Reference to ICICI Prudential Life Insurance Company Limited, Palakkad**" in our organization.

We wish him all the best for his future endeavours.

  
  
MADHUKRISHNAN  
BRANCH HEAD

**ICICI Prudential Life Insurance Company Limited**

1st Floor, A & P Tower, Having Survey No. : 3162/1 and 3155/2, No. P22517292, Block No : 63, Ward No : 23,  
Stadium Bypass, Palakkad, Kerala - 678013

Regd. Office : ICICI PruLife Towers, 1089, Appasaheb Marathe Marg, Prabhadevi, Mumbai - 400025, India,

Phone: +91 22 5039 1600 • Fax: +91 22 2422 4484 • Email: corporate@iciciprulife.com • Visit us at [www.iciciprulife.com](http://www.iciciprulife.com)

A REPORT

On

**A STUDY ON CUSTOMER BUYING BEHAVIOUR WITH  
REFERENCE TO PGR POWER TECH MUDAPALLUR**

*By*

**Mr. VISHNU VARDHAN R**

REG NO: LCAVMBA286

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfillment of the requirements for the  
award of the degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Dr. V R Nedunchezian**

**PROFESSOR**



LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA – 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CUSTOMER BUYING BEHAVIOUR WITH REFERENCE TO PGR POWER TECH MUDAPALLUR" submitted by Mr. VISHNU VARDHAN R (Reg No: LCAVMBA286), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him/her in partial fulfillment of Master of Business Administration under the University of Calicut.

  
Project guide

  
Director



Place: Palakkad  
Date: 02/07/23



07/07/2023

## CERTIFICATE

This is to certify that Mr. Vishnu Vardhan R (LCAVMBA286) pursuing his MBA at LEAD College of Management, Dhoni, Palakkad has completed the project work on the topic "A STUDY ON CUSTOMER BUYING BEHAVIOUR WITH REFERENCE TO PGR POWER TECH MUDAPALLUR" as a part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work.  
We wish him all success in his future endeavours

Thanking you,

Your Faithfully

For P.G.R POWERTECH

Executive in HR

  
E.R. Jayasree

P.G.R. POWER TECH  
MUDAPPALLUR, P.O.  
PALAKKAD, KERALA-678 705  
GST No: 32AHXPR8911K1ZL



A REPORT

On

**A STUDY ON CUSTOMER PERCEPTION WITH  
REGARD TO COMMERCIAL REAL ESTATE  
SERVICES OF PROPERTYPISTOL**

*By*

Mr. ZAYAN ASHRAF PULLIKKALAKATH

Reg No: LCAVMBA287

*Submitted to*

**UNIVERSITY OF CALICUT**

*In partial fulfilment of the requirement for the award of degree of*

**MASTER OF BUSINESS ADMINISTRATION**

*Under the Guidance of*

**Mr. JITH. R**

**ASSISTANT PROFESSOR**

**LEAD**

LEAD COLLEGE OF MANAGEMENT

**LEAD COLLEGE OF MANAGEMENT**

**DHONI, PALAKKAD, KERALA 678009**

**AUGUST 2023**

## CERTIFICATE

This is to certify that the project report titled "A STUDY ON CUSTOMER PERCEPTION WITH REGARD TO COMMERCIAL REAL ESTATE SERVICES OF PROPERTYPISTOL" submitted by Mr. ZAYAN ASHRAF PULLIKKALAKATH (Reg No: LCAVMBA287), a student of fourth semester Master of Business Administration (MBA) of this college, is a record of bonafide work carried out by him in partial fulfillment of Master of Business Administration under the University of Calicut.



Project guide



Director



Place: Palakkad  
Date: 08/08/2023



**Date – 29<sup>th</sup> July 2023**

Satyachandra Arcade, 1st floor,

5BC-108, Service Rd, HRBR Layout 3rd Block,

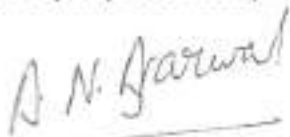
Kalyan Nagar, Bengaluru,

KA 560043

### **CERTIFICATE**

This is to certify that **Mr. ZAYAN ASHRAF PULLIKKALAKATH (Reg No. LCAVMBA287)** 4<sup>th</sup> semester MBA student at LEAD College of Management, Dhoni, Palakkad has successfully completed his major project work on the topic **"A STUDY ON CUSTOMER PERCEPTION WITH REGARD TO COMMERCIAL REAL ESTATE SERVICES OF PROPERTYPISTOL"** as part of the curriculum. He was found to be sincere and enthusiastic in collecting various information and data required for the project work. We wish all success in his future endeavors.

**For PropertyPistol Realty Pvt. Ltd**



**Ashish Narain Agarwal**  
**(Authorized Signatory)**